

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 15 January, 2020 2:53 PM
To: Jenny Toh
Cc: claims-singapore; Admin A; syaheeda.othman@qbe.com; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: [VC012931] Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019
Attachments: LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; LKK AFTER REPAIR PHOTOS.PDF; TP LOD.PDF; LETTER TO OI.PDF; Email to OI dd 251119.pdf
Importance: High

Dear Jenny,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Monday, 2 December, 2019 4:47 PM
To: Jenny Toh
Cc: claims-singapore; Admin A; Vic (LKKAUTO); syaheeda.othman@qbe.com
Subject: <SEEK MANDATE> RE: [VC012931] Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

YOUR REF – VC012931
LKK REF – CC6/QBE19015389/Uhb3
=====

Dear Jenny,

ACCIDENT INVOL VING VEHICLES YN 1416H (OI) / YM 3541X (TP) / OTHERS ON 29/08/2019

We refer to the above matter.

It was reported that Insured vehicle was involved in a 5 vehicle chain collision and was the last car. The 2nd car was a foreign registered vehicle, TP was the 3rd car, 4th vehicle is an SG registered vehicle.

A letter was sent out to the Insured company to notify TP claim and NCD issues.

Since a foreign registered vehicle was involved in this chain collision, BOLA scenario 28 is not applicable. As such, we have to settle the claim made by the TP repairer (3rd vehicle) under common law by contribution.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 26,881.61	\$ 8,774.00
Loss of Use (\$350 x 6 days)	\$ 2,100.00	\$ 900.00 (\$150 x 6 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 28,983.61	\$ 9,676.00 @ 80% = \$7,740.80

TP VEHICLE DETAILS:

MARKET VALUE : \$17,000.00 (est)
LTA REBATE : \$ 7,756.00 (est)
NETT VALUE : \$ 9,244.00 (est)

Breakdown of days is as follows:

Our surveyor's recommended days to repair	6 days
TOTAL	6 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Monday, 25 November, 2019 3:31 PM

To: Jenny Toh

Cc: claims-singapore; Vic (LKKAuto); Admin A

Subject: RE: [VC012931] Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

Your Ref: TBA

WITHOUT PREJUDICE

Dear Jenny,

We refer further to our below email.

Enclosed for your perusal:

- Estimated cost of repair
- Preliminary advice

We are currently preparing report for mandate approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Thursday, 21 November, 2019 1:11 PM
To: Shu Pei (LKKAuto)
Cc: claims-singapore; Vic (LKKAuto)
Subject: RE: [VC012931] Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

Hi Shu Pei

Please find attached as per requested.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Thursday, 21 November 2019 10:04 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: claims-singapore <claims-singapore@qbe.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: [VC012931] Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

Dear Jenny,

We refer to your below email and the contents were noted.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 21 November 2019 10:02 AM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: claims-singapore <claims-singapore@qbe.com>
Subject: [VC012931] Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

Hi Shu Pei

We refer to this matter.

Yes you may proceed to settle as common law.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Thursday, 21 November 2019 9:25 AM

To: Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

Dear Jenny,

Kindly let us have your further instruction.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 14 November 2019 5:24 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Subject: RE: Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

Dear Jenny,

Kindly let us have your further instruction.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

From: Shu Pei (LKKAuto)

Sent: Monday, 4 November 2019 12:23 PM

To: Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

Dear Jenny,

Kindly let us have your further instruction.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 29 October 2019 12:18 PM

To: Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Direct Settlement - Accident Involving YN1416H (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

Dear Jenny,

We understand that accident involved a 5 vehicle chain collision and last vehicle YN 1416H under QBE.

We are of the view that liability is not to our Insured's favour as he is the cause of the accident and BOLA does not apply due to foreign registered vehicle being involved as 2nd vehicle.

Kindly let us have your further instruction.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Tuesday, 29 October 2019 12:05 PM

To: Shu Pei (LKKAuto) <shupeilkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Direct Settlement - Accident Involving YN6012G (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

Hi Shu Pei

Vehicle no: YN6012G not insured with QBE at the material time of the accident.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Sent: Tuesday, 29 October 2019 11:05 AM

To: Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Direct Settlement - Accident Involving YN6012G (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

WITHOUT PREJUDICE

URGENT

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)

Sent: Wednesday, 18 September 2019 9:15 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>; 'Janice Goh Siew Geok' <janice.goh@qbe.com>

Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YN6012G (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeilkkauto.com>

Sent: Tuesday, 3 September 2019 4:50 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; 'Janice Goh Siew Geok' <janice.goh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN6012G (OI : QBE - TBA) AND YM3541X (TP : LKK REF - CC6/QBE19015389/Uhb3) on 29.08.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle YM 3541X at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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