

Surveyor:

MARCUS

DOI:

ASSIGNMENT  
03/09/2019

Date / Time:

30/08/2019

Registered in Merimen:

30/08/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SL 21B

Claim No. : 5845350684SG

Name of Insured : TAY LIAN PHECK

Policy No. : 1900083995

Insured Tel No. : HP: +65-96254788

Make / Model : MERCEDES-BENZ C180

Excess Sec II : S\$ D.O.A : 29/08/2019 15:05

Place of Accident : ORCHARD RD / HANDY RD

Is driver the owner? YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO )

Insured Liability : % Final ? Yes / No

SKB 8596D

INSRS:  
WSP: ABWIN SERVICE  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Date/ Time	SKB 8596D - X	SL 21B - X	STAGE	DATE / PIC
5/9/19	AIG approved to reject TP claim. provided shows TP involved and collide into TP vehicle. Liability down against TP.		Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
	9/12/19 Khanchana - Third party will withdraw claim. AIG reject claim. - File pass to Mei Kwan to close. *survey done ✓		Call OI:	
			After call ltr to OI:	
			Documentation Check List: Handler	Typist
			Notification ltr (if non-pickup)	
	Khanchana You 09/12/19		After call ltr to OI:	
			Authorisation To Act:	
			Release Voucher:	
			Final Repair Bill:	
			Car Rental Invoice:	
			Towing Invoice	
			LTA / GIA :	
			Medical Bill:	
			PIR:	
			Mandate/Reject Instruction:	✓
			LOD	
			Payment Breakdown Form:	
			Post-Repair Photos:	
			Others:	

<b>PRELIMINARY ADVICE</b> Date/Time:		Sent By:	
<b>FINALIZATION</b> Date/Time:		Confirm with:	
Repair Cost:	S\$	( days) Reduction:	%
<b>FINAL SETTLEMENT</b> Date/Time:		Confirm with:	
Final Liability:	% 0	(Agreed / Assessed) BOLA S/N No.:	NIC
Repair Cost:	S\$		
Loss of Rental (LOR):	S\$	( days)	
Loss of Use (LOU):	S\$	( \$ x days)	
Loss of Income (LOI):	S\$	( \$ x days)	
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search	S\$		
Medical:	S\$		
Disbursement:	S\$	(e.g. Tow/ Independent )	
Legal Cost	S\$		
Total:	S\$	Global Sum S\$:	
<b>FINAL PAYMENT</b> Date/Time:		Confirm with:	
Payee 1:	S\$	Name 1:	
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

COPY SENT

**ASSIGNMENT**

From:

Date:

**3.9.2019**

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: **SKB 8596D**at Workshop m/s: **Abmin Service**of **NO 8 Kati Bukit Ave 4 #07-48**

Insured:

Policy No.

Claims No

Sum Insured:

Excess:

(Client's Record)

Make of Veh: **1000A-M-11.004-M Unner waby**

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

**26**

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

**4**

days

Res.: Yes or No

Lum Sum:

**1/1**

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

**imp 27A20245**

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

**SKB 8596D**

Yr Regn:

**7, 11**

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or **CA**

Make:

**Daihatsu materia**

CC

**1495**

Colour:

**Grey**

A/C:

Insured / Std / NI / NA

Sp. Reading:

**219762**

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

**JDAM4025001015057**

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

**195/55 R15**

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

**ECOPIS**

Front

Rear

R/Bal.

**6**

mm

R/Bal.

**6**

mm

L/Bal.

**6**

mm

L/Bal.

**6**

mm

D.O.A.

**29/8/19**

D.O.I.

**3/9/19**

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

**N/S body**

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

**(P1P \$1,820 | Red \$1,600 | 471.**

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

) B + RS. \$

) Photos

) Others

) TOTAL

Report Format :

Lump Sum / I.B.I.: (\$

**ABWIN SERVICE PTE LTD**

C KAKI BUKIT AVENUE 4 - GATE 2

#07-48 PREMIER @ KAKI BUKIT SINGAPORE 415875

Tel: 67139400 Fax: 67139415

Email: servicecentre@abwin.com.sg Website: www.abwinm9.com

Company Reg. No: 201318685G GST Reg. No: 201318685G



Not Admit  
in case  
d/5#  
4 days  
Take photo Att. 3/9/19

**ESTIMATED COST: HQQ000094****TO : AIG ASIA PACIFIC INSURANCE PTE. LTD.****ATTN : MOTOR CLAIM DEPARTMENT****SKB8596D****SOH SEN KIAN**

BLK 972 HOUGANG STREET

91

#14-196

SINGAPORE 530972

CONTACT NO : 98233924

DATE : 03-SEP-2019  
MAKE : DAIHATSU  
MODEL : MATERIA 1.5L AUTO ABS  
AIRBAG 2WD  
CHASSIS NO : JDAM402S001015057  
ENGINE NO : 2382686  
SERVICE ADVISOR : SHARIFAH  
PAGE : 1 OF 2

QTY	DESCRIPTION	REPAIR AMOUNT (SGD)	SURVEYOR APP (SGD)
-----	-------------	---------------------	--------------------

**LIST ITEM**

1	FRONT DOOR LH <i>R X</i>	0.00	
1	REAR DOOR LH <i>Scr/PO</i>	0.00	
1	ROCKER PANEL GARNISH LH <i>paint</i>	0.00	
1	REAR FENDER LH <i>R X</i>	0.00	
<b>Sub Total</b>		<b>0.00</b>	<b>0.00</b>

**SPECIAL NETT**

1	FRONT DOOR LH SEALANT <i>11 X</i>	50.00	
1	REAR DOOR LH SEALANT <i>11 X</i>	50.00	
10	ROCKER PANEL GARNISH LH CLIPS <i>rec</i>	50.00	
1	REAR FENDER LH SEALANT <i>11</i>	50.00	
1	REAR WHEEL RIM LH <i>cut/21</i>	480.00	<i>300</i>
1	REAR TYRE LH <i>PR</i>	250.00	<i>X</i>
<b>Sub Total</b>		<b>930.00</b>	<b>0.00</b>

**LABOUR**

1	TO CONDUCT PANEL BEATING AND STRAIGHTEN PARTS ON DAMAGED AREAS	800.00	<i>500</i>
1	TO SPRAY PAINT ON AFFECTED AREAS	1,000.00	<i>800</i>
1	TO CHECK WIRING	120.00	<i>20</i>
1	TO APPLY UNDERCOATING FOR RUST PROOFING	150.00	<i>30</i>
1	TO CONDUCT COMPUTERISED WHEEL ALIGNMENT	120.00	<i>60</i>
1	TO DISMANTLE, REPLACE AND/OR REPAIR FRONT DOOR LH COMPONENTS	<i>11</i> 150.00	<i>X</i>
1	TO DISMANTLE, REPLACE AND/OR REPAIR REAR DOOR LH COMPONENTS	150.00	<i>60</i>
<b>Sub Total</b>		<b>2,490.00</b>	<b>0.00</b>

**ABWIN SERVICE PTE LTD**

8 KAKI BUKIT AVENUE 4 - GATE 2  
#07-48 PREMIER @ KAKI BUKIT SINGAPORE 415875  
Tel: 67139400 Fax: 67139415  
Email: servicecentre@abwin.com.sg Website: www.abwinm9.com  
Company Reg. No: 201318685G GST Reg. No: 201318685G

**ESTIMATED COST: HQQ000094**

**TO : AIG ASIA PACIFIC INSURANCE PTE. LTD.**  
**ATTN : MOTOR CLAIM DEPARTMENT**

**SKB8596D**  
**SOH SEN KIAN**  
BLK 972 HOUGANG STREET  
91  
#14-196  
SINGAPORE 530972  
CONTACT NO : 98233924

DATE : 03-SEP-2019  
MAKE : DAIHATSU  
MODEL : MATERIA 1.5L AUTO ABS  
AIRBAG 2WD  
CHASSIS NO : JDAM402S001015057  
ENGINE NO : 2382686  
SERVICE ADVISOR : SHARIFAH  
PAGE : 2 OF 2

QTY	DESCRIPTION	REPAIR AMOUNT (SGD)	SURVEYOR APP (SGD)
-----	-------------	---------------------	--------------------

Auto Consultants hence notify the insurer of the following:

- 1. Accidents and emergency parking
- 2. Insurance (or equivalent) during recovery
- 3. Repair estimate subject to confirmation
- 4. Survey recovery is on a "Without Prejudice" basis
- 5. No cash back claims is allowed
- 6. Supplier recovery item(s) must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer:  
Signature:  
Date:

<b>SUB-TOTAL</b>	<b>3,420.00</b>	<b>0.00</b>
<b>GST - 7 %</b>	<b>239.40</b>	<b>0.00</b>
<b>TOTAL</b>	<b>3,659.40</b>	<b>0.00</b>

**ABWIN SERVICE PTE LTD**

SHARIFAH

Prepared By



[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	291B
<b>Vehicle Details</b>	
Vehicle No.:	SKB8596D
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Sep 2019
Vehicle Make:	DAIHATSU
Vehicle Model:	MATERIA 1.5L AUTO ABS AIRBAG 2WD
Primary Colour:	Grey
Manufacturing Year:	2009
Engine No.:	2382686
Chassis No.:	JDAM402S001015057
Maximum Power Output:	76.0 kW (101 bhp)
Open Market Value:	\$20,139.00
Original Registration Date:	01 Jul 2011
First Registration Date:	01 Jul 2011
Transfer Count:	0
Actual ARF Paid:	\$20,139.00 10 069
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jun 2021
PARF Rebate Amount:	\$11,076.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	30 Jun 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$50,244.00
COE Rebate Amount:	\$9,169.00
<b>Total Rebate Amount:</b>	<b>\$20,245.00</b>

The information contained herein is correct as at 03 Sep 2019

OK

\* PRE-REPAIR INSPECTION REQUEST – SKB8596D vs SL21B (Of) on D.O.A.: 29/08/2019

From: Hor, Yinnul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divy

Sent: 8/30/2019 11:39:55 AM

Attachments: GJA Report SKB8596D.pdf GJA TP Search.pdf GJA Report SKB8596D.PDF GJA TP Search.pdf

Hi,

Please refer to the enclosed request from Abwin Service Pte Ltd.

Claim no : 5845350684SG003

Case Owner : Loh Chee Heng

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yinnul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Yinnul.Hor@aig.com | www.aig.sg

P. Sharifah

T: 12.09 p.m

v: Out

G. ✓

From: AbwinM9 - Sharifah [mailto:sharifah@abwinm9.com]

Sent: Friday, August 30, 2019 11:32 AM

To: Hor, Yinnul

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Tong, Wahxin <Wahxin.Tong@aig.com>

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir/Mdm

Please proceed to appoint LKK Auto Consultants Pte Ltd for the PRI.

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 M +65 9848 2243

Abwin Service Pte Ltd

T +65 6713 9400 | F +65 6713 9415

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

From: Hor, Yinnul [mailto:Yinnul.Hor@aig.com]

Sent: Friday, 30 August, 2019 11:26 AM

To: sharifah@abwinm9.com

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Tong, Wahxin <Wahxin.Tong@aig.com>

<Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Tong, Wahxin <Wahxin.Tong@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息，如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อมูลที่เข้ารหัสไว้เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-09-06 11:25 +08 to read your message.  
After that, open the attachment.

[More Info](#)

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From: Yinru.Hor@aig.com  
To: shanifah@abwinm9.com  
Cc: Andy-SY.Fong@aig.com, Lee-Ying.Chin@aig.com, NoorMariessa.AbuKassim@aig.com, Syazaidina.Azlan@aig.com, yokeshi.chan@aig.com, ShengYang.Lim@aig.com, Aashweerjeetkaur.Mithoosingh@aig.com, Theerthan.Parthiban@aig.com, Divyashni.Subramaniam@aig.com, Wahxin.Tong@aig.com  
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019  
Date: Fri, 30 Aug 2019 03:25:33 +0000  
Without Prejudice

Your Reference : SKB8596D  
Our Reference : SL21B

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC' Lai	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasol	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Ru (Viviane)  
AIG  
FNOL Adjuster I  
Singapore FNOL | Claims Operations – Auto  
  
Yinru.Hor@aig.com | www.aig.sg

From: AbwinM9 - Sharifah [mailto:shanifah@abwinm9.com]  
Sent: Friday, August 30, 2019 11:15 AM  
To: AIG SGP, Claims-Survey  
Subject: [EXTERNAL] PR1 - Accident Involving SKB8596D & SL21B on 29/08/2019

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir / Mdm

We have been appointed by Mr Soh Sen Kian, the registered owner of vehicle no. SKB8596D to claim damages against you in connection with a road traffic accident involving SKB8596D & SL21B on 29/08/2019 at around 1510hrs along Handy Road.

Please arrange for your surveyor to conduct the Pre-repair inspection at our premises soonest possible.

Workshop Location:

**Abwin Service Pte Ltd**

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 M +65 9848 2243

**Abwin Service Pte Ltd**

T +65 6713 9400 | F +65 6713 9415

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



## Khanchna (LKK Auto)

---

**From:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Sent:** Thursday, 5 September 2019 10:29 AM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: Seeking instructions to Reject Third party claim - TP / 5845350684SG [ACCIDENT INVOLVING SKB 8596D & SL 21B [AIG] ON 29/08/2019]

Dear Khanchna,

You may proceed to reject claim as suggested.

Thank you.

Best regards,  
Loh Chee Heng  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.sg](http://www.aig.sg)



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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Wednesday, 4 September 2019 5:13 PM  
**To:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] Seeking instructions to Reject Third party claim - TP / 5845350684SG [ACCIDENT INVOLVING SKB 8596D & SL 21B [AIG] ON 29/08/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Mr. Loh Chee Heng,

Based on the Insured's video footage, we noted that both Insured vehicle and Third party were turning at the same direction however, third party vehicle had encroached into Insured's lane whilst turning.

We have queried on the liability status of Insured's counter claim and were informed by the Insured's workshop agent that the Third party Insurer (NTUC Income) confirmed via e-mail (as attached) that the liability is down against their insured.

As such, we suggest to reject the Third party's claim.

Your approval please.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 4 September 2019 5:13 PM  
**To:** Loh, Chee-Heng  
**Cc:** Admin A  
**Subject:** Seeking instructions to Reject Third party claim - TP / 5845350684SG [ACCIDENT INVOLVING SKB 8596D & SL 21B [AIG] ON 29/08/2019]  
**Attachments:** EMAIL CONFIRMATION ON LIABILITY FROM TP INSURER.pdf

Tracking:	Recipient	Delivery
	Loh, Chee-Heng	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 4/9/2019 5:14 PM
	olivialau@lkkauto.com	Delivered: 4/9/2019 5:14 PM
	shupeil@lkkauto.com	Delivered: 4/9/2019 5:13 PM

Dear Mr. Loh Chee Heng,

Based on the Insured's video footage, we noted that both Insured vehicle and Third party were turning at the same direction however, third party vehicle had encroached into Insured's lane whilst turning.

We have queried on the liability status of Insured's counter claim and were informed by the Insured's workshop agent that the Third party Insurer (NTUC Income) confirmed via e-mail (as attached) that the liability is down against their insured.

As such, we suggest to reject the Third party's claim.

Your approval please.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 4 September 2019 4:54 PM  
**To:** Alan Quek; Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: SL21B / SKB8596D Date of accident:29-08-2019

Dear Alan,

Thank you very much.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>  
**Sent:** Wednesday, 4 September 2019 4:50 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** FW: SL21B / SKB8596D Date of accident:29-08-2019

---

**From:** Helena Tan [<mailto:helena.tan@income.com.sg>]  
**Sent:** Tuesday, 3 September 2019 7:45 PM  
**To:** Alan Quek  
**Subject:** RE: SL21B / SKB8596D Date of accident:29-08-2019

**This email was sent from outside of your organisation**

Dear Alan

Without prejudice [Save as to costs]

My reference: MT/1060101-002

Liability is in your client's favour. Do note that repair of your client's vehicle is subject to my surveyor's recommendation and repair duration include Saturdays.

When the repair is completed, you may email [mtcl@income.com.sg](mailto:mtcl@income.com.sg) with your complete set of claim document for us to compute your claim.

We will follow up with a letter of offer upon receipt of your final repair bill and other supporting documents on the quantum.

Regards

Helena Tan  
Assistant Manager  
Motor Insurance  
T+65 6430 7920  
[www.income.com.sg](http://www.income.com.sg)



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---

**From:** Alan Quek [<mailto:alan.quek@cyclecarriage.com.sg>]  
**Sent:** Tuesday, 3 September 2019 2:37 PM  
**To:** MTCL@income.com.sg; Helena Tan <[helena.tan@income.com.sg](mailto:helena.tan@income.com.sg)>  
**Subject:** RE: SL21B / SKB8596D Date of accident:29-08-2019

Good Afternoon Helena,

I received Jenny Pe letter requesting my side for video. Attach is the video footage, thank you for your assist to check the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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Exceptional Journeys



---

**From:** MTCL@income.com.sg [<mailto:mtcl@income.com.sg>]  
**Sent:** Monday, 2 September 2019 2:10 PM  
**To:** Alan Quek; MTSurvey  
**Subject:** FW: SL21B / SKB8596D Date of accident:29-08-2019

This email was sent from outside of your organisation

Hi

We have registered the claim.

Our reference number: MT/1060101-002

Claim Officer: Helena Tan

Please allow the claim officer 2-3 working days to respond to your case.

We appreciate if you do not respond to this email. Thank you

Regards,

**Emily Tan**  
Senior Admin Assistant,  
Motor Department  
[www.income.com.sg](http://www.income.com.sg)



---

**From:** Alan Quek [<mailto:alan.quek@cyclecarrriage.com.sg>]  
**Sent:** Monday, 2 September 2019 10:56 AM  
**To:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg)  
**Subject:** SL21B / SKB8596D Date of accident:29-08-2019

**NTUC INCOME INSURANCE CO-OPERATIVE LTD**  
Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SL 21 B & SKB 8596 D.**  
Along **ORCHARD RD / HANDY RD.**

We have instructs by our client's of motor vehicle no:**SL 21 B**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair on property damage and loss of use.

In order that you are the insurer of vehicle no:**SKB 8596 D** are willing to DIRECT SETTLEMENT on property damage and loss of use. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek  
Service Advisor

Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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## Khanchna (LKK Auto)

---

**From:** AbwinM9 - Sharifah <sharifah@abwinm9.com>  
**Sent:** Thursday, 19 September 2019 10:25 AM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019 \*\*\* LKK REF: CC4/AIG19015388/ka3

WITHOUT PREJUDICE

Hi Khanchna

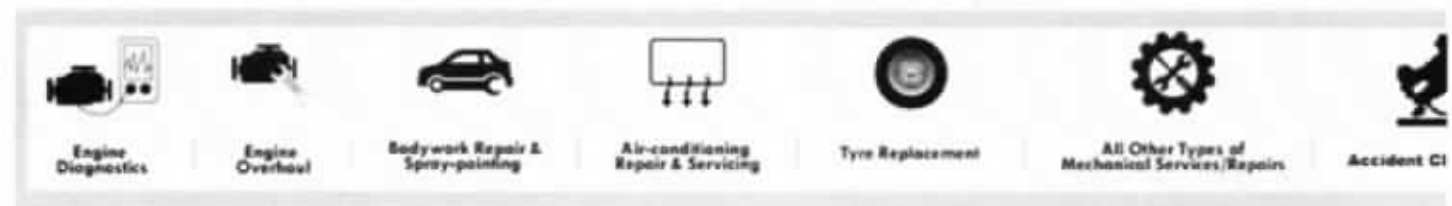
Strictly on a without admission of liability, we have received instructions from our insured to withdraw the claim.

Thank you.

Sharifah (Ms)  
Claims Executive  
DID +65 6713 9408 M +65 9848 2243



**Abwin Service Pte Ltd**  
T +65 6713 9400 | F +65 6713 9415  
No. 8 Kaki Bukit Avenue 4  
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Friday, 6 September, 2019 3:53 PM  
**To:** AbwinM9 - Sharifah <sharifah@abwinm9.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019 \*\*\* LKK REF: CC4/AIG19015388/ka3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.



As requested, we attach herewith the video from our Insured.

**Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.**

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** AbwinM9 - Sharifah <[sharifah@abwinm9.com](mailto:sharifah@abwinm9.com)>  
**Sent:** Friday, 6 September 2019 2:30 PM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019 \*\*\* LKK  
REF: CC4/AIG19015388/ka3

WITHOUT PREJUDICE

Hi Khanchna

We have instructions from our client to request for the video footage as the snapshots provided did not show the point of impact clearly.

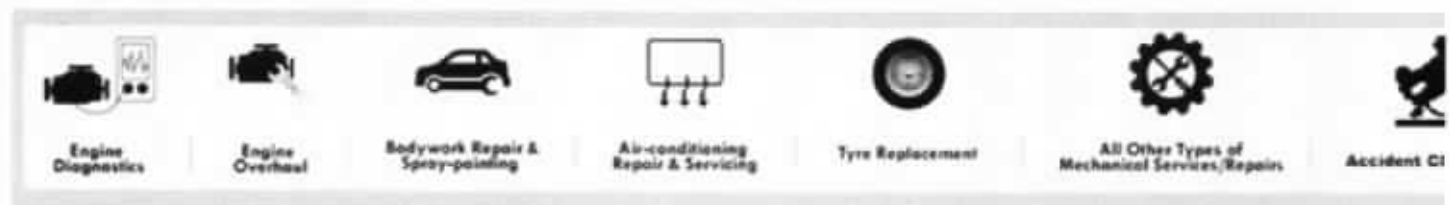
Please assist.

Thank you.

Sharifah (Ms)  
*Claims Executive*  
DID +65 6713 9408 M +65 9848 2243



**Abwin Service Pte Ltd**  
T +65 6713 9400 | F +65 6713 9415  
No. 8 Kaki Bukit Avenue 4  
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

**Sent:** Thursday, 5 September, 2019 2:17 PM

**To:** AbwinM9 - Sharifah <[sharifah@abwinm9.com](mailto:sharifah@abwinm9.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019 \*\*\* LKK  
REF: CC4/AIG19015388/ka3

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

As requested, we attach herewith the video screenshots.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** AbwinM9 - Sharifah <[sharifah@abwinm9.com](mailto:sharifah@abwinm9.com)>

**Sent:** Thursday, 5 September 2019 2:04 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019 \*\*\* LKK  
REF: CC4/AIG19015388/ka3

**WITHOUT PREJUDICE**

Hi Khanchna

Please provide your insured's video footage/snapshots to prove that our client had encroached into your insured's lane.

Otherwise, we are prepared to settle 50/50 under BOLA s9e (both vehicles turning).

Please advise.

Thank you.

Sharifah (Ms)

*Claims Executive*

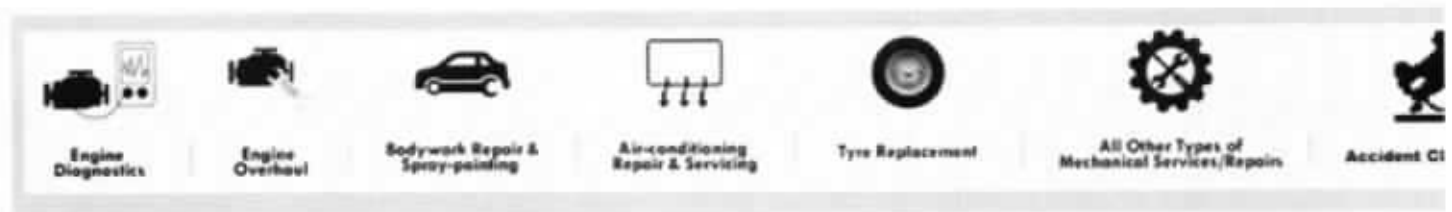
DID +65 6713 9408 M +65 9848 2243



**Abwin Service Pte Ltd**

T +65 6713 9400 | F +65 6713 9415

No. 8 Kaki Bukit Avenue 4



**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

**Sent:** Thursday, 5 September, 2019 1:13 PM

**To:** AbwinM9 - Sharifah <sharifah@abwinm9.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019 \*\*\* LKK

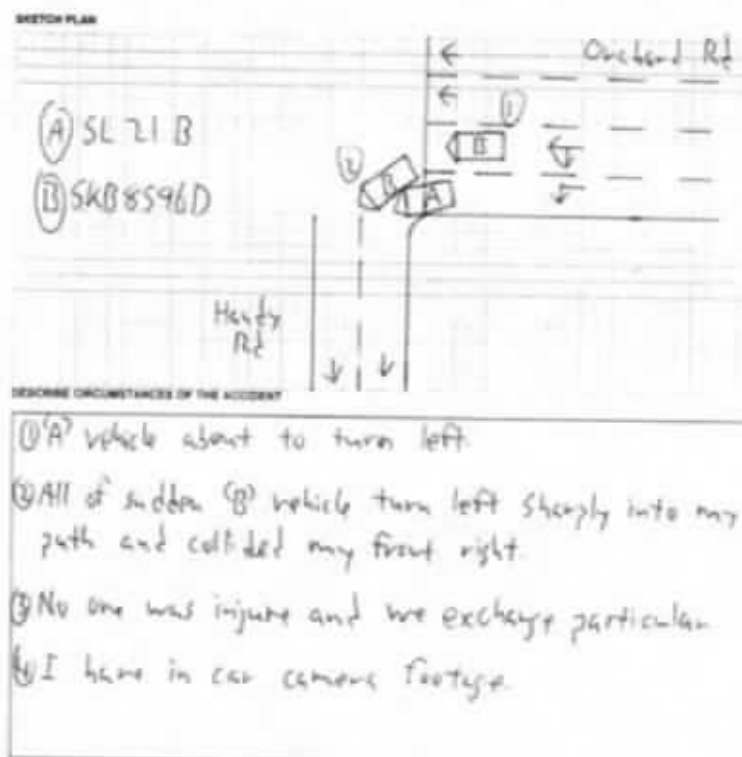
REF: CC4/AIG19015388/ka3

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Please refer below to our Insured's sketch plan and statement:-



Our principal has reiterated that the accident was caused due to the negligence of your client that had whilst turning, encroached and collided into our Insured vehicle.

As such, we opine that the liability is not in your client's favour.

Under such circumstances, we have our principal's instruction to deny liability and we are unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** AbwinM9 - Sharifah <[sharifah@abwinm9.com](mailto:sharifah@abwinm9.com)>

**Sent:** Tuesday, 3 September 2019 3:25 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019 \*\*\* LKK REF: CC4/AIG19015388/ka3

WITHOUT PREJUDICE

Hi Mei Kwan / Khanchna

Our client does not have any in-car camera.

Please let us have your client's video footage for our review.

Thank you.

Sharifah (Ms)

*Claims Executive*

DID +65 6713 9408 M +65 9848 2243

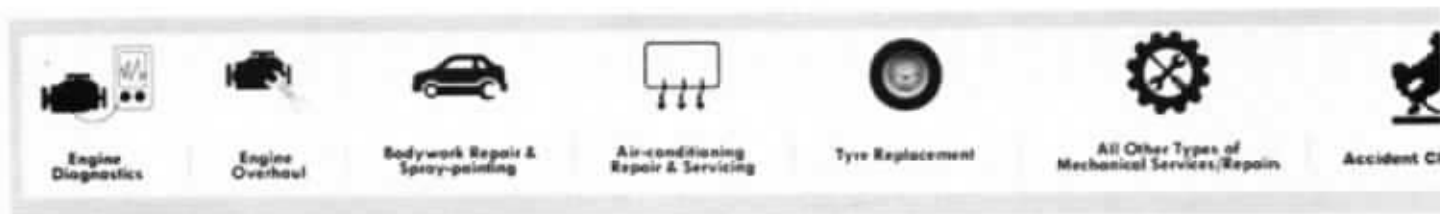


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T +65 6713 9400 | F +65 6713 9415

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, 3 September, 2019 2:05 PM

**To:** AbwinM9 - Sharifah <[sharifah@abwinm9.com](mailto:sharifah@abwinm9.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019 \*\*\* LKK  
REF: CC4/AIG19015388/ka3

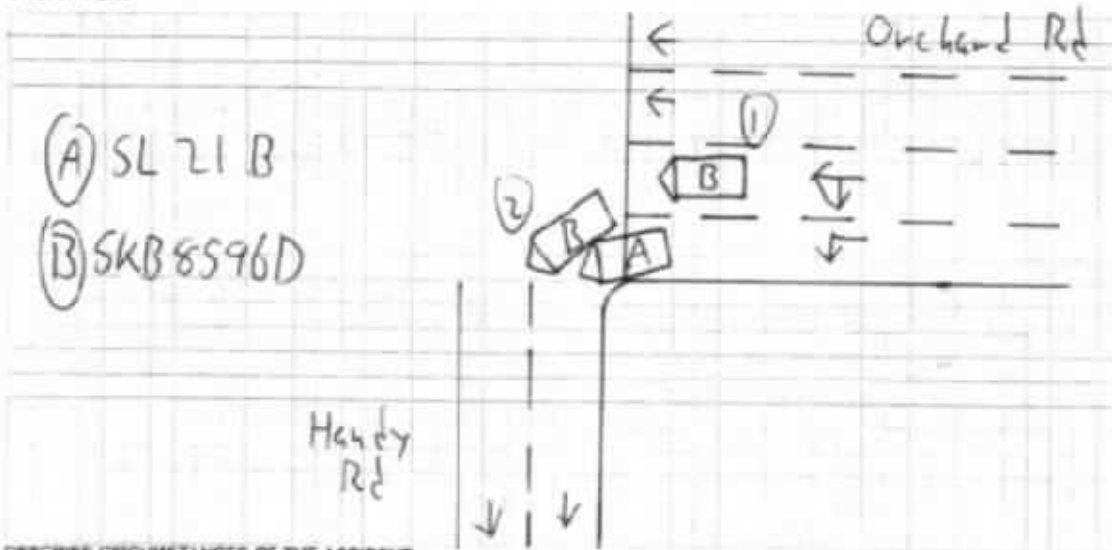
**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- ① 'A' vehicle about to turn left.
- ② All of sudden 'B' vehicle turn left sharply into my path and collided my front right.
- ③ No one was injured and we exchange particulars.
- ④ I have in car camera footage.

DECLARATION

**Please provide us the following and arrange for TP survey.**

- evidence i.e. video and scene photo.
- PIR result (if any)
- Estimated cost of repair

Please note that for liability, claim negotiation and settlement, please contact Khanchna at 6841 2360.

Our respective case handler will look into the matter and get back to you in due course.

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** AbwinM9 - Sharifah <sharifah@abwinm9.com>

**Sent:** Tuesday, 3 September, 2019 11:59 AM

**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

**Subject:** RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019

**Importance:** High

WITHOUT PREJUDICE

Dear Sir/Mdm

We refer to the above accident & PRI conducted today, 03/09/19.

Please advise on liability soonest.

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 M +65 9848 2243

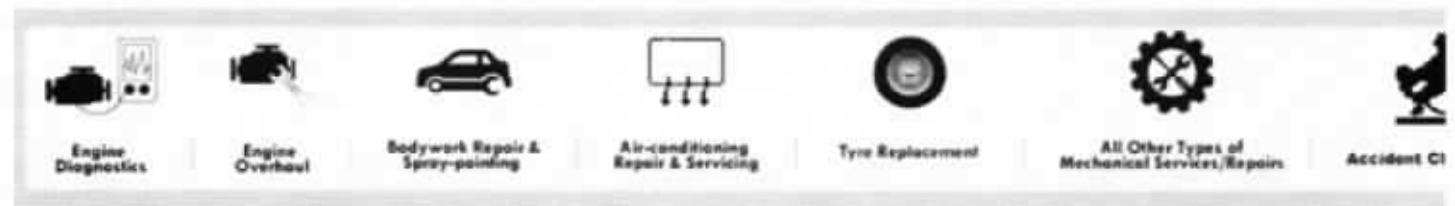


**Abwin Service Pte Ltd**

T +65 6713 9400 | F +65 6713 9415

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



**From:** AbwinM9 - Sharifah [mailto:sharifah@abwinm9.com]

**Sent:** Friday, 30 August, 2019 11:32 AM

**To:** 'Hor, Yinrul' <Yinrul.Hor@aig.com>

**Cc:** 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Azlan, Syazairdina' <Syazairdina.Azlan@aig.com>; 'Chan, Yoke Shi' <yokeshi.chan@aig.com>; 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>; 'Parthiban, Theerthan' <Theerthan.Parthiban@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; 'Tong, Wahxin' <Wahxin.Tong@aig.com>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019

WITHOUT PREJUDICE

Dear Sir/Mdm

Please proceed to appoint LKK Auto Consultants Pte Ltd for the PRI.

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 M +65 9848 2243

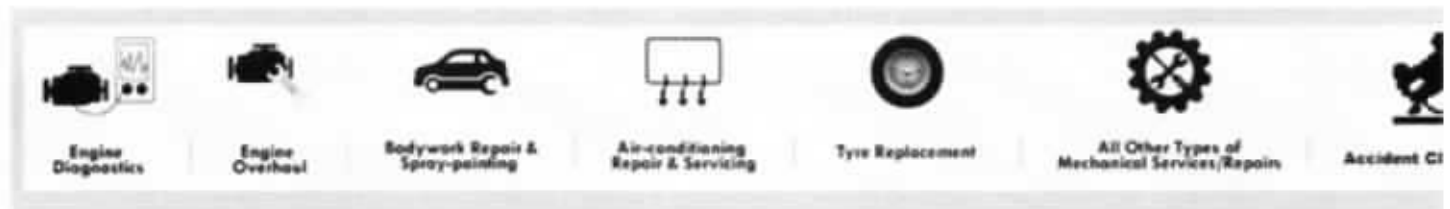


Abwin Service Pte Ltd

T +65 6713 9400 | F +65 6713 9415

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



From: Hor, Yinrul [mailto:Yinrul.Hor@aig.com]

Sent: Friday, 30 August, 2019 11:26 AM

To: sharifah@abwinm9.com

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Tong, Wahxin <Wahxin.Tong@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SL21B AND SKB8596D ON 29/08/2019



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เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา



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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Aug 2019 <a href="#">Edit Reg</a>		30 Aug 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,820.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,820.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>TAY LIAN PHECK</b> , ID: 51188816Z									
Main Claimant: <b>SOH SEN KIAN</b> , Co. Reg. No.: 53376227L									
Vehicle Reg. No.: <b>SKB8596D</b>		Date of Loss: 29/08/2019 15:00 - :59 <b>97 Months and 28 Days From LTA Reg Date (Man Yr)</b>							
Claim Type: <b>TP / 5845350684SG</b>		Policy/Cover Note No.: (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SL21B</b>		Policy No. (Claimant): 5101104835-01							
		Excess:							
Repairer: <b>Abwin Service Pte Ltd (HQ)</b> No. 8 Kaki Bukit Avenue 4, #07-48 Premier@Kaki Bukit Gate 2, 415875 Kaki Bukit - Tel: 6713 9400									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loh, Chee-Heng</b> ] Chee-Heng.Loh@aig.com									
Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... <b>[Final Rpt due 10/09/2019]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKB8596D (5845350684SG)  
[SL21B]  
TP  
SOH SEN KIAN  
Aug 29 2019 3:00PM  
[TAY LIAN PHECK]  
Abwin Service Pte Ltd

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<a href="#">Upload Video</a>	<a href="#">Upload Audio</a>	<b>View</b> <a href="#">View in Browser</a> <input type="button" value="v"/>
<b>Video</b>						1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print
1	03/09/19 14:42	Video - Accident 01 VIDEO			Load MP4	<input type="checkbox"/>
<b>Photos/Images</b>						3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print
1	03/09/19 17:19	Odometer Reading			Load JPG	<input checked="" type="checkbox"/>
2	03/09/19 17:19	Chassis Number			Load JPG	<input checked="" type="checkbox"/>
3	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
4	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
5	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
6	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
7	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
8	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
9	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
10	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
11	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
12	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
13	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
14	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
15	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
16	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
17	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
18	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
19	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
20	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
21	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
22	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
23	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
24	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
25	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
26	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
27	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
28	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
29	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
30	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
31	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
32	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
33	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
34	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
35	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
36	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
37	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
38	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>
39	03/09/19 17:20	General View			Load JPG	<input checked="" type="checkbox"/>

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
40	03/09/19 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
41	03/09/19 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
42	03/09/19 17:20	General View		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	30/08/19 16:16	ACKNOWLEDGEMENT EMAIL TO AIG DD 30.08.2019		Load PDF	
2	30/08/19 16:16	EMAIL FROM AIG DD 30.08.2019		Load PDF	
3	30/08/19 16:16	TP GIA REPORT		Load PDF	
4	30/08/19 16:16	GIA Search		Load PDF	
5	04/09/19 16:57	EMAIL CONFIRMATION ON LIABILITY FROM TP INSURER (NTUC)		Load PDF	
6	04/09/19 21:24	TP ESTIMATE - MARKED		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	02/09/19 16:52	OI GIA REPORT		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> <div>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</div> <div> <div></div> <div> <div>^</div> <div>v</div> </div> </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19015388/UKA3Q2

Date: 19/12/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant SKB8596D

Insured Vehicle No: SL21B

Vehicle No: SKB8596D

Date of Loss: 29/08/2019

Nature of Claim: TP

Claim No: 5845350684SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKB8596D

Make &amp; Model: DAIHATSU MATERIA, 1.5 (A)

Reg. Date: 01/07/2011 (Man. Year: 2009)

Colour: Grey

Engine Capacity: 1495 cc

Market Value/New Car Price: N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

Engine No: 2382686

Chassis No: JDAM402S001015057

Odometer: 219762 km

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/55 R15

Rear Tyre Size: 195/55 R15

Front Left Side: Ecopia 6 mm

Rear Left Side: Ecopia 6 mm

Front Right Side: Ecopia 6 mm

Rear Right Side: Ecopia 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	930.00	350.00	580.00	62.37
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,490.00	1,470.00	1,020.00	40.96
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,420.00</b>	<b>1,820.00</b>	<b>1,600.00</b>	<b>46.78</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>239.40</b>	<b>127.40</b>	<b>112.00</b>	<b>46.78</b>
<b>Nett Amount (S\$)</b>	<b>3,659.40</b>	<b>1,947.40</b>	<b>1,712.00</b>	<b>46.78</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

## INSPECTION

Date of Assignment: 30/08/2019

Date Inspected: 03/09/2019 Inspected At:

Abwin Service Pte Ltd (HQ)  
No. 8 Kaki Bukit Avenue 4, #07-48  
Premier@Kaki Bukit Gate 2  
Singapore 415875

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR LH (NPA)	Repair	0.00 F	*- F
2	1		*REAR DOOR LH (NPA)	Bent / Dented	0.00 F	*- F
3	1		*ROCKER PANEL GARNISH LH (NPA)	Grazed	0.00 F	*- F
4	1		*REAR FENDER LH (NPA)	Repair	0.00 F	*- F
5	1		*FRONT DOOR LH SEALANT	Not Necessary	50.00 FS	*- FS
6	1		*REAR DOOR LH SEALANT	Not Necessary	50.00 FS	*- FS
7	10		*ROCKER PANEL GARNISH LH CLIPS	Necessary	50.00 FS	*50.00 FS
8	1		*REAR FENDER LH SEALANT	Not Necessary	50.00 FS	*- FS
9	1		*REAR WHEEL RIM LH	Cut / Bent	480.00 FS	*300.00 FS
10	1		*REAR TYRE LH	Serviceable	250.00 FS	*- FS
<b>Total Parts (S\$)</b>					<b>930.00</b>	<b>350.00</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO CONDUCT PANEL BEATING AND STRAIGHTEN PARTS ON DAMAGED AREAS	New	800.00	500.00
2	TO SPRAY PAINT ON AFFECTED AREAS	New	1,000.00	800.00
3	TO CHECK WIRING	New	120.00	20.00
4	TO APPLY UNDERCOATING FOR RUST PROOFING	New	150.00	30.00
5	TO CONDUCT COMPUTERISED WHEEL ALIGNMENT	New	120.00	60.00
6	TO DISMANTLE ,REPLACE AND /OR REPAIR FRONT DOOR LH COMPONENTS	New	150.00	0.00
7	TO DISMANTLE ,REPLACE AND /OR REPAIR REAR DOOR LH COMPONENTS	New	150.00	60.00
<b>Gross Labour Cost (\$\$)</b>			<b>2,490.00</b>	<b>1,470.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >