

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 05.10.2019

QBE Insurance Singapore Pte Ltd

1 Raffles Quay #29-10

South Tower

Singapore 048583

Attn: Motor Claim Department

Dear Sir/Madam,

## **ACCIDENT INVOLVING VEHICLES : YM3541X / YN1416H ON 29.08.2019**

We are the authorized repair workshop for the owner of motor vehicle no: **YM3541X**, which was involved in the captioned accident with your insured vehicle no: **YN1416H**. The vehicle owner authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 8,774.00
2) Loss of Use (6 days X S\$350)	\$ 2,100.00
3) GIA Search Fee	\$ 2.00
	<b>\$ 10,876.00</b>

We enclosed herewith the following documents to support the claims:

- |                          |  |
|--------------------------|--|
| a) Final Repair Invoice  | b) <del>Car Rental Invoice</del> / Agreement |
| c) GIA Search Result     | d) Letter of Authorisation, etc...           |
| e) GIA Report            | f) I/C & Driving Licence                     |
| g) Insurance Certificate | h) Vehicle Registration Log Card             |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.  
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/QBE19015389/Uhb3**

25 NOVEMBER 2019

**ATS LANDSCAPING & CONSTRUCTION PTE LTD  
134 GUL CIRCLE  
SINGAPORE 629598  
ATTN: THE MANAGEMENT**

**By Post & By Email**

Dear Sir/Madam,

**ACCIDENT INVOLVING YN 1416H / YM 3541X / OTHERS ON 29/08/2019**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

**Vic Alpeh**  
*Case Handler*  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *QBE Insurance (Singapore) Private Limited*  
*(Motor Claims Dept)*  
[sinats@singnet.com.sg](mailto:sinats@singnet.com.sg)  
*(Email)*

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 25 November, 2019 3:10 PM  
**To:** sinats@singnet.com.sg  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** Your Ref: YN 1416H - ACCIDENT INVOLVING YN 1416H / YM 3541X / OTHERS ON 29/08/2019



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

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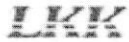
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
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DATE : 29/08/19.

TO : QBE Insurance Singapore Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. YM3541X & YN1416H

29/08/19

ALONG AYE Towards TUAS

ON 29/08/19.

I/We, Oceanmaster Engineering Pte Ltd.

of (NRIC No./ROC No.) 198901179H.

of 11 Tuas Bay Close #08-01 West Star 3636996.

owner of vehicle no. YM3541X in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle YM3541X at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

OCEANMASTER ENGINEERING PTE LTD

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

## DISCHARGE VOUCHER

Without Prejudice  
Save As to Costs

Your Reference : YM 3541X  
Our Reference : VC012931

I/We, OCEANMASTER ENGINEERING PTE LTD do hereby acknowledge the sum of Singapore Dollars: Seven Thousand Seven Hundred Forty Only (S\$7,740.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'ATS LANDSCAPING & CONSTRUCTION PTE LTD', over damage to my/our vehicle YM 3541X from an accident involving YN 1416H and YM 3541X at/along AYE TOWARDS TUAS, which occurred on 29 AUGUST 2019 at about 1000 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'ATS LANDSCAPING & CONSTRUCTION PTE LTD', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

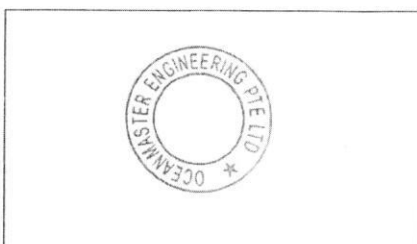
Dated this (day) 19 of (month) June (year) 2020

[Signature]  
Signature

Shi Wei  
Claimant's Name

S8583806 G  
FIN/NRIC No.

11 Tuas Bay Close  
West Star, #08-01  
S' 636996  
Address



Company stamp if applicable

[Signature]  
Witness's Signature

EYD YE YE  
Witness's Name

S8383528 A  
FIN/NRIC No.

11 Tuas Bay Close  
West Star, #08-01  
SC 636996  
Address

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
60 Anson Road  
#11-01 Mapletree Anson  
Singapore 079914  
Fax: 6534 5356

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

QBE Insurance Singapore Pte Ltd

1 Raffles Quay #29-10

South Tower

Singapore 048583

Attn : Motor Claim Department

Tax Invoice : 21347

Date 05.10.2019

Vehicle No YM 3541X

Make/Model ISUZU NPR71L

Chassis/Eng# :

Accident Date 29-08-2019

Claim No :

Reference 0819 -21347

Policy No :

Amount

To proceed on lump sum repair

S\$

8200.00

E. & O. E.

Total : S\$

8200.00

GST @ 7% : S\$

574.00

Amount Due : S\$

**8774.00**

  
for FASTECH AUTO PTE LTD

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

**Third Party Insurer Enquiry**

Our Ref No: GR-19-141220

Date of Request: 29/08/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/08/2019  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. YN1416H  
Accident Date 29/08/2019

**Enquiry Result**

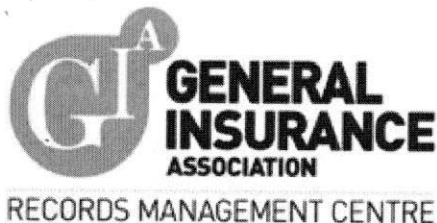
TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN1416H	QBE Insurance (Singapore) Pte Ltd	24/09/2018-23/09/2019	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-141220

Date of Request: 29/08/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/08/2019  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. YN1416H  
Accident Date 29/08/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Vic (LKKAuto)

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Wednesday, 15 January, 2020 3:56 PM  
**To:** Vic (LKKAuto)  
**Cc:** claims-singapore  
**Subject:** <SEEK MANDATE> RE: [VC012931] Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019  
**Attachments:** image005.wmz; LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; LKK AFTER REPAIR PHOTOS.PDF; TP LOD.PDF; LETTER TO OI.PDF; Email to OI dd 251119.pdf  
**Importance:** High

Hi Vic

Kindly proceed with settlement.

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



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**From:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Sent:** Wednesday, 15 January 2020 2:53 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** RE: <SEEK MANDATE> RE: [VC012931] Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019  
**Importance:** High

Dear Jenny,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

*“Wishing you a Happy and Prosperous Lunar New Year”*



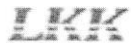
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Monday, 2 December, 2019 4:47 PM

**To:** Jenny Toh

**Cc:** claims-singapore; Admin A; Vic (LKKAuto); [syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)

**Subject:** <SEEK MANDATE> RE: [VC012931] Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

**YOUR REF – VC012931**

**LKK REF – CC6/QBE19015389/Uhb3**

=====

Dear Jenny,

**ACCIDENT INVOL VING VEHICLES YN 1416H (OI) / YM 3541X (TP) / OTHERS ON 29/08/2019**

We refer to the above matter.

It was reported that Insured vehicle was involved in a 5 vehicle chain collision and was the last car. The 2<sup>nd</sup> car was a foreign registered vehicle, TP was the 3<sup>rd</sup> car, 4<sup>th</sup> vehicle is an SG registered vehicle.

A letter was sent out to the Insured company to notify TP claim and NCD issues.

Since a foreign registered vehicle was involved in this chain collision, BOLA scenario 28 is not applicable. As such, we have to settle the claim made by the TP repairer (3<sup>rd</sup> vehicle) under common law by contribution.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 26,881.61	\$ 8,774.00
Loss of Use (\$350 x 6 days)	\$ 2,100.00	\$ 900.00 (\$150 x 6 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 28,983.61</b>	<b>\$ 9,676.00 @ 80% = \$7,740.80</b>

**TP VEHICLE DETAILS:**

**MARKET VALUE : \$17,000.00 (est)**

**LTA REBATE : \$ 7,756.00 (est)**

**NETT VALUE : \$ 9,244.00 (est)**

Breakdown of days is as follows:

Our surveyor's recommended days to repair	6 days
<b>TOTAL</b>	<b>6 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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CONSULTANTS  
PTE LTD

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**From:** Vic (LKKAuto)

**Sent:** Monday, 25 November, 2019 3:31 PM

**To:** Jenny Toh

**Cc:** claims-singapore; Vic (LKKAuto); Admin A

**Subject:** RE: [VC012931] Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

**Your Ref:** TBA

**WITHOUT PREJUDICE**

Dear Jenny,

We refer further to our below email.

Enclosed for your perusal:

- Estimated cost of repair
- Preliminary advice

We are currently preparing report for mandate approval.

Thank you.