Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Monday, 7 October, 2019 10:36 AM

To: Tan Kah Leong

Cc: Irene Tay; claimsdept@sg.cntaiping.com; Admin A; Vic (LKKAuto); Alfred Toh
Subject: <SEEK MANDATE> RE: CTP REF NO. SNM19D204066C02 LKK REF NO.

CC6/CTI19015394/T1ha3 -

Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION

PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.pdf; Footage from SJR4877Y.MP4; Collision

(online-video-cutter.com).mp4

CTI REF – SNM19D204066C02 LKK REF – CC6/CTI19015394/T1ha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SDN 8203H (OI) / SHD 2252K (TP) / OTHERS ON 29/08/2019

We refer to the above matter.

It was reported that Insured vehicle had collided to 3 stationary vehicles. A copy of the video footages were attached for your reference.

We had spoken to the Insured Driver and she was informed of the TP claim and NCD issues. A letter was sent out to the Insured to notify TP claim as well. No feedback received till date.

As such, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **PRIME AUTO CLAIMS SERVICE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 10,262.88	\$ 6,527.00
Loss of Rental (\$93.90 x 7 days)	\$ 657.30	\$ 657.30
Loss of Income (\$100 x 7 days)	\$ 700.00	\$ 350.00 (\$50 x 7 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 11,622.18	\$ 7,536.30

Breakdown of days is as follows:

Recommended Days	6 days
Weekends / Downtime	1 day
TOTAL	7 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Mei Kwan (LKKAuto)

Sent: Tuesday, 10 September, 2019 11:47 AM

To: Tan Kah Leong

Cc: Irene Tay; claimsdept@sg.cntaiping.com; Vic (LKKAuto); Admin A; CS A Team

Subject: RE: CTP REF NO. SNM19D204066C02 LKK REF NO. CC6/CTI19015394/T1ha3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

CTI ref: SNM19D204066

LKK REF: CC6/CTI19015394/T1ha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHD 2252K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com> Sent: Monday, 2 September, 2019 12:31 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com > Subject: CTP REF NO. SNM19D204066C02 LKK REF NO. CC6/CTI19015394/HA3

Dear Mdm,

We refer to the above matter and enclosed herewith our insured GIA REPORT.

Regards,

Irene Tay

Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

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