

[מס' 1000]

MNA 119115443

Date In: 2/9/19 09:48	Job description	Date & Time Completed	Done by:
Ref No: NAL INC 19015438/64	SAS e-filing		
Web Ref: SMK 944LP	E-mail (within 3hrs, A/C 2hrs)		
DOA: 3018/19 14:40	I-Motor Claim Form	MT/1060454-01	2/9/19 11:35
TP Reporting Only	I-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	I-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / GW: (

Tot:

Fax:

TP Particulars:	Veh No:	G88 F842A.	INC () / Non-INC ()
Owner / Driver: (	Tel:)		
Policy No: (	)	Period: (	) Cover Type: ()
Confirmed by: (	Date:	Time:)	
Insured/Driver Liability: (	%) [Note-Est. Status (WO): N: 0-20%; P: 21-79%; P: 80-100%]		
Year of Registration: (	)	Warranty: YBS (	) / NO ()
Excess: (\$	)	Loading: \$1,000 (	) / \$2,000 ()

General Remarks

- () Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of rep/aler.
() Total Loss Case : to e-mail Insurer URGENTLY.
Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

References

INC 1601256786616

1980-1981

1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

1414

[illegible]

MA 1906793

Claimants' Particulars:	1) AR : Accident Reporting (\$30);	30.00
Driver/Owner:	2) DA : Damage Assessment (\$100); INC (\$10)	80.00
Contact No:	3) TP : Towing Fee \$40/\$45	
Damaged Portion:	4) PT : Follow-Through Survey \$120	
	5) PT : Follow-Through Survey (Resurvey) \$30	
	Per claimant against INC Only (wef 10 Jan 2005)	
	6) TR : Re-inspection \$75	
	7) NI : Idao DA + SMRT Survey \$160	
	8) NTUC Additional Services:-	
QC Checked by (Engr-In-Charge):	ON:	
	*N5: Courtesy Car / Tpt Allowance \$5	
	*N6: Repair Co-ordination \$10	10.00
	*N7: Post Repair Inspection \$25	
	*N8: DV / Collect Excess Coordination \$5	
	TP (N11) : TP (Non INC) against INC \$20	
	9) N12: Idao Mobile \$0	
	Invoice dated	Fee Charged
	Invoice dated	Fee Charged

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/09/2019 09:48
Date Of Accident	30/08/2019 14:40
Exact Location Of Accident	QUEENS CLOSE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMK9441P
Insured/Policyholder	
Name Of Registered Owner	BRIDGET YENG
NRIC No	S9302137A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-84489441
Alternative Phone No	OFFICE-84489441

Vehicle Particulars

Manufacturer	AUDI
Model	A4
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5104922246
Cover Note Number	-

Driver

Name of Driver	BRIDGET YENG
NRIC No	S9302137A
Date Of Birth	22/01/1993
Occupation	INDOOR
Date Of Driving Pass	28/02/2013
Driving Experience	6 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-84489441
Fax Number	
Contact Number	OFFICE-84489441
EMail Address	NOEMAIL

Address	BLK 309 SHUNFU RD #04-173
Postcode	570309
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBB8842A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	ONG KHAM TEE
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

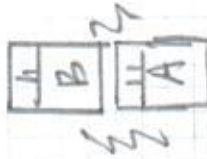


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

A: SMK9441D

B: GB3842A



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 30/05/2019 at 14:37, I was driving my car to a appointment. However, the vehicle in front of car B jammed Break, resulting in car B to follow and jam break. I was the last car and because both cars in front of me jammed break late, ~~because~~ I too jam break late and only touched the light of the car.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

preferred workshop STK
Ants (S)

ACCIDENT STATEMENT

ACCIDENT DATE: (30/08/2019) (DD/MM/YYYY), TIME: (14:37) (HH:MM)

LOCATION: Queen's close

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: QMK 9441 P
b) INSURANCE COMPANY: NTUC
c) POLICY NUMBER: 5104922246
d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
e) MAKE & MODEL: Audi A4
f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
h) PURPOSE OF USING AT ACCIDENT TIME: private use
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- A) NAME: Bridge Xeng (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: S9302137A CONTACT: 84489441
c) ADDRESS: Blk 309 #04-173 Shunfu Road Shunfu Gardens
Singapore 370309

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: Bridget Xeng (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: S9302137A CONTACT: 84489441
c) ADDRESS: 309 Shunfu Road #04-173 5510309

* d) DATE OF BIRTH: (22/01/1997) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) YEARS OF DRIVING EXPERIENCE: 28/02/2013

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)
IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: _____

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)
b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: GBB8842A MODEL: _____
b) DRIVER'S NAME: ong khian tee
c) NRIC/FIN/PASSPORT: _____ CONTACT: _____

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: _____ MODEL: _____
e) DRIVER'S NAME: _____
f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

Email =

fax =

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S9302137A



Name

BRIDGET YENG

英 薇 琦

Race

CHINESE

Date of birth

22-01-1993

Sex

F

S9302137A

Country of birth

SINGAPORE

For LKK/NAC Use Only

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S9302137A

Name

BRIDGET YENG



Birth Date: 22 Jan 1993

Issue Date: 28 Feb 2013



002155736F

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4171275



NRIC No. S9302137A

Date of issue
05-02-2008

For LKK/NAC Use Only

Address

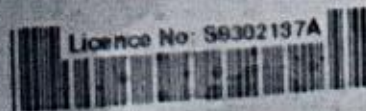
APT BLK 309 SHUNFU ROAD
#04-173
SINGAPORE 570309

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) $\leq$ 3000kg 28 Feb 2013
with $\leq$ 7 passengers, exclusive of the driver; and
other motor vehicles without clutch pedals $\leq$ 2500kg

For LKK/NAC Use Only



Licence No: S9302137A

NP 428A

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.		Date of Accident	30/08/2019 09:47							
Vehicle No. (For Motor)	SMK9441P	Certificate Number								
Search										
Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5104922246		BRIDGET YENG	S9302137A	GPC	drivo CLASSIC	SMK9441P	SMK9441P	24/10/2018	23/10/2019
Continue										

vehicle	SMK9441P	Chassis no.	WAUZZZ8K9FA0
e & Mo	AUDI A4 1.8 TFSI MU (EU6)	MOY:	2014
QTY	DESCRIPTION	cost pricing	Remark
1	Bonnet		replace
1	Bonnet insulator		replace
10	Bonnet insulator clips		Replace
1	Bonnet hinge rh		replace
1	Bonnet hinge lh		replace
1	Front bumper		replace
1	Front bumper retainer rh		replace
1	Front bumper retainer Lh		replace
10	Front bumper clips		replace
1	Front bumper bracket rh		replace
1	Front bumper bracket lh		replace
2	Front bumper sensor rh		replace
2	Front bumper sensor lh		replace
1	Front bumper reinforcement		Replace
1	Front bumper sponge		Replace
1	Front bumper nozzle rh		Replace
1	Front bumper nozzle lh		Replace
1	Front bumper towing cover		Replace
1	Front grille		replace
	Front grille logo		replace
1	Front grille clips		replace
1	Front grille bracket		Replace
1	Rh headlamp		replace
1	Rh headlamp control module		replace
1	Lh headlamp		Replace
1	Lh headlamp control module		Replace
1	Rh headlamp nozzle cover		replace
1	Lh Headlamp nozzle cover		replace
1	Front support panel		Replace
1	Front support panel top garnish		Replace
10	Front support panel top garnish clips		Replace
1	nozel cover		replace
1	Chassis beam rh		Repair
1	Chassis beam lh		Repair
1	AIR CON CONDENSER		replace
1	AIR CON FAN COLWING		replace
1	AIR CON FAN BLADE		replace
1	AIR CON FAN MOTOR		replace
1	RADIATOR		replace

Front Grille chrome Replace

RH Front Fender Repair

LH Front Fender Repair

Claim Handling

Accident MT/1060454

Policy No.	5104922246	Vehicle No.	SMK9441P	GST Registration No.	
Certificate No.					
Policyholder Name	BRIDGET YENG			Policyholder NRIC	S9302137A
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	84489441	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No
▼ Accident Details					
Report Date	02/09/2019 11:24	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	30/08/2019	Time of Accident hh:mm	14:40	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	QUEENS CLOSE				
▼ Excess					
Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		
▼ Benefits					
▼ GST Registered Information					
GST Registered	No	GST Registration Date			
GST Registration No.		GST Status Verified	Yes		
Modification History					
▼ Policyholder Mailing Address					
Address 1	BLK 309 #04-173	Address 2	SHUNFU ROAD	Address 3	SHUNFU GARDENS
Address 4	SINGAPORE 570309	Address Type	Singapore address	Post Code	570309
Unit No.	04-173	Related Policy Number	5104922246-01		
▼ O1 Driver Info					
Driver Name	BRIDGET YENG	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S9302137A	Driver DOB	22/01/1993
Register Date of Driver License	28/02/2013	Driver Age	26	Driving Experience	6
Contact No.(Mobile)	84489441	Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 309 #04-173	Address 2	SHUNFU ROAD	Address 3	SHUNFU GARDENS
Address 4	SINGAPORE 570309	Address Type	Singapore address	Post Code	570309
Unit No.	04-173				
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.		Driver Insurer Company	
Declaration					
Breathalyser or Blood Test Reading?	0 mg	Any Injury?	Yes No		

Modification History

Claim 001 New

Claim Type *	OD-MD	Insured Name	BRIDGET YENG	Insured NRIC	S9302137A
Contact No.(Mobile)	84551968	Contact No. (Home)		Contact No. (Office)	
Email Address	NYT_K@HOTMAIL.COM	Vehicle Number	SMK9441P	TP Vehicle Number	GBBB842A
Claim Description	SMK9441P / GBBB842A ON 30 Aug 2019			Name of Preferred Workshop	STK AUTO (S)
Preferred Workshop Request No.	81517426	Insured Liability	Fully at Fault		
Finalisation	Yes	Preferred Repair Option	Preferred Workshop (refer below)	GIA report	Received
Date Registered				Claim Close Date	02/09/2019 11:34
Report Taken By	LIEW SHAN HUI			Date Received	02/09/2019 04
Print AK letter					OD Excess Collected by Workshop
Save Submit					

Attachment

Accident No.	MT/1060454	Claim No.	001
Last Doc. Received	Yes No	Upload Date	02/09/2019 11:35
Path *		Category *	Confidential
Choose File No file chosen		Please Select	NO
Choose File No file chosen		Please Select	NO
Choose File No file chosen		Please Select	NO
Choose File No file chosen		Please Select	NO
Choose File No file chosen		Please Select	NO
Choose File No file chosen		Please Select	NO
Choose File No file chosen		Please Select	NO

Message Read

Send M

Attachment List

Attachment	Uploaded By/Date	Category		Urgency	Description	Msg Sent (CO)
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 02 Sep 2019 11:35	NRIC/ Driving License	Y	Normal	NRIC/ Driving License 2019-9-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 02 Sep 2019 11:35	NRIC/ Driving License	Y	Normal	NRIC/ Driving License 2019-9-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 02 Sep 2019 11:35	SAS		Normal	SAS 2019-9-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 02 Sep 2019 11:35	Photos		Normal	Photos 2019-9-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 02 Sep 2019 11:35	Photos		Normal	Photos 2019-9-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 02 Sep 2019 11:35	Photos		Normal	Photos 2019-9-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 02 Sep 2019 11:34	Photos		Normal	Photos 2019-9-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 02 Sep 2019 11:34	Photos		Normal	Photos 2019-9-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 02 Sep 2019 11:34	Photos		Normal	Photos 2019-9-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 02 Sep 2019 11:34	Photos		Normal	Photos 2019-9-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 02 Sep 2019 11:34	Photos		Normal	Photos 2019-9-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 02 Sep 2019 11:34	Photos		Normal	Photos 2019-9-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 02 Sep 2019 11:34	Photos		Normal	Photos 2019-9-2	

Video List

Uploaded By/Date	Folder Date	File Name		Source
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Display in New Window

Scan and uploading

ASS. REC. BY:

Sun Pm

REF:

Pm

ASSIGNMENT (IDAC)

Mobile: YES / NO

COE Expiry Date: 26 Feb 2025

By CSO- Nature of Accident:

1) Vehicle hit Vehicle:

- a) Motorcar ()
b) M/cycle ()
c) Bicycle ()

2) Vehicle hit ??

- a) Pedestrian ()
b) Animal ()

3) Vehicle hit Road Side Objects:

- a) Govn. Property ()
(Eg: signboard, barrier, tree etc)
b) Road Work Object ()
c) Private Property ()

4) Vehicle drop into drain ()

5) Damage due to Act of God:

- a) Fallen Object ()
b) Flood ()
c) Other: _____

6) Parked & Found Damaged:

- a) Vandalism ()
b) Hit by Moving Object ()

7) Theft Case

- a) Stolen ()
b) Damage found when recovered. ()

8) Fire

- a) Whilst driving ()
b) Parked ()

9) Accident date more than 24hrs ()

Remarks for internal information

Remarks to appear in Works Order & Assessment report

1) Potential Total Loss ()

2) SRS Light on ()

3) ABS Light on ()

By Assessor- 1) Vehicle Information

Veh No: SMK 9441 P Yr Regn: 27/Feb/2015Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV
/ Truck / Traller orMake & Model: AUDI A4 1.8 TFSI c.c. 1798Colour: Grey Transmission Type: Auto / ManualEng/No: _____ Sp. Reading: 105761C/No: WA4ZZZ8K9FA063421

Gen. Cond: Good / Fair / Poor / Burnt or

Steering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 255/35 ZR 19R: 255/35 ZR 19BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. 6 mmL/Bal. 6 mm

Rear

R/Bal. 6 mmL/Bal. 6 mmParallel Import: Yes / NoTowed-In: Yes / NoRepair Type: CS / I.B.ITowing Required: Yes / NoNo of Repair Days: 10Vehicle in Idac: Yes / NoD.O.I. 02/09/2019Time: 09.48

By Assessor- 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

- a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
e. Animal () f. Govn Object () g. Road Work Object ()
h. Private Property () i. Drain () j. Road Kerb/Grass Verge ()

3) Vehicle does not seem damaged as a result of:

- a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
e. Moving Object () f. Stolen () g. Stolen & Recovered ()

Time Started:

Time completed:

1) CSO

2) ASS

3) Entire Operation Completed Time:

MOTOR CAR (Fr)

Front Portion

Vehicle No: **SMK 9441 P**

NAC	INC	Item	CON	AC	QTY
1001	991886	Fit Number Plate			
1002	991887	Fit Number Plate Base			
1003	991889	Fit Number Plate Garnish			
1004	991300	Fit Bumper			
1005	992341	Fit Bumper Clips (L/R)	DD	✓	
1006	991325	Fit Bumper Bracket	NEC	✓	
1007	991462	Fit Bumper Side Retainer	L/R	✓	
1008	991433	Fit Bumper Reinforcement	L/R	✓	
1009	991318	Fit Bumper Base Eye Cover	DD	✓	
1010	991468	Fit Bumper Sponge	CUT	✓	
1011	991427	Fit Bumper Protector	DD	✓	
1012	991420	Fit Bumper Pad			
1013	991363	Fit Bumper Grille			
1014	991301	Fit Bumper Moulding			
1015	991407	Fit Bumper Lower Spoiler			
1016	991438	Fit Bumper Sensor			
1017	995100	Fit LH Bumper Fog Lamp Cover			
1018	991355	Fit RH Bumper Fog Lamp Cover			
1019	995079	Fit LH Bumper Fog Lamp			
1020	995080	Fit RH Bumper Fog Lamp			
1021	991793	Fit Grille			
1022	991328	Fit Grille Emblem	DR	✓	
1023	991799	Fit Grille Chrome Moulding	CRA	✓	
1024	991222	Fit Apron Panel	CR4	✓	
1025	992013	Fit Support Panel			
1026	992025	Fit Support Panel Top Garnish Cover	CRA	✓	
1027	992416	Horn	CUT	✓	
1028	991777	Fit Brace Panel			
1029	995153	Fit LH Headlamp Assy			
1030	991821	Fit RH Headlamp Assy R	CR4	✓	
1031	995088	Fit LH Side Lamp			
1032	995089	Fit RH Side Lamp			
1033	990248	Bonnet			
1034	991328	Bonnet Emblem	DD	✓	
1035	990287	Bonnet Lock	BT	✓	
1036	990285	Bonnet Insulator	BT	✓	
1037	990273	Bonnet Hinge	BT	✓	
1038	990261	Bonnet Damper	BT	✓	
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable	NEC	✓	
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser	BT	✓	
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator	BT	✓	
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct	DL5	✓	
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Fit Exhaust Manifold			
1064	991713	Fit Exhaust Manifold Cover			
1065	991054	Fit Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990210	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	QTY
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	993053	Wiper Washer Tank			
1074	993052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990948	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Fit LH Chassis Member			
1093	991520	Fit RH Chassis Member			
1094	990728	Fit Vertical Cross Member			
1095	991863	Fit Lower Cross Member			
1096	995070	Fit LH Fender	CR4	✓	
1097	995072	Fit LH Fender Inner Panel			
1098	995147	Fit LH Fender Lamp			
1099	995148	Fit LH Fender Protector			
1100	991740	Fit LH Fender Inner Shield			
1101	995179	Fit LH Mudflap			
1102	995170	Fit LH Wheel Rim			
1103	994025	Fit LH Rim Cover			
1104	995065	Fit LH Tyre			
1105	995071	Fit RH Fender	CR4	✓	
1106	991739	Fit RH Fender Inner Panel			
1107	991744	Fit RH Fender Lamp			
1108	991752	Fit RH Fender Protector			
1109	991740	Fit RH Fender Inner Shield			
1110	991884	Fit RH Mudflap			
1111	992087	Fit RH Wheel Rim			
1112	994025	Fit RH Rim Cover			
1113	995065	Fit RH Tyre			
1114	992093	Fit Windscreen Glass			
1115	992117	Fit Windscreen Rubber			
1116	992108	Fit Windscreen Moulding			
1117	992098	Fit Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Fit Wiper Arm			
1121	992142	Fit Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Fit Driver Seat			
1133	991923	Fit RH Seat Belt Assy			
1134	991899	Fit Passenger Seat			
1135	995182	Fit LH Seat Belt Assy			
1136	990247	Sticker			
		RH Headlamp Washer Jet			

vehicle	SMK9441P	Chassis no.	WAUZZZ8K9FA0 63427
e & Mo	AUDI A4 1.8 TFSI MU (EU6)	MOY:	2014
QTY	DESCRIPTION	cost pricing	Remark
1	Bonnet	replace	/ DD
1	Bonnet insulator	replace	X
10	Bonnet insulator clips	Replace	/ NEC - 1 set
1	Bonnet hinge rh	replace	X
1	Bonnet hinge lh	replace	X
1	Front bumper	replace	/ DD
1	Front bumper retainer rh	replace	/ NEC
1	Front bumper retainer lh	replace	/ NEC
10	Front bumper clips	replace	/ NEC - 1 set
1	Front bumper bracket rh	replace	/ DD
1	Front bumper bracket lh	replace	/ DD
2	Front bumper sensor rh	replace	X
2	Front bumper sensor lh	replace	X
1	Front bumper reinforcement	Replace	/ DD
1	Front bumper sponge	Replace	/ DD
1	Front bumper nozzle rh	Replace	X
1	Front bumper nozzle lh	Replace	X
1	Front bumper towing cover	Replace	/ CUT
1	Front grille	replace	/ DD
	Front grille logo	replace	/ DD
1	Front grille clips	replace	/ NEC
1	Front grille bracket	Replace	X
1	Rh headlamp	replace	/ CRU
1	Rh headlamp control module	replace	X
1	Lh headlamp	Replace	X
1	Lh headlamp control module	Replace	X
1	Rh headlamp nozzle cover	replace	X
1	Lh headlamp nozzle cover	replace	X
1	Front support panel	Replace	/ DD
1	Front support panel top garnish	Replace	/ CUT
10	Front support panel top garnish clips	Replace	/ NEC - 1 set
1	nozel cover	replace	X
1	Chassis beam rh	Repair	X
1	Chassis beam lh	Repair	X
1	AIR CON CONDENSER	replace	/ DD
1	AIR CON FAN COLWING	replace	X
1	AIR CON FAN BLADE	replace	X
1	AIR CON FAN MOTOR	replace	X
1	RADIATOR	replace	DD

From Grille chrome replace

RH From Fender Repair

LH From Fender Repair

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Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	SMK9441P		
Vehicle Type :	P10 - Passenger Motor Car		
Vehicle Attachment 1 :	No Attachment		
Vehicle Scheme :	Normal		
Vehicle Make :	AUDI		
Vehicle Model :	A4 1.8 TFSI MU (EU6)		
Chassis No. :	WAUZZZ8K9FA063427		
Propellant :	Petrol		
Engine No. :	CJE092293		
Engine Capacity :	1798 cc ✓		
Maximum Power Output :	125.0 kW (167 bhp)		
Maximum Laden Weight :	2020 kg		
Unladen Weight :	1545 kg		
Year Of Manufacture :	2014		
Original Registration Date :	27 Feb 2015 ✓		
Lifespan Expiry Date :	-		
COE Category :	E - Open Category		
Quota Premium :	\$67,901.00		
COE Expiry Date :	26 Feb 2025		
Road Tax Expiry Date :	26 Aug 2020		
PARF Eligibility Expiry Date :	26 Feb 2025		
Inspection Due Date :	26 Aug 2021		
Intended Transfer Date :	30 Aug 2019		
CO2 Emission :	134.00 (g/km)		
CEV/VES Rebate Utilised Amount :	\$10,000.00		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
Late renewal fee(s) will be imposed if road tax / lay-up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00

You may print this page for reference.

OK

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	137A
Vehicle Details	
Vehicle No.:	SMK9441P
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Aug 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8 TFSI MU (EU6)
Primary Colour:	Grey
Manufacturing Year:	2014
Engine No.:	CJE092293
Chassis No.:	WAUZZZ8K9FA063427
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$28,957.00
Original Registration Date:	27 Feb 2015
First Registration Date:	27 Feb 2015
Transfer Count:	1
Actual ARF Paid:	\$22,540.00 - 502 = 11,270
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Feb 2025
PARF Rebate Amount:	\$16,905.00
Intended COE Rebate Details	
COE Expiry Date:	26 Feb 2025
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$67,901.00
COE Rebate Amount:	\$36,691.00
Total Rebate Amount:	\$53,596.00

The information contained herein is correct as at 30 Aug 2019

OK

Claim Handling

Task Transfer Exit

Accident MT/1060454

LOS SAL SUB

Policy No.	5104922246	Vehicle No.	SMK9441P	GST Registration No.	
Certificate No.					
Policyholder Name	BRIDGET YENG			Policyholder NRIC	S9302137A
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	84489441	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No
Accident Details					
Report Date	02/09/2019 11:24	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	30/08/2019	Time of Accident hh:mm	14:40	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	QUEENS CLOSE				

Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 309 #04-173	Address 2	SHUNFU ROAD	Address 3	SHUNFU GARDENS
Address 4	SINGAPORE 570309	Address Type	Singapore address	Post Code	570309
Unit No.	04-173	Related Policy Number	5104922246-01		

OI Driver Info

Driver Name	BRIDGET YENG	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S9302137A	Driver DOB	22/01/1993
Register Date of Driver License	28/02/2013	Driver Age	26	Driving Experience	6
Contact No.(Mobile)	84489441	Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 309 #04-173	Address 2	SHUNFU ROAD	Address 3	SHUNFU GARDENS
Address 4	SINGAPORE 570309	Address Type	Singapore address	Post Code	570309
Unit No.	04-173				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
Modification History			

Investigation

Claim 001 OD-MD

Claim Case Officer Yap Chee Ling

Claim Type	OD-MD	Insured Name	BRIDGET YENG	Insured NRIC	S9302137A
Contact No.(Mobile)	94551968	Contact No.(Home)		Contact No.(Office)	
Email Address	NYT_K@HOTMAIL.COM	O1 Vehicle Number	SMK9441P	TP Vehicle Number	GBB8842A
Claimant Type		Type of Benefit			
Claimant Name		Claimant NRIC			
Claimant Address					
Claim Description	SMK9441P / GBB8842A ON 30 Aug 2019			Name of Preferred Workshop	STK AUTO (S) PTE LTD
Preferred Workshop Contact No.	81517426	Insured Liability	Fully at Fault		
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop (refer below)	GIA report	Received
Date Registered	02/09/2019 11:40	Claim Close Date		Date Received	02/09/2019 13:19
Report Taken By	LIEW SHAN HUI	Workshop Repairer		Total Loss but Repaired	

☒ Print AK letter

OD Excess Collected by
Workshop

Modification History

Special Claim Creation Approval

Approval

Reason

Remarks

damage assessment Attachment

Vehicle Info

Vehicle Make	AUDI	Vehicle Model	A4	Engine Capacity	
Date of Registration	27/02/2015	Classis No.	WAUZZZ8K9FA063427		
Towing Required *	☒ Yes ☐ No	Vehicle in IDAC *	☒ Yes ☐ No	Parallel Import *	☐ Yes ☒ No
Type of Tender *	Own Damage	Assessor Name *	AH PIN	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No		
Market Value (\$)		Scrape Value(\$)		Economical Repair Value(\$)	

REMARK:NO OF REPAIR DAYS:7 DAYS.1X FRT GRILLE CHROME MOULDING - REPLACE.1X FRT SUPP PANEL TOP GARNISH COVER - REPLACE.1X AIRCON SUCTION PIPE - UNCONFIRM. LIQUID PIPE - UNCONFIRM.1X AIRDUCT - REPLACE.1X RIGHT HEAD LAMP WASHER JET - UNCONFIRM.

Remark

Remark for
Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *
root					
Not Applicable	1	16000101	BUMPER (FRONT)	1	Replace
ABS	2	16002401	BUMPER CLIPS (FRONT)	6	Replace
ABSORBER	3	16001301	BUMPER BRACKET (FRONT LEFT)	1	Replace
ACCELERATOR	4	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Replace
ACTUATOR	5	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace
ADVERTISEMENT STICKER	6	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace
AIR BAG	7	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace
AIR BLOWER	8	16006701	BUMPER TOWING COVER (FRONT)	1	Replace
AIR BOX	9	16005901	BUMPER SPONGE (FRONT)	1	Replace
AIR CHAMBER BOX	10	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm
AIR CLEANER	11	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm
AIR COMPRESSOR	12	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm
AIR CON	13	27100101	GRILLE (FRONT)	1	Replace
AIR CON (VAN)	14	27100801	GRILLE EMBLEM (FRONT)	1	Replace
AIR COOLER	15	15600101	BRACE PANEL (FRONT)	1	Unconfirm
AIR DISTRIBUTOR	16	27700101	HEAD LAMP (LEFT)	1	Unconfirm
AIR FILTER	17	27700102	HEAD LAMP (RIGHT)	1	Replace
AIR FLOW	18	149001	BONNET	1	Replace
AIR GRILLE	19	14903401	BONNET LOCK (LOWER)	1	Replace
AIR HORN	20	149029	BONNET INSULATOR	1	Replace
AIR INTAKE	21	14902201	BONNET HINGE (LEFT)	1	Replace
AIR RESONATOR BOX	22	14902202	BONNET HINGE (RIGHT)	1	Replace
AIR THROTTLE BODY AND SENSOR	23	149043	BONNET RUBBER (LONG)	1	Replace
ALARM	24	112023	AIR CON CONDENSER	1	Replace
ALTERNATOR	25	112044	AIR CON DISCHARGE PIPE	1	Unconfirm
ALUMINIUM PANEL - SIDE	26	344001	RADIATOR	1	Replace
AMPLIFIER	27	344005	RADIATOR COWLING	1	Unconfirm
ANTENNA	28	344008	RADIATOR FAN	1	Unconfirm
ANTI ROLL					
APRON					
ARCH					
ARM REST					
ASH TRAY					
AUTO CLUTCH					
AUTO COOLER PIPE					
AUTO CRUISE MOTOR					
AUTO TRANSMISSION					
AXLE					
BACK REST (M/C)					
BACK SEAT					
BALANCER					
BATTERY					

29	344011	RADIATOR FAN CLUTCH	1	Unconfirm
30	243014	ENGINE LOWER COVER	1	Unconfirm
31	25400102	FENDER (FRONT LEFT)	1	Repair
32	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Unconfirm
33	25400103	FENDER (FRONT RIGHT)	1	Repair
34	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Unconfirm
35	41300101	SUPPORT PANEL (FRONT)	1	Replace



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: SMK 9441P Date In: 4.9.19 Time In: 14:35 with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: STK Auto

Collection Date: 4.9.19 Time: 14:35 with Keys: Yes / No

Tow Truck No: YP7085D Tow Man: Rong NRIC: 6791181614

Signature: [Signature]

For office use

Attended by: Jackson

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Yap Chee Ling <CheeLing.Yap@income.com.sg>
Sent: Wednesday, 4 September 2019 10:28 AM
To: LKK Paya Ubi
Subject: SMK9441P | MT/1060454 (Awarding Letter to STK Auto)

Importance: High

Hi IDAC,

The repairer is STK Auto.

Thank you.

Yap Chee Ling (Ms)
Executive
Motor Insurance
T +65 6430 7893
www.income.com.sg



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Our Ref: MT/CA/OD/051/1060454-001/YCL

04 Sep 2019

STK AUTO (K/BKT)
8 KAKI BUKIT AVENUE 4
#03-21 PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir

CLAIM NUMBER: MT/1060454-001
REPAIR OF VEHICLE NUMBER: SMK9441P

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 04 Sep 2019
Make: AUDI
Model: A4
Estimated Repair Days: 7
Location: NATIONAL ASSESSMENT CENTRE SERVICES
Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits: Not applicable

Excess Applicable: 600

Please note that supplementary items will not be allowed.

If you have any queries, please contact Yap Chee Ling at 6430-7893 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe
Deputy Vice President
Motor Insurance

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