

- RE: - RE: SMG 6109R-DOA: 21/8/2019 (AIG REF:3300242464SG)

From: Yap, Weijoe
To: sur@lkkauto.com, veronchen@lkkauto.com
Cc: Tan, Lily (AIG), Subramaniam, Divyashni, Kaur, Baljit
Sent: 5/11/2019 4:12:31 PM

Dear Veron,

The adjuster invoice uploaded wrongly under DOCUMENTATION .

We have reopen the case in Merimen, kindly assist to submit your Adjuster Invoice using the "Disable" button and revert once done.

Thankyou
Best Regards.

Yap Wei Joe (Joe)
AIG

Recovery Representative,
Auto Claims Recovery
Tel 8001206556 Ext 1012220
E: GRS-ExpressRecovery@aig.com | www.aig.com

From: sur@lkkauto.com [mailto:sur@lkkauto.com]
Sent: Tuesday, November 05, 2019 4:04 PM
To: Yap, Weijoe; veronchen@lkkauto.com
Cc: Tan, Lily (AIG); Subramaniam, Divyashni; Kaur, Baljit
Subject: RE: - RE: SMG 6109R-DOA: 21/8/2019 (AIG REF:3300242464SG)

Dear Wei Joe,

Adjuster invoice uploaded in merimen for your necessary action.

Best Regards,

Veron Chen

From: Yap, Weijoe
Sent: Tue, 5 Nov 2019 07:52:21 +0000
To: Veron Chen (LKKAUTO)
Cc: Tan, Lily (AIG), SUR, Subramaniam, Divyashni, Kaur, Baljit
Subject: - RE: SMG 6109R-DOA: 21/8/2019 (AIG REF:3300242464SG)

Dear Veron,

Upon checking, there is no adjuster invoice uploaded in merimen.

Please confirm whether this claim should remain close in merimen as this claim has been auto close at 02:42pm.

Thankyou
Best Regards.

Yap Wei Joe (Joe)

AIG

Recovery Representative,

Auto Claims Recovery

Tel 8001206556 Ext 1012220

E: GRS-ExpressRecovery@aig.com | www.aig.com

From: Yap, Weijoe

Sent: Tuesday, November 05, 2019 3:24 PM

To: Veron Chen (LKKAUTO)

Cc: Tan, Lily (AIG); SUR; Subramaniam, Divyashni

Subject: AIGENCRYPT - RE: SMG 6109R-DOA: 21/8/2019 (AIG REF:3300242464SG)

Dear Veron,

Case has been closed in Merimen.

Thankyou
Best Regards.

Yap Wei Joe (Joe)

AIG

Recovery Representative,

Auto Claims Recovery

Tel 8001206556 Ext 1012220

E: GRS-ExpressRecovery@aig.com | www.aig.com

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, November 05, 2019 2:05 PM

To: Yap, Weijoe; SUR

Cc: Tan, Lily (AIG)

Subject: [EXTERNAL] SMG 6109R-DOA: 21/8/2019 (AIG REF:3300242464SG)

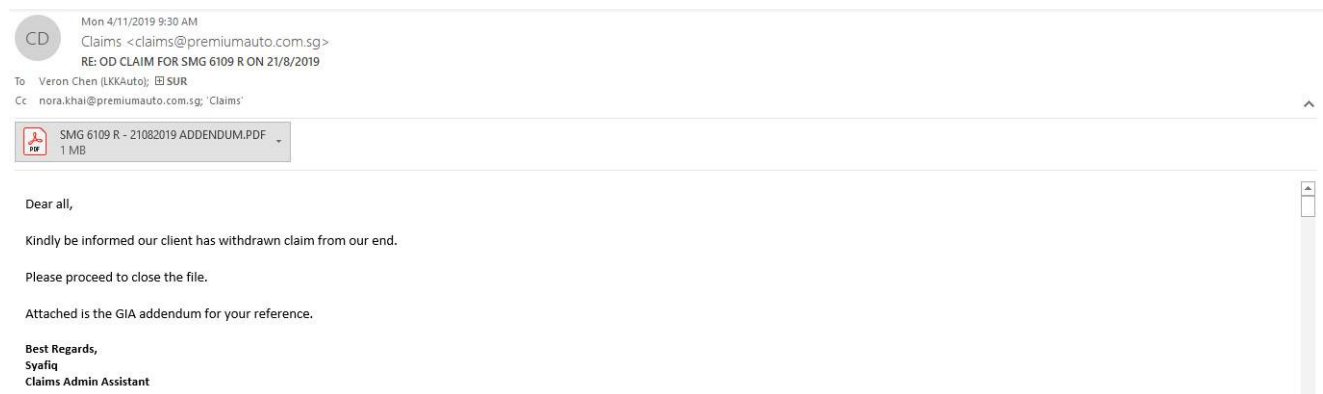
This message is from an external sender; be cautious with links and attachments.

Dear Wei Joe,

Please refer email from repairer.

We have submitted our report and invoice in merimen.

Kindly assist to close case in merimen.



Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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