



India Int'l Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711  
Attention: Motor Claims

**"Without Prejudice"**

Your Ref :

Our Ref :

Date : 18 October 2019

Subject : **ACCIDENT INVOLVING VEHICLES SFQ9938A & SHD3403K ON 30.08.2019**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	: S\$ 11572.16
Loss of use	: S\$ 480.00 (S\$60.00 x 8 days)
Total	: S\$ 12052.16

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Copy of Certificate of Insurance
3. Copy of Letter of Authorisation & Discharge Voucher

Performance Motors  
Limited  
1800-Call-BMW  
(1800-2255-269)

[www.pml.com.sg](http://www.pml.com.sg)

303 Alexandra Road  
Sime Darby  
Performance Centre  
Singapore 159941  
Tel Sales 6319 0100  
Tel Aftersales:  
6319 0111  
Fax 6474 7770

315 Alexandra Road  
#01-01  
Sime Darby  
Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel Aftersales  
6319 0527  
Fax 6479 6624

280  
Kampong Arang Rd  
East Coast Centre  
Singapore 438180  
Tel Aftersales  
6319 0888  
Fax 6344 1332

Registered office  
305 Alexandra Road  
#02-01  
Vantage  
Automotive Centre  
Singapore 159942

Co. Reg. No:  
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg).

Yours sincerely

Cresendo Lagman  
Customer Service Manager, Body & Paint

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)**SERVICE TAX INVOICE**Repair Order No. : **B1 1397347**Date IN : **18/09/2019**Motor Claim Advisor: **Joseph Yaguel**Page No. : **1 of 2**Invoice Number : **2162315 / WSB**Invoice Date : **14/10/2019**Payment Terms : **30 Days From Invoice**Invoice By : **Sharon Heng****- CUSTOMER INFORMATION -****Mdm Chuen Lian Shiong**  
**75 Almond Crescent****Singapore 677829****- INVOICE TO - 219****India Int'L Insurance Pte Ltd**  
**64 Cecil Street**  
**#04-05 IOB Building**  
**Singapore 049711**REGN. NO.  
**SFQ9938A**CHASSIS NO.  
**WBA2A32040V458564**REGN. DATE  
**10/09/2015**MODEL  
**218I AT**MILEAGE  
**22141****- - - - LABOUR 1 - - - -**To replace rear boot lid, rear bumper and attachments etc  
including to make good the tail end panel and knock out  
dented area caused by theaccident. To remove and install body parts in order to carry out  
painting job.

To respray rear bumper, rear boot lid and tail end panel.

To remove and install boot compartment carpet and garnish  
to facilitate repairs.

To conduct water leak tests.

To remove and install rear windscreen glass to facilitate  
the repair job.To check electrical wiring systems and lightings at the  
rear section for proper function.

To carry out body cavity preservation.

To replace bootlid smart opener control unit and bottom  
sensor lines including program and conduct checks for proper  
function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 30.8.2019. 3RD PARTY CAR : SHD3403K.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO  
CONSULTANTS PTE LTD ON 8.9.2019 AT 11.45 AM.  
AUTHORISED REPAIR BY MS HSIAO TONG FROM LKK ON  
5.9.2019 VIA E-MAIL.PROPOSE LOSS OF USE = \$60X8. THE AMOUNT IS SUBJECTED  
TO INSURANCE COMPANY CONFIRMATION.**NETT****2,550.00****2,292.00****230.00****75.00****574.00****150.00****100.00****451.00****150.00****0.00****0.00**

Total Labour 1:

**6,572.00****- - - - PARTS - - - -**

REAR BUMPER PANEL PRIMED (PDC)

PLAQUE 74MM

GROMMET

DECOUPING RING PDC TORQUE CONVERTER

Qty	Retail Price
1	1,045.45
1	71.25
2	0.80
4	5.05

**NETT****1,045.45****71.25****1.60****20.20**

**Performance Motors Limited**

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

**SERVICE TAX INVOICE**Repair Order No. : **B1 1397347**Date IN : **18/09/2019**Motor Claim Advisor: **Joseph Yaguel**Page No. : **2 of 2**Invoice Number : **2162315 / WSB**Invoice Date : **14/10/2019**Payment Terms : **30 Days From Invoice**Invoice By : **Sharon Heng**

(DG) CLEANER R1 (100ML)	1	26.15	26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	2	131.55	263.10
(DG/SL) GLASS PRIMER 30ML (VP206)	1	27.85	27.85
TRUNK LID	1	1,204.35	1,204.35
LETTERING 218 I	1	64.10	64.10
SUPPORT	1	45.30	45.30
RR BUMPER LH INNER SIDE GUIDE	1	61.35	61.35
RR BUMPER RH INNER SIDE GUIDE	1	61.35	61.35
REAR BUMPER HEAT INSULATOR	1	60.60	60.60
CONTROL UNIT SMART OPENER	1	494.60	494.60
SENSOR WIRE FOR SMART OPENER BOTTOM	1	41.50	41.50
PLUG BLACK D=5MM	3	0.95	2.85
ULTRASONIC SENSOR GLACIERSILBER(WA8	2	368.80	737.60
PLUG BLACK D=5MM	4	0.95	3.80
BLIND RIVET NUT M6	3	2.70	8.10
EXPANDING NUT	2	1.00	2.00
Total Parts :			<b>4,243.10</b>

Labour Charges : **6,422.00**  
Parts Charges : **4,243.10**  
Lubricant/Misc : **150.00**

Total Labour & Parts Charges : **S\$ 10,815.10**  
Less Insurance Excess : **S\$ 0.00**  
Invoice Total Amount Exclude GST : **S\$ 10,815.10**  
GST @ 7% : **S\$ 757.06**  
Invoice Total Amount Include GST : **S\$ 11,572.16**

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 11,572.16**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x  
Toll-Free Number (1800-2255269)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax. 64747770

280, Kampong Arang Road  
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Singapore 438180  
Fax. 63449773

315, Alexandra Road  
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Singapore 159944  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

## ESTIMATE



2 SEP 2019

Estimate No. : b1 52566  
Date Estimated : 31/08/2019  
Prepared By : Joseph Yaguel

Page No. : 1 of 5

## - ESTIMATE REPAIR FOR -

Chuen Lian Shiong  
75 Almond Crescent

Singapore 677829

## - ACCOUNT - 219

India Int'L Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFQ9938A	V458564	10/09/2015	218i AT	0

## DESCRIPTION

Replacing rear bumper panel and attachments, bootlid,  
rework tail panel

Spray rear bumper, bootlid and tail panel

To remove and install boot compartment carpet and garnish  
to facilitate repairs.

To replace rear windscreen glass.

To conduct water leak tests.

To supply and install rear windscreen solar film.

To check electrical wiring systems and lightings at the  
rear section for proper function.

To carry out body cavity preservation.  
(Per panel).

Sundries

1700w New wind panel  
2550 Repair and panel

VALUE

3,400.00

1660 2,819.00

230 271.00

487 574.00

63 75.00

451 531.00

150 177.00

100 118.00

7 150.00

Total Labour 1: 8,115.00

## DESCRIPTION

TRUNK LID  
REAR BUMPER PANEL PRIMED (PDC)  
RR BUMPER LH SIDE GUIDE  
RR BUMPER RH SIDE GUIDE  
REAR BUMPER CARRIER  
LETTERING 218 I  
GROMMET  
PLAQUE 74MM  
BUMP STOP  
REAR WINDOW ESG

QTY PRIC

1 1,204.35  
1 1,045.45  
1 61.35  
1 61.35  
1 458.10  
1 64.10  
2 0.80  
2 71.25  
10 3.70  
1 654.35

VALUE

1,204.35  
1,045.45  
61.35  
61.35  
458.10  
64.10  
1.60  
142.50  
37.00  
654.35

photo

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
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64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 52566  
Date Estimated : 31/08/2019  
Prepared By : Joseph Yaguel

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFQ9938A	V458564	10/09/2015	218i AT	0

DESCRIPTION	QTY	PRIC	VALUE
DECOUPING RING PDC TORQUE CONVERTER	4	5.05	20.20
(DG) CLEANER R1 (100ML)	1	26.15	26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	2	131.55	263.10
(DG/SL) GLASS PRIMER 30ML (VP206)	1	27.85	27.85

Total Parts : 4,067.45

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. 18/9/19 Claim No. 1145

Date & Time 18/9/19 Excess S\$ 0

Surveyor's Name Tan Sign [Signature]

Surveyor's Tel 97497129 Authorised Yes / No Yes

Authorised Date 18/9/19 Time 11:45

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No Yes PML Yes / No No

Surveyor's Email tan@khade

Surveyor's Recommendation 6 days



Labour 1	:	8,115.00
Parts	:	4,067.45
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	852.77
Grand Total	:	13,035.22

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY \*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.  
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807  
 Tel +65 6827 7888, Fax +65 6827 7800  
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

**MOTOR MAX PLUS****THE SCHEDULE**

Policy Number	Period of Insurance	Place of Issue
D 29089573 QMY	10/09/2018 to 09/09/2019	SINGAPORE
Name and Address of Insured		Date of Issue
Chuen Lian Shiong 75 Almond Crescent Singapore 677829		23/07/2018
		Account Number
		393008
Premium	GST	Total Due
SGD1,209.23	SGD84.65	SGD1,293.88

**RISK NUMBER 1****MOTORMAX PLUS****OCCUPATION**

Housewife

**SCOPE OF COVER** Comprehensive**INTEREST INSURED**

**REGISTRATION NO.** SFQ9938A  
**MAKE/MODEL** BMW 218i Active Tourer  
**ENGINE NUMBER** 34389320B38A15A  
**CHASSIS NUMBER** WBA2A32040V458564  
**YEAR OF MFG** 2015  
**CAPACITY** 1499 C.C.  
**SEATING CAPACITY** 5 (INCL. DRIVER)  
**WINDSCREEN** UNLIMITED

**SUM INSURED** MARKET VALUE  
**INCL. COE/PARF** YES  
**OFF-PEAK CAR** NO  
**NO CLAIM DISCOUNT** 50.00% (or F/D)  
**GOOD DRIVER'S DISCOUNT** SGD63.64  
**NCD PROTECTOR** COVERED  
**EXCESS** SGD500  
**ANNUAL PREMIUM** SGD1,209.23

**ACCESSORIES** Aircon, radio/cassette/compact disc player, in-vehicle unit, rust-proofing and other accessories that are factory fitted.

**AUTHORISED DRIVERS**

Chuen Lian Shiong  
 Ngoh Kee Hane  
 Kenneth Ngoh Jun Hong  
 Any other person provided he is driving on the Insured's order or with the Insured's permission.



# Performance Motors Limited

A member of the Sime Darby Group



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SFG 9438 A & SHD 3403K ON 30.08.19.

I, CHUEN LIAN SHIONG owner of Vehicle Registration No. SFG 9438 A hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Name: Chuen Lian Shiong (Date)  
NRIC No.:

In the presence of:

Name: JOSEPH YAGUEL (Date)  
NRIC No.:

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref:  
Claimant Ref :

We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd Mr Tautikha from LKK (name of Surveyor) with respect to the amount claimed for S\$ \_\_\_\_\_ (repair cost), S\$ 480 (loss of use/rental), S\$ \_\_\_\_\_ (search fee), vehicle no. SFA9938A that was damaged pursuant to the accident which occurred on 30-8-2019 (date) at PIE towards Changi Airport (location) involving vehicle no. SND3403K (insured vehicle). This is pursuant to the inspection conducted on 16-9-19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Chuen Han Shiong (the third party claimant") of vehicle no. SFA9938A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SFA9938A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ \_\_\_\_\_ to \_\_\_\_\_.

Dated this ..... day of ..... 20 .....

#### CLAIMANT:

Signature: \_\_\_\_\_

Signed by "the workshop" (with chop)

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

#### WITNESS:

Signature: \_\_\_\_\_

Signed by appointed Surveyor

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941