

ASS. REC. BY:

REF: CS/MSG19015557/U1f3m2 | Special Instruction:

Surveyor: Marcus

ASSIGNMENT (Office)

From (Person): Crystal Lu of MSG Date/Time: 3.9.19 12.06pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMG 4330E Insured: GBE 8904

at Workshop m/s Zoom Automarks Tel: 94507920

of BIK 19 kaki Bukit Road 4, Bentley Biz Centre #01-53

Policy No: 29089575mpc Claim No: 604762

Sum Insured: Excess:

Make of Veh: D.O.A. 29.8.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS ^{rep} H.O.D. Endorsement:

Date/Time: 3.9.19 1.13pm Person Contacted: Elin Vehicle: IN OUT

Date/Time	Action/Instruction (✓) Estimate
	SMG 4330E - NA / AIG 19015417 / 24 D.O.A. - 29/08/2019
	GBE 8904 - NA / AIG 19015417 / 24 D.O.A. - 29/08/2019
3/9	Sent case mail pending estimate

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, 3 September 2019 12:06 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: SMG 4330 E.PDF

Pre-Repair Inspection for SMG4330E // Accident on 29/08/2019 @ 14:00HR at along Outside 8 Jurong Pier Road involving Vehicle Number SMG4330E & GBE890Y (MSIG)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Tuesday, 3 September, 2019 10:41 AM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: Pre-Repair Inspection for SMG4330E // Accident on 29/08/2019 @ 14:00HR at along Outside 8 Jurong Pier Road involving Vehicle Number SMG4330E & GBE890Y (MSIG)

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Tuesday, 3 September, 2019 10:41 AM
To: 'Zoom Autowerks' <zoomautowerks@gmail.com>
Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>
Subject: RE: Pre-Repair Inspection for SMG4330E // Accident on 29/08/2019 @ 14:00HR at along Outside 8 Jurong Pier Road involving Vehicle Number SMG4330E & GBE890Y (MSIG)

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]
Sent: Monday, 2 September, 2019 11:44 PM
To: Helene Phua <helene_phua@sg.msig-asia.com>
Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>
Subject: Re: Pre-Repair Inspection for SMG4330E // Accident on 29/08/2019 @ 14:00HR at along Outside 8 Jurong Pier Road involving Vehicle Number SMG4330E & GBE890Y (MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear All,

Kindly arrange LKK for the survey.

Warmest Regards,
Elin Cai

Zoom Autowerks Pte Ltd
130 Bedok Reservoir Road
#08-1339 Singapore 470130
☎9450 7920
✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Mon, Sep 2, 2019 at 1:52 PM Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi,

We refer to your email dated 30/08/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) E C Looi
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) *Fast lane settlement is not applicable for cases that liability is in dispute*

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



From: Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]
Sent: Friday, August 30, 2019 5:08 PM
To: Claims <claims@sg.msig-asia.com>
Cc: Venessa Chan <venessa_chan@sg.msig-asia.com>; Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>; Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>
Subject: Pre-Repair Inspection for SMG 4330 E // Accident on 29/08/2019 @ 14:00HR at along Outside 8 Jurong Pier Road involving Vehicle Number SMG 4330 E & GBE 890 Y

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Madam,

We are instructed by Choo Chun Yian to notify you of a road traffic accident on 29
/08/2019

at about 14:00HR at along Outside 8 Jurong Pier Road involving our client's vehicle registration number SMG 4330 E and vehicle registration number GBE 890 Y driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178

08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

View Sent Message

This mail is associated with :

***SMG4330E (604762)**
[GBE890Y]

TP
CHOO CHUN YIAN (ZHU JUNYAN)
Aug 29 2019 12:00AM
[EXPRESS TRANS PTE LTD]
Zoom Autowerks Pte Ltd

Resend View Recipients Print Message Delete Message Forward

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 04/09/2019 17:54 PM.
To monica_chung@sg.msg-asia.com
Subject SMG4330E (604762) [GBE890Y]

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SMG 4330E on 3/9/2019
We are pending estimate from repairer.

Best Regards,
Denise Tay | Case Handler

DOCUMENTS SUMMARY

There are no documents.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	570B
Vehicle Details	
Vehicle No.:	SMG4330E
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Sep 2019
Vehicle Make:	KIA
Vehicle Model:	CERATO 1.6(A) EX
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	G4FGJH712639
Chassis No.:	KNAF3416MK5023092
Maximum Power Output:	93.8 kW (125 bhp)
Open Market Value:	\$13,887.00
Original Registration Date:	19 Dec 2018
First Registration Date:	19 Dec 2018
Transfer Count:	0
Actual ARF Paid:	\$13,887.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Dec 2028
PARF Rebate Amount:	\$10,415.00
Intended COE Rebate Details	
COE Expiry Date:	18 Dec 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$25,556.00
COE Rebate Amount:	\$23,639.00
Total Rebate Amount:	\$34,054.00

The information contained herein is correct as at 18 Sep 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/08/2019 19:57
Date Of Accident	29/08/2019 14:00
Exact Location Of Accident	OUTSIDE 8 JURONG PIER RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMG4330E
Insured/Policyholder	
Name Of Registered Owner	CHOO CHUN YIAN (ZHU JUNYAN)
NRIC No	S8030570B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96936713
Alternative Phone No	OFFICE-96936713

Vehicle Particulars

Manufacturer	KIA
Model	CERATO 1.6(A) EX
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800152105
Cover Note Number	

Driver

Name of Driver	CHOO CHUN YIAN (ZHU JUNYAN)
NRIC No	S8030570B
Date Of Birth	29/09/1980
Occupation	INDOOR
Date Of Driving Pass	12/07/1999
Driving Experience	20 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-96936713
Fax Number	
Contact Number	OFFICE-96936713
EMail Address	NOEMAIL

Address	BLK 432B SENGKANG WEST WAY #12-527
Postcode	792432
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : JANICE WEE GENDER: : FEMALE
Passenger 2	NAME: : KONG YANG GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBE890Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	87533808
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Please provide information to us as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may affect insurance companies to **regulate policy liability**.
4. The signed acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

This form will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by the insured parties.

By signing this Accident Report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of this report being made available aforesaid.

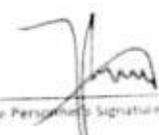
I consent under the Personal Data Protection Act (PDPA)

and I understand, with knowledge, agree and consent that:

- (a) My Insurers, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information furnished by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
 - (i) dealing with, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) contacting out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) facilitating my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) My Insurers, my workshop, insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or representatives (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

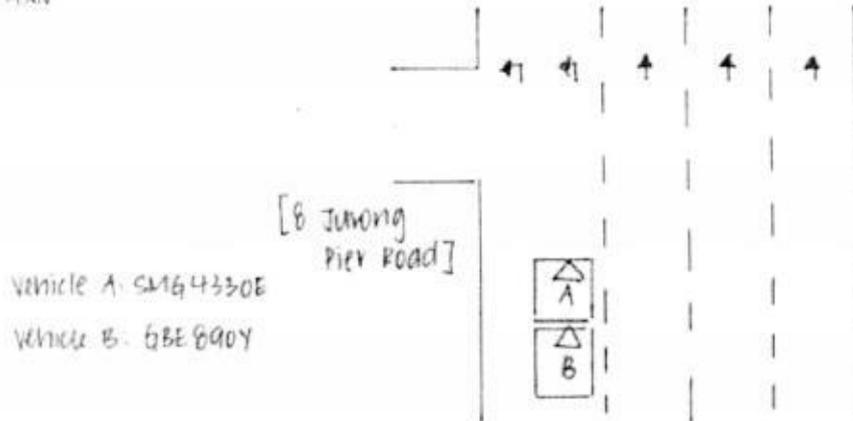

Policyholder's Signature
Date & Time:


Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Person's Signature
Name:
NRIC/FIN No:

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the stated date & time, I, vehicle 'A', SM64330E was travelling straight along the stated venue. Due to front vehicle stop, I stopped as well. Moments later, vehicle 'B', 6BE890Y, hit onto my stationary vehicle's rear portion.

MY PASSENGERS : NAME: JANICE WEE
NRIC: S8010677H

NAME: KONG JIAH
NRIC: S9127509J

DECLARATION

I declare that the foregoing particulars are true in every respect.

 Driver's Signature (if driver is not the policyholder) Date & Time	 Reporting Centre Person's Signature Name: NRIC / FIN No:
---	---

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/09/2019 14:57
Date Of Accident	01/09/2019 17:30
Exact Location Of Accident	JURONG PIER RD TO JLN BUROH
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBE890Y
Insured/Policyholder	
Name Of Registered Owner	EXPRESS TRANS PTE LTD
Co Reg No	0
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-87533808
Alternative Phone No	OFFICE-87533808

Vehicle Particulars

Manufacturer	NISSAN
Model	VAN
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A29089575MKC
Cover Note Number	

Driver

Name of Driver	MUHAMMAD MUZAKIR BIN ABDUL MANAP
NRIC No	S9709223J
Date Of Birth	15/03/1997
Occupation	OUTDOOR
Date Of Driving Pass	01/07/2016
Driving Experience	3 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-87533808
Fax Number	
Contact Number	
EMail Address	NOEMAIL

BLK 248 JURONG EAST ST 24 #04-62

Address

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles (including own vehicle) involved in the accident 2
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance?
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

WW

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SMG4330E
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

5/1/19

(1) 18327, 5/1/19, 19/19, 19/19

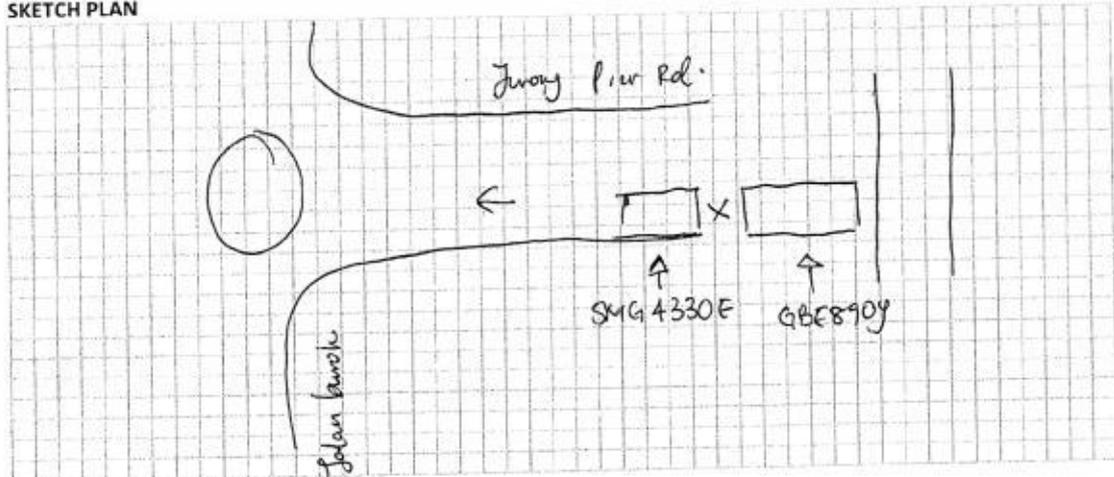
Driver's signature
(If driver is not the policyholder)
Date & Time:

IDAC BUKIT BATOK (VAC)

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

1st SEPTEMBER 2019, 5:30pm. I was driving towards Jurong Pier Rd. to Jalan buncak the front vehicle, SMG 4330E, brake and I didn't manage to brake on time and had minor collision with the vehicle, SMG 4330E. Both vehicle stop, and when through the ~~other~~ ^{to} check both vehicle, SMG 4330E and GBE 890Y, there is no damage. We exchange phone number and the other party said there is no damage and we both went off. ~~and~~ And suddenly on, 3rd September 2019, the other party called and ask to do an accident report. so I inform my boss and we do an ~~immediate~~ accident report.



I/We declare the foregoing particulars are true in every respect.

[Signature]
 Policyholder's Signature

Date & Time:
 5/2/19

[Signature]
 Driver's Signature
 (If driver is not the policyholder)

Date & Time:

IDAC BUKIT RATOK (IAC)

Reporting Centre Personnel's Signature

Name:
 NRIC/FIN No.:



ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring
 #08-1339 Singapore 470130
 email | zoomautowerks@gmail.com

D.O.A : 29TH AUGUST 2019
 OWNER : CHOO CHUN YIAN
 REG. NO. : SMG 4330 E
 MAKE/MODEL : KIA CERATO

3RD SEPTEMBER 2019

not allowed
done
 $\frac{1/5 \times 1650}{}$
Hay.
 3/9/19 *Edwin the Attorney*

ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE

QTY	DESCRIPTION	AMOUNT(S\$)
	<u>LIST ITEMS</u>	
1	Rear Windscreen Moulding	\$ 11 98.60 X
1	Rear Bootlid	\$ 2 793.80 X
2	Rear Boot Hinge	\$ 11 250.00 X
2	Rear Boot Lamps	\$ 27 373.00 X
1	Rear Boot Inner Lock	\$ 11 126.50 X
1	Rear Boot Rubber	\$ 12 128.60 X
1	Rear Boot "KIA" Emblem	\$ 11 52.50 X
1	Rear Boot "CERATO" Emblem	\$ 11 42.50 X
1	Rear Boot "C&C" Emblem	\$ 12 45.60 X
2	Rear Taillamps	\$ 11 975.20 X
1	Rear End Panel	\$ 2 598.50 X
1	Rear End Panel Inner Garnish	\$ 11 152.50 X
1	Rear Bumper	\$ 1/2e 658.00 ✓
1	Rear Bumper Inner Sponge	\$ 11 145.50 X
1	Rear Bumper Reflectors	\$ 11 136.00 X
1	Rear Bumper <i>lower garnish 347.00</i>	\$ <i>garnish</i> 356.00 ✓
2	Rear Bumper Reinforcement Stays	\$ 11 305.00 X
3	Rear Bumper Reinforcement Brackets	\$ 11 68.70 X
2	Rear Bumper Side Retainers	\$ 11 77.00 X
4	Rear Bumper PDC Sensors	\$ 11 746.00 X
1	Rear Exhaust Silencer	\$ 11 726.50 X
2	Rear Exhaust Mountings	\$ 11 87.00 X
1	Rear Exhaust Chrome Tail Pipe	\$ 11 115.00 X
		\$ 7,058.00
	LESS 10%	\$ 705.80
		\$ 6,352.20

1005
102
904.50

SPECIAL NETT ITEMS

- 1 Rear Windscreen Sealant
- 1 Rear Bumper Clip (1 Set)
- 1 Rear Number Plate with Holder

\$	17	80.00 X
\$	111	50.00 ✓
\$	17	50.00 X
<hr/>		
\$		180.00

S/N

LABOUR CHARGES

- 1 To remove, replace damaged lamps & check up wiring
- 2 To remove and refit inner garnishes to assist repair
- 3 To remove and refit rear reverse sensor
- 4 To transfer rear tailgate mechanism & wiring assembly
- 6 To remove, refit & replace exhaust silencer & mountings
- 7 To apply undercoating
- 8 Panel Beating
- 9 To re-spray the affected areas

\$		80.00 20
\$		150.00 60
\$		150.00 50
\$	17	120.00 X
\$	17	150.00 X
\$	17	200.00 X
\$		1,800.00 400
\$		1,800.00 600
<hr/>		
\$		4,450.00

\$ 10,982.20

LKK Auto Consultants hence notify
 the resurvey of the following:
 • To remove before/after spray painting
 • To check damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • This price survey is on a "Without Prejudice" basis
 • No other modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer:
 Signature:
 Date:

P-904.50
 S.N-50.00
 L-1130.00

 2084.50
 202
 1667.60

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19015557/UTF3N2

Date: 02/10/2019

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29089575MKC
Claimant Vehicle No :	SMG4330E	Insured Vehicle No :	GBE890Y
Date of Loss:	29/08/2019	Nature of Claim:	TP
		Claim No:	604762

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMG4330E	Engine No:	G4FGJH712639
Make & Model:	KIA CERATO, 1.6 EX (A)	Chassis No:	KNAF3416MK5023092
Reg. Date:	19/12/2018 (Man. Year: 2018)	Odometer:	19801 km
Colour:	Black		
Engine Capacity:	1591 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Nexen 8 mm	Rear Left Side:	Nexen 8 mm
Front Right Side:	Nexen 8 mm	Rear Right Side:	Nexen 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	6,532.20	954.50	5,577.70	85.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,450.00	1,130.00	3,320.00	74.61
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,982.20	2,084.50	8,897.70	81.02
Approved Total (Overridden) (S\$)		1,650.00		
Nett Amount (S\$)	10,982.20	1,650.00	9,332.20	84.98

INSPECTION

Date of Assignment:	04/09/2019	Inspected At:	Zoom Autowerks Pte Ltd (HQ)
Date Inspected:	03/09/2019		15 Kaki Bukit Road 4, #01-53
			Singapore 417808

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 02 Oct 2019)
Parts: 143	KIA CERATO 1.6 EX (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMG4330E)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR WINDSCREEN MOULDING	Not Necessary	98.60 FL	*- FL
2	1	*REAR BOOTLID	Repair	793.80 FL	*- FL
3	2	*REAR BOOT HINGE	Not Necessary	250.00 FL	*- FL
4	2	*REAR BOOT LAMPS	Not Necessary	373.00 FL	*- FL
5	1	*REAR BOOT INNER LOCK	Not Necessary	126.50 FL	*- FL
6	1	*REAR BOOT RUBBER	Not Necessary	128.60 FL	*- FL
7	1	*REAR BOOT KIA EMBLEM	Not Necessary	52.50 FL	*- FL
8	1	*REAR BOOT CERATO EMBLEM	Not Necessary	42.50 FL	*- FL
9	1	*REAR BOOT C&C EMBLEM	Not Necessary	45.60 FL	*- FL
10	2	*REAR TAILLAMPS	Not Necessary	975.20 FL	*- FL
11	1	*REAR END PANEL	Repair	598.50 FL	*- FL
12	1	*REAR END PANEL INNER GARNISH	Not Necessary	152.50 FL	*- FL
13	1	*REAR BUMPER	Dented/Deformed	658.00 FL	*658.00 FL
14	1	*REAR BUMPER INNER SPONGE	Not Necessary	145.50 FL	*- FL
15	1	*REAR BUMPER REFLECTORS	Not Necessary	136.00 FL	*- FL
16	1	*REAR BUMPER LOWER GARNISH	Grazed	356.00 FL	*347.00 FL
17	2	*REAR BUMPER REINFORCEMENT STAYS	Not Necessary	305.00 FL	*- FL
18	3	*REAR BUMPER REINFORCEMENT BRACKETS	Not Necessary	68.70 FL	*- FL
19	2	*REAR BUMPER SIDE RETAINERS	Not Necessary	77.00 FL	*- FL
20	4	*REAR BUMPER PDC SENSORS	Not Necessary	746.00 FL	*- FL
21	1	*REAR EXHAUST SILENCER	Not Necessary	726.50 FL	*- FL
22	2	*REAR EXHAUST MOUNTINGS	Not Necessary	87.00 FL	*- FL
23	1	*REAR EXHAUST CHROME TAIL PIPE	Not Necessary	115.00 FL	*- FL
24	1	*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
25	1	*SET REAR BUMPER CLIP	Necessary	50.00 FS	*50.00 FS
26	1	*REAR NUMBER PLATE WITH HOLDER	Not Necessary	50.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	7,238.00	1,055.00
- List Item Discount on L Items 10.00/10.00% (S\$)	705.80	100.50
Total Parts (S\$)	6,532.20	954.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,REPLACE DAMAGED LAMPS & CHECK UP WIRING	New	80.00	20.00
2	TO REMOVE AND REFIT INNER GARNISHES TO ASSIST REPAIR	New	150.00	60.00
3	TO REMOVE AND REFIT REAR REVERSE SENSOR	New	150.00	50.00
4	TO TRANSFER REAR TAILGATE MECHANISM & WIRING ASSEMBLY	New	120.00	0.00
5	TO REMOVE,REFIT & REPLACE EXHAUST SILENCER & MOUNTINGS	New	150.00	0.00
6	TO APPLY UNDERCOATING	New	200.00	0.00
7	PANEL BEATING	New	1,800.00	400.00
8	TO RE-SPRAY THE AFFECTED AREAS	New	1,800.00	600.00
Gross Labour Cost (\$\$)			4,450.00	1,130.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >