): Crystal Lee	ASSIGNME of A		D	ate/Time: 39	2019
Estimated Co	S/TP RES / OD RES / EV		Bill to:		,	
To Inspect Ve	chicle No: SCV 938	A/INV/MV/C	S	Insured	SFCIOJ	
at Workshop	m/s Accord Auto.				64819517	9274090
	C #63-11.	2 0	Claim No:	бони	43	
Sum Insured:			Excess:			
Make of Veh (Client's Record				D	(8/FC A.O.	019
CA / REV Date/Time:	REP. / REV 24 HRS	erson Contacted: _	Jacqueline	. Ve	H.O.D. Endorsement	
Date/Time	Action/Instruction 19	rangly ()		61.11		
	SCV938-T-X				n e	
	SFC10J-X					

**

1000

...CLAIM SUBFOLDER...(Pending for Survey Report)

	OLDER TRA		Kall Engineered	Adj Rpt	Adt Subr	mitted	Ins Auth'ed	Status		
(Notified 02 Sep 2019 13:54	Est Submitted	04 Sep 2019 13:56 Edit Adj Rpt	Adj Rpc	Auj Sun			Pending f Report Cancel Ca	-1	ey
М	lain	Re	ference		Claim Details		Documer	nts	Sh	now All
CLAIM SUE	FOLDER DE	TAILS				[Create	d by insurer]			
Insured:	Yong Jun	Xiang Johnatha	n, ID: S873543	3D, Tel: +	6596711110					
Main Claimant:	LIM WEN	JYE, ID: S1817	4661							
Vehicle Reg. No.:	SCV938	SCV938T				[100 Mo	019 18:00 - :59 nths and 26 Day		g Date (Man Yr)]
Claim Type:				17APO (Compreh e: 07/12/2018 - 2						
Vehicle Reg. No. (Insured):	SFC10J				Policy No. (Claimant):	D18MTPV01016119				
(111541-64)					Excess:				T-1	
Repairer:		uto Services Pte /85715140	Ltd (HQ) 10 An	ig Mo Kio Ind	Park 2A #03-11	1, AMK Aut	to Point, 568047	Ang Mo Kio -	iei:	
Handling Insurer:	MSIG Ins	surance (Singapo	ore) Pte. Ltd. (I	HQ) - Tel: +6	55 6827 7888	[Handled	by Jowyn Tay N	1ei Ling - 664	13 1307]	
Claimant's Insurer:	The second of the second	nsurance Singap					WONEL TIM	m Advice	lue	
Adjuster:	05/09/2	Consultants Pte 019]	Ltd (HQ) - Tel:	6256-3561	[Handled by I	KENNETH	KONG] [IM	m.Advice	iue	
Driver/Custo dian (Insured):	Yong Jun	Xiang Johnathan (240.00
Adj Asg. Remarks:	on WP. Ma / 6481 95	anual assigned to 1	KK via email 02,	/09/2019 (Ma	anual Assign). Li	ab: 100%	, Agree on SJE, C	Contact: Jacqu	eline @ s	3740 09
ASSOCIAT	ED MAIL RI	ECEIVED						View All	Compose	Case Ma
There are n	o mail for this	s case.								
ALL ASSO	CIATED TA	sks [⊡]				View A	II Search Tasks	Create Nev	w Task	Complet
Due Date	e Priority	Type Task	Group Sub	ject Han	dler Assign	ned By	Completed C	n Creat	ted On	Done

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Tuesday, 3 September 2019 11:19 AM

To:

'Crystal Lee'; SUR

Cc: Subject: 'Ong Zi Hui' RE: Survey Request - Manual Assigned (Survey by today)-SCV 938T

Attachments:

SCV 938T PRELI REVISED.pdf

Dear Crystal,

Enclosed preliminary revised of vehicle SCV 938T

Date of survey: 2/9/2019

Number of days (estimated): 2 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystal Lee < crystal lee@sg.msig-asia.com >

Sent: Monday, 2 September, 2019 9:40 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Ong Zi Hui <zihui ong@sg.msig-asia.com>

Subject: Survey Request - Manual Assigned (Survey by today)

Accident SCV938T & SFC10J (MSIG) on 27.08.19 Junction of Penang Lane & Penang Rd

Manual Assigned

Dear LKK,

Refer to the email, please arrange survey the vehicle by today.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

From: Helene Phua

Sent: Friday, 30 August, 2019 11:14 AM

To: Crystal Lee < crystal lee@sg.msig-asia.com >; Ong Zi Hui < zihui ong@sg.msig-asia.com >

Cc: Winnie Chua <pingping chua@sg.msig-asia.com>

Subject: FW: Accident SCV938T & SFC10J (MSIG) on 27.08.19 Junction of Penang Lane & Penang Rd

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

From: Helene Phua

Sent: Friday, 30 August, 2019 11:14 AM

To: 'Accord Auto(Claims)' < claims@mycarworkshop.com.sg>

Cc: Jowyn Tay < jowyn tay@sg.msig-asia.com>

Subject: RE: Accident SCV938T & SFC10J (MSIG) on 27.08.19 Junction of Penang Lane & Penang Rd

Hi,

Thank you for your selection.

We will proceed to assign MSIG In-House Surveyors via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

From: Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]

Sent: Thursday, 29 August, 2019 1:48 PM

To: Helene Phua <helene phua@sg.msig-asia.com>

Subject: Re: Accident SCV938T & SFC10J (MSIG) on 27.08.19 Junction of Penang Lane & Penang Rd

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Helene,

We would like to appoint MSIG In-House Surveyors. Vehicle will be in on 02.09.19, 10am.

Thank you.

Kind regards, Jacqueline

Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel : (65) 6481 9517 Fax : (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Thu, 29 Aug 2019 at 11:56, Helene Phua < helene phua@sg.msig-asia.com > wrote:

Hi,

We refer to your email dated 28/08/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd

- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- Appraisal VP Pte Ltd
- AutoProbe Consultants
- 7) MSIG In-House Surveyors

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Kalvin Ang	6) Chow Bo Xiong	
2) Kenneth Kong	7) E C Looi	
3) Marcus Chua	8) Daniel Chan	
4) Ng You Han	9) Victor Png	
5) Gary Soon	10) Samuel Phun	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) *Fast lane settlement is not applicable for cases that liability is in dispute*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

From: Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]

Sent: Wednesday, August 28, 2019 12:07 PM

To: Claims < claims@sg.msig-asia.com >

Cc: Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>

Subject: Accident SCV938T & SFC10J on 27.08.19 Junction of Penang Lane & Penang Rd

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Officer-In-Charge,

Your Insured: SFC10J

Kindly assist arrange Pre-Repair Survey for SCV938T, vehicle not in workshop.

Please provide us 10 surveyor name list.

Thank you.

Kind regards, Jacqueline

Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516

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51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

PLEASE ADVISED

Our ref:

CS/MSG19015459/Kvf3

Date: 3/9/2019

The Motor Claims Department

WITHOUT PREJUDICE

MSIG INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SCV 938T

We thank you for your instruction on

2/9/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 2/9/2019 at the premises of M/s ACCORD AUTO SERVICES PTE LTD

and have the following to report:-

Workshop Estimate Amount	: S\$	7,272.20
Revised Estimate Amount	: S\$	2,399.70
"Check" Items Amount	: S\$	
Market Value	: S\$	
LTA Reimbursement Value	: S\$	
Nett Value	: S\$	

Description of Damage:

The vehicle sustained damages at the

rear portion

rear front offside

Comments/Present Status: Damages Consistent

Yours faithfully,

Kenneth Kong

Licensed Appraiser

Nivitha (LKK Auto)

From:

Crystal Lee <crystal_lee@sg.msig-asia.com>

Sent:

Monday, 2 September 2019 9:40 AM

To:

Admin-D (LKKAuto); assignments

Cc:

Ong Zi Hui

Subject:

Survey Request - Manual Assigned (Survey by today)

Attachments:

SAS2659460.pdf

Accident SCV938T & SFC10J (MSIG) on 27.08.19 Junction of Penang Lane & Penang Rd

Manual Assigned

Dear LKK.

Refer to the email, please arrange survey the vehicle by today.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards, Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220









From: Helene Phua

Sent: Friday, 30 August, 2019 11:14 AM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui ong@sg.msig-asia.com>

Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>

Subject: FW: Accident SCV938T & SFC10J (MSIG) on 27.08.19 Junction of Penang Lane & Penang Rd

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



Veh In after lan

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID: Vehicle Details	4661	
Vehicle No.:	SCV938T	
Vehicle to be Exported:	No	
Intended Deregistration Date:	03 Sep 2019	
Vehicle Make:	MERCEDES BENZ	
Vehicle Model:	E 250CGI	
Primary Colour:	Black	
Manufacturing Year:	2010	
Engine No.:	27186030137887	
Chassis No.:	WDD2120472A322668	
Maximum Power Output:	150.0 kW (201 bhp)	
Open Market Value:	\$56,884.00	
Original Registration Date:	01 Apr 2011	
First Registration Date:	01 Apr 2011	
Transfer Count:	1	
Actual ARF Paid: Intended PARF Rebate Details	\$56,884.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	31 Mar 2021	
PARF Rebate Amount: Intended COE Rebate Details	\$31,286.00	
COE Expiry Date:	31 Mar 2021	
COE Category:	E - Open Category	
COE Period(Years):	10	
QP Paid:	\$75,789.00	
COE Rebate Amount:	\$10,869.00	
Total Rebate Amount:	\$42,155.00	

The information contained herein is correct as at 03 Sep 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACC	חוי	STAT	14.0	п
ACC	JU	5		ш

 Date Of Report
 28/08/2019 11:33

 Date Of Accident
 27/08/2019 18:10

Exact Location Of Accident JUNCTION OF PENANG LANE & PENANG ROAD

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SCV938T

Insured/Policyholder

Name Of Registered Owner LIM WEN JYE

NRIC No S1817466I

Email Address ADRIANLIM.GO@GMAIL.COM

 Mobile Phone No
 (LOCAL) +65-93870870

 Alternative Phone No
 OTHERS-91796298

Vehicle Particulars

 Manufacturer
 MERCEDES-BENZ

 Model
 E250-1,8 CGI (A)

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company SOMPO INSURANCE SINGAPORE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number D18MTPV01016119

Cover Note Number

Driver

 Name of Driver
 LIM WEN JYE

 NRIC No
 \$1817466I

 Date Of Birth
 16/05/1967

 Occupation
 OUTDOOR

 Date Of Driving Pass
 10/06/1992

Driving Experience 27 YEARS AND 2 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-93870870

Fax Number

Contact Number OTHERS-91796298

EMail Address ADRIANLIM.GO@GMAIL.COM

Address 20 LOYANG RISE

Postcode 507581

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

2

NO

NO

NO

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by NO ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police?

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

About 6.10pm i was driving along Penang Lane. My vehicle was stationery parked awaiting for traffic light to turn green, suddenly vehicle B hit onto my rear.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SFC10J Vehicle Make/Model/Colour BMW

Details Of Properties

PRIVATE CAR Vehicle Category

YONG JUN XIANG Name of Driver

NRIC/Passport Number S8735433D Contact Number 96711110

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) Investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature
Name: WMJWA(PM)

Sketch Plan Pg. 2

SKETCH PLAN					1
DV	Manion.			\bigvee	
	\geq				\rightarrow
		ng Lane.		\forall	Lingapovo Lingphag
VENICLO A:	SCV 939T	:NT			
vehicle A:	SFC 107				
14.412.342.3		10 pm. (clea	r 2 Dry).		
			0	•	
About 6.10 pm	n' 1 Was divi	ving along p	enang Lane	. My venic	ue was
ctationery parke	d awaiting	tur traffic 116	jut to turn	green, s	iyddanly
venide B ni	t outo my r	ear .			
DECLARATION					
I/We declare the foregoing	particulars are true in	every respect.	(8)	TO SEA	
			181	* 0)	
Policyholder's Signature Date & Time:		is not the policyholder)	Nam	orting Centre Person WOUG	nel's Signature WA(PM)
	Date & Ti	me:	NRIC	JEIN NO.: SE	51508914

ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

Kenneth Kongel KKauto.com

ESTIMATE

4 She SGX Singa	enton Wa Centre 2 apore 06	Singapore) Pte Ltd Not Norhastel 18807 LISAN Afte Paint 2004	Vehicle No: Veh Make/Model: YOM: Chassis No: Date of Accident:	SCV938T Merc E250 CGI WDD2020472A3 27/08/2019	
No	Qty	Description		Amount	\$
-		List Items:-		s Bu	1 440 00
1	1	Rear Bumper		*	1,440.00
2	2	Rear Bumper Side Retainer		s 52	
3	1	Rear Bumper Chrome Moulding Centre		s m	189.00
4	2	Rear Bumper Chrome Moulding LH & RH		s M	324.00
5	1 Set	Rear Bumper Sensor		s sin	864.00
6	1 Set	Rear Bumper Sensor Seal		s	11.00
7	1 Set	Rear Bumper Clips		s na	
8	1	Rear Bumper Reinforcement Bar		s /	
9	1	Rear Bumper Tow Cover		S SL	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
10	1	Rear End Panel		s n	1,290.00
11	1	Rear End Panel Garnish		s s	161.00
12	1 Set	Rear Ebd Panel Garnish Clips		8 1-	108.00
13	1	Rea trope 10we practed	109 CM	S	-
14	1		108	\$	-
15	1			S	•
16	1			\$	121
17	1	T .		\$	-
18	1			\$	*
19	1		LISK Auto Consult	ans hence notify	-
20	1		To resurvey before/a	S TOTAL POINTING	-
21	1		* To display damaged	2 4 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	-
22	1		Third party suprey in	S confirmation	-
23	1		 No Illegal modification 	s Sa allowed	355
24	1		Supplementary (territory) Is subject to fine territory	"\$" be resurveyed an	1
25	1		, 30 to mice the pr	\$	pany
26	1		Acknowledged by Repa	S	
27	1		Dates	\$	-
28	1			\$	
29	1			\$	
30	1			\$	-

Total - List Item \$ 5,558.00 Less 10% \$ 555.80 \$ Total 5,002.20

ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

ESTIMATE

MSIG Insurance (Singapore) Pte Ltd

4 Shenton Way #21-01

SGX Centre 2

Singapore 068807

Date:

29/08/2019

Vehicle No:

SCV938T

Veh Make/Model: Merc

YOM: Chassis No: E250 CGI WDD2020472A322668

Date of Accident: 27/08/2019

No Qt	Description		Amount \$
	Balance c/f		
	Labour Charges:-		
1	Spray painting on all affected area.	\$	600.00
2	Labour remove/refix accident damages parts to knock, jack, cut weld and realign accident affected area.	\$	800.00
3	To apply anti rust treatment.	\$	n 120.00
4	To check wiring system & light.	\$	100.00
5	To remove and replace reverse sensor.	\$	150.00
6	Computer Diagnostic After Repair	\$	ルル 350.00
7	To remove and replace inner compartment to facilities repair	S	~~ 150.00
	Total - L/C	S	2,270.00
	Sub-Total 7% GST	_	7,272.20 509.05
	Total	S	7,781.25

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Tuesday, 5 November 2019 11:10 AM

To:

Accord Auto(Claims); 'Survey Report (ERGO Insurance Pte. Ltd.)'

Subject:

RE: SCV 938T-DOA: 27/8/2019

Dear Jacqueline,

WITHOUT PREJUDICE

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>

Sent: Tuesday, 5 November 2019 11:03 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Subject: Re: SCV 938T-DOA: 27/8/2019

Dear Veron,

We have confirm acceptance COR: \$1900 (Before GST), 2 days

Thank you.

Kind regards, Jacqueline

Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Mon, 4 Nov 2019 at 11:44, Veron Chen (LKKAuto) < veronchen@lkkauto.com > wrote:

Dear Jacqueline,

WITHOUT PREJUDICE

Offer Lump Sum \$1900 @ 2 working days.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Ad	j Submitted	Ins Auth'ed	Status	
141-652314	02 Sep 2019 13:54		04 Sep 2019 13:56 Edit Adj Rpt	S\$1,900.00 Edit Estimates	1	1,900.00 /iew Rpt		Pending for Surver Report Cancel Case	
	1ain	Refe	rence	Claim Det	ails		Documents	\Box	Show All
CLAIM SU	SFOLDER DET	TAILS				[Created by	insurer]		
Insured:	Yong Jun >	Clang Johnathan,	ID: S8735433D,	Tel: +659671111	0				
Main Claimant:	LIM WEN 3	YE, ID: S181746	61						
Vehicle Reg No.:	SCV938T			Date of	.055:	27/08/2019 1 [100 Months	18:00 - :59 and 26 Days From	LTA Reg I	Date (Man Yr)]
Claim Type:	TP / 6044	TP / 604443			over :	A29110817APO (Comprehensive) Coverage: 07/12/2018 - 29/05/2020			
Vehicle Reg No. (Insured):	SFC10J			Policy No (Claimar		D18MTPV01016119			
				Excess:					
Repairer:	Accord Aut 64819517/8	to Services Pte Lt 35715140	d (HQ) 10 Ang Mo	Kio Ind Park 2A #0	3-11,	AMK Auto Poi	nt, 568047 Ang Mo	Kio - Tel:	
Handling Insurer:	MSIG Insu	rance (Singapore	Pte. Ltd. (HQ) -	Tel: +65 6827 788	8 [Handled by Jo	wyn Tay Mei Ling	- 6643 1	307]
Claimant's Insurer:	Sompo Ins	urance Singapore	Pte. Ltd. (HQ) - 1	el: 6461 6555					
Adjuster:	LKK Auto (Consultants Pte Lt	d (HQ) - Tel: 6256	-3561 [Handled	by K	ENNETH KON	G] [Imm.Adv	ice due	05/09/2019
Driver/Custo dian (Insured):		ang Johnathan (31	/ Male) , NRIC: Si	8735433D, Tel:	+6596	5711110 Email	:		
Adj Asg. Remarks:	on WP. Man 6481 9517.	ual assigned to LKK	via email 02/09/20)19 (Manual Assigr). Lial	b: 100%. Agre	e on SJE. Contact:	Jacqueline	e @ 9740 0999
ASSOCIAT	ED MAIL REC	EIVED					View A	II Com	npose Case Mail
There are n	mail for this o	ase.							
ALL ASSO	CIATED TASK	(s⊟				/iew All Sei	arch Tasks Creat	te New Tas	ik Complete
Due Date	Priority	Type Task G	roup Subject	Handler A	_		ompleted On	Created	

Claim Documents

*SCV938T (604443) [SFC10J] TP LIM WEN JYE Aug 27 2019 6:00PM [Yong Jun Xiang Johnathan] Accord Auto Services Pte Ltd

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1	02/09/19 13:54	Accident Statement From:SC - Reg. No: SFC10J, Claimant: YONG JUN XIANG JOHNATHAN	0	Load HTM	
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/11/19 11:08	General View	63	Load JPG	V
2	05/11/19 11:08	General View	0	Load JPG	\mathbf{Z}
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1	04/09/19 13:49	Survey Request - Manual Assigned	0	Load PDF	

Linked Accident Report Documents

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Ass	essment Reports		1 per pa	ige 🗸	V
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1	28/08/19 11:42	Accident Photo	6	Load JPG	V
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3	28/08/19 11:42	Accident Photo	0	Load JPG	V
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No	Finalized On	Accord Auto Services Pte Ltd (HQ)	Th	umbnail	Print
1	28/08/19 11:41	Sketch Plan	1 L	oad TIF	
2	28/08/19 11:43	CI	0 L	oad TIF	
3	28/08/19 11:43	Owner Driving License & NRIC	6 u	oad TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19015459/KVF3E2

Date: 12/11/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

A29110817APO

Claimant

SCV938T

Insured Vehicle No:

SFC10J

Vehicle No : Date of Loss:

27/08/2019

Nature of Claim:

TP

Claim No: 604443

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SCV938T

Make & Model:

MERCEDES-BENZ E250, 1.8 CGI (A)

Engine No:

27186030137887

Reg. Date: Colour: 01/04/2011 (Man. Year: 2010) Metallic Black Chassis No: Odometer: WDD2120472A322668 283657 km

Engine Capacity:

1796 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

245/40Z R18

Front Tyre Size: Front Left Side: 245/40Z R18

Rear Tyre Size:

245/40Z R 16

Front Right Side:

Michelin 7 mm Michelin 7 mm Rear Left Side: Rear Right Side: Michelin 7 mm Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		5,002.20	1,874.70	3,127.50	62.52
Miscellaneous Items		0.00	0.00	0.00	
Labour		2,270.00	525.00	1,745.00	76.87
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	7,272.20	2,399.70	4,872.50	67.00
,	Approved Total (Overridden) (S\$)		1,900.00		
	(S\$)	7,272.20	1,900.00	5,372.20	73.87
	+ GST 7.00/7.00% (S\$)	509.05	133.00	376.05	73.87
	Nett Amount (S\$)	7,781.25	2,033.00	5,748.25	73.87

INSPECTION

Date of Assignment:

04/09/2019

Date Inspected:

02/09/2019 Inspected At:

Accord Auto Services Pte Ltd (HQ) 10 Ang Mo Kio Ind Park 2A #03-11,

AMK Auto Point

AMK Auto Point Singapore 568047

Estimated Period of Repair:

2.0 days

Adjuster: KENNETH KONG Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce			
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 08 Nov 2019)		
Parts:	143	MERCEDES-BENZ E250 1.8 CGI (A) (Catalogue:Merimen Singapore 1.0)		
Labour:	Repairer's	(Price-denominated Standard List)		
Print Code:	: (Unsubmitted, no print-code for SCV938T)			
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page			
Further Info	: Items/values i	not in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

Qty	Part No.	Particulars	Condition	Repairer's	Amount
1		*REAR BUMPER	Buckled	1,440.00 FL	*1,440.00 FL
2		*REAR BUMPER SIDE RETAINER	Serviceable	100.00 FL	*-FL
1		*REAR BUMPER CHROME MOULDING CENTRE	Necessary	189.00 FL	*189.00 FL
2		*REAR BUMPER CHROME MOULDING LH & RH	Necessary	324.00 FL	*324.00 FL
1		*SET REAR BUMPER SENSOR	Serviceable	864.00 FL	*- FL
1		*SET REAR BUMPER SENSOR SEAL	Not Necessary	44.00 FL	*- FL
1		*SET REAR BUMPER CLIPS	Necessary	130.00 FL	*130.00 FL
1		*REAR BUMPER REINFORCEMENT BAR	Repair	833.00 FL	*- FL
1		*REAR BUMPER TOW COVER	Serviceable	75.00 FL	*-FL
1		*REAR END PANEL	Repair	1,290.00 FL	*-FL
1		*REAR END PANEL GARNISH	Serviceable	161.00 FL	*- FL
1		*SET REAR END PANEL GARNISH CLIPS	Not Necessary	108.00 FL	*-FL
1		*REAR BUMPER LOWER BRACKET (NPA)	Cracked	0.00 FL	*-FL
inchise	part. L=ListI	temDisc.	Sub Total (S\$)	5,558.00	2,083.00
		- List Item Discount on L Items	10.00/10.00% (S\$)	555.80	208.30
			Total Parts (S\$)	5,002.20	1,874.70
	1 2 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 2 1 2 1 1 1 1 1 1 1 1 1	*REAR BUMPER SIDE RETAINER *REAR BUMPER CHROME MOULDING CENTRE *REAR BUMPER CHROME MOULDING LH & RH *SET REAR BUMPER SENSOR *SET REAR BUMPER SENSOR SEAL *SET REAR BUMPER CLIPS *REAR BUMPER REINFORCEMENT BAR *REAR BUMPER TOW COVER *REAR END PANEL *REAR END PANEL *SET REAR END PANEL GARNISH *SET REAR END PANEL GARNISH CLIPS *REAR BUMPER LOWER BRACKET (NPA) **Inchise part. L=ListItemDisc.	*REAR BUMPER SIDE RETAINER Serviceable *REAR BUMPER CHROME MOULDING CENTRE Necessary *REAR BUMPER CHROME MOULDING LH & RH Necessary *SET REAR BUMPER SENSOR Serviceable *SET REAR BUMPER SENSOR SEAL Not Necessary *SET REAR BUMPER SENSOR SEAL Not Necessary *SET REAR BUMPER CLIPS Necessary *REAR BUMPER REINFORCEMENT BAR Repair *REAR BUMPER TOW COVER Serviceable *REAR BUMPER TOW COVER Serviceable *REAR END PANEL Repair *REAR END PANEL Repair *REAR END PANEL GARNISH Serviceable *SET REAR END PANEL GARNISH CLIPS Not Necessary *REAR BUMPER LOWER BRACKET (NPA) Cracked *Cracked *Cracked	*REAR BUMPER Buckled 1,440.00 FL

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	SPRAY PAINTING ON ALL AFFECTED AREA	New	600.00	250.00
2	LABOUR REMOVE / REFIX ACCIDENT DAMAGES PARTS TO KNOCK, JACK, CUT, WELD AND REALIGN ACCIDENT AFFECTED AREA	New	800.00	200.00
3	TO APPLY ANTI RUST TREATMENT	New	120.00	0.00
4	TO CHECK WIRING SYSTEM & LIGHT	New	100.00	15.00
5	TO REMOVE AND REPLACE REVERSE SENSOR	New	150.00	60.00
6	COMPUTER DIAGNOSTIC AFTER REPAIR	New	350.00	0.00
7	TO REMOVE AND REPLACE INNER COMPARTMENT TO FACILITIES REPAIR	New	150.00	0.00
	Gross Labou	r Cost (S\$)	2,270.00	525.00
	Report was unsubmitted during	a this print-out		

< END OF ESTIMATES >