

REF:

AIA EC3/AIG/19015528/T15f3

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

2100387642

Claims No.

346416706186

Sum Insured:

Excess:

R0/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

R82K.

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No.

SUP6895E

Tr Regn

20/4 Sep

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q3

CC

1395

Colour

Silver

A/C

Insured / Std / NI / NA

Sp. Reading

79445

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WA4722842ER 118740

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

255/40R19

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

2/9/19 R 440

Survey held at

Premium Kewi

Des. of Damages: Frt / Rear / O/S / N/S / J/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SKP 6895E - CC3/AIG/19015510/Ascl&gt;

DOA - 20/04/2019

03/09/19

@ 11:48 am received ZA to AIG via messenger

03/09/19

@ 11:53 am mandate received authorise repair to AIG via messenger.

05/09/19

@ 14:45 pm mandate approved by Victor Koh, via messenger

05/09/19

@ 15:03 pm inform CIA to Troy (repairer) via email.

R/P R 9,663.92 @ 11 days. Carve Analised with Carvee.

(R 12,228.68 Rep. 56%)

Date/Time, File Pass to?

☐

Preli. Report

1) 14/12/20

☒

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

11

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

S + R. S

Photos

Other

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Report Format:

OD.

Lump Sum / (B): (\$ 9,663.92)

Re: OD CLAIM FOR VEHICLE SKP 6895 E DOA:29/08/2019 VEHICLE IN

Shirley Hiew (LKK Auto)

Tue 10/9/2019 4:33 PM

To: Claims <claims@premiumauto.com.sg>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Dear TROY,

After reviewing the rim is not consistent, please only replace tyre.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 9 September 2019 5:29 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR VEHICLE SKP 6895 E DOA:29/08/2019 VEHICLE IN

Dear Shirley,

Herein attached the towing slip for your request.

Thanks

Best Regards,

TROY Goh

Claims Advisor

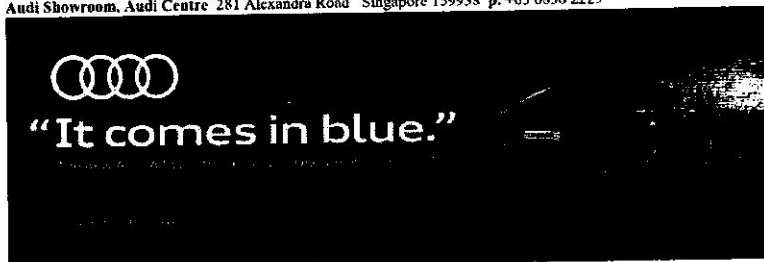
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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---

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, 9 September 2019 5:16 PM

To: Claims

Cc: 'Nora Khai'

Subject: Re: OD CLAIM FOR VEHICLE SKP 6895 E DOA:29/08/2019 VEHICLE IN

Hi Troy,

According to AIG, please provide us towing slip.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 9 September 2019 3:44 PM

RE: OD CLAIM FOR VEHICLE SKP 6895 E DOA:29/08/2019 VEHICLE IN

Premiumauto Claims <claims@premiumauto.com.sg>

Thu 5/9/2019 3:26 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; Claims <claims@premiumauto.com.sg>

Dear Shirley,

We had spoken to our client and understand the damage front bumper is an old damage unrelated to the incident.

As for the RH front rims & tyre, front fenders RH, bonnets, and windscreen deflectors is caused by the motorcycle handles and footbars. We will put up supplementary for bonnet respray and the above mention item to be replaced.

Thank you.

Best Regards,  
Kee Slang  
Claims Advisor

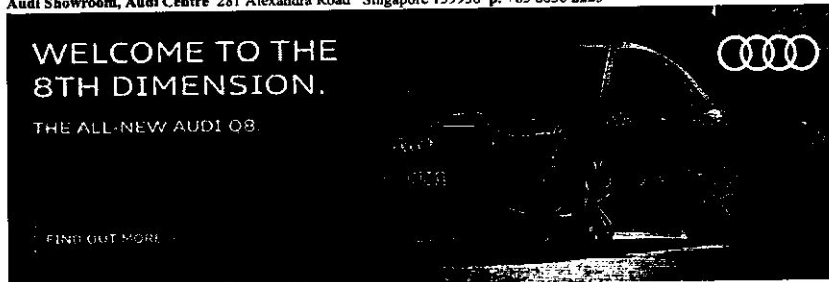
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Thursday, 5 September, 2019 3:04 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Nora Khai <nora.khai@premiumauto.com.sg>

Subject: Re: OD CLAIM FOR VEHICLE SKP 6895 E DOA:29/08/2019 VEHICLE IN

Hi Troy,

As instructed by our client, please proceed to repair the insured vehicle **SKP 6895E** (Excess \$ 0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Hi Kee Slang,

As spoken and according to our surveyor, kindly refer to the below message from AIG, to check & revert us.

From: AIG Asia Pacific Insurance Pte. Ltd. (AIG SG), sent on 05/09/2019 14:45 PM  
To: LKK Auto  
Subject: Alert - Adj Mandate Approved (\$10419.00) - SKP6895E - Claim Handler: Nadaraja, Deeban

Approved:10419.00:To authorize repair first subject to confirmation of front portion damage consistency (bumper, fender, rim and tyre). Refer to email. Re-inspection to be done for damage

We have check with repairer and confirm with the owner that front portion is not related to the accident and it will do the adjustment.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

☰ Reply all ✎ Delete 🗑 Junk Block ...

**RE: Re: Alert - Adj Mandate Approved (S\$10419.00) - SKP6895E - Claim Handler:  
Nadaraja, Deeban**

① Attachments, pictures, and links in this message have been blocked because the sender isn't in your Safe Senders list. I trust content from victor-ck.koh@aig.com. | Show blocked content

KV

Koh, Victor-CK &lt;Victor-CK.Koh@aig.com&gt;

Mon 9/9/2019 4:55 PM

Shirley Hiew (LKK Auto); SUR; Fong, Andy-SY &lt;Andy-SY.Fong@aig.com&gt;

Hi Shirley,

As spoken, according to Insured statement first impact at RH front door so how can the front rim fender damage be consistent?

I have request for the tow slip in the previous email to determine location of tow. Kindly upload in merimen.

Thanks &amp; Regards

Victor Koh

AIG

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +65 6419 1785 | Fax +65 68357416

[Victor-ck.koh@aig.com](mailto:victor-ck.koh@aig.com) | [www.aig.com](http://www.aig.com)

According to insured, she mentioned that she stated that it's the "main" impact at the RH door and not the "first" impact at the door and insisted that the front RH portion is affected as a result of the accident.

She drove home from the accident scene as her residence is a short distance away, although the tyre was punctured.

However, we have advised that the rim has pre-existing cut marks and is probably not

**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com] payable under this claim.

**Sent:** Monday, September 09, 2019 3:46 PM

**To:** Koh, Victor-CK; SUR

**Cc:** Fong, Andy-SY

**Subject:** [EXTERNAL] Re: Re: Alert - Adj Mandate Approved (S\$10419.00) - SKP6895E - Claim

**Handler:** Nadaraja, Deeban

Please feel free to contact me @ 96893735 if further enquiries are required.

**This message is from an external sender; be cautious with links and attachments.**

Hi Victor,

According to our surveyor, damages for fender, rim & tyre is consistent.

Front bumper lower spoiler has been removed. Estimate re-uploaded.

Kindly let us have your mandate approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

Re: OD CLAIM FOR VEHICLE SKP 6895 E DOA:29/08/2019 VEHICLE IN

Shirley Hiew (LKK Auto)

Thu 5/9/2019 3:03 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Nora Khai <nora.khai@premiumauto.com.sg>

Hi Troy,

As instructed by our client, please proceed to repair the insured vehicle **SKP 6895E** (Excess \$ 0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Hi Kee Siang,

As spoken and according to our surveyor, kindly refer to the below message from AIG, to check & revert us.

From: AIG Asia Pacific Insurance Pte Ltd (AIG APAC), sent on 05/09/2019 14:43 PM  
To: Shirley Hiew (LKK Auto)  
Subject: AIG APAC Insurance Pte Ltd (AIG APAC) - 2019-09-05 - Claim handling - Vehicle Damage  
Approved: 10415.00: To authorize repair first subject to confirmation of front portion damage consistency (bumper, fender, run and tyre). Refer to email. Re-inspection to be done for damage check and supplementary items / labour.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 5 September 2019 11:52 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR VEHICLE SKP 6895 E DOA:29/08/2019 VEHICLE IN

Hi Shirley,

As spoken through a phone call just now, kindly assist and advise the status of the claim status.

Thanks

Best Regards,  
**TRoy Goh**  
Claims Advisor

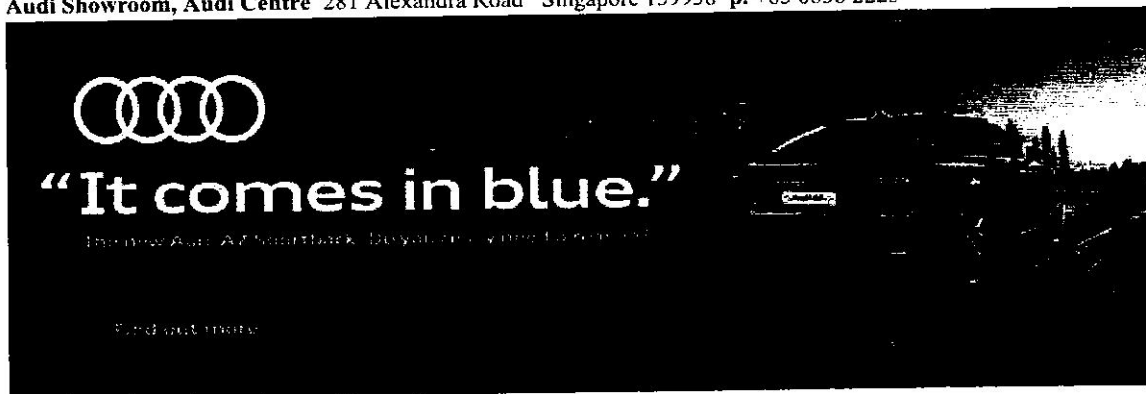
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 3 September 2019 1:19 PM

**To:** 'Admin-D (LKKAuto)'; 'Admin A'

**Cc:** 'Claims'

**Subject:** RE: OD CLAIM FOR VEHICLE SKP 6895 E DOA:29/08/2019 VEHICLE IN

Dear all,

Resend estimate repair with marking.

Thanks

Best Regards,  
**TRoy Goh**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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---

**From:** Claims [mailto:claims@premiumauto.com.sg]

**Sent:** Tuesday, 3 September 2019 1:18 PM

**To:** 'Admin-D (LKKAuto)'; 'Admin A'

**Cc:** 'Claims'

**Subject:** RE: OD CLAIM FOR VEHICLE SKP 6895 E DOA:29/08/2019 VEHICLE IN

Dear all,

Survey was done earlier by survey, herein attached with the estimated repair with marking for your reference. Kindly advise the claims status.

Thanks

Best Regards,

**TRoy Goh**

Claims Advisor

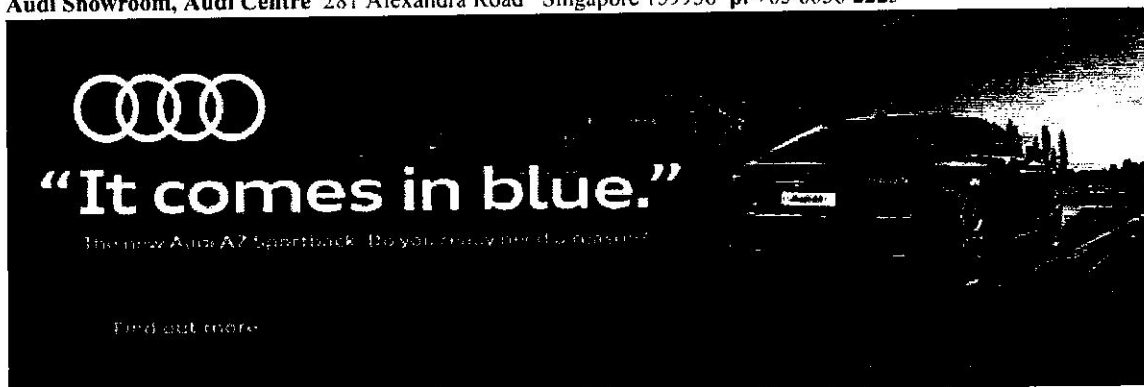
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55 Ubi Road 1 Road Singapore 408699

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**From:** Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]  
**Sent:** Monday, 2 September 2019 9:33 AM  
**To:** 'Claims'; Admin A; SUR; assignments  
**Subject:** RE: OD CLAIM FOR VEHICLE SKP 6895 E DOA:29/08/2019 VEHICLE IN

Dear troy,

Noted with thanks.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Friday, 30 August, 2019 8:22 PM  
**To:** 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OD CLAIM FOR VEHICLE SKP 6895 E DOA:29/08/2019 VEHICLE IN

Dear all,

Please assist in OD approval and register for above mentioned vehicle.

Attached is the GIA report, IC ,DL, Certificate Insurance form for your reference.

Kindly confirm the appt of survey for 2/9/2019@Monday, Vehicle IN.

Address : 24 Benoi Sector.

Thank you.

Best Regards,

**TRoy Goh**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**SKP6895E/ OD / 3464167061SG**

Koh, Victor-CK <Victor-CK.Koh@aig.com>

Thu 5/9/2019 11:20 AM

To: SUR <sur@lkkauto.com>

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>

Hi Lkk,

The front portion damage doesn't tally with Insured accident statement. Kindly request for tow slip to determine where vehicle was tow from and confirm with Insured on the front portion damage.

Thanks & Regards

**Victor Koh**

**AIG**

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +65 6419 1785 | Fax +65 68357416

[Victor-ck.koh@aig.com](mailto:Victor-ck.koh@aig.com) | [www.aig.com](http://www.aig.com)

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**\*SKP6895E (3464167061SG)**

OD

Aug 29 2019 7:00AM

[SCOTT GRAHAM]

Premium Automobiles Pte Ltd

[Resend](#) [View Recipients](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 06/09/2019 11:45 AM.  
**To** victor-ck.koh@aig.com  
**CC** sur@lkkauto.com  
**Subject** **Re: Alert - Adj Mandate Approved (S\$10419.00) - SKP6895E - Claim Handler: Nadaraja, Deeban**

Hi Victor,

According to our surveyor, we have checked with repairer and confirmed with the owner that front portion is not related to the accident and will do the adjustment.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG\_SG

To: LKK\_HQ

Sent On: 05/09/2019 02:45 PM

Subject: Alert - Adj Mandate Approved (S\$10419.00) - SKP6895E - Claim Handler: Nadaraja, Deeban

Approved:10419.00:To authorize repair first subject to confirmation of front portion damage consistency (bumper, fender, rim and tyre). Refer to email. Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

## View Received Message

This mail is associated with :

**\*SKP6895E (3464167061SG)**

OD

Aug 29 2019 7:00AM

[SCOTT GRAHAM]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 05/09/2019 14:45 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$10419.00) - SKP6895E - Claim Handler: Nadaraja, Deeban

Approved:10419.00:To authorize repair first subject to confirmation of front portion damage consistency (bumper, fender, rim and tyre). Refer to email. Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	30/08/2019 19:36
Date Of Accident	29/08/2019 07:40
Exact Location Of Accident	ALONG CHANGI ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKP6895E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SCOTT GRAHAM
NRIC No	S6964929G
Email Address	SCOTT.GRAHAM40@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91707640
Alternative Phone No	OTHERS-91707640

### Vehicle Particulars

Manufacturer	AUDI
Model	Q3 1.4 TFSI S TRONIC

Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
--	-------------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100387642-04
Cover Note Number	

### Driver

Name of Driver	GRAAVEN DEBORAH MARJORIE
Work Permit No	G5793026
Date Of Birth	20/05/1975
Occupation	INDOOR
Date Of Driving Pass	10/07/2012
Driving Experience	7 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-96716017
Fax Number	
Contact Number	OTHERS-96716017
Email Address	MGRAAVEN@HOTMAIL.COM

Address	115A DUNBAR WALK
Postcode	459424
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

DRIVING SLOWLY ALONG CHANGI ROAD IN HEAVY TRAFFIC. NO CHANGE OF LINE. MOTORCYCLE CAME DIRECTLY OUT OF SIDE STREET (LOR MARICAN) AND STRUCK MY VEHICLE IN SIDE WITH MAIN IMPACT BEING AT DRIVERS DOOR. NO INJURY. NO VISIBLE DAMAGE TO MOTORCYCLE. DRIVER OF MOTORCYCLES SWAPPED PARTICULAR AND DROVE AWAY.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBM3190Y
Vehicle Make/Model/Colour	MOTORCYCLE
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	MOHAMED IBRAHIM
NRIC/Passport Number	S2202507D
Contact Number	81192119
Address	BLK 258C #09-573
Postcode	543258
Insurance Company Name	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time

30/1/19

Driver's Signature  
(If driver is not the policyholder)  
Date & Time

Reporting Centre Personnel's Signature  
Name: T. L. L. L.  
NRIC/FIN No.: 71 71 71 71



# Sketch Plan #2

SKETCH PLAN

CHANGI ROAD

HEAVY, SLOW MOVING TRAFFIC

1. M

2. M 1. M 1. M 1. M

3. M 1. M 1. M 1. M

1. M  
MARICAN



PARKED VEHICLES

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

DRIVING SLOWLY ALONG CHANGI ROAD IN  
HEAVY TRAFFIC.

NO CHANGE OF LANE

MOTORCYCLE CAME DIRECTLY OUT OF SIDE  
STREET (LOR MARICAN) AND STRUCK MY  
VEHICLE IN SIDE WITH MAIN IMPACT BEING AT  
DRIVERS DOOR

NO INJURY

NO VISIBLE DAMAGE TO MOTORCYCLE

DRIVER OF MOTORCYCLE SWAPPED PARTICULARS  
AND DROVE AWAY

## DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature

Date & Time

22/5/19

Driver's Signature

(If driver is not the policyholder)

Date & Time



Reporting Centre Personnel's Signature

Name Tony Keng

NRIC/FIN NO 670421671





# QUALITY RECOVERY SERVICES

BLK-519B, TAMPINES CENTRALE 8, #11-29, SINGAPORE 522519  
Tel / Fax: +65 6745 8109 Email: qatowing@gmail.com

H/P: 9678 7717 (24 hrs Towing Recovery Hotline: 9678 7717)

☐ INVOICE / CASH ☒ WORK ORDER

290819  
D D M M Y Y

No. Q 37660

Reg No. 52854884 K

Messrs: Premium Automobiles Pte Ltd Tel/Hp:

Vehicle No: SKP 6895 E Q3

Place from: 115a Dunbar walk Attend Time: 1650 Tow to: Ubi Complete Time: 1730

Cash \$: [REDACTED] Cheque:

## ADDITIONAL CHARGES:

### TYPES OF SERVICES

- ☐ Breakdown Tow
- ☐ Change Tyre
- ☐ Cancellation Fee

- ☒ Use King Trolley
- ☒ Vehicles With Goods/Fridge

- ☐ Basement / Multi Storey Car Park
- ☐ Causeway / 2nd Link

- ☐ Jurong Port/Island

- ☒ Accident Tow
- ☐ Crane-up Services
- ☐ Scrap Vehicles

- ☐ Standby/Waiting time (Per Hour)
- ☐ Windscreen Cracked
- ☐ Others:

- ☐ Battery Jump Start

### TYPES OF VEHICLES

- ☒ Car ☐ Van
- ☐ Di/Cab Lorry or Pick-up
- ☐ Others:

- ☐ 10/ft Lorry/With Cover
- ☐ Taxi
- ☐ Motor Bike

- ☐ 14/ft Lorry/With Covers
- ☐ 24/ft Lorry/With Covers
- ☐ Compressor/Lane Rover

- ☐ Mini Bus (Seater)
- ☐ Tow Truck/ With Crane
- ☐ Ambulance/Car Carrier

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damage or other misdemeanor to your vehicle whilst being towed.

All cheque should be crossed and made payable to "QUALITY RECOVERY SERVICES"

Tow-Truck No: YP 146551

Driver's name: THIRU

Authorised by: [Signature]

Customer's Signature: [Signature]

INDICATE DISCREPANCIES Please X damaged area for scratch and Y for dent  
cash card • hubcaps • spare wheel • tools headlining • speakers • amplifiers • front seats • rear seats • floor covering • radio • key • aerial



TOTAL: 0 0.00

CHECKED BY

APPROVED BY