

Shirley Hiew (LKK Auto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Monday, 9 September 2019 4:55 pm
To: Shirley Hiew (LKK Auto); SUR
Cc: Fong, Andy-SY
Subject: RE: Re: Alert - Adj Mandate Approved (S\$10419.00) - SKP6895E - Claim Handler: Nadaraja, Deeban

Hi Shirley,

As spoken, according to Insured statement first impact at RH front door so how can the front rim fender damage be consistent?

I have request for the tow slip in the previous email to determine location of tow. Kindly upload in merimen.

Thanks & Regards

Victor Koh
AIG

Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, September 09, 2019 3:46 PM
To: Koh, Victor-CK; SUR
Cc: Fong, Andy-SY
Subject: [EXTERNAL] Re: Re: Alert - Adj Mandate Approved (S\$10419.00) - SKP6895E - Claim Handler: Nadaraja, Deeban

This message is from an external sender; be cautious with links and attachments.

Hi Victor,

According to our surveyor, damages for fender, rim & tyre is consistent.

Front bumper lower spoiler has been removed. Estimate re-uploaded.

Kindly let us have your mandate approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Friday, 6 September 2019 12:32 PM
To: SUR <sur@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: RE: Re: Alert - Adj Mandate Approved (S\$10419.00) - SKP6895E - Claim Handler: Nadaraja, Deeban

Hi Shirley,

Kindly ask surveyor to do the necessary adjustment and re-upload estimate and re-seek mandate on the COR.

Thanks & Regards

Victor Koh
AIG

Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Friday, September 06, 2019 12:00 PM
To: Koh, Victor-CK
Cc: sur@lkkauto.com
Subject: [EXTERNAL] Re: Alert - Adj Mandate Approved (S\$10419.00) - SKP6895E - Claim Handler: Nadaraja, Deeban

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This mail is associated with :
***SKP6895E (3464167061SG)**
OD
Aug 29 2019 7:00AM
[SCOTT GRAHAM]
Premium Automobiles Pte Ltd

Hi Victor,

According to our surveyor, we have checked with repairer and confirmed with the owner that front portion is not related to the accident and will do the adjustment.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 05/09/2019 02:45 PM
Subject: Alert - Adj Mandate Approved (S\$10419.00) - SKP6895E - Claim Handler: Nadaraja, Deeban

Approved:10419.00:To authorize repair first subject to confirmation of front portion damage consistency (bumper, fender, rim and tyre). Refer to email. Re-inspection to be done for damage check and supplementary items / labour.

This is an auto-generated email. Do not reply to this email.

Sent by : Hiew May Fung (LKK Auto Consultants Pte Ltd)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

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