

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 4 October 2019 1:51 PM
To: claims@transcab.com.sg
Cc: transcab_avaclaims@ava-ins.com
Subject: ACCIDENT INVOLVING SHD 534K(AXA) AND SJF 1524Z ALONG/AT KPE EXIT UPPER PAYA LEBAR ROAD ON 27/08/2019

04 Oct 2019

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/ASM19015399/Epa3// S9M01YLX
YOUR REF : P1680520 (SHD 534K)
ACCIDENT INVOLVING SHD 534K(AXA) AND SJF 1524Z ALONG/AT KPE EXIT UPPER PAYA LEBAR ROAD ON 27/08/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from AUBURN AUTO PTE LTD acting on behalf of the owner of SJF 1524Z against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

7p

AUBURN AUTO PTE LTD

176 Sin Ming Drive #04-18 Sin Ming Autocare,
Singapore 575721

Tel : +65 8608 0808

Email: auburnauto.claim@gmail.com

LETTER OF AUTHORISATION

**RE: ACCIDENTS INVOLVING VEHICLE SHD534K & SJF1524Z ON 27
AUG 2019**

Dear Office In Charge,

Our Client, Golden Shaw Pte Ltd (UEN:201727976E) has authorized Auburn Auto Pte Ltd to repair, fix, maintain & receive payment for this vehicle **SJF1524Z** in aspect for this accident as mentioned in the title.



(signature & company stamp required)

Client:

Name: JOSEPH CHAN

Designation: MANAGER

Contact: 88588828



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 534K	(Insd veh)	Model: TOYOTA COROLLA ALTIS 1.6 A
	SJF 1524Z	(TP veh)	
Date of Accident/ Time:	27/08/2019		

Repair Estimate	: \$	11,415.10	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	2,650.00	
Payee Name : AUBURN AUTO PTE LTD			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____	
	BOLA Liability: _____ (%)	Assessed Liability (*) _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: SAM

Date: 18/12/19

CTY



Signature of Witness / Workshop stamp (if applicable)

Name of Witness:

Date: 18/12/19

Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date:

18/12/19

Print Date/Time : 29 Aug 2019 / 09:37:59

Receipt Date/Time : 29 Aug 2019 / 09:37:59

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190829-000424

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SHD534K

As at 27 Aug 2019/13:00:00

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - SHD534K

Enquiry Fee

20190829093713069612

7.00 0.49 7.49

Sub-Total

7.49

Total Before Rounding

7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

xxxxxx7851
Credit Card
Visa/MasterCard

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.