

## Denise Tay (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Tuesday, 10 September 2019 4:41 PM  
**To:** Denise Tay (LKKAuto)  
**Cc:** SUR; Admin A  
**Subject:** FW: AIG ref:4943515727SG-003 II SDN400H AND OUR INSURED - FBH2131B  
**Attachments:** Video(1).MP4

Hi Denise,

FYI.

LKK REF [CS/AIG19015532/Ntf3](#)

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]  
**Sent:** Tuesday, 10 September, 2019 4:34 PM  
**To:** Sbk E  
**Cc:** Vic (LKKAuto)  
**Subject:** AIG ref:4943515727SG-003 II SDN400H AND OUR INSURED - FBH2131B

WITHOUT PREJUDICE  
SAVE AS TO COSTS

Dear Sirs,

Please be informed that we have **3 working days** to revert on liability assessment.

We enclosed herewith video footage provided by our insured for your easy reference. You hereby undertake You hereby undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Your client cut into our insured's travelling path, thus we should not be held liable for the accident.

We regret to inform that we are unable to consider your client's claim.

Kind Regards,  
Saliha

**Saliha Syed Yusoff**

**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120  
Tel +(65) 6419 1917 |  
[www.aig.sg](http://www.aig.sg)

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**From:** Sbk E [<mailto:sbk5643e@yahoo.com>]

**Sent:** Tuesday, September 10, 2019 11:18 AM

**To:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>; AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Subject:** [EXTERNAL] Re: RE: CLAIM OFFICER FOR CLAIMING AGAINST YOUR INSURED - SDN400H AND OUR INSURED - FBH2131B

**This message is from an external sender; be cautious with links and attachments.**

Dear Saliha,

Please confirm if direct settlement and liability for the above mentioned matter? Thanks.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Monday, September 9, 2019, 9:16:12 AM GMT+8, AIG SGP, Claims-Survey  
<[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)> wrote:

Hi Saliha,

FYNA.

Thanks.

AIG Claims Survey

**From:** Sbk E [<mailto:sbk5643e@yahoo.com>]  
**Sent:** Sunday, September 08, 2019 12:12 PM  
**To:** AIG SGP, Claims-Survey  
**Subject:** [EXTERNAL] RE: CLAIM OFFICER FOR CLAIMING AGAINST YOUR INSURED - SDN400H AND OUR INSURED - FBH2131B

**This message is from an external sender; be cautious with links and attachments.**

Dear Liying,

Please help to link up the claim officer for this accident matter as we will like to direct settle with AIG. Thanks.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Tuesday, August 27, 2019, 9:07:19 AM GMT+8, Sbk E <[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)> wrote:

Dear Liying,

Please ignore as I have mistaken as Comprehensive Insurance. Thank you very much for highlighting to me.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Monday, August 26, 2019, 10:29:45 AM GMT+8, AIG SGP, Claims-Survey  
<[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)> wrote:

Hi Mr. Kwan,

Please attach GIA report. Kindly note the policy is covered under TPFT.

Thanks.

AIG Claims Survey

-----Original Message-----

From: Sbk E [mailto:[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)]

Sent: Monday, August 26, 2019 9:20 AM

To: AIG SGP, Claims-Survey

Subject: [EXTERNAL] RE: OD CLAIM FBH2131B

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

Good Day. Please refer to the attached file. Please contact us at 62995177 for pre-repair inspection appointment. Thank you very much for your attention.

Regards,

Kwan S. H.

Director

Bike Production Pte Ltd

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