

Vic (LKKAUTO)

From: Andrew Wee <andrewwee@trilogiesofbeers.com>
Sent: Tuesday, 10 September, 2019 12:48 PM
To: Vic (LKKAUTO)
Cc: Ho Yue Meng; Audrey Chua BD Director
Subject: FW: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: \$5036.32,
Attachments: SLU3048R-GIA REPORT.PDF; LKK Auto Consultant-Accident at Stamford road.jpg
Importance: High

Hi Vic Alpeh,
I received your letter stating that you are representing AIG in our claim against SLK2791L.
I have attached the report I made of the accident, for your perusal.

I had a conversation with Jumaat the driver, and he mentioned he has a video of the collision, so please request that from him, so you can ascertain who is at fault. As he hit my car on the passenger door side, my video cannot capture the impact. Also my car video recording last for 30 minutes and thereafter over ride with new video.

Please keep me informed.

With warm regards,
Andrew Wee
Executive Director,
T: 97542673

New Zealand Bar & Grill
#01-70/71, Changi City Point, Changi Business Park, S486038.
T: 6636 3353
&
#01-31, CHIJMES, 30 Victoria Street, S187996.
T: 6266 6244

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Two great places to chill with the best craft beers & wines from New Zealand

From: Ho Yue Meng <ho_yue_meng@tanchong.com>
Date: Tuesday, 10 September 2019 at 12:18 PM
To: Andrew Wee <andrewwee@trilogiesofbeers.com>
Cc: Aishah <aishah_mohd_isa@tanchong.com>, Audrey Chua BD Director <audreychua@trilogiesofbeers.com>
Subject: RE: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: 036.32,

Dear Sir,

The letter is to notify you that the other party has filed a claim against your policy and your insurance company has appointed

LKK to act on behalf of your insurance company to find out more details on the accident before commenting on the liability to the other party.

You may want to inform LKK that you have reported the accident as per attached and LKK will do the necessary. You may want to provide any additional information to LKK which may be useful in their investigation.

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: Andrew Wee [mailto:andrewwee@trilogiesofbeers.com]
Sent: 10 September, 2019 11:19 AM
To: Ho Yue Meng <ho_yue_meng@tanchong.com>
Cc: Aishah <aishah_mohd_isa@tanchong.com>; Audrey Chua BD Director <audreychua@trilogiesofbeers.com>
Subject: Re: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: \$5036.32,

Hi Yue Meng,
I just received a letter from LKK Auto Consultant, stating they act on behalf of AIG, can you confirm, please read the attached, and advise for my action.

Thanks

With warm regards,
Andrew Wee
Executive Director,
T:97542673

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Two great places to chill with the best craft beers & wines from New Zealand

From: Andrew Wee <andrewwee@trilogiesofbeers.com>
Date: Monday, 9 September 2019 at 6:27 PM
To: Ho Yue Meng <ho_yue_meng@tanchong.com>
Cc: Aishah <aishah_mohd_isa@tanchong.com>
Subject: Re: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: 036.32,

Hi Yue Meng,

As he hit us on the middle left side we do not have any video, the sketch is the best we can do. For the driver of the other car, ask him for the video as he would have the video and it would be very clear the impact is from him. He mentioned to me when we were discussing the claim that he has the video of the collision, however he did not let me see. I guess He would not produce as it is evident he hit us.

Please ask for his video, thus its clear how the impact occurred.

With warm regards,
Andrew Wee
Executive Director,
T:97542673

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Two great places to chill with the best craft beers & wines from New Zealand

From: Ho Yue Meng <ho_yue_meng@tanchong.com>
Date: Monday, 9 September 2019 at 10:58 AM
To: Andrew Wee <andrewwee@trilogiesofbeers.com>
Cc: Aishah <aishah_mohd_isa@tanchong.com>
Subject: FW: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR: 036.32,

Dear Sir,

Please refer to the reply from the 3rd party insurance company.

Please advise if you have any video recording or scene photos of the incident or any neutral witness for this incident.

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: David Phua [<mailto:david.phua@income.com.sg>]
Sent: 8 September, 2019 5:34 PM
To: Ho Yue Meng <ho_yue_meng@tanchong.com>
Subject: MT/1060438-002 =SLK2791L / SLU3048R on 31 Aug 2019 = TC Autoclinic, Est COR:

\$5036.32,
Importance: High

'WITHOUT PREJUDICE'
Dear Yue Meng

This is not a straight forward case. Kindly provide us with evidence to prove your claim.

Thanks & Regards
David Phua
Asst Claims Manager
Motor Insurance
DID: 64307918
www.income.com.sg



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From: MTCL@income.com.sg
Sent: Thursday, 5 September 2019 3:23 PM
To: 'ho_yue_meng@tanchong.com'
Subject: FW: Accident Involving SSLU3048R and SLK2791L on 31/08/2019
Importance: High

Dear Sir/Mdm,

We have registered the claim.

Our reference number: MT/1060438-002
Claim Officer: David Phua

Please allow the claim officer 2-3 working days to respond to your case.

We appreciate if you do not respond to this email. Thank you

Best regards

Diana Tay
Senior Admin Assistant
www.income.com.sg



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From: Ho Yue Meng [mailto:ho_yue_meng@tanchong.com]
Sent: Thursday, 5 September 2019 10:54 AM
To: MTCL@income.com.sg
Cc: mtreg <mtreg@income.com.sg>; MTSurvey <MTSurvey@income.com.sg>;
andrewwee@trilogiesofbeers.com; Aishah <aishah_mohd_isa@tanchong.com>
Subject: Accident Involving SLU3048R and SLK2791L on 31/08/2019
Importance: High

Dear Sir,

Our client, owner of vehicle SLU3048R was involved in an accident with your insured vehicle SLK2791L on 31/08/2019 and our client wanted to make a 3rd Party Direct Settlement with your company.

Please find attached for details.

[We will arrange for survey once liability has been established to be in our client's favour.](#)

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

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