

Hsiao Tong (LKKAUTO)

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Thursday, 2 July 2020 4:02 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: III Ref: MCT19080706 [ACCIDENT INVOLVING SGX7879B & SHD3231P ALONG RIVER VALLEY ROAD TOWARDS CLEMENCEAU AVE ON 27/08/2019 @ 20:23HR]

Yes, can just upload the documents in Merimen and inform me again.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 2 July, 2020 3:59 PM
To: Zuhaidah Samsuri <aida@iii.com.sg>
Subject: III Ref: MCT19080706 [ACCIDENT INVOLVING SGX7879B & SHD3231P ALONG RIVER VALLEY ROAD TOWARDS CLEMENCEAU AVE ON 27/08/2019 @ 20:23HR]

Hi Aida,

Kindly refer to the below email from third party repairer.

Please advise if we may proceed payment via Internet Banking? If so, we will proceed to close file & details of third party bank is as follows: -

Name of workshop: AutoClinic Pte Ltd
Name of Bank: DBS
Account Number: 054-906022-4

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Anthony Goh <anthony.goh@autoclinicgroup.com.sg>

Sent: Wednesday, 1 July 2020 12:20 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SGX7879B & SHD3231P ALONG RIVER VALLEY ROAD TOWARDS CLEMENCEAU AVE ON 27/08/2019 @ 20:23HR

Dear Hsiao Tong

Our dbs branch is closed temporarily. For this case any other way to proceed without applying for giro?

Best Regards,

Anthony Goh

Director

Hp [+65 9336 8442](tel:+6593368442)

Autoclinic Group of Companies

[48 Toh Guan Road East](#) #02-136, Enterprise Hub | Singapore 608586 |

Office [+65 6686 2511](tel:+6566862511) | Fax [+65 6686 2509](tel:+6566862509) | info@autoclinicgroup.com.sg

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Sent from my iPhone

On 24 Jun 2020, at 7:21 PM, Anthony Goh <anthony.goh@autoclinicgroup.com.sg> wrote:

Dear Hsiao Tong

Please check attachments. If all ok I will mail it to you.

Thank you.

Best Regards,

Anthony Goh
Director
Mobile: +65 9336 8442



Autoclinic Group of Companies

48 Toh Guan Road East #02-136, Enterprise Hub | Singapore 608586 |
Main Office +65 6686 2511 | Fax +65 6686 2509 | anthony.goh@autoclinicgroup.com.sg
Parts Distribution Office: +65 6475 5775

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On Fri, Jun 19, 2020 at 4:51 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Please duly sign the DV enclosed and return together with the following document to us (LKK) for our necessary action: -

- Authorisation to Act signed by your client, Cheng Mun Yi Mandy.
- GIRO FORM (if not provided to III before)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Anthony Goh <anthony.goh@autoclinicgroup.com.sg>

Sent: Friday, 19 June 2020 2:20 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SGX7879B & SHD3231P ALONG RIVER VALLEY ROAD TOWARDS CLEMENCEAU AVE ON 27/08/2019 @ 20:23HR

Dear Hsiao Tong

Sorry for the late reply as the email went into spam mail.

We will not be claiming for loss of use. Kindly revised your DV and resend me again.

1. Cost of Repair \$ 1,300.00
2. LTA/GIA Search Fee \$ 7.45

Total \$1307.45

Best Regards,

Anthony Goh

Director

Mobile: +65 9336 8442

<image001.jpg>

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48 Toh Guan Road East #02-136, Enterprise Hub | Singapore 608586 |

Main Office +65 6686 2511 | Fax +65 6686 2509 | anthony.goh@autoclinicgroup.com.sg

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On Tue, Jan 21, 2020 at 2:12 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement as follows: -

| | |
|---|--------------------|
| 1. Cost of Repair | \$ 1,300.00 |
| 2. Loss of Rental (4days x \$140.00)(w/GST) | \$ 599.20 |
| 3. LTA/GIA Search Fee | \$ 7.45 |
| Total | \$ 1,906.65 |

Please duly sign the DV enclosed and return together with the following document to us (LKK) for our necessary action: -

- Original LOD.
- Original Repair Tax Invoice, addressed to M/s India International Insurance Pte Ltd
- Original Rental Receipt & Agreement.
- Original Authorisation to Act signed by your client, Cheng Mun Yi Mandy.
- GIRO FORM (if not provided to III before)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"

< image002.png >

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anthony Goh <anthony.goh@autoclinicgroup.com.sg>

Sent: Tuesday, 21 January 2020 1:40 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SGX7879B & SHD3231P ALONG RIVER VALLEY ROAD TOWARDS CLEMENCEAU AVE ON 27/08/2019 @ 20:23HR

Dear Both

I sent an email to you dated on 13 Jan 2020 regarding revised settlement summary.

Any advise on this matter?

Thank you.

Best Regards,

Anthony Goh

Director

Mobile: +65 9336 8442

<image003.jpg>

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48 Toh Guan Road East #02-136, Enterprise Hub | Singapore 608586 |

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On Mon, Jan 13, 2020 at 2:24 PM Anthony Goh <anthony.goh@autoclinicgroup.com.sg> wrote:

Dear Hsiao Tong

Please refer to attachment for GIA receipt.

Kindly add \$7.45 into the settlement summary.

Thank you!

Best Regards,

Anthony Goh

Director

Mobile: +65 9336 8442

<image003.jpg>

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2509 | anthony.goh@autoclinicgroup.com.sg

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On Mon, Jan 13, 2020 at 1:56 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

| | |
|---|--------------------|
| 1. Cost of Repair | \$ 1,300.00 |
| 2. Loss of Rental (4days x \$140.00)(w/GST) | \$ 599.20 |
| 3. LTA/GIA Search Fee | No receipt |
| Total | \$ 1,899.20 |

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

“Wishing you a Happy and Prosperous New Year”

< image002.png >

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anthony Goh <anthony.goh@autoclinicgroup.com.sg>

Sent: Friday, 10 January 2020 12:07 PM

To: Zuhaidah Samsuri <aida@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SGX7879B & SHD3231P ALONG RIVER VALLEY ROAD
TOWARDS CLEMENCEAU AVE ON 27/08/2019 @ 20:23HR

Dear All

Happy New Year!

Any update on this accident claim status?

Best Regards,

Anthony Goh

Director

Mobile: +65 9336 8442

<image003.jpg>

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On Sat, Dec 7, 2019 at 6:16 PM Anthony Goh <anthony.goh@autoclinicgroup.com.sg> wrote:

WITHOUT PREJUDICE

Dear Gabriel & Aida

cc Hsiao Tong (LKK)

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out here-under as follows:

Cost of repair \$1300 inclusive of GST
Loss of use (\$235.40 x 4 days) = \$941.60 inclusive of GST
GIA search fee \$7.45
Total \$2249.05

A copy of each of the following supporting documents is enclosed :

1. Copy of accident report.
2. Repair bill.
3. Car rental bill

Thank you for your attention.

Best Regards,

Anthony Goh

Director

Mobile: +65 9336 8442

<image003.jpg>

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On Thu, Sep 19, 2019 at 6:28 PM Anthony Goh <anthony.goh@autoclinicgroup.com.sg> wrote:

WITHOUT PREJUDICE

Dear Gabriel & Aida

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out here-under as follows:

Cost of repair \$2146.21 inclusive of GST
Loss of use (\$235.40 x 4 days) = \$941.60 inclusive of GST
GIA search fee \$7.45
Total \$3095.26

A copy of each of the following supporting documents is enclosed :

1. Copy of accident report.
2. Repair bill.
3. Car rental bill

Thank you for your attention.

Best Regards,

Anthony Goh

Director

Mobile: +65 9336 8442

<image003.jpg>

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2509 | anthony.goh@autoclinicgroup.com.sg

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On Fri, Aug 30, 2019 at 8:41 AM Zuhaidah Samsuri <aida@iii.com.sg> wrote:

WITHOUT PREJUDICE

Dear Anthony,

For future PRS request, please send your email to motorclaim@iii.com.sg .

By copy to Gab,

FYNA.

Thanks.

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Anthony Goh [mailto:anthony.goh@autoclinicgroup.com.sg]

Sent: Thursday, 29 August, 2019 5:52 PM

To: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: ACCIDENT INVOLVING SGX7879B & SHD3231P ALONG RIVER VALLEY ROAD TOWARDS CLEMENCEAU AVE ON 27/08/2019 @ 20:23HR

Without Prejudice

Dear Sir/Mdm,

1.

We are instructed to notify you of a road accident on 27 AUG 2019 at about 20:23 hours along RIVER VALLEY ROAD TOWARDS CLEMENCEAU AVE involving our client's vehicle registration number SGX7879B and

vehicle registration number SHD3231P driven by your insured at the material time. A copy of the Accident Statement & Accident Video are enclosed.

2.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly forward this email to the relevant claim department person-in-charge.

Thank you.

Best Regards,

Anthony Goh

Director

Mobile: +65 9336 8442

Error! Filename not specified.

Autoclinic Group of Companies

48 Toh Guan Road East #02-136, Enterprise Hub | Singapore 608586 |

Main Office +65 6686 2511 | Fax +65 6686 2509 | anthony.goh@autoclinicgroup.com.sg

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