

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Saturday, 19 October, 2019 1:27 PM
To: Hock Wah Motor Pte Ltd
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK
REF:CC6/AIG19015555/hb3
Attachments: MUTUAL SETTLEMENT FORM.PDF

Without Prejudice

Dear Anysia,

Received with thanks.

We will now close the matter.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]
Sent: Saturday, 19 October, 2019 9:42 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Dear Vic

Please find attach.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Wednesday, 16 October, 2019 2:12 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Without Prejudice

Dear Anysia,

Our Insured had already signed the attached Mutual Settlement Form.

Kindly let your client sign as well and forward a copy back to us for file closure.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Tuesday, 15 October, 2019 10:11 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Dear Vic

Our client's will only sign the form after your insured sign it.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Monday, 14 October, 2019 5:52 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Without Prejudice

Dear Anysia,

Kindly let your owner sign the attached Mutual Settlement Form and forward to us a copy after so we could let our Insured sign and we will forward back a copy to you.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Monday, 14 October, 2019 3:30 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Dear Vic

Our customer agreed not proceed third party claim, however he need a black and white to confirm your insured will claim against his insurance.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Friday, 11 October, 2019 11:44 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Without Prejudice

Dear Anysia,

We refer to our below email.

Kindly advise if your clients is still pursuing the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Tuesday, 1 October, 2019 4:52 PM

To: Hock Wah Motor Pte Ltd

Cc: Admin A; Vic (LKKAuto)

Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Without Prejudice

Dear Anysia,

We refer further to our below email.

Please be informed that our Insured doesn't want to accept any liability for this matter.

However, our Insured proposed that if your client will not claim against him, we will also not file a claim and both parties must settle the damages of their vehicle on its own vehicle instead.

Kindly check and confirm with client.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Wednesday, 25 September, 2019 5:01 PM

To: Hock Wah Motor Pte Ltd

Cc: Admin A; Vic (LKKAuto)

Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Without Prejudice

Dear Anysia,

We refer to your below email.

Please be informed that we are in the midst of clearing our Insured as there was a dispute on liability.

We will get back to you for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Wednesday, 25 September, 2019 9:47 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Dear Vic

My client's in car camera was spoilt therefore we could not download the video.

As both party's statement was conflict version, shall we closed at 50/50 basis?

Please revert.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: Friday, 20 September, 2019 9:41 AM

To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Dear Vic

My client's in car camera was spoilt therefore we could not download the video.

As both party's statement was conflict version, shall we closed at 50/50 basis?

Please revert.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Friday, 20 September, 2019 9:36 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Without Prejudice

Dear Anysia,

We refer further to our below email.

Our Insured informed us that his video footage was overwritten.

However, he mentioned that your client has a video footage.

Kindly furnish us a copy for our further review.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Friday, 13 September, 2019 5:55 PM

To: Hock Wah Motor Pte Ltd

Cc: Admin A; Vic (LKKAuto)

Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Without Prejudice

Dear Anysia,

Unable to confirm liability at the moment.

We are still pending for our Insured's video footage.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Friday, 13 September, 2019 5:53 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Dear Vic

As both party's statement was conflict, shall we closed at 50/50?

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Friday, 13 September, 2019 5:48 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

WITHOUT PREJUDICE

Dear Anysia,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we are pending for our Insured's video footage and kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Friday, 13 September, 2019 5:38 PM

To: Vic (LKKAuto)

Subject: FW: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Dear Vic

Please revert on liability for above mention vehicle.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, 3 September, 2019 2:43 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019 ***LKK REF:CC6/AIG19015555/hb3

Dear Anysia,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Monday, 2 September 2019 2:51 PM

To: Admin A <admin-a@lkkauto.com>

Subject: TP CLAIM_SLK2791L & SLU3048R_DOA:31/08/2019

Dear sir/madam

Attached herewith our client's SAS report with estimate bill that claim against your insured SLU3048R.

Please revert on liability matter.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg