# Su Li (LKK Auto)

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com>

**Sent:** Friday, 22 November 2019 9:34 AM

To: Su Li (LKK Auto)

Subject: RE: OUR REF: SNM19D204252-YP7088X-TKL - Direct Settlement - Accident Involving

YP7088X (OI: CTI-TBA) and SHC1096G (TP: LKK REF-CC3/CTI19015551/K1ea3) on

30/08/2019

Attachments: YP7088X.PDF

### Without Prejudice

Dear Su Li,

We refer to your email below.

Attached is our insured's GIA report for your necessary action.

Please keep us posted on the claim.

Thank you.

Regards

# Tan Kah Leong

Assistant Executive Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Thursday, November 21, 2019 3:15 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; suli@lkkauto.com

Subject: FW: OUR REF: SNM19D204252-YP7088X-TKL - Direct Settlement - Accident Involving YP7088X (OI: CTI - TBA)

and SHC1096G (TP: LKK REF - CC3/CTI19015551/K1ea3) on 30/08/2019

Dear Mdm,

Please note that officer in charge – Kah Leong.

Dear Kah leong,

#### Fya

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter

From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]
Sent: Thursday, November 21, 2019 2:53 PM

To: Claims Dept of CTI

Cc: Asher Sng (LKKAuto); Admin A

Subject: RE: OUR REF: SNM19D204252-YP7088X-TKL - Direct Settlement - Accident Involving YP7088X (OI: CTI - TBA)

and SHC1096G (TP: LKK REF - CC3/CTI19015551/K1ea3) on 30/08/2019

Without Prejudice

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Su Li | Admin Support

**LKK Auto Consultants Pte Ltd** 

Phone: 6841 2157 (Ext:119) Email: <u>SuLi@lkkauto.com</u> Fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto)

Sent: Thursday, 24 October 2019 3:03 PM

To: Ong Chin Kiat

Cc: Asher Sng (LKKAuto); Admin A

Subject: FW: OUR REF: SNM19D204252-YP7088X-TKL - Direct Settlement - Accident Involving YP7088X (OI: CTI - TBA)

and SHC1096G (TP: LKK REF - CC3/CTI19015551/K1ea3) on 30/08/2019

Without Prejudice

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Su Li | Admin Support

#### LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: <u>SuLi@lkkauto.com</u> Fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto)

Sent: Friday, 4 October 2019 3:24 PM

To: Ong Chin Kiat

Cc: Asher Sng (LKKAuto); Admin A

Subject: FW: OUR REF: SNM19D204252-YP7088X-TKL - Direct Settlement - Accident Involving YP7088X (OI: CTI - TBA)

and SHC1096G (TP: LKK REF - CC3/CTI19015551/K1ea3) on 30/08/2019

Without Prejudice

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Su Li | Admin Support

### LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: <u>SuLi@lkkauto.com</u> Fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 19 September 2019 4:17 PM

To: Ong Chin Kiat

Cc: Asher Sng (LKKAuto); CS A Team; Admin A

Subject: RE: OUR REF: SNM19D204252-YP7088X-TKL - Direct Settlement - Accident Involving YP7088X (OI: CTI - TBA)

and SHC1096G (TP: LKK REF - CC3/CTI19015551/K1ea3) on 30/08/2019

## **'WITHOUT PREJUDICE'**

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>

Sent: Friday, 13 September, 2019 5:27 PM

To: Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a> <a href="Meikwan@lkkauto.com">Cc: Asher Sng@lkkauto.com</a>

Subject: RE: OUR REF: SNM19D204252-YP7088X-TKL - Direct Settlement - Accident Involving YP7088X (OI: CTI - TBA)

and SHC1096G (TP: LKK REF - CC3/CTI19015551/K1ea3) on 30/08/2019

Dear Mei Kwan,

Insured has not report the accident.

Please find attached our letter to insured to report the accident.

Thank you.

## **Ong Chin Kiat**

Assistant Claims Executive Claims

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6174 | F: (65) 6224 7174 / 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 10 September, 2019 12:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: CS A Team < cs-a@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Asher Sng (LKKAuto) < AsherSng@lkkauto.com >

Subject: Direct Settlement - Accident Involving YP7088X (OI : CTI - TBA) and SHC1096G (TP : LKK REF -

CC3/CTI19015551/K1ea3) on 30/08/2019

# 'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 1096G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit <a href="http://www.symanteccloud.com">http://www.symanteccloud.com</a>

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit <a href="http://www.symanteccloud.com">http://www.symanteccloud.com</a>

5