

## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, June 17, 2020 3:52 PM  
**To:** Lee, Ming-Yao  
**Cc:** Md Noor, Norsiah; Admin A  
**Subject:** RE: Our Ref : 9525331645SG-003 | Accident Involving SBL2222B & SMC9816J on 31/08/2019

Dear Mr. George,

We refer to the above matter and your e-mail below.

Based on our records, we did not do any survey.

As such, we will close file without bill.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Khanchna (LKK Auto)

**Sent:** Tuesday, June 9, 2020 6:06 PM

**To:** Lee, Ming-Yao <MingYao.Lee@aig.com>

**Cc:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Our Ref : 9525331645SG-003 | Accident Involving SBL2222B & SMC9816J on 31/08/2019

Dear Mr. George,

We refer to the above matter and your e-mail below.

We have spoken to our Insured and he informed us that he is making a counter claim.

We did follow up with his workshop (Cycle and Carriage) but was not informed whether the claim settled or not.

We have taken note of your e-mail below and will submit WP.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Sent:** Tuesday, June 9, 2020 5:54 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Subject:** Our Ref : 9525331645SG-003 | Accident Involving SBL2222B & SMC9816J on 31/08/2019

Hi Khanchna,

Refer to above mentioned accident. We have received subrogation claim from insurer of SMC9816J.

As such, please proceed to close your file and submit WP report. Also, we wish to enquire if any communication with insured, e.g. if insured agrees to settle at best?

Thank you.

Regards,

**Lee Ming Yao, George**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.