

INS. CASE OWNER:

SUNDARI

CC3/III19015541/11pa3

LKK:

IDAC:

Surveyor:

Tantam

DOI:

ASSIGNMENT

18/9/19

Date / Time: 03/09/2019

Registered in Merimen: 03/09/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SHD 3403K

Claim No. :

Name of Insured : COMFORT TRANSPORTATION PTE LTD

Policy No. :

Insured Tel No. : HP:

Make / Model : TOYOTA PRIUS HYBRID 4G

Excess Sec II : S\$ D.O.A : 30/08/2019 10:30

Place of Accident : PIE (AIRPORT) B4 STEVENS EXIT

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : TAN TING SIONG

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : +65-96698409 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SFQ 9938A

INSRS:
WSP: Performance
Tel: Motors
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

URGENT

Date/ Time		STAGE	DATE / PIC
	SFQ 9938A - X	Non-Reporting ltr (1st):	
	SHD 3403K - CC4/III16024868/Uza3q2; DOA:21/12/16	Non-Reporting ltr (2nd):	
	- CC3/AIG12014833/H1b1g2y; DOA:27/7/12	Non-Reporting ltr (Final):	
	Unable to trace on's in future.	Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	
PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost: S\$ (days) Reduction: %		Confirm by: Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT Date/Time: 26/10/19		Confirm with: Carins	
Final Liability: % (Agreed/ Assessed) BOLA S/N No. : 27		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Repair Cost: S\$ 11522.16		If NO or B 28, Ass. Lia :	
Loss of Rental (LOR): S\$ (days)			
Loss of Use (LOU): S\$ 420.00 (\$ 60 x 8 days)			
Loss of Income (LOI): S\$ (\$ x days)			
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search S\$ -			
Medical: S\$ -			
Disbursement: S\$ - (e.g. Tow/ Independent)			
Legal Cost S\$ -			
Total: S\$ 12922.16		Global Sum S\$:	
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1: S\$ 12922.16		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 2: (Strike if N.A.) S\$		Name 1: Performance Motors Limited	
Payee 3: (Strike if N.A.) S\$		Name 2:	
		Name 3:	

Taylor

REP

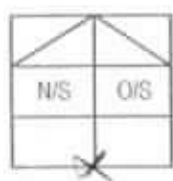
III

15/4/11

ASSIGNMENT

From: _____ Date: 17/9/19
Estimated Cost: _____
OD: ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: SFQ 9938A
at Workshop m/s: Performance Motor
of 303 Alexandra Road
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: Yaguel

(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.
Bal. or Market Value: _____
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 6 days Res.: Yes or No
Lum Sum: _____ % 3 Val: Yes or No
CA / REV / REP. / 24 HRS (up)
Date: _____ Person Contacted: _____
Vehicle: IN / OUT Joseph



Veh No: SFQ 9938A Reg: 2015 Sep
Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /
Truck / Trailer or
Make: BMW 218 C.C. 1499
Colour: Silver A/C: Insured / Std / NI / NA
Sp. Reading: 22141 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: WBAZA32042V458567
Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt
Steering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or
Brake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or
Modl: Nil / ☒ S/Rim / ☐ STD A/Rim or
Tyre Size: F: 205/65R16 R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Continental
Front: _____ Rear: _____
R/Bal: 6 mm R/Bal: 6 mm
L/Bal: 6 mm L/Bal: 6 mm
D.O.A. _____ D.O.I. 18/9/19 21145
Survey held at PMC
Des. of Damages: Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
14/14/19	111 \$ 10815.10 (Reel # 3214.70/2381)

Date/Time, File Pass to? ☐ : Prel. Report ☐ : Final Report
Days Of Repair: _____
Resurvey No. of Trip: _____
Add Fee: ☐ : Site Insp (\$) ☐ : Interview (\$) ☐ : Tech. Insp (\$) ☐ : Material (\$) ☐ : _____
Report Form: _____
Long Term File: _____
Survey Fee: _____
Transportation: _____
S + P: _____
Phone: _____
Other: _____
17/12/19

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401599M GST Reg. No. M2-0020081-X
Toll-Free Number (1800-2255265)

103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

180, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

113, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

2 SEP 2019

Estimate No. : b1 52566
Date Estimated : 31/08/2019
Prepared By : Joseph Yaguel

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Chuen Lian Shiong
75 Almond Crescent

Singapore 677829

- ACCOUNT - 219

India Int'l Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFQ9938A	V458564	10/09/2015	218i AT	0

DESCRIPTION

Replacing rear bumper panel and attachments, bootlid,
rework tail panel

Spray rear bumper, bootlid and tail panel

To remove and install boot compartment carpet and garnish
to facilitate repairs.

To replace rear windscreen glass.

To conduct water leak tests.

To supply and install rear windscreen solar film.

To check electrical wiring systems and lightings at the
rear section for proper function.

To carry out body cavity preservation.
(Per panel).

Sundries

VALUE

3,400.00

2,819.00

271.00

574.00

75.00

531.00

177.00

118.00

150.00

Total Labour 1: 8,115.00

DESCRIPTION

QTY PRIC

VALUE

TRUNK LID

1 1,204.35

1,204.35

REAR BUMPER PANEL PRIMED (PDC)

1 1,045.45

1,045.45

RR BUMPER LH SIDE GUIDE

1 61.35

61.35

RR BUMPER RH SIDE GUIDE

1 61.35

61.35

REAR BUMPER CARRIER

1 458.10

458.10

LETTERING 218 I

1 64.10

64.10

GROMMET

2 0.80

1.60

PLAQUE 74MM

1 71.25

71.25

BUMP STOP

10 3.70

37.00

REAR WINDOW ESG

1 654.35

654.35



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449772

315, Alexandra Road
Sime Darby Business Centre
Singapore 159946
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 52566
Date Estimated : 31/08/2019
Prepared By : Joseph Yaguel

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SPQ9938A	V458564	10/09/2015	218i AT	0

DESCRIPTION	QTY	PRIC	VALUE
DECOUPLING RING PDC TORQUE CONVERTER	4	5.05	20.20
(DG) CLEANER R1 (100ML)	1	26.15	26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	2	131.55	263.10
(DG/SL) GLASS PRIMER 30ML (VP206)	1	27.85	27.85

Total Parts : 4,067.45

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. 18/9/12/145 Claim No. _____

Date/Time 18/9/12/145 Excess \$S _____

Surveyor's Name Tan Jiah Sign [Signature]

Surveyor's Tel 9749749 Authorized Yes / No _____

Authorized Date 18/9/12 Time _____

RE-SURVEY PARTS IN 30 DAYS BY SURVEYOR Yes / No PM Yes / No _____

Surveyor's Email tan.jiah@lkk.com.sg

Remarks 6 days



Labour 1	:	8,115.00
Parts	:	4,067.45
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	852.77
Grand Total	:	13,035.22

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A member of the Sime Darby Group
 Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



Supplementary

Estimate No. : b1 52566
 Date Estimated : 31/08/2019
 Prepared By : Joseph Yaguel

- ESTIMATE REPAIR FOR -
 Chuen Lian Shiong
 75 Almond Crescent

- ACCOUNT - 219
 India Int'L Insurance Pte Ltd
 64 Cecil Street
 #04-05 IOB Building
 Singapore 049711

Singapore 677829

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFQ9938A	WBA2A32040V4585	10/09/2015	218i AT	0

DESCRIPTION	ACCOUNT: ORIGINAL PRICE	DISC. %	NETT
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To replace SMART opener control unit and sensor wire for
 SMART bottom opener including to check for function.

451.00	0	451.00
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DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
#	2.70	3	0	8.10
# BLIND RIVET NUT M6	1.00	2	0	2.00
# EXPANDING NUT	45.30	1	0	45.30
# SUPPORT	60.60	1	0	60.60
# REAR BUMPER HEAT INSULATOR	0.95	4	0	3.80
# PLUG BLACK D=5MM	0.95	3	0	2.85
# PLUG BLACK D=5MM	41.50	1	0	41.50
# SENSOR WIRE FOR SMART OPENER BOTTOM	494.60	1	0	494.60
# CONTROL UNIT SMART OPENER	368.80	2	0	737.60
# ULTRASONIC SENSOR GLACIERSILBER(WA8				

SUPPLEMENTARY ITEMS

Total Labour :	451.00
Total Parts :	1,396.35
Total Labour & Parts :	1,847.35

14029.80

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-X



Final Report

Estimate No. : **b1 52566**
Date Estimated : **31/08/2019**
Prepared By : **Joseph Yaguel**

- ESTIMATE REPAIR FOR -
Chuen Lian Shiong
75 Almond Crescent

- ACCOUNT - 219
India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

Singapore 677829

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFQ9938A	WBA2A32040V4585	10/09/2015	218i AT	0
DESCRIPTION	ACCOUNT: ORIGINAL PRICE	DISC. %	NETT	
To replace rear boot lid, rear bumper and attachments etc including to make good tail end panel and knock out dented area caused by the accident. To remove and install body parts in order to carry out painting job.	2,550.00 ✓	0	2,550.00	
To respray rear bumper, rear boot lid and tail end panel.	2,292.00	0	2,292.00	
To remove and install boot compartment carpet and garnish to facilitate repairs.	230.00 ✓	0	230.00	
To remove and install rear windscreen glass in order to carry out repair job	574.00 ✓	0	574.00	
To conduct water leak tests.	75.00 ✓	0	75.00	
To check electrical wiring systems and lightings at the rear section for proper function.	150.00 ✓	0	150.00	
To carry out body cavity preservation.	100.00 ✓	0	100.00	
Sundries	150.00 ✓	0	150.00	
# To replace SMART opener control unit and sensor wire for SMART bottom opener including to check for function.	451.00 <i>rec</i> ✓	0	451.00	

70004
6532

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
#	2.70	3	0	8.10
# BLIND RIVET NUT M6	1,204.35	1	0	1,204.35 ?
TRUNK LID	1,045.45	1	0	1,045.45 ?
REAR BUMPER PANEL PRIMED (PDC)	1.00	2	0	2.00
# EXPANDING NUT	45.30	1	0	45.30
# SUPPORT	61.35	1	0	61.35
RR BUMPER LH INNER SIDE GUIDE	61.35	1	0	61.35
RR BUMPER RH INNER SIDE GUIDE	64.10	1	0	64.10 ?
LETTERING 218i	0.80	2	0	1.60 ?
GROMMET	71.25	1	0	71.25 ?
PLAQUE 74MM				

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kembangan Road
East Coast Centre
Singapore 438186
Fax: 63449773

111, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796021 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

2 SEP 2019

Estimate No. : b1 52566
Date Estimated : 31/08/2019
Prepared By : Joseph Yaguel

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Chuen Lian Shiong
75 Almond Crescent

Singapore 677829

- ACCOUNT - 219

India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFQ9938A	V458564	10/09/2015	218i AT	0

DESCRIPTION

Replacing rear bumper panel and attachments, bootlid,
rework tail panel

Spray rear bumper, bootlid and tail panel

To remove and install boot compartment carpet and garnish
to facilitate repairs.

To replace rear windscreen glass.

To conduct water leak tests.

To supply and install rear windscreen solar film.

To check electrical wiring systems and lightings at the
rear section for proper function.

To carry out body cavity preservation.
(Per panel).

Sundries

Total Labour 1: 8,115.00

DESCRIPTION

TRUNK LID
REAR BUMPER PANEL PRIMED (PDC)
RR BUMPER LH SIDE GUIDE
RR BUMPER RH SIDE GUIDE
REAR BUMPER CARRIER
LETTERING 218 I
GROMMET
PLAQUE 74MM
BUMP STOP
REAR WINDOW ESG

QTY	PRIC	VALUE
1	1,204.35	1,204.35
1	1,045.45	1,045.45
1	61.35	61.35
1	61.35	61.35
1	458.10	458.10
1	64.10	64.10
2	0.80	1.60
2	71.25	142.50
10	3.70	37.00
1	654.35	654.35

1700 - Re W/ out panel
2550 Repair and panel
1660
230
487
63
451
150
100
?

photo

Nivitha (LKK Auto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, 16 September 2019 3:04 PM
To: assignments
Cc: Yaguel Renan Joseph Estoria
Subject: Re: REQ FOR DIRECT SETTLEMENT - SFQ9938A & SHD3403K ON 30.08.2019 *** LKK REF: CC3/III19015541/pa3

Dear Sirs

Please arrange survey tomorrow.

Owner leaving car in for survey + repair by 10am.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 5 September 2019 11:07 AM
To: Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>
Subject: Fw: REQ FOR DIRECT SETTLEMENT - SFQ9938A & SHD3403K ON 30.08.2019 *** LKK REF: CC3/III19015541/pa3

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 5 September 2019 10:36 AM
To: PBSP <pml-pbsp@simedarby.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: 甯瑤 @ <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: REQ FOR DIRECT SETTLEMENT - SFQ9938A & SHD3403K ON 30.08.2019 *** LKK REF: CC3/III19015541/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

****Kindly arrange for survey.**

Thank you.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Sep 2019 12:03	Cim Dtl Modified	Claimant's Name: -> CHUEN LIAN SHIONG, Claimant's ID: -> S1569425D.	[A] HOW MEI KWAN
2	03 Sep 2019 12:03	Cim Veh Model Changed	(204526) BMW 218i 1.5 ACTIVE TOURER D/AB LED DSC AB (A).	[A] HOW MEI KWAN
3	03 Sep 2019 12:03	Cim Created	Reg No: SFQ9938A, Acct Date: 2019/08/30, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ), Workshop: Performance Motors Limited (Alexandra)	[A] HOW MEI KWAN
4	03 Sep 2019 12:03	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	03 Sep 2019 12:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/12	[A] HOW MEI KWAN
6	03 Sep 2019 12:03	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	03 Sep 2019 12:04	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	03 Sep 2019 12:04	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	04 Sep 2019 14:39	Adj Mandate Request	Cur.Req:0.00:PODS Liability:100% (BOLA 27)	[A] CHEW HSIAO TONG
10	05 Sep 2019 09:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/12, Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice.	[I] Sundari Nagarajan
11	05 Sep 2019 09:24	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice.	[I] Sundari Nagarajan

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2268560	04 Sep 2019 08:52:23	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SFQ9938A	SHD3403K	11.77

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 5 September 2019 10:37 AM
To: PBSP; Mei Kwan (LKKAUTO)
Cc: Admin A; assignments
Subject: RE: REQ FOR DIRECT SETTLEMENT - SFQ9938A & SHD3403K ON 30.08.2019 *** LKK REF: CC3/III19015541/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

****Kindly arrange for survey.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@sime-darby.com.sg>
Sent: Thursday, 5 September 2019 10:33 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: REQ FOR DIRECT SETTLEMENT - SFQ9938A & SHD3403K ON 30.08.2019 *** LKK REF: CC3/III19015541/pa3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 3 September 2019 12:08 PM
To: PBSP <pml-pbsp@simedarby.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; 甯珺 @ <admin-a@lkkauto.com>
Subject: RE: REQ FOR DIRECT SETTLEMENT - SFQ9938A & SHD3403K ON 30.08.2019 *** LKK REF: CC3/III19015541/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, 2 September, 2019 7:42 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: REQ FOR DIRECT SETTLEMENT - SFQ9938A & SHD3403K ON 30.08.2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Claim Audit

AUDIT TRAIL				
No	On	Audit	Remarks	By
1	03 Sep 2019 12:03	Clim Dtl Modified	Claimant's Name: -> CHUEN LIAN SHIONG. Claimant's ID: -> S1569425D.	[A] HOW MEI KWAN
2	03 Sep 2019 12:03	Clim Veh Model Changed	(204526) BMW 218I 1.5 ACTIVE TOURER D/AB LED DSC AB (A).	[A] HOW MEI KWAN
3	03 Sep 2019 12:03	Clim Created	Reg No: SFQ9938A. Acct Date: 2019/08/30. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Performance Motors Limited (Alexandra)	[A] HOW MEI KWAN
4	03 Sep 2019 12:03	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	03 Sep 2019 12:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/12	[A] HOW MEI KWAN
6	03 Sep 2019 12:03	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	03 Sep 2019 12:04	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	03 Sep 2019 12:04	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	04 Sep 2019 14:39	Adj Mandate Request	Cur.Reg:0.00:PODS Liability:100% (BOLA 27)	[A] CHEW HSIAO TONG
10	05 Sep 2019 09:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/12. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice.	[T] Sundari Nagarajan
11	05 Sep 2019 09:24	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice.	[T] Sundari Nagarajan
12	19 Sep 2019 14:12	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD. Insured ID: -> 199303821 R.	[A] HOW MEI KWAN
13	21 Oct 2019 08:52	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	21 Oct 2019 08:52	Clim Dtl Modified	JPJ Reg. Date: -> 2015/09/10.	[A] JOANNE LEE KHANG MIN
15	21 Oct 2019 08:52	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	23 Oct 2019 14:02	Adj Mandate Request	Cur.Reg:12052.16:PODS Liability: 100% *Quantum: (a)CORw/GST: \$11,572.16 + (b) LOU(8days x \$60.00): \$480.00 = Total: \$12,052.16 *Vehicle Model: BMW 218I(1499cc) *6 recommendation repair days + 1Sunday + 1PRS = 8days *For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2268560	04 Sep 2019 08:52:23	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SFQ9938A	SHD3403K	11.77
2318690	21 Oct 2019 08:52:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFQ9938A	SHD3403K	11.77

Print Received Message

This mail is associated with :

***SFQ9938A (MCT19080772)**

[SHD3403K]

TP

CHUEN LIAN SHIONG

Aug 30 2019 10:00AM

[COMFORT TRANSPORTATION PTE LTD]

Performance Motors Limited

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 23/10/2019 17:47 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$12052.16) - SFQ9938A - Claim Handler: Sundari Nagarajan

Approved:12052.16:Request TP WS to issue Tax invoice for Repairs in III's favour

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

MOTOR MAX PLUS**THE SCHEDULE**

Policy Number		Period of Insurance	Place of Issue
D 29089573 QMY		10/09/2018 to 09/09/2019	SINGAPORE
Name and Address of Insured			Date of Issue
Chuen Lian Shiong 75 Almond Crescent Singapore 677829			23/07/2018
			Account Number
			393008
Premium	GST	Total Due	
SGD1,209.23	SGD84.65	SGD1,293.88	

RISK NUMBER 1**MOTORMAX PLUS****OCCUPATION**

Housewife

SCOPE OF COVER Comprehensive**INTEREST INSURED**

REGISTRATION NO. SFQ9938A
 MAKE/MODEL BMW 218i Active Tourer
 ENGINE NUMBER 34389320B38A15A
 CHASSIS NUMBER WBA2A32040V458564
 YEAR OF MFG 2015
 CAPACITY 1499 C.C.
 SEATING CAPACITY 5 (INCL. DRIVER)
 WINDSCREEN UNLIMITED

SUM INSURED
 INCL. COE/PARF YES
 OFF-PEAK CAR NO
 NO CLAIM DISCOUNT 50.00% (or F/D)
 GOOD DRIVER'S
 DISCOUNT SGD63.64
 NCD PROTECTOR COVERED
 EXCESS SGD500
 ANNUAL PREMIUM SGD1,209.23

ACCESSORIES Aircon, radio/cassette/compact disc player, in-vehicle unit, rust-proofing and other accessories that are factory fitted.

AUTHORISED DRIVERS

Chuen Lian Shiong
 Ngoh Kee Hane
 Kenneth Ngoh Jun Hong
 Any other person provided he is driving on the Insured's order or with the Insured's permission.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 26 October 2019 10:58 AM
To: 'Sharon Heng L K'; PBSP
Cc: Taufikh (LKKAUTO); Admin A
Subject: RE: DIRECT SETTLEMENT FINAL REPORT - SFQ9938A. //LKK REF: CC3/III19015541/T1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at \$12,052.16(all-in).

We will proceed to close file.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Sent: Monday, 14 October 2019 3:30 PM
To: 'Sharon Heng L K' <sharon.heng.leekun@simedarby.com.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT FINAL REPORT - SFQ9938A.

Hi Sharon,

COR \$10,815.10 , 6 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

-----Original Message-----

From: Sharon Heng L K [mailto:sharon.heng.leekun@sime-darby.com.sg]
Sent: Sunday, 13 October 2019 1:02 PM
To: Taufikh (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO)
Subject: DIRECT SETTLEMENT FINAL REPORT - SFQ9938A.

Dear Taufikh

For your perusal :

Labour	\$ 6572.00
Parts	\$ 4243.10
Total	\$10815.10

Owner is claiming LOSS OF USE = \$60 X 8 DAYS.

Note : 6 working days.

Please reply me directly.

Best Regards

Sharon Heng
Performance Motors Ltd
Body & Paint
DID : 63190123
Fax : 64743229

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-----Original Message-----

From: service.pml@sime-darby.com.sg [mailto:service.pml@sime-darby.com.sg]
Sent: Sunday, 13 October, 2019 10:47 AM
To: Sharon Heng L K
Subject: Message from KM_C458

This email has been checked for viruses by AVG.
<https://www.avg.com>



India Int'l Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date :

Subject :

18 October 2019

ACCIDENT INVOLVING VEHICLES SFQ9938A & SHD3403K ON 30.08.2019

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$ 11572.16
Loss of use	:	S\$ 480.00 (S\$60.00 x 8 days)
Total	:	S\$ 12052.16

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Copy of Certificate of Insurance
3. Copy of Letter of Authorisation & Discharge Voucher

Performance Motors
Limited
1800-Call-BMW
(1800-2255-2699)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel AfterSales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel AfterSales:
6319 0527
Fax 6479 6624

280
Kampong Angkor Rd
East Coast Centre
Singapore 438180
Tel AfterSales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SFG 9038A & SHD 3403K ON 30.08.19

I, CHUEN LIAN SHIONG owner of Vehicle Registration No. SFG 9038A hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Chuen Lian Shiong
Name: Chuen Lian Shiong (Date) 18/9/19
NRIC No.: SXXX8425D

In the presence of:

JOSEPH YAOUEL
Name: JOSEPH YAOUEL (Date) 18/9/19
NRIC No.: _____

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT1A080772
Claimant Ref: SFQ9938A

We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd Mr Taufik from LKK Auto Consultants Pte (name of Surveyor) with respect to the amount claimed for S\$ 11572.16 (repair cost), S\$ 480.00 (loss of use/rental), S\$ - (search fee), vehicle no. SFQ9938A that was damaged pursuant to the accident which occurred on 30-8-2019 (date) at PIE towards Changi Airport (location) involving vehicle no. SND3403K (insured vehicle). This is pursuant to the inspection conducted on 18-9-19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Chuen Han Sheng (the third party claimant) of vehicle no. SFQ9938A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SFQ9938A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 12052.16 to Performance Motors Ltd.

Dated this 31 day of Oct 20 19

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:



MTH

LKK Auto Consultants Pte Ltd

199607188R

51115 Ave 1 #01-25

Paya Ubi Industrial Park
(S) 46493

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-2020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 62449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/330 (Motorrad)
64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1397347

Date IN : 18/09/2019

Motor Claim Advisor: Joseph Yaguel

Page No. : 1 of 2

Invoice Number : 2162315 / WSB

Invoice Date : 14/10/2019

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Mdm Chuen Lian Shiong
75 Almond Crescent

Singapore 677829

- INVOICE TO - 219

India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO.
SFQ9938A

CHASSIS NO.
WBA2A32040V458564

REGN. DATE
10/09/2015

MODEL
218I AT

MILEAGE
22141

- - - - LABOUR 1 - - - -

NETT

To replace rear boot lid, rear bumper and attachments etc
including to make good the tail end panel and knock out
dented area caused by the

2,550.00

accident. To remove and install body parts in order to carry out
painting job.

To respray rear bumper, rear boot lid and tail end panel.

2,292.00

To remove and install boot compartment carpet and garnish
to facilitate repairs.

230.00

To conduct water leak tests.

75.00

To remove and install rear windscreen glass to facilitate
the repair job.

574.00

To check electrical wiring systems and lightings at the
rear section for proper function.

150.00

To carry out body cavity preservation.

100.00

To replace bootlid smart opener control unit and bottom
sensor lines including program and conduct checks for proper
function.

451.00

Sundries.

150.00

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

0.00

DATE OF ACCIDENT : 30.8.2019. 3RD PARTY CAR : SHD3403K.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO
CONSULTANTS PTE LTD ON 18.9.2019 AT 11.45 AM.
AUTHORISED REPAIR BY MS HSIAO TONG FROM LKK ON
5.9.2019 VIA E-MAIL.

PROPOSE LOSS OF USE = \$60X8. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

0.00

Total Labour 1: 6,572.00

- - - - PARTS - - - -

REAR BUMPER PANEL PRIMED (PDC)

Retail
Qty Price

NETT

PLAQUE 74MM

1 1,045.45

1,045.45

GROMMET

1 71.25

71.25

DECOUPING RING PDC TORQUE CONVERTER

2 0.80

1.60

4 5.05

20.20

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road
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Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**Repair Order No. : **B1 1397347**Date IN : **18/09/2019**Motor Claim Advisor: **Joseph Yaguel**Page No. : **2 of 2**Invoice Number : **2162315 / WSB**Invoice Date : **14/10/2019**Payment Terms : **30 Days From Invoice**Invoice By : **Sharon Heng**

(DG) CLEANER R1 (100ML)	1	26.15	26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	2	131.55	263.10
(DG/SL) GLASS PRIMER 30ML (VP206)	1	27.85	27.85
TRUNK LID	1	1,204.35	1,204.35
LETTERING 218 I	1	64.10	64.10
SUPPORT	1	45.30	45.30
RR BUMPER LH INNER SIDE GUIDE	1	61.35	61.35
RR BUMPER RH INNER SIDE GUIDE	1	61.35	61.35
REAR BUMPER HEAT INSULATOR	1	60.60	60.60
CONTROL UNIT SMART OPENER	1	494.60	494.60
SENSOR WIRE FOR SMART OPENER BOTTOM	1	41.50	41.50
PLUG BLACK D=5MM	3	0.95	2.85
ULTRASONIC SENSOR GLACIERSILBER(WA8	2	368.80	737.60
PLUG BLACK D=5MM	4	0.95	3.80
BLIND RIVET NUT M6	3	2.70	8.10
EXPANDING NUT	2	1.00	2.00
Total Parts :			4,243.10

Labour Charges : **6,422.00**
Parts Charges : **4,243.10**
Lubricant/Misc : **150.00**

Total Labour & Parts Charges : **S\$ 10,815.10**
Less Insurance Excess : **S\$ 0.00**
Invoice Total Amount Exclude GST : **S\$ 10,815.10**
GST @ 7% : **S\$ 757.06**
Invoice Total Amount Include GST : **S\$ 11,572.16**

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 11,572.16**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Sep 2019 Edit Reg		18 Sep 2019 00:00 Edit Adj Rpt	S\$10,815.10 Edit Estimates	S\$10,815.10 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	CHUEN LIAN SHIONG , ID: S1569425D								
Vehicle Reg. No.:	SFQ9938A	Date of Loss:	30/08/2019 10:00 - :59 [47 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19080772	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD3403K	Policy No. (Claimant):	D29089573QMY						
	Excess:								
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 12/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (23/10/2019): Alert - Adj Mandate Approved (S\$12052.16) - SFQ9938A - Claim Handler: Sundari Na... III_SG (05/09/2019): Alert - Adj Mandate Approved (S\$0.00) - SFQ9938A - Claim Handler: Sundari Nagara... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFQ9938A (MCT19080772)
 [SHD3403K]
 TP
 CHUEN LIAN SHIONG
 Aug 30 2019 10:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 Performance Motors Limited

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images								3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	23/10/19 13:59	Odometer Reading						Load JPG	<input checked="" type="checkbox"/>	
2	23/10/19 13:59	Chassis Number						Load JPG	<input checked="" type="checkbox"/>	
3	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
4	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
5	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
6	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
7	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
8	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
9	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
10	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
11	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
12	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
13	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
14	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
15	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
16	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
17	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
18	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
19	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
20	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
21	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
22	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
23	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
24	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
25	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
26	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
27	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
28	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
29	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
30	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
31	23/10/19 13:59	General View						Load JPG	<input checked="" type="checkbox"/>	
32	23/10/19 13:59	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
33	23/10/19 13:59	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
34	23/10/19 13:59	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
35	23/10/19 13:59	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
36	23/10/19 13:59	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
37	23/10/19 13:59	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
38	23/10/19 13:59	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
39	23/10/19 13:59	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
40	23/10/19 13:59	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
41	23/10/19 13:59	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
42	23/10/19 13:59	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
43	23/10/19 13:59	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
44	23/10/19 13:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
45	23/10/19 13:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
46	23/10/19 13:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
47	23/10/19 13:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
48	23/10/19 13:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
49	23/10/19 13:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
50	23/10/19 13:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
51	23/10/19 13:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
52	23/10/19 13:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/09/19 12:04	TP ESTIMATE + TP GIA REPORT		Load PDF	
2	19/09/19 16:25	TP ESTIMATE - MARKED		Load PDF	
3	23/10/19 14:48	LOD		Load PDF	
4	23/10/19 14:48	Workshop Invoice		Load PDF	
5	01/11/19 14:38	AUTHORISATION TO ACT FORM		Load PDF	
6	01/11/19 14:38	DISCHARGE VOUCHER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	04/09/19 08:52	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III19015541/T1PA3Q2

Date: 01/11/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant SFQ9938A Insured Vehicle No: SHD3403K
 Vehicle No : SFQ9938A
 Date of Loss: 30/08/2019 Nature of Claim: TP Claim No: MCT19080772

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFQ9938A
 Make & Model: BMW 218I, 1.5 ACTIVE TOURER D/AB LED DSC Engine No: 34389320B38A15A
 Reg. Date: 10/09/2015 (Man. Year: 2015) Chassis No: WBA2A32040V458564
 Colour: Silver Odometer: 22141 km
 Engine Capacity: 1499 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,613.80	4,393.10	1,220.70	21.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,416.00	6,422.00	1,994.00	23.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	14,029.80	10,815.10	3,214.70	22.91
+ GST 7.00/7.00% (S\$)	982.09	757.06	225.03	22.91
Nett Amount (S\$)	15,011.89	11,572.16	3,439.73	22.91
+ Loss of Use (8.0 x S\$60.00/day) (S\$)		480.00		
Nett Liability (S\$)		12,052.16		

INSPECTION

Date of Assignment: 18/09/2019

Date Inspected: 18/09/2019 Inspected At:

Performance Motors Limited
 (Alexandra)
 303 Alexandra Road, Sime Darby
 Performance Centre
 Singapore 159941

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Oct 2019)
Parts:	M1-MPV	BMW 218I 1.5 ACTIVE TOURER D/AB LED DSC AB (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFQ9938A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*150.00 FS
2	1		*TRUNK LID	Bent	1,204.35 FS	*1,204.35 FS
3	1		*REAR BUMPER PANEL PRIMER (PDC)	Deformed	1,045.45 FS	*1,045.45 FS
4	1		*RR BUMPER LH SIDE GUIDE	Deformed	61.35 FS	*61.35 FS
5	1		*RR BUMPER RH SIDE GUIDE	Deformed	61.35 FS	*61.35 FS
6	1		*REAR BUMPER CARRIER	Not Necessary	458.10 FS	*- FS
7	1		*LETTERING 218 I	Necessary	64.10 FS	*64.10 FS
8	2		*GROMMET	Necessary	1.60 FS	*1.60 FS
9	1		*PLAQUE 74MM (2 PCS)	Necessary (1 PCS ONLY)	142.50 FS	*71.25 FS
10	10		*BUMP STOP	Not Necessary	37.00 FS	*- FS
11	1		*REAR WINDOW ESG	Not Necessary	654.35 FS	*- FS
12	4		*DECOUPING RING PDC TORQUE CONVERTER	Necessary	20.20 FS	*20.20 FS
13	1		*(DG) CLEANER R1 (100ML)	Necessary	26.15 FS	*26.15 FS
14	2		*(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	Necessary	263.10 FS	*263.10 FS
15	1		*(DG/SL) GLASS PRIMER 30ML (VP206)	Necessary	27.85 FS	*27.85 FS
16	3		*BLIND RIVET NUT M6	Necessary	8.10 FS	*8.10 FS
17	2		*EXPANDING NUT	Necessary	2.00 FS	*2.00 FS
18	1		*SUPPORT	Necessary	45.30 FS	*45.30 FS
19	1		*REAR BUMPER HEAT INSULATOR	Bent	60.60 FS	*60.60 FS
20	4		*PLUG BLACK D=5MM	Necessary	3.80 FS	*3.80 FS
21	3		*PLUG BLACK D=5MM	Necessary	2.85 FS	*2.85 FS
22	1		*SENSOR WIRE FOR SMART OPENER BOTTOM	Distorted	41.50 FS	*41.50 FS
23	1		*CONTROL UNIT SMART OPENER	Cracked	494.60 FS	*494.60 FS
24	2		*ULTRASONIC SENSOR GLACIERSILBER (WAB)	Not Working	737.60 FS	*737.60 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	5,613.80	4,393.10
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE SMART OPENER CONTROL UNIT AND SENSOR WIRE FOR SMART BOTTOM OPENER INCLUDING TO CHECK FOR FUNCTION	New	451.00	451.00
2	REPLACING REAR BUMPER PANEL AND ATTACHMENTS ,BOOTLID ,REWORK TAIL PANEL	New	3,400.00	2,550.00
3	SPRAY REAR BUMPER ,BOOTLID AND TAIL PANEL	New	2,819.00	2,292.00
4	TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS	New	271.00	230.00
5	TO REPLACE REAR WINDSCREEN GLASS	New	574.00	574.00
6	TO CONDUCT WATER LEAK TESTS	New	75.00	75.00
7	TO SUPPLY AND INSTALL REAR WINDSCREEN SOLAR FILM	New	531.00	0.00
8	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
9	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL)	New	118.00	100.00
Gross Labour Cost (\$\$)			8,416.00	6,422.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >