

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 15 October, 2019 4:11 PM
To: Andrew Wee
Cc: Ho Yue Meng; Audrey Chua BD Director; Admin A; Vic (LKKAUTO)
Subject: RE: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: \$5036.32, - LKK REF CC6/AIG19015555/hb3
Attachments: AIG MUTUAL SETTLEMENT FORM.pdf

Dear Andrew,

We refer further to our below email.

Please be informed that the claimant agreed to drop claims and willing to repair own vehicle provided that a form must be sign and both parties will not claim each other.

As such, kindly fill in and sign the attached Mutual Agreement Form and forward to us a copy so we can forward to the claimant for him to sign as well.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Tuesday, 1 October, 2019 4:47 PM
To: Andrew Wee
Cc: Ho Yue Meng; Audrey Chua BD Director; Admin A; Vic (LKKAUTO)
Subject: RE: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: \$5036.32, - LKK REF CC6/AIG19015555/hb3

Dear Andrew,

We refer to your below email.

We will inform to the claimant with your proposal and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Andrew Wee [<mailto:andrewwee@trilogiesofbeers.com>]

Sent: Saturday, 28 September, 2019 4:36 PM

To: Vic (LKKAuto)

Cc: Ho Yue Meng; Audrey Chua BD Director; Admin A

Subject: Re: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: \$5036.32, - LKK REF CC6/AIG19015555/hb3

Hi Vic,

As I mentioned he hit us from the side thus we have no video to show. Also I found our video records over after 30 minutes, so by time I get to the video we are not able to retrieve the actual date and time. Which was validate by the lady in Tan Chong who filed the report on our behalf.

In this case ask the other party to do their own repair and claim their own insurance, and I do likewise.

With warm regards,

Andrew Wee

Executive Director,

T:97542673

New Zealand Bar & Grill

#01-70/71, Changi City Point, Changi Business Park, S486038.

T:6636 3353

&

#01-31, CHIJMES, 30 Victoria Street, S187996.

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From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

Date: Thursday, 26 September 2019 at 5:32 PM

To: Andrew Wee <andrewwee@trilogiesofbeers.com>

Cc: Ho Yue Meng <ho_yue_meng@tanchong.com>, Audrey Chua BD Director <audreychua@trilogiesofbeers.com>, Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

Subject: RE: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: 036.32, - LKK REF CC6/AIG19015555/hb3

Dear Andrew,

We refer to your below email and the contents were noted.

Please be informed that the Third Party repairer confirmed to us that their client's video camera was spoilt, therefore, unable to download or retrieve any video footage at the material time.

It will be difficult to determine which party is liable unless there is a concrete evidence to support the version of the accident.

Kindly advise if any scene photos were taken at the time of accident which shows both vehicle's position at the time of impact prior to shifting the vehicle as it may help us to understand what really happened at the material time.

For the time being, we had not confirm any liability to the third party repairer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Andrew Wee [<mailto:andrewwee@trilogiesofbeers.com>]

Sent: Thursday, 26 September, 2019 5:19 PM

To: Vic (LKKAuto)

Cc: Ho Yue Meng; Audrey Chua BD Director; Admin A

Subject: Re: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: \$5036.32, - LKK REF CC6/AIG19015555/hb3

Hi Vic,

What is your stand on what I mentioned. It seems as our representative, we are not being supported by your action.

I state again that we shall and will not bear any responsibility, he has hit us at the mid-section, by the way of the impact it's a clear indication he was the one who crash into us. As mentioned, he told me he has the video to show the impact. Now he has withdrawn his statement as it clearly showed from his video the impact is from him, otherwise he will have shown it.

Alternatively, if his video did show we impacted him, I have no issue to accept the result.

With warm regards,
Andrew Wee
Executive Director,
T:97542673

New Zealand Bar & Grill
#01-70/71, Changi City Point, Changi Business Park, S486038.
T:6636 3353
&
#01-31, CHIJMES, 30 Victoria Street, S187996.
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From: Andrew Wee <andrewwee@trilogiesofbeers.com>
Date: Wednesday, 25 September 2019 at 11:00 PM
To: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Cc: Ho Yue Meng <ho_yue_meng@tanchong.com>, Audrey Chua BD Director <audreychua@trilogiesofbeers.com>, Admin A <admin-a@lkkauto.com>
Subject: Re: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: 036.32, - LKK REF CC6/AIG19015555/hb3

Hi Viv

I do not and will not accept the liability, base on the impact he is at fault. If needed can we go for a legal. I have not repair my car as I want to show the impact direction is clear he hit us.

With warm Regards
Andrew Wee

On 25 Sep 2019, at 5:06 PM, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Andrew,

We refer further to our below email.

In view of no evidence from both parties to support their version of the accident, we are of the view that this matter could be settled on a 50/50 basis. Which means, whatever the claim from the Third Party claimant, we only offer at 50%.

However, we take note that you are also making a claim, please advise if any update from your workshop with regards to your claim against the insurer if the vehicle SLK 2791L.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Tuesday, 10 September, 2019 1:29 PM

To: Andrew Wee

Cc: Ho Yue Meng; Audrey Chua BD Director; Admin A; Vic (LKKAuto)

Subject: RE: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: \$5036.32, - LKK REF CC6/AIG19015555/hb3

Dear Andrew,

We refer to your below email and the contents were noted.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Andrew Wee [<mailto:andrewwee@trilogiesofbeers.com>]

Sent: Tuesday, 10 September, 2019 12:48 PM

To: Vic (LKKAuto)

Cc: Ho Yue Meng; Audrey Chua BD Director

Subject: FW: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC

Autoclinic, Est COR: \$5036.32,

Importance: High

Hi Vic Alpeh,

I received your letter stating that you are representing AIG in our claim against SLK2791L.

I have attached the report I made of the accident, for your perusal.

I had a conversation with Jumaat the driver, and he mentioned he has a video of the collision, so please request that from him, so you can ascertain who is at fault. As he hit my car on the passenger door side, my video cannot capture the impact. Also my car video recording last for 30 minutes and thereafter over ride with new video.

Please keep me informed.

With warm regards,

Andrew Wee

Executive Director,

T:97542673

New Zealand Bar & Grill

#01-70/71, Changi City Point, Changi Business Park, S486038.

T:6636 3353

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#01-31, CHIJMES, 30 Victoria Street, S187996.

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Two great places to chill with the best craft beers & wines from New Zealand

From: Ho Yue Meng <ho_yue_meng@tanchong.com>
Date: Tuesday, 10 September 2019 at 12:18 PM
To: Andrew Wee <andrewwee@trilogiesofbeers.com>
Cc: Aishah <aishah_mohd_isa@tanchong.com>, Audrey Chua BD Director <audreychua@trilogiesofbeers.com>
Subject: RE: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019
= TC Autoclinic, Est COR: 036.32,

Dear Sir,

The letter is to notify you that the other party has filed a claim against your policy and your insurance company has appointed LKK to act on behalf of your insurance company to find out more details on the accident before commenting on the liability to the other party.

You may want to inform LKK that you have reported the accident as per attached and LKK will do the necessary. You may want to provide any additional information to LKK which may be useful in their investigation.

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: Andrew Wee [<mailto:andrewwee@trilogiesofbeers.com>]
Sent: 10 September, 2019 11:19 AM
To: Ho Yue Meng <ho_yue_meng@tanchong.com>
Cc: Aishah <aishah_mohd_isa@tanchong.com>; Audrey Chua BD Director <audreychua@trilogiesofbeers.com>
Subject: Re: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: \$5036.32,

Hi Yue Meng,
I just received a letter from LKK Auto Consultant, stating they act on behalf of AIG, can you confirm, please read the attached, and advise for my action.

Thanks

With warm regards,
Andrew Wee
Executive Director,
T:97542673

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#01-70/71, Changi City Point, Changi Business Park, S486038.

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Two great places to chill with the best craft beers & wines from New Zealand

From: Andrew Wee <andrewwee@trilogiesofbeers.com>
Date: Monday, 9 September 2019 at 6:27 PM
To: Ho Yue Meng <ho_yue_meng@tanchong.com>
Cc: Aishah <aishah_mohd_isa@tanchong.com>
Subject: Re: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: 036.32,

Hi Yue Meng,
As he hit us on the middle left side we do not have any video, the sketch is the best we can do. For the driver of the other car, ask him for the video as he would have the video and it would be very clear the impact is from him. He mentioned to me when we were discussing the claim that he has the video of the collision, however he did not let me see. I guess He would not produce as it is evident he hit us.

Please ask for his video, thus its clear how the impact occurred.

With warm regards,
Andrew Wee
Executive Director,
T:97542673

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#01-70/71, Changi City Point, Changi Business Park, S486038.
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Two great places to chill with the best craft beers & wines from New Zealand

From: Ho Yue Meng <ho_yue_meng@tanchong.com>
Date: Monday, 9 September 2019 at 10:58 AM
To: Andrew Wee <andrewwee@trilogiesofbeers.com>

Cc: Aishah <aishah_mohd_isa@tanchong.com>

Subject: FW: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: 036.32,

Dear Sir,

Please refer to the reply from the 3rd party insurance company.

Please advise if you have any video recording or scene photos of the incident or any neutral witness for this incident.

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: David Phua [<mailto:david.phua@income.com.sg>]

Sent: 8 September, 2019 5:34 PM

To: Ho Yue Meng <ho_yue_meng@tanchong.com>

Subject: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: \$5036.32,

Importance: High

‘WITHOUT PREJUDICE’

Dear Yue Meng

This is not a straight forward case. Kindly provide us with evidence to prove your claim.

Thanks & Regards

David Phua

Asst Claims Manager

Motor Insurance

DID: 64307918

www.income.com.sg

<image002.jpg>

<image003.jpg><image004.jpg><image005.jpg><image006.jpg>

<image007.jpg>

From: MTCL@income.com.sg

Sent: Thursday, 5 September 2019 3:23 PM

To: 'ho_yue_meng@tanchong.com'

Subject: FW: Accident Involving SSLU3048R and SLK2791L on 31/08/2019

Importance: High

Dear Sir/Mdm,

We have registered the claim.

Our reference number: MT/1060438-002

Claim Officer: David Phua

Please allow the claim officer 2-3 working days to respond to your case.

We appreciate if you do not respond to this email. Thank you

Best regards

Diana Tay

Senior Admin Assistant

www.income.com.sg

<image008.jpg>

<image009.jpg><image010.jpg><image011.jpg><image012.jpg>

<image013.png>

From: Ho Yue Meng [mailto:ho_yue_meng@tanchong.com]

Sent: Thursday, 5 September 2019 10:54 AM

To: MTCL@income.com.sg

Cc: mtreg <mtreg@income.com.sg>; MTSurvey

<MTSurvey@income.com.sg>; andrewwee@trilogiesofbeers.com;

Aishah <aishah_mohd_isa@tanchong.com>

Subject: Accident Involving SSLU3048R and SLK2791L on 31/08/2019

Importance: High

Dear Sir,

Our client, owner of vehicle SLU3048R was involved in an accident with your insured vehicle SLK2791L on 31/08/2019 and our client wanted to make a 3rd Party Direct Settlement with your company.

Please find attached for details.

We will arrange for survey once liability has been established to be in our client's favour.

Thank-you.

Best Regards

YM Ho

TC Autoclinic Pte Ltd

No 1 Sixth Lok Yang Road

Singapore 628099

DID : 67038432

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<SLU3048R-GIA REPORT.PDF>

<LKK Auto Consultant-Accident at Stamford road.jpg>