

INSURANCE

INS. CASE OWNER:

CC 6 /AIG1901

5377, K

93

LKK  
IDAC

Surveyor:

KSC

DOI:

ASSIGNMENT

2/9/19

Date / Time:

20/8/19

Registered in Merimen:

20/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKL 4932R

Claim No.:

5A W65639856

Name of Insured:

UM MRE LYNN SIMORA

Policy No.:

2100393866-05

Insured Tel No.:

HP:

Make / Model:

TRIMOTA

Excess Sec II :SS

D.O.A.:

27/8/19

Place of Accident:

PARIS RIS FLYOVER

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO )

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SUP 3237B



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

OPTIMA



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

| Date/ Time | STAGE                             | DATE / PIC     |
|------------|-----------------------------------|----------------|
|            | Non-Reporting Itr (1st):          |                |
|            | Non-Reporting Itr (2nd):          |                |
|            | Non-Reporting Itr (Final):        |                |
|            | Notification Itr (if non-pickup): |                |
| 05.09.19   | Call OE:                          | Email 05.09.19 |
|            | After call Itr to OE:             |                |
|            | Documentation Check List:         | Handler Typist |
|            | Notification Itr (if non-pickup)  |                |
|            | After call Itr to OE:             |                |
|            | Authorisation To Act:             |                |
|            | Release Voucher:                  |                |
|            | Final Repair Bill:                |                |
|            | Car Rental Invoice:               |                |
|            | Towing Invoice:                   |                |
|            | LTA / GIA:                        |                |
|            | Medical Bill:                     |                |
|            | PIR:                              |                |
|            | Mandate/Reject Instruction:       |                |
|            | LOD:                              |                |
|            | Payment Breakdown Form:           |                |
|            | Post-Repair Photos:               |                |
|            | Others:                           |                |

|                    |            |          |
|--------------------|------------|----------|
| PRELIMINARY ADVICE | Date/Time: | Sent By: |
|--------------------|------------|----------|

|              |            |               |             |
|--------------|------------|---------------|-------------|
| FINALIZATION | Date/Time: | Confirm with: | Confirm by: |
|--------------|------------|---------------|-------------|

|              |               |                      |      |                                                                         |
|--------------|---------------|----------------------|------|-------------------------------------------------------------------------|
| Repair Cost: | 4% SS2,050.00 | ( 3 days) Reduction: | 36 % | Email <input checked="" type="checkbox"/> Call <input type="checkbox"/> |
|--------------|---------------|----------------------|------|-------------------------------------------------------------------------|

|                  |                     |                      |                                                                         |
|------------------|---------------------|----------------------|-------------------------------------------------------------------------|
| FINAL SETTLEMENT | Date/Time: 09.01.20 | Confirm with: SHARON | Email <input checked="" type="checkbox"/> Call <input type="checkbox"/> |
|------------------|---------------------|----------------------|-------------------------------------------------------------------------|

|                  |       |                                   |    |                          |
|------------------|-------|-----------------------------------|----|--------------------------|
| Final Liability: | % 100 | (Agreed / Assessed) BOLA S/N No.: | 21 | If NO or B 28, Ass. Lia: |
|------------------|-------|-----------------------------------|----|--------------------------|

|              |                  |                     |  |
|--------------|------------------|---------------------|--|
| Repair Cost: | 0/621 SS2,193.50 | 0. REPAIR ENDED TP. |  |
|--------------|------------------|---------------------|--|

|                       |      |         |  |
|-----------------------|------|---------|--|
| Loss of Rental (LOR): | SS - | ( days) |  |
|-----------------------|------|---------|--|

|                    |           |                  |  |
|--------------------|-----------|------------------|--|
| Loss of Use (LOU): | SS 300.00 | (S 100 x 3 days) |  |
|--------------------|-----------|------------------|--|

|                       |      |            |  |
|-----------------------|------|------------|--|
| Loss of Income (LOI): | SS - | (S x days) |  |
|-----------------------|------|------------|--|

|                                                                                |                                                                        |                 |  |
|--------------------------------------------------------------------------------|------------------------------------------------------------------------|-----------------|--|
| LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> | LOR + LOU <input type="checkbox"/> LOR + L.O. <input type="checkbox"/> | (Tick only one) |  |
|--------------------------------------------------------------------------------|------------------------------------------------------------------------|-----------------|--|

|                |         |  |  |
|----------------|---------|--|--|
| GIA/LTA Search | SS 2.00 |  |  |
|----------------|---------|--|--|

|          |      |  |  |
|----------|------|--|--|
| Medical: | SS - |  |  |
|----------|------|--|--|

|               |      |                         |  |
|---------------|------|-------------------------|--|
| Disbursement: | SS - | (e.g. Tow/ Independent) |  |
|---------------|------|-------------------------|--|

|            |      |  |  |
|------------|------|--|--|
| Legal Cost | SS - |  |  |
|------------|------|--|--|

|        |             |                |  |
|--------|-------------|----------------|--|
| Total: | SS 2,495.50 | Global Sum SS: |  |
|--------|-------------|----------------|--|

|               |                     |                      |                                                                         |
|---------------|---------------------|----------------------|-------------------------------------------------------------------------|
| FINAL PAYMENT | Date/Time: 09.01.20 | Confirm with: SHARON | Email <input checked="" type="checkbox"/> Call <input type="checkbox"/> |
|---------------|---------------------|----------------------|-------------------------------------------------------------------------|

|          |             |                              |  |
|----------|-------------|------------------------------|--|
| Payee 1: | SS 2,495.50 | Name 1: OPTIMA WEDGE PRL LTD |  |
|----------|-------------|------------------------------|--|

|                           |    |         |  |
|---------------------------|----|---------|--|
| Payee 2: (Strike if N.A.) | SS | Name 2: |  |
|---------------------------|----|---------|--|

|                           |    |         |  |
|---------------------------|----|---------|--|
| Payee 3: (Strike if N.A.) | SS | Name 3: |  |
|---------------------------|----|---------|--|

COPY SENT  
14/1/2020

REF:

A14

## ASSIGNMENT

From:

Date: 02/9/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLF 3233B

at Workshop m/s:

Optima Work 2

at:

9A Serangoon North Ave 5

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / FR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLF 3233B

Veh Reg:

08 16

Type: ☒ Car / ☐ M/Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Hia Cerato K3 (A) 1591

Colour:

M. Silver A/C Insured / Std / NI / NA

Sp Reading:

250912 T/Radio Insured / Std / NI / NA

Eng/No:

C/No:

KNAT-X41M1-5656166

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orMod: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

Tyre Size:

Purple Star 205/55R16

Architect

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front:

Rear:

R/Bal:

9

mm

R/Bal:

4

mm

L/Bal:

9

mm

L/Bal:

4

mm

D.O.A:

27/8/19

D.O.A:

2/9/19

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision:

Date / Time Action / Instruction

45. +2,050 (RED: +1,158.38 36%)

Date/Time, File Pass (1)

☐

: Preli. Report

(1)

☐

: Final Report

Date/Time, File Return (1)

(1)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1. 2 + RD. 50

1. Price:

1. Client:

1. TOTAL:

Report Format:

Lump Sum / I.B.I: (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Weekend (\$)

Date: 29.08.2019  
Vehicle No: SLF3233B  
Model: KIA FORTE K3 1.6A  
Chassis: KNAFX411MH5656166 - 2016  
Reg. Year: 2016

Third Party Insurer: AIG  
Third Party Veh No: SKL4932R  
Date of Accident: 27.08.2019

*Not authorize  
61 Day @ 2050h  
Repair After Paint 3 days*

## ESTIMATE

| NO. | DESCRIPTION                           | QTY | UNIT S\$    | AMOUNT S\$                |
|-----|---------------------------------------|-----|-------------|---------------------------|
| 1   | REAR BUMPER <i>768.00</i>             | 1   |             | <i>Ry</i> \$864.00 ✓      |
| 2   | REAR BUMPER CLIPS                     | 12  | \$5.50      | <i>Ry</i> \$66.00 ✓       |
| 3   | REAR BUMPER SIDE BRACKET RH           | 1   |             | <i>D.1</i> \$48.00 ✓      |
| 4   | REAR BUMPER LOWER COVER <i>387.00</i> | 1   |             | <i>Ry / Ry</i> \$468.00 ✓ |
| 5   | REAR BUMPER UPPER BRACKET RH          | 1   |             | <i>CM</i> \$64.20 ✓       |
| 6   | REAR QUARTER PANEL RH                 |     |             | REPAIR                    |
|     |                                       |     | SUB TOTAL   | \$1,510.20                |
|     |                                       |     | LESS 10%    | \$151.02                  |
|     |                                       |     | PARTS TOTAL | \$1,359.18                |

### LABOUR CHARGES:

LABOUR CHARGES TO REMOVE, REPLACE, REPAIR, READJUST REAR ACCIDENT AREAS & ETC

*200*  
\$300.00 *200*

LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR ACCIDENT AREAS & ETC

*400*  
\$600.00

TO REMOVE & REFIX REAR BUMPER REVERSE SENSOR & ETC

\$80.00 *50*

TO CHECK WIRING & ELECTRICAL SYSTEMS

\$60.00 *20*

TO TUFF KOTE & UNDERSEAL MATERIALS

*un* \$100.00 *X*

LABOUR TOTAL \$1,140.00

ONG

TOTAL \$2,499.18

*Auto Consultants hence notify  
Repairer of the following  
- survey before/after spray painting  
- spray damaged parts during assembly  
- prices are subject to confirmation  
- survey is on a "without prejudice" basis  
- modification(s) is allowed  
- any item(s) must be repaired and  
- final approval from Indonesian  
- signed by Repairer  
- date*

#### Head office

4 King Chong Road Singapore 100142  
Tel: (+65) 6472 1118 / Fax: (+65) 6472 1112

#### Branch

1A Serangoon North Ave 5 Singapore 554500  
Tel: (+65) 6484 9919 / Fax: (+65) 6481 1011

#### Branch

551 Upper Thomson Road Singapore 574415  
Tel: (+65) 6452 6868 / Fax: (+65) 6452 9223



Date: 29.08.2019  
 Vehicle No: SLF3233B  
 Model: KIA FORTE K3 1.6A  
 Chassis: KNAFX411MH5656166 - 2016  
 Reg.Year: 2016

Third Party Insurer: AIG  
 Third Party Veh No: SKL4932R  
 Date of Accident: 27.08.2019

*Not Authorise  
 6 Days 87  
 Runny After Pain 3 days*

## ESTIMATE

| NO. | DESCRIPTION                  | QTY | UNIT S\$    | AMOUNT S\$           |
|-----|------------------------------|-----|-------------|----------------------|
| 1   | REAR BUMPER                  | 1   |             | <i>RM</i> \$864.00 ✓ |
| 2   | REAR BUMPER CLIPS            | 12  | \$5.50      | <i>RM</i> \$66.00 ✓  |
| 3   | REAR BUMPER SIDE BRACKET RH  | 1   |             | <i>RM</i> \$48.00 ✓  |
| 4   | REAR BUMPER LOWER COVER      | 1   |             | <i>RM</i> \$468.00 ✓ |
| 5   | REAR BUMPER UPPER BRACKET RH | 1   |             | \$64.20 ?            |
| 6   | REAR QUARTER PANEL RH        |     |             | REPAIR               |
|     |                              |     |             |                      |
|     |                              |     | SUB TOTAL   | \$1,510.20           |
|     |                              |     | LESS 10%    | \$151.02             |
|     |                              |     | PARTS TOTAL | \$1,359.18           |

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\$80.00 *50/*

TO CHECK WIRING & ELECTRICAL SYSTEMS

\$60.00 *20/*

TO TUFF KOTE & UNDERSEAL MATERIALS

*RM* \$100.00 *X*

LABOUR TOTAL \$1,140.00

ONG TOTAL \$2,499.18

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 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223



## Nivitha (LKK Auto)

---

**From:** Sharon <sharon@ow.sg>  
**Sent:** Friday, 30 August 2019 10:29 AM  
**To:** assignments@lkkauto.com  
**Cc:** Admin A; angela.tan@ow.sg; Lily Loi OW; hockkong.ong@ow.sg  
**Subject:** TP Claims / Arrange Survey - Accident involving SLF3233B & SKL4932R on 27/08/2019 (AIG)  
**Attachments:** SLF3233B GIA.pdf

Your Ref: SKL4932R

Our Ref: SLF3233B

Dear Officer,

Has your insured reported?

Please arrange for survey on 02/09/19 (Mon) @ 10am.

Location: 9A Serangoon North Avenue 5

*\*\*Please avoid 1PM - 2PM*

Thank you.

--  
Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA WERKZ** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 551 Upp Thomson Road Singapore 574415

Tel: (+65) 6472 1313

Tel: (+65) 6484 9919

Tel: (+65) 6452 8868

Fax: (+65) 6472 2112

Fax: (+65) 6481 1011

Fax: (+65) 6452 9223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

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## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 5 September 2019 2:06 PM  
**To:** Shu Pei (LKKAUTO); Sharon  
**Cc:** Admin A; angela.tan@ow.sg; Lily Loi OW; hockkong.ong@ow.sg; assignments  
**Subject:** RE: TP Claims / Arrange Survey - Accident involving SLF3233B & SKL4932R on 27/08/2019 (AIG) \*\*\*LKK REF:CC6/AIG19015377/eb3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAUTO) <shupeil@lkkauto.com>  
**Sent:** Friday, 30 August 2019 3:26 PM  
**To:** Sharon <sharon@ow.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; angela.tan@ow.sg; Lily Loi OW <lily.loi@ow.sg>; hockkong.ong@ow.sg; assignments <assignments@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** RE: TP Claims / Arrange Survey - Accident involving SLF3233B & SKL4932R on 27/08/2019 (AIG) \*\*\*LKK REF:CC6/AIG19015377/eb3

Dear Sharon,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

***To check availability of the case handler, you may contact the undersigned***

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon <[sharon@ow.sg](mailto:sharon@ow.sg)>

**Sent:** Friday, 30 August 2019 10:29 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [angela.tan@ow.sg](mailto:angela.tan@ow.sg); Lily Loi OW <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; [hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)

**Subject:** TP Claims / Arrange Survey - Accident involving SLF3233B & SKL4932R on 27/08/2019 (AIG)

Your Ref: SKL4932R

Our Ref: SLF3233B

Dear Officer,

Has your insured reported?

Please arrange for survey on 02/09/19 (Mon) @ 10am.

Location: 9A Serangoon North Avenue 5

***\*\*Please avoid 1PM - 2PM***

Thank you.

--

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

## **OPT/MA//ERKZ** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

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[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

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**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607196R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.  
Attn : Foo, Chit YanYour Ref : 5924656398SG  
Our Ref : CC6/AIG19015377/KEB3  
Date : 05 Dec 2019**"WITHOUT PREJUDICE"****ACCIDENT INVOLVING SKL4932R & SLF3233B ON 27/08/2019**

Refer to the above accident.

The accident occurred when insured rear ended third party vehicle. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SKL4932R) and third party claimant (vehicle no. SLF3233B).

Summary of offer made to workshop Optima Werkz Pte Ltd is as follows :

|                             | Claimed     | Revised                   |
|-----------------------------|-------------|---------------------------|
| Cost of Repairs (w/GST)     | \$ 3,432.97 | \$ 2,193.50               |
| Loss of Use (3days x \$120) | \$ 360.00   | \$ 300.00 (3days x \$100) |
| LTA Search Fee              | \$ 2.00     | \$ 2.00                   |

Amount of claim at **Liability 100%** \$ 2,495.50

Our surveyor recommended 3days repair.

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,  
Asher Sng Rong Yi  
LKK Auto Consultants Pte Ltd

## Print Received Message

This mail is associated with :

**\*SLF3233B (5924656398SG)  
[SKL4932R]**

TP  
CRAFT LEASING PTE LTD  
Aug 27 2019 6:00PM  
[LIM MAE LYNN SANDRA]  
Optima Werkz Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 30/12/2019 15:39 PM  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2495.50) - SLF3233B - Claim Handler: Foo, Chit Yan

Approved:2495.50:Subject to rental invoice



210 Turf Club Road, Lot C15A Car Mall  
The Grandstand, Singapore 287995  
Tel: 6484 4115 Fax: 6468 8156  
Email: admin@craftleasing.com  
ROC: 201718381N

## VEHICLE RENTAL AGREEMENT

|                                                                 |                               |
|-----------------------------------------------------------------|-------------------------------|
| (Owner)                                                         |                               |
| Name : Craft Leasing Pte Ltd                                    | ROC No.: 201718381N           |
| Address: 210 Turf Club Road, Lot C15 Car Mall, Singapore 287995 |                               |
| (Hirer)                                                         |                               |
| Name : <u>Yong Seng Lim</u>                                     | NRIC : <u>S1276574F</u>       |
| Address : <u>Blk 85D Rivervale (res) #04-155</u>                | Contact No.: <u>88 159383</u> |
| <u>Singapore 544185</u>                                         |                               |

### DESCRIPTION OF VEHICLE ("the vehicle")

|                              |                                          |
|------------------------------|------------------------------------------|
| Make/ Model : <u>Mazda 3</u> | Vehicle Registration No.: <u>S1F960X</u> |
| Chassis/ Engine No.:         |                                          |

### RENTAL PAYMENT DETAILS

Contract Date: 2/9/2019

|    |                                                                                                                                                                                                                                      |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. | Commencement Date: <u>2/9/2019</u>                                                                                                                                                                                                   |
| 2. | Period of Hire: From <u>2/9/2019</u> to <u>5/9/2019</u> ("the Period of Hire") <u>Days</u>                                                                                                                                           |
| 3. | Daily / Weekly Rental Payment of SGD \$ <u>2000</u> ("the Rental") for <u>3</u> Months due on the <b>Friday</b> of Each Week (payable in advance) ("Due Date"). Late Payment will be charged at \$50 for each and every payment due. |
| 4. | The Hirer shall upon signing The Agreement, pay to the owner a security deposit amount of \$ <u>-</u> (hereinafter referred to as "The deposit")                                                                                     |

### PURPOSE OF RENTING VEHICLE (Please tick the following (1))

|                                     |                          |
|-------------------------------------|--------------------------|
| <input type="checkbox"/>            | Personal Usage           |
| <input checked="" type="checkbox"/> | Private Hire Usage       |
| <input type="checkbox"/>            | Others (Please Specify): |

### 1. RENTAL FEE

| The Owner's Signature                                                                                                                                                      | Date            | The Hirer's Signature                                                                 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------------------------------------------------------------------------------------|
| <br> | <u>2/9/2019</u> |  |

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'ed | Status                                                          |
|------|-----------------------------------------|---------------|---------------------------------------------------|------------------------------------------------------|------------------------------------------------|-------------|-----------------------------------------------------------------|
| Main | 28 Aug 2019<br><a href="#">Edit Reg</a> |               | 02 Sep 2019 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$2,050.00</b><br><a href="#">Edit Estimates</a> | <b>S\$2,050.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                                                                            | Reference                                                                                                                            | Claim Details          | Documents                                                                   | Show All |         |             |              |            |       |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|------------------------|-----------------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>                                                                                                                                         |                                                                                                                                      |                        |                                                                             |          |         |             |              |            |       |
| Insured:                                                                                                                                                                                                                        | <b>LIM MAE LYNN SANDRA</b> , ID: S6801312G                                                                                           |                        |                                                                             |          |         |             |              |            |       |
| Main Claimant:                                                                                                                                                                                                                  | <b>CRAFT LEASING PTE LTD.</b> Co. Reg. No.: 201718381N                                                                               |                        |                                                                             |          |         |             |              |            |       |
| Vehicle Reg. No.:                                                                                                                                                                                                               | <b>SLF3233B</b>                                                                                                                      | Date of Loss:          | 27/08/2019 18:00 - :59<br>[36 Months and 4 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:                                                                                                                                                                                                                     | <b>TP / 5924656398SG</b>                                                                                                             | Policy/Cover Note No.: | 2100357886 (Comprehensive)                                                  |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):                                                                                                                                                                                                     | <b>SKL4932R</b>                                                                                                                      | Policy No. (Claimant): | 5110126278                                                                  |          |         |             |              |            |       |
|                                                                                                                                                                                                                                 |                                                                                                                                      | Excess:                |                                                                             |          |         |             |              |            |       |
| Repairer:                                                                                                                                                                                                                       | <b>Optima Werkz Pte Ltd (HQ)</b> 9A Serangoon North Ave 5, 554500 Serangoon - Tel:                                                   |                        |                                                                             |          |         |             |              |            |       |
| Handling Insurer:                                                                                                                                                                                                               | <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Foo, Chit Yan</b> ] Chityan.Foo@aig.com |                        |                                                                             |          |         |             |              |            |       |
| Claimant's Insurer:                                                                                                                                                                                                             | <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:                                                                            |                        |                                                                             |          |         |             |              |            |       |
| Adjuster:                                                                                                                                                                                                                       | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Final Rpt due 10/09/2019]       |                        |                                                                             |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                                                                   |                                                                                                                                      |                        |                                                                             |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (30/12/2019): Alert - Adj Mandate Approved (S\$2495.50) - SLF3233B - Claim Handler: Foo, Chit Y...</li> <li>AIG_SG (03/09/2019): Re: Request for OI GIA report</li> </ul> |                                                                                                                                      |                        |                                                                             |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>                                                   |                                                                                                                                      |                        |                                                                             |          |         |             |              |            |       |
| Due Date                                                                                                                                                                                                                        | Priority                                                                                                                             | Type                   | Task Group                                                                  | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                                                                     |                                                                                                                                      |                        |                                                                             |          |         |             |              |            |       |

## Claim Documents

**\*SLF3233B (5924656398SG)**  
**[SKL4932R]**  
**TP**  
**CRAFT LEASING PTE LTD**  
**Aug 27 2019 6:00PM**  
**[LIM MAE LYNN SANDRA]**  
**Optima Werkz Pte Ltd**

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Video

1 per page

| No | Finalized On   | AIG Asia Pacific Insurance Pte. Ltd. (SG)                                      | Thumbnail | Print |
|----|----------------|--------------------------------------------------------------------------------|-----------|-------|
| 1  | 02/09/19 10:40 | Video - Accident<br>From:OD - Reg. No: SKL4932R, Claimant: LIM MAE LYNN SANDRA | Load AVI  |       |
| 2  | 02/09/19 10:40 | Video - Accident<br>From:OD - Reg. No: SKL4932R, Claimant: LIM MAE LYNN SANDRA | Load AVI  |       |
| 3  | 02/09/19 10:40 | Video - Accident<br>From:OD - Reg. No: SKL4932R, Claimant: LIM MAE LYNN SANDRA | Load AVI  |       |
| 4  | 02/09/19 10:40 | Video - Accident<br>From:OD - Reg. No: SKL4932R, Claimant: LIM MAE LYNN SANDRA | Load AVI  |       |

Letters/Correspondences

1 per page

| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ)                  | Thumbnail | Print |
|----|--------------|----------------------------------------------------|-----------|-------|
| 1  | (Draft)      | Third Party Express Settlement - Payment Breakdown | Edit      |       |

Assessment Reports

1 per page

| No | Finalized On   | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
|----|----------------|-----------------------------------|-----------|-------|
| 1  | 05/12/19 10:27 | Adjuster Immediate Advice         | Load HTM  |       |

| No | Finalized On   | AIG Asia Pacific Insurance Pte. Ltd. (SG)                                        | Thumbnail | Print |
|----|----------------|----------------------------------------------------------------------------------|-----------|-------|
| 1  | 02/09/19 10:40 | Accident Statement<br>From:OD - Reg. No: SKL4932R, Claimant: LIM MAE LYNN SANDRA | Load HTM  |       |

Photos/Images

3 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print                               |
|----|-----------------|-----------------------------------|-----------|-------------------------------------|
| 1  | 19/09/19 15:30  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 2  | 19/09/19 15:30  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 3  | 19/09/19 15:30  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
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| 13 | 19/09/19 15:30  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 14 | 19/09/19 15:30  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 15 | 19/09/19 15:30  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
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| 22 | 19/09/19 15:30  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 23 | 19/09/19 15:30  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 24 | 19/09/19 15:30  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 25 | 19/09/19 15:30  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 26 | 19/09/19 15:30  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |

| Video         |                 |                                           |  | 1 per page | <input checked="" type="checkbox"/> |
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| No            | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG) |  | Thumbnail  | Print                               |
| 27            | 19/09/19 15:30  | General View                              |  | Load JPG   | <input checked="" type="checkbox"/> |
| 28            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 29            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 30            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 31            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 32            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 33            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 34            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 35            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 36            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 37            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
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| 39            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
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| 41            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
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| 43            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
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| 46            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 47            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 48            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 49            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 50            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 51            | 19/09/19 15:30  | Reinspection Photo                        |  | Load JPG   | <input checked="" type="checkbox"/> |
| 52            | 19/09/19 15:30  | Photo After Spray                         |  | Load JPG   | <input checked="" type="checkbox"/> |
| 53            | 19/09/19 15:30  | Photo After Spray                         |  | Load JPG   | <input checked="" type="checkbox"/> |
| 54            | 19/09/19 15:30  | Photo After Spray                         |  | Load JPG   | <input checked="" type="checkbox"/> |
| 55            | 19/09/19 15:30  | Photo After Spray                         |  | Load JPG   | <input checked="" type="checkbox"/> |
| Documentation |                 |                                           |  | 1 per page | <input checked="" type="checkbox"/> |
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)         |  | Thumbnail  | Print                               |
| 1             | 30/08/19 15:17  | TP GIA REPORT                             |  | Load PDF   |                                     |
| 2             | 05/09/19 14:05  | LETTER TO OI                              |  | Load PDF   |                                     |
| 3             | 05/12/19 10:21  | TP ESTIMATE - MARKED                      |  | Load PDF   |                                     |
| 4             | 05/12/19 10:22  | TP LOD                                    |  | Load PDF   |                                     |
| 5             | 16/01/20 10:50  | WORKSHOP INVOICE                          |  | Load PDF   |                                     |
| 6             | 16/01/20 10:50  | AUTHORISATION TO ACT FORM                 |  | Load PDF   |                                     |
| 7             | 16/01/20 10:50  | Release Voucher                           |  | Load PDF   |                                     |
| 8             | 16/01/20 10:50  | LOD                                       |  | Load PDF   |                                     |
| 9             | 16/01/20 10:50  | GIA SEARCH                                |  | Load PDF   |                                     |
| No            | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG) |  | Thumbnail  | Print                               |
| 1             | 03/09/19 10:59  | OI GIA REPORT                             |  | Load PDF   |                                     |
| 2             | 30/12/19 15:36  | Clear Report                              |  | Load XLSX  |                                     |

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

|                   |                     |        |                      |
|-------------------|---------------------|--------|----------------------|
| Vehicle No:       | SKL4932R (Insd veh) | Model: | KIA FORTE K3 1.6 (A) |
|                   | SLF3233B (TP veh)   |        |                      |
| Date of Accident: | 27/08/2019          |        |                      |

|                       |   |                              |                                        |
|-----------------------|---|------------------------------|----------------------------------------|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate       | : | \$                           | 3,432.97                               |
| Final Repair Cost     | : | \$                           | 2,193.50                               |
| Loss of Use           | : | \$                           | 300.00                                 |
| Rental (if any)       | : | \$                           | 0.00                                   |
| LTA / GIA Search Fee  | : | \$                           | 2.00                                   |
| Others:               | : | \$                           | 0.00                                   |
|                       | : | \$                           |                                        |
| Final Settlement Sum  | : | \$                           | 2,495.50                               |

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

| Payment Instruction: Payee's Breakdown |                      |   |             |
|----------------------------------------|----------------------|---|-------------|
| 1)                                     | Optima Werkz Pte Ltd | : | \$ 2,495.50 |
| 2)                                     |                      | : | \$          |
| 3)                                     |                      | : | \$          |

JOANNE LEE KHANG MIN

16 Jan  
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19015377/KEA3Q2

Date: 16/01/2020

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100357886  
 Claimant SLF3233B Insured Vehicle No: SKL4932R  
 Vehicle No: SLF3233B  
 Date of Loss: 27/08/2019 Nature of Claim: TP Claim No: 5924656398SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLF3233B  
 Make & Model: KIA FORTE K3, 1.6 (A) Engine No: G4FGGH649214  
 Reg. Date: 23/08/2016 (Man. Year: 2016) Chassis No: KNAFX411MH5656166  
 Colour: Metallic Silver Odometer: 250912 km  
 Engine Capacity: 1591 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
 Front Left Side: Double Star 9 mm Rear Left Side: Archilles 4 mm  
 Front Right Side: Double Star 9 mm Rear Right Side: Archilles 4 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                                   | Repairer's      | Adjuster's      | Difference      | Diff %       |
|--------------------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts                                            | 2,068.38        | 1,909.08        | 159.30          | 7.70         |
| Miscellaneous Items                              | 0.00            | 0.00            | 0.00            |              |
| Labour                                           | 1,140.00        | 670.00          | 470.00          | 41.23        |
| Paintwork Labour                                 | 0.00            | 0.00            | 0.00            |              |
| Towing                                           | 0.00            | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b>              | <b>3,208.38</b> | <b>2,579.08</b> | <b>629.30</b>   | <b>19.61</b> |
| <b>Approved Total (Overridden) (S\$)</b>         |                 | <b>2,050.00</b> |                 |              |
| (S\$)                                            | 3,208.38        | 2,050.00        | 1,158.38        | 36.10        |
| <b>+ GST 7.00/7.00% (S\$)</b>                    | 224.59          | 143.50          | 81.09           | 36.11        |
| <b>Nett Amount (S\$)</b>                         | <b>3,432.97</b> | <b>2,193.50</b> | <b>1,239.47</b> | <b>36.10</b> |
| <b>+ Loss of Use (3.0 x S\$100.00/day) (S\$)</b> |                 | 300.00          |                 |              |
| <b>+ Doc/Search Fee (S\$)</b>                    |                 | 2.00            |                 |              |
| <b>Nett Liability (S\$)</b>                      |                 | <b>2,495.50</b> |                 |              |

## INSPECTION

Date of Assignment: 02/09/2019  
 Date Inspected: 02/09/2019 Inspected At: Optima Werkz Pte Ltd (HQ)  
 9A Serangoon North Ave 5  
 Singapore 554500  
 Estimated Period of Repair: 3.0 days



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**Adjuster:** KENNETH KONG**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

| No. | Qty | Part No. | Particulars                   | Condition    | Repairer's | Amount     |
|-----|-----|----------|-------------------------------|--------------|------------|------------|
| 1   | 1   |          | *REAR BUMPER                  | Bent         | 864.00 FL  | *768.00 FL |
| 2   | 12  |          | *REAR BUMPER CLIPS            | Necessary    | 66.00 FL   | *66.00 FL  |
| 3   | 1   |          | *REAR BUMPER SIDE BRACKET RH  | Distorted    | 48.00 FL   | *48.00 FL  |
| 4   | 1   |          | *REAR BUMPER LOWER COVER      | Dented / Cut | 468.00 FL  | *387.00 FL |
| 5   | 1   |          | *REAR BUMPER UPPER BRACKET RH | Cracked      | 64.20 FL   | *64.20 FL  |
| 6   | 1   |          | *REAR QUARTER PANEL RH (NPA)  | Repair       | 0.00 FL    | *- FL      |
| 7   | 1   |          | *REAR TAIL LAMP RH            | Mtg Cracked  | 788.00 FL  | *788.00 FL |

F=Franchise part. L=ListItemDisc.

|                                                            |                 |                 |
|------------------------------------------------------------|-----------------|-----------------|
| <b>Sub Total (\$\$)</b>                                    | <b>2,298.20</b> | <b>2,121.20</b> |
| <b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b> | <b>229.82</b>   | <b>212.12</b>   |
| <b>Total Parts (\$\$)</b>                                  | <b>2,068.38</b> | <b>1,909.08</b> |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                       | Particulars                                                                                       | Lab.Type | Repairer's      | Amount        |
|--------------------------|---------------------------------------------------------------------------------------------------|----------|-----------------|---------------|
| <b>Labour Items</b>      |                                                                                                   |          |                 |               |
| 1                        | LABOUR CHARGES TO REMOVE, REPLACE ,REPAIR ,READJUST REAR ACCIDENT AREAS & ETC                     | New      | 300.00          | 200.00        |
| 2                        | LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR ACCIDENT AREAS & ETC | New      | 600.00          | 400.00        |
| 3                        | TO REMOVE & REFIX REAR BUMPER REVERSE SENSOR & ETC                                                | New      | 80.00           | 50.00         |
| 4                        | TO CHECK WIRING & ELECTRICAL SYSTEMS                                                              | New      | 60.00           | 20.00         |
| 5                        | TO TUFF KOTE & UNDERSEAL MATERIALS                                                                | New      | 100.00          | 0.00          |
| Gross Labour Cost (\$\$) |                                                                                                   |          | <b>1,140.00</b> | <b>670.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >