

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 7 October, 2019 11:56 AM
To: Admin A; Vic (LKKAUTO)
Cc: Tan Kah Leong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); winnieins@yahoo.com.sg; azminafrina@gmail.com
Subject: SEEK MANDATE> RE: CTP REF NO. SNM19D204066C02/3(tkl) LKK REF NO. CC6/CTI19015394/T1ha3 Accident involving SDN8203H, SHD2252K & SJR4877Y on 29 August 2019
Attachments: LETTER TO OI.pdf; Footage from SJR4877Y.MP4; Collision (online-video-cutter.com).mp4

LKK REF – CC6/CTI19015394/T1ha3
CTPIS REF – SNM19D204066C02/3(tkl)

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim by SHD2252K at \$7,536.30.

We await your payment advice to enable Kah Leong to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 7 October, 2019 10:36 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: <SEEK MANDATE> RE: CTP REF NO. SNM19D204066C02 LKK REF NO. CC6/CTI19015394/T1ha3 -

CTI REF – SNM19D204066C02
LKK REF – CC6/CTI19015394/T1ha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SDN 8203H (OI) / SHD 2252K (TP) / OTHERS ON 29/08/2019

We refer to the above matter.

It was reported that Insured vehicle had collided to 3 stationary vehicles. A copy of the video footages were attached for your reference.

We had spoken to the Insured Driver and she was informed of the TP claim and NCD issues. A letter was sent out to the Insured to notify TP claim as well. No feedback received till date.

As such, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **PRIME AUTO CLAIMS SERVICE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 10,262.88	\$ 6,527.00
Loss of Rental (\$93.90 x 7 days)	\$ 657.30	\$ 657.30
Loss of Income (\$100 x 7 days)	\$ 700.00	\$ 350.00 (\$50 x 7 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 11,622.18	\$ 7,536.30

Breakdown of days is as follows:

Recommended Days	6 days
Weekends / Downtime	1 day
TOTAL	7 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 11.09.2019

Our ref: SHD2252K
Your Ref: SDN8203UH

China Taiping Insurance (S) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Without prejudice
Fax: 6224 7175

Attn: Motor Claims Dept

Dear Madam,

ACCIDENT ON 29.08.2019 INVOLVING VEHICLES SHD2252K & SDN8203H

We are on behalf of M/S Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2252K in their third party claim against your insured / driver of SDN8203H

Appended below our client's claim:-

1. Cost of repair	\$ 6,527.00
2. Loss of rental @\$93.90 x 7 days (Incl. 1 Sun)	\$ 657.30
3. Loss of income @\$100.00 x 7 days	\$ 700.00
4. GIA search Fee	\$ 2.00
Total	<u>\$ 7,886.30</u>

We enclosed herewith our invoice 4215, GIA search receipt, letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For amicable settlement, please let us have your offer

Regards

Yours faithfully,


.....
Alice Leong
E-mail: aliceleong@primeautoclaims.com

Encl.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19015394/T1ha3

03 SEPTEMBER 2019

**THASNEEM PARVEEN D/O SIRAZUDEEN
BY EMAIL BLOCK 274D PUNGGOL PLACE
#13-838
SINGAPORE 824274**

BY POST &

Dear Sir/Madam,

ACCIDENT INVOLVING SDN 8203H / SHD 2252K / OTHERS ON 29/08/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHD 2252K against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)
azminarfina@gmail.com
(Email)*

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 3 September, 2019 5:03 PM
To: azminarfina@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SDN 8203H - ACCIDENT INVOLVING SDN 8203H / SHD 2252K / OTHERS ON 29/08/2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19015394/T1ha3

03 SEPTEMBER 2019

**THASNEEM PARVEEN D/O SIRAZUDEEN
BLOCK 274D PUNGGOL PLACE
#13-838
SINGAPORE 824274**

BY POST & BY EMAIL

Dear Sir/Madam,

ACCIDENT INVOLVING SDN 8203H / SHD 2252K / OTHERS ON 29/08/2019

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
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Pte Ltd

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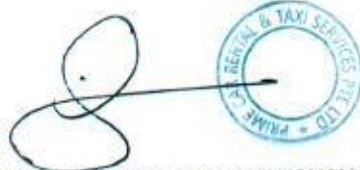
LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 30.08.2019 INVOLVING SHD2252K & SDN8203H
ALONG SENGKANG EAST DRIVE

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SHD2252K in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....
Signature (Company's stamp if applicable)

Name:

NRIC:

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3002181900 Claim No : SNM19D204066C02/3(tkl)
 Claimant : PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Amount : S\$7,536.30
 SINGAPORE DOLLARS SEVEN THOUSAND FIVE HUNDRED THIRTY SIX
 AND CENTS THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 2252K
 Insured Vehicle No. : SDN 8203H

Date of Loss : 29.08.2019
 Place of Accident : SENGKANG EAST DRIVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : THASNEEM PARVEEN D/O SIRAZUDEEN
 Driver Name : THASNEEM PARVEEN D/O SIRAZUDEEN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	6,527.00
(3) Loss of Use/Rental/Earning	S\$	1,007.30
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	7,536.30

Claimant Name :  No : 

Signature :  Date : 09.10.2019

TAX INVOICE

NO. : 4215



Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948
GST Reg. No: 201606560M
Reg No. 201606560M

MESSRS CHINA TAIPING INSURANCE (S) PTE LTD

3 Anson Road
#16-00 Springleaf Tower
SINGAPORE 079909

DATE : 10/09/2019

WORKS ORDER NO : 4260

VEHICLE NO : SHD2252K

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	Make/ Model : HONDA SHUTTLE Repair Date : 29/08/2019 Terms of Payment : COD		
	<u>THIRD PARTY CLAIMS</u>		
1	BEING LUMP SUM REPAIR TO THE ABOVE VEHICLE.	\$	6100.00

* Compound interests at the rate of 1% per month will be charged on late payment.

PREPARED BY

SUB TOTAL	\$	6,100.00
GST 7%	\$	427.00
ROUNDING ADJ	\$	0.00
TOTAL	\$	6,527.00

PRIME AUTO CLAIMS SERVICE
Manager



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office
5, Benoi Place
Singapore 629926
Tel : 6898 2000
Fax : 6862 2628
Email : primetaxi@singnet.com.sg
Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z
Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2252K

Date : 03.09.2019

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

RE: LETTER OF CERTIFICATION FOR MR. TAN HOCK AI

This letter serves to confirm that Mr. Tan Hock Ai, Nric Number S0144889G is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Number SHD2252K at a daily rate of Singapore Dollar Ninety Three and Cents Ninety (\$93.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely



.....
Mr. Lim Huan Hiang
Workshop Manager

8/30/2019

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-141769
Date of Request: 30/08/2019

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date: 30/08/2019
Enquiry By: Chrissy Teo Ye En
Vehicle No: SDN8203H
Accident Date: 29/08/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDN8203H	China Taiping Insurance (Singapore) Pte. Ltd.	03/01/2019-02/01/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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8/30/2019

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-141769
Date of Request: 30/08/2019

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date 30/08/2019
Enquiry By Chrissy Teo Ye En
Vehicle No. SDN8203H
Accident Date 29/08/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque