

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 20 September, 2019 9:36 AM
To: Hock Wah Motor Pte Ltd
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK
REF:CC6/AIG19015555/hb3

Without Prejudice

Dear Anysia,

We refer further to our below email.

Our Insured informed us that his video footage was overwritten.

However, he mentioned that your client has a video footage.

Kindly furnish us a copy for our further review.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Friday, 13 September, 2019 5:55 PM
To: Hock Wah Motor Pte Ltd
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Without Prejudice

Dear Anysia,

Unable to confirm liability at the moment.

We are still pending for our Insured's video footage.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Friday, 13 September, 2019 5:53 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Dear Vic

As both party's statement was conflict, shall we closed at 50/50?

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, 13 September, 2019 5:48 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

WITHOUT PREJUDICE

Dear Anysia,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we are pending for our Insured's video footage and kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Friday, 13 September, 2019 5:38 PM

To: Vic (LKKAuto)

Subject: FW: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Dear Vic

Please revert on liability for above mention vehicle.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, 3 September, 2019 2:43 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Dear Anysia,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Monday, 2 September 2019 2:51 PM

To: Admin A <admin-a@lkkauto.com>

Subject: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019

Dear sir/madam

Attached herewith our client's SAS report with estimate bill that claim against your insured SLU3048R.

Please revert on liability matter.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg