

INSURED BY:

REF: CC31A16 190154751 Avf3n2

Adrian merimen

INSURANCE INCIDENT

Front: _____ Date: _____

Estimated Cost: _____

TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100427029-04

Claims No. _____

Sum Insured: _____ Excess: 0

(Client's Record)

Make of Veh: _____

(Policy Condition)

/	
N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 73K

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 4 ~~1/2~~ days Ret: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT

Person Contacted: _____

Veh No: SBB989E Yr Regn: 2015 August

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A3 Sedan c.c 1395

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading 33514 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU2228V8G1009267

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front R/Bal. 06 mm Rear R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 29/8/19 D.O.I. 02/09/19

Survey held at Premium

Des. of Damages Fr / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD AIG
	SBB 989E - CC31 / A16 1102047/622 D.02-01/11/211
2/9/19	Revert via merimen
4/9/19	Rece approved \$4118 from Victor by merimen
4/9/19	Informed TRag CIA ex 0 by email
1/11/19	Final fig \$4258.96 (Red 16,193.04, 7910) confirmed by email

RECEIVED 18 DEC 2019

Date/Time, File Pass to?	Date/Time, File Return to?
1) 18/12 - typist	2)
3)	4)
5)	6)

*Trail Report:
Final Report:

Part Prices Check:	
IN	OUT

Survey Fee:	Date:
Basic & Add.	200
S + P% \$1	11
PHOTOS	
Other	
TOTAL	211

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Date: 02 Sep 2019

Preliminary Advice

Vehicle No	: SBB9899E	Accident Date	: 29/08/2019
Make	: AUDI A3	Policy No.	: 2100427029-04
Assignment Date	: 02/09/2019	Excess	: S\$0.00
Date of Inspection	: 02/09/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,452.00
Revised Amount	:S\$	4,778.00
Check Items (Estimated)	:S\$	4,875.00
Total	:S\$	9,653.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	73,000.00
COE / PARF Rebate	:S\$	49,105.00
Salvage Value	:S\$	
Margin for Repair	:S\$	23,895.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 4 September 2019 11:55 AM
To: Claims; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIM FOR SBB 9899 E ON 29/08/2019

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SBB 9899E (Excess S0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 3 September 2019 1:13 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SBB 9899 E ON 29/08/2019

Dear all,

Kindly assist on the approval for this mentioned case above.

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 2 September 2019 4:10 PM
To: 'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SBB 9899 E ON 29/08/2019

Dear all,

Survey was done earlier by Adrian, herein attached the estimate repair with marking for your reference.

Kindly assist to advise the claims status and the excess amount.

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 10990271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 30 August 2019 5:46 PM
To: 'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'

Cc: 'Claims'

Subject: RE: OD CLAIM FOR SBB 9899 E ON 29/08/2019

Dear all,

Attached is the estimate for your reference.

**Best Regards,
Syafiq
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 30 August 2019 9:45 AM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SBB 9899 E ON 29/08/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 2/9/2019, 2pm. Owner waiting.

**Best Regards,
Syafiq
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

View Received Message

This mail is associated with :

***SBB9899E (7718450263SG)**
OD
Aug 29 2019 12:50PM
[LOW JUEK TIANG]
Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 04/09/2019 11:23 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4778.00) - SBB9899E - Claim Handler: Azlan, Syazairdina

Approved:4778,00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 1 November 2019 9:19 AM
To: jiajee.yap@premiumauto.com.sg; CS A Team; Admin A; SUR
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SBB9899E- OD AIG - SURVEYED 02 SEP 19

Dear Jia Yee,

Confirm repair cost of \$4258.96 before GST @ 4 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>
Sent: Thursday, 31 October 2019 4:57 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SBB9899E- OD AIG - SURVEYED 02 SEP 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$4258.96 @ 4 days of repairs

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jiajee.yap@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	386J
Vehicle Details	
Vehicle No.:	SBB9899E
Vehicle to be Exported:	No
Intended Deregistration Date:	02 Sep 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI AMBIENTE MY 15
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	C2C267076
Chassis No.:	WAUZZZ8V8G1004767
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$27,592.00
Original Registration Date:	28 Aug 2015
First Registration Date:	28 Aug 2015
Transfer Count:	0
Actual ARF Paid:	\$20,629.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Aug 2025
PARF Rebate Amount:	\$15,471.00
Intended COE Rebate Details	
COE Expiry Date:	27 Aug 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,209.00
COE Rebate Amount:	\$33,634.00
Total Rebate Amount:	\$49,105.00

The information contained herein is correct as at 02 Sep 2019.

OK



CERTIFICATE OF INSURANCE

AUTOPLAN PRIVATE VEHICLE

Name of Policyholder : Low Juek Tiang
Period of Insurance : 28 Aug 2019 To 27 Aug 2020
Engine No. : CZC267076
Chassis No. : WALUZZZ8V8G1004767

Vehicle No. : SBB9899E
Policy No. : 2100427029-04
Endorsement No. :
Issued Date : 10 Jul 2019

ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)
Engine Capacity/Tonnage : 1,395.00 CC **Sum Insured** : Market Value **First Year of Registration** : 2015
Driver Restriction : NA **Off Peak Car** : No **Insuring with COE/PARF** : Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
 - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed), is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

* Limitations rendered imperative by Section 9 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188), Section 98 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$0 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Low Juek Tiang, Quek Wei Ji Lucas

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorized Repairers (For claims related repairs)

Any accident repairs to the Vehicle can be carried out at the repairer of Your choice (unless specifically excluded by UIC)

For Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1969 (Malaysia).

0693167000

LOW JUEK TIANG
 627A ALJUMIED ROAD #01-01 BIZTECH CENTRE
 SINGAPORE 389842

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORIZED REPRESENTATIVE

889800

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit VHA/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **the Workshop** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. **The rental car will be delivered (within Singapore), and MUST BE RETURNED BACK TO the Workshop upon collection of your accident car.**

Rental Car Company: **BKW Rent A Car Pte. Ltd.**

Activation Hotline: **67387777**

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208

Operation Hours: **Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm**

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP :10443

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1039/2019/NS
Date : 30-Aug-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Low Juek Tiang
Address : 24 Gardenia Road
Singapore 578828
Telephone : HP +65 98189168
Type of Claim : Own Damage Claim
Policy No. : 2100427029-04
Vehicle No : **SBB 9899 E**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Aug-15
Engine No : CZC 267076
Chassis No : WAUZZZ8V8G1004767
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 29-Aug-19
Place of Accident : Thomson Rd - Whitley Rd Junction

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SBB 9899 E

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓ ✓
2	To dismantle and renew front bumper, bonnet and both headlights. To repair both front fenders. To inspect front lock carrier for further damages. Re-organise rear crash managements. Reinstall all parts removed.	\$ 3,150.00 500	✓
3	To respray front bumper, bonnet and both front fenders.	\$ 3,600.00 1100	✓
4	To carry out diagnostic checks.	S/N \$ 192.00	✓ ✓
	TOTAL LABOUR CHARGES	: \$ <u>7,302.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SBB 9899 E

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/NETT		
1	FRONT BUMPER <i>Rebond</i>	S	1,830.00	✓ 1464
2	FRONT BUMPER FIXING PARTS <i>see in</i>	S	170.00	+
3	FRONT BUMPER COVER TRIM - LH / RH <i>Not in</i>	2 S	296.00	+
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>Not in</i>	S	148.00	+
5	FRONT BUMPER PULL STRAP - LOWER <i>Not in</i>	4 S	187.00	+
6	FRONT BUMPER GUIDE SECTION - LH / RH <i>Not in</i>	2 S	70.00	+
7	FRONT BUMPER AIR GUIDE GRILLE - LH / RH <i>RH cut</i>	2 S	198.00	99.75-88
8	RADIATOR GRILLE <i>could</i>	S	637.00	✓ 509.20
9	RADIATOR GRILLE COVER <i>Not in</i>	S	89.00	? <input checked="" type="checkbox"/>
10	FRONT BUMPER SIDE REINFORCEMENT <i>Not in</i>	S	660.00	? <input checked="" type="checkbox"/>
11	FRONT BUMPER FOAM FILLER PIECE <i>Not in</i>	S	125.00	? <input checked="" type="checkbox"/>
12	FRONT BUMPER COVER <i>Not in</i>	S	51.00	? <input checked="" type="checkbox"/>
13	SIGNAL HORN RETAINER - LH LOW TONE <i>Not in</i>	S	182.00	x
14	SIGNAL HORN RETAINER - RH HIGH TONE	S	182.00	x
15	CAUTION SIGN <i>Not in</i>	NEC S	13.00	✓ 9.76
16	AIRCON STICKER	NEC S	7.00	✓ 5.12
17	BONNET <i>Rep</i>	S	2,898.00	x
18	BONNET ATTACHMENT PARTS	S	149.00	x
19	BONNET CATCH HOOK	S	81.00	x
20	BONNET STRIKER - LH / RH <i>Not in</i>	2 S	200.00	x
SUB TOTAL SPARE PARTS			\$ 8,173.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SBB 9899 E

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	BONNET EDGE PROTECTION - FRONT <i>new</i>	S	25.00 ✕
22	BONNET CATCH HOOK <i>new</i>	S	58.00 ✕
23	BONNET LID LOCK <i>new</i>	2 S	367.00 ✕
24	BONNET BOWDEN CABLE <i>new</i>	S	53.00 ✕
25	BONNET LID LOCK CABLE <i>new</i>	S	67.00 ✕
26	GAS DISCHARGE LAMP HEADLIGHT - LH / RH <i>RH new 2</i>	S	3,650.00 ? ✕
27	HEADLIGHT LIFT CYLINDER - LH / RH <i>new</i>	2 S	362.00 ✕
28	RADIATOR AIR GUIDE - LH / RH <i>new</i>	2 S	44.00 ✕
29	RADIATOR AIR GUIDE - UPPER CENTRE <i>new</i>	S	11.00 ✕
30	FRONT NO. PLATE <i>Dented</i>	S/N S	40.00 ✓ 40
31	SUNDRIES <i>Not Nec.</i>	S	300.00 ? ✕
TOTAL SPARE PARTS		:	\$ 13,150.00
TOTAL LABOUR CHARGES		:	\$ 7,302.00
GRAND TOTAL		:	\$ 20,452.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 02/09/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 04 Days.

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP :10443

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1039/2019/NS
Date : 30-Aug-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian,
4 days - ok - Jy - 31 Oct 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Low Juek Tiang
Address : 24 Gardenia Road
Singapore 578828
Telephone : HP +65 98189168
Type of Claim : Own Damage Claim
Policy No. : 2100427029-04
Vehicle No : **SBB 9899 E**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Aug-15
Engine No : CZC 267076
Chassis No : WAUZZZ8V8G1004767
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 29-Aug-19
Place of Accident : Thomson Rd - Whitley Rd Junction

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SBB 9899 E

<u>S/N</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>		<u>Surveyor's Recommendation</u>
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$	360.00
2	To dismantle and renew front bumper, bonnet and both headlights. To repair both front fenders. To inspect front lock carrier for further damages. Re-organise rear crash managements. Reinstall all parts removed.		\$ 3,150.00	\$	500.00
3	To respray front bumper, bonnet and both front fenders.		\$ 3,600.00	\$	1,100.00
4	To carry out diagnostic checks.	S/N	\$ 192.00	\$	192.00
	TOTAL LABOUR CHARGES	:	\$ 7,302.00	\$	2,152.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SBB 9899 E

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,830.00	\$ 1,464.00
2	FROONT BUMPER FIXING PARTS	\$ 170.00	
3	FRONT BUMPER COVER TRIM - LH / RH	2 \$ 296.00	
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 148.00	
5	FRONT BUMPER PULL STRAP - LOWER	4 \$ 187.00	
6	FRONT BUMPER GUIDE SECTION - LH / RH	2 \$ 70.00	
7	FRONT BUMPER AIR GUIDE GRILLE - LH / RH	2 \$ 198.00	\$ 78.88
8	RADIATOR GRILLE	\$ 637.00	\$ 509.20
9	RADIATOR GRILLE COVER	\$ 89.00	
10	FRONT BUMPER SIDE REINFORCEMENT	\$ 660.00	
11	FRONT BUMPER FOAM FILLER PIECE	\$ 125.00	
12	FRONT BUMPER COVER	\$ 51.00	
13	SIGNAL HORN RETAINER - LH LOW TONE	\$ 182.00	
14	SIGNAL HORN RETAINER - RH HIGH TONE	\$ 182.00	
15	CAUTION SIGN	NEC \$ 13.00	\$ 9.76
16	AIRCON STICKER	NEC \$ 7.00	\$ 5.12
17	BONNET	\$ 2,898.00	
18	BONNET ATTACHMENT PARTS	\$ 149.00	
19	BONNET CATCH HOOK	\$ 81.00	
20	BONNET STRIKER - LH / RH	2 \$ 200.00	
	SUB TOTAL SPARE PARTS	\$ 8,173.00	\$ 2,066.96

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SBB 9899 E

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			\$ 2,066.96
21	BONNET EDGE PROTECTION - FRONT	\$ 25.00	
22	BONNET CATCH HOOK	\$ 58.00	
23	BONNET LID LOCK	2 \$ 367.00	
24	BONNET BOWDEN CABLE	\$ 53.00	
25	BONNET LID LOCK CABLE	\$ 67.00	
26	GAS DISCHARGE LAMP HEADLIGHT - LH / RH	2 \$ 3,650.00	
27	HEADLIGHT LIFT CYLINDER - LH / RH	2 \$ 362.00	
28	RADIATOR AIR GUIDE - LH / RH	2 \$ 44.00	
29	RADIATOR AIR GUIDE - UPPER CENTRE	\$ 11.00	
30	FRONT NO. PLATE	S/N \$ 40.00	\$ 40.00
31	SUNDRIES	\$ 300.00	
	TOTAL SPARE PARTS	\$ 13,150.00	\$ 2,106.96
	TOTAL LABOUR CHARGES	\$ 7,302.00	\$ 2,152.00
	GRAND TOTAL	\$ 20,452.00	\$ 4,258.96

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SBB 9899 E

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1039/2019/NK

9 Dec 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SBB 9899 E, Audi A3 SEDAN 1.4 TFSI.

With reference to the above-mentioned vehicle, no. **SBB 9899 E** claimant, **Ms Low Juek Tiang**, please find the related document per attached.

1. A copy of the Original invoice no. 85014575 – S\$4,557.09.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SBB 9899 E

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6389 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:38

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014575	Account: A0006 (T 0)
	Date : 07/12/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SBB9899E	
	Term : 30	

Regn No: SBB9899E (V 26898) **Regn Date:** 28/08/2015 **Mileage:** 33989 **WIP No.:** 10443

Model: A3 SEDAN 1.4 TFSI (AMBIENTE) B **Chassis:** WAUZZZ8V8G1004767 **Engine:** C2C 267076 **Dept:** U

You have been assisted by :- Service Advisor (50)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. TO REPAIR BOTH FRONT FENDERS.TO INSPECT FRONT LOCK CARRIER FOR FURTHER DAMAGES. REORGANISE BEAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABV5853651 1QP	GRILLE	1.00	636.50	509.20
X	ABV5807065A GRU	COVER	1.00	1830.00	1,464.00
X	ABV5807682 9B9	GRILL	1.00	98.60	78.88
X	A8K0010520A	STICKER	1.00	12.20	9.76
X	A8V0010515A	STICKER	1.00	6.40	5.12

Parts 2,066.96
Labour 0.00
Sublet 2,192.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,258.96

7% GST 298.13

Grand Total 4,557.09



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SBB 9899 E

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1039/2019/TG
27 September 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.4 TFSI
Vehicle Chassis No. : WAUZZZ8V8G1004767
Vehicle Regn No. : **SBB 9899 E**
Vehicle Mileage : 33990 KM
Vehicle Owner : Ms. Low Juek Tiang
Certificate No : 2100427029-04
Own Damage Excess : WAIVED
Accident Date : 29/08/2019
Place : Thomson Road – Whitley Road Junction
Repair Cost : \$ 4,567.09
WIP No. : **10443**
Repairer’s Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 11.30 am
Date : 27/9/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Sep 2019 15:52		02 Sep 2019 15:17 Edit Adj Rpt	S\$4,258.96 Edit Estimates	S\$4,258.96 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	LOW JUEK TIANG, ID: S0188386J, Tel: +6598189168, Email: LOW_IT@HOTMAIL.COM								
Vehicle Reg. No.:	SBB9899E	Date of Loss:	29/08/2019 12:00 - :59 [48 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 7718450263SG	Policy/Cover Note No.:	2100427029 (Comprehensive) Coverage: 28/08/2019 - 27/08/2020						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syzairdina] syzairdina.azlan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 11/09/2019]								
Driver/Custodian:	LOW JUEK TIANG (65 / Female), NRIC: S0188386J, Tel: +6598189168 Email: LOW_IT@HOTMAIL.COM								
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail						
<ul style="list-style-type: none"> AIG_SG (04/09/2019): Alert - Adj Mandate Approved (S\$4778.00) - SBB9899E - Claim Handler: Azlan, Syz... AIG_SG (03/09/2019): SBB9899E / OD / 29/08/2019 / Coverage & Excess update 									
ALL ASSOCIATED TASKS		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SBB9899E (7718450263SG)
OD
Aug 29 2019 12:00PM
[LOW JUEK TIANG]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View	View In Browser ▼	
Video			1 per page ▼	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	30/08/19 09:36	Video - Accident <small>[Linked Accident Report Documents]</small>	1	Load MP4	
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/09/19 16:24	Adjuster Immediate Advice	1	Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
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11	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
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13	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
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20	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
21	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
22	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
23	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
24	02/09/19 15:59	General View	1	Load JPG	<input checked="" type="checkbox"/>
25	31/10/19 18:04	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
26	31/10/19 18:04	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
27	31/10/19 18:04	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
28	31/10/19 18:04	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
29	31/10/19 18:04	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/09/19 16:05	Singapore Accident Statement	1	Load PDF	
2	02/09/19 16:06	Certificate of Insurance	1	Load PDF	
3	02/09/19 16:07	Insured's Driving License	1	Load PDF	
4	02/09/19 16:07	MARK ESTIMATE	1	Load PDF	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
5	30/12/19 09:20	WORKSHOP INVOICE		Load PDF
6	30/12/19 09:20	DISCHARGE VOUCHER		Load PDF

Linked Accident Report Documents

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	30/08/19 09:36	Video - Accident		Load MP4

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	30/08/19 09:39	Accident Statement		Load HTM

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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2	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>
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5	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>
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7	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>
8	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>
9	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>
10	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>
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13	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>
14	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>
15	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>
16	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>
17	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>
18	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>
19	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>
20	30/08/19 09:35	Accident Photo		Load JPG <input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	30/08/19 09:38	Sketch Plan		Load JPG <input checked="" type="checkbox"/>
2	30/08/19 09:38	Sketch Plan #2		Load JPG <input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19015475/AVF3N2

Date: 30/12/2019

REFERENCE

Insured/Claimant: **LOW JUEK TIANG** Policy No: **2100427029**
Date of Loss: **29/08/2019** Nature of Claim: **OD** Claim No: **7718450263SG**

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SBB9899E**
Make & Model: **AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A)** Engine No: **CZC267076**
Reg. Date: **28/08/2015 (Man. Year: 2015)** Chassis No: **WAUZZZ8V8G1004767**
Colour: **Black** Odometer: **33514 km**
Engine Capacity: **1395 cc**
Market Value/New Car Price: **S\$73,000.00**
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): **Yes** Footbrake (Serviceable): **Yes**
Handbrake (Serviceable): **Yes** Engine Modification: **No** Pre-accident Condition: **Yes**

CONDITION OF TYRES

Front Tyre Size: **205/55R16** Rear Tyre Size: **205/55R16**
Front Left Side: **Pirelli 6 mm** Rear Left Side: **Pirelli 6 mm**
Front Right Side: **Pirelli 6 mm** Rear Right Side: **Pirelli 6 mm**

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,150.00	2,106.96	11,043.04	83.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,302.00	2,152.00	5,150.00	70.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	20,452.00	4,258.96	16,193.04	79.18
+ GST 7.00/7.00% (S\$)	1,431.64	298.13	1,133.51	79.18
Nett Amount (S\$)	21,883.64	4,557.09	17,326.55	79.18

INSPECTION

Date of Assignment: **02/09/2019**
Date Inspected: **02/09/2019** Inspected At: **Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699**
Estimated Period of Repair: **4.0 days**

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*FRONT BUMPER	Deformed	1,830.00 FS	*1,464.00 FS	
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	170.00 FS	*- FS	
3	2		*FRONT BUMPER COVER TRIM-LH/RH	Not Necessary	296.00 FS	*- FS	
4	1		*FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	Not Necessary	148.00 FS	*- FS	
5	4		*FRONT BUMPER PULL STRAP-LOWER	Not Necessary	187.00 FS	*- FS	
6	2		*FRONT BUMPER GUIDE SECTION-LH/RH	Not Necessary	70.00 FS	*- FS	
7	1		*FRONT BUMPER AIR GUIDE GRILLE-LH/RH	O/s Cut	198.00 FS	*78.88 FS	
8	1		*RADIATOR GRILLE	Cracked	637.00 FS	*509.20 FS	
9	1		*RADIATOR GRILLE COVER	Not Necessary	89.00 FS	*- FS	
10	1		*FRONT BUMPER SIDE REINFORCEMENT	Not Necessary	660.00 FS	*- FS	
11	1		*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	125.00 FS	*- FS	
12	1		*FRONT BUMPER COVER	Not Necessary	51.00 FS	*- FS	
13	1		*SIGNAL HORN RETAINER-LH LOW TONE	Not Necessary	182.00 FS	*- FS	
14	1		*SIGNAL HORN RETAINER-RH HIGH TONE	Not Necessary	182.00 FS	*- FS	
15	1		*CAUTION SIGN	Necessary	13.00 FS	*9.76 FS	
16	1		*AIRCON STICKER	Necessary	7.00 FS	*5.12 FS	
17	1		*BONNET	Repair	2,898.00 FS	*- FS	
18	1		*BONNET ATTACHMENT PARTS	Not Necessary	149.00 FS	*- FS	
19	1		*BONNET CATCH HOOK	Not Necessary	81.00 FS	*- FS	
20	2		*BONNET STRIKER-LH/RH	Not Necessary	200.00 FS	*- FS	
21	1		*BONNET EDGE PROTECTION-FRONT	Not Necessary	25.00 FS	*- FS	
22	1		*BONNET CATCH HOOK	Not Necessary	58.00 FS	*- FS	
23	2		*BONNET LID LOCK	Not Necessary	367.00 FS	*- FS	
24	1		*BONNET LID LOCK CABLE	Not Necessary	67.00 FS	*- FS	
25	2		*GAS DISCHARGE LAMP HEADLIGHT-LH/RH	Not Necessary	3,650.00 FS	*- FS	
26	2		*HEADLIGHT LIFT CYLINDER-LH/RH	Not Necessary	362.00 FS	*- FS	
27	2		*RADIATOR AIR GUIDE-LH/RH	Not Necessary	44.00 FS	*- FS	
28	1		*RADIATOR AIR GUIDE-UPPER CENTRE	Not Necessary	11.00 FS	*- FS	
29	1		*FRONT NO PLATE	Dented	40.00 FS	*40.00 FS	
30	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS	
31	1		*BONNET BOWDEN CABLE	Not Necessary	53.00 FS	*- FS	
					Total Parts (S\$)	13,150.00	2,106.96

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,BONNET AND BOTH HEADLIGHTS.TO REPAIR BOTH FRONT FENDERS.TO INSPECT FRONT LOCK CARRIER FOR FURTHER DAMAGES.RE-ORGANISE REAR CRASH MANagements.REINSTALL ALL PARTS REMOVED	New	3,150.00	500.00
3	TO RESPRAY FRONT BUMPER,BONNET AND BOTH FRONT FENDERS	New	3,600.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			7,302.00	2,152.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >