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Bryan Ang (LKKAuto)

Sent:

Tuesday, 13 August 2019 11:19 AM

To:

Bryan Ang (LKKAuto)

Subject:

FW: abnormal of oil levelling

Attachments:

Xmax.pdf; Side view.jpg; Chk oil level.jpg

Hi Bryan,

Good morning. Do you have any updates for us?

Best regards, Goh Chin Tiam HLCH Service 15001

----Original Message----From: Goh Chin Tiam

Sent: Thursday, 25 July 2019 11:16 AM

To: bryanang@lkkauto.com

Subject: FW: abnormal of oil levelling

Whee Dala

9069 8020

Hi Bryan,

As spoken, here are the details regarding the engine oil level consumption motorcycle. Kindly look over it and let us know if anything can be done.

Best regards, Kenny HLCH Service

----Original Message-----From: Lee Kwan Meng

Sent: Thursday, 25 July 2019 9:55 AM
To: Goh Chin Tiam <ctgoh@hlcorp.com.sg>
Subject: FW: abnormal of oil levelling

Hi Kenny,

Below with some of the background:

We have 1 unit of scooter that being replaced to a set of shorter rear shock absorber by owner. After the replacement, the engine oil was start to get lower over period of time.

Our technician dismantle the engine cylinder and found there was pool of engine oil on the lower side of piston, which usually does not happen.

Also we confirm the piston ring in good condition and piston gap between the piston and cylinder wall are within factory receommed spec.

After further finding we discovered the rear shock absorber was replaced to a shorter type. While the center stand was applied, the rear portion of engine side was hang up higher than usual, and cause the engine oil flow toward the inner of engine cylinder, and finally seepage into the combustion chamber. You may refer to the attached for details.

We see your profession to certificate the casue of engine oil got lower due to the casue of abnormal levelling by 3rd party - shorter rear shock absorber.

Please feel free to contact me for further query. Thank you.

Lee Kwan Meng h/p: 90698020

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FBN 1804T insnot on 28/08/2019.

\$ 500/-1-) enfine-horizontal na single cyclinder.

- 2.) Shows original enjure is higher
- 3.) shown chower means near them consequely engine become lover when on stond.
- 4.) was enjoyee oil from sump seep indo eyou cyclind due to gravity pure.
- 5.) because rold, peas in engine routeret and resulted in oil sceping into cyclinds., leaving oil economista to et expen pister top, other ga gaps ketnen Pister ving and eyelinde would.
- (.) oil born off during drivery.
- 7.) This phenomen only occur when a on stood as Viday, there is no gaps between Piston and walls, expension I mechani posts.