

ASS. REC. BY:

REF:

AIG 03 / AIG 19015 375 / A/f3A2

nurman

ASSIGNMENT

From:

Date:

30/8/19

Estimated Cost:

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No: SMG 6109R

at Workshop m/s: Premium

of 55 Ubi Road 1

Insured:

Policy No. 1800152058

Claims No.

Sum Insured:

Excess:

6000

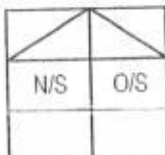
(Client's Record)

Make of Veh:

11am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

180K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMG 6109R

Yr Regn:

2018, DEC

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Audi Q5.

c.c 1584

Colour:

Black.

A/C: Insured / Std / NI / NA

Sp. Reading

1720

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU222FYXJ2241758.

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: Nil / ☒ S/Rim / ☐ STD A/Rim or

Tyre Size:

F:

235/55 R19.

R:

235/55 R19.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental.

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

21/8/19

D.O.I.

30/08/19.

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / ☒ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

BD AIG.

SMG 6109R - X

30/8/19

Revert via merimen

2/9/19

Rece approved \$10,558 from Victor by merimen

3/9/19

Informed Huzaini c/A ex \$6000 by email

4/11/19

Rece email from Syarif OI withdrawn claim

RECEIVED 04 NOV 2019

Date/Time, File Pass to?



Prel. Report



Final Report

1)

Date/Time, File Return to?

2)

4/11 - typist

Days Of Repair:

4

Resurvey No. of Trip:

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

200

11

211

Report Format:

merimen

Lump Sum / L&I (\$)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

| | | | |
|-------|---|-------|---|
| To: | AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120 | From: | LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933 |
| Attn: | | Date: | 30 Aug 2019 |

Preliminary Advice

| | | | |
|--------------------|--|-------------------------|--------------|
| Vehicle No | : SMG6109R | Accident Date | : 21/08/2019 |
| Make | : AUDI Q5 | Policy No. | : 1800152058 |
| Assignment Date | : 30/08/2019 | Excess | : S\$0.00 |
| Date of Inspection | : 30/08/2019 | Est. Duration of Repair | : 4.00 |
| Inspection At | : PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699 | | |

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

| | | |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 14,898.00 |
| Revised Amount | :S\$ | 10,558.00 |
| Check Items (Estimated) | :S\$ | 960.00 |
| Total | :S\$ | 11,518.00 |
| Lump Sum Repair | :S\$ | |

Total Loss Consideration

| | | |
|--------------------|------|------------|
| New for Old Value | :S\$ | |
| Pre-Accident Value | :S\$ | 180,000.00 |
| COE / PARF Rebate | :S\$ | 67,851.00 |
| Salvage Value | :S\$ | |
| Margin for Repair | :S\$ | 112,149.00 |

Remarks

| | |
|-------|---|
| (X) | The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation. |
| () | The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck. |
| () | Other comments : |

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 4 November 2019 9:30 AM
To: Veron Chen (LKKAUTO); SUR
Cc: nora.khai@premiumauto.com.sg; 'Claims'
Subject: RE: OD CLAIM FOR SMG 6109 R ON 21/8/2019
Attachments: SMG 6109 R - 21082019 ADDENDUM.PDF

Dear all,

Kindly be informed our client has withdrawn claim from our end.

Please proceed to close the file.

Attached is the GIA addendum for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 4 September 2019 2:11 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMG 6109 R ON 21/8/2019

Dear All,

Refer message from AIG.

Approved:10558.00:Why does the front and rear door cover necessary to change? Re-inspection photos after dismantle required. Also spray painting doesn't the new parts come in original color? Re-inspection to be done for damage check and supplementary.

According to surveyor, door covers to the door using strong adhesive, hence, upon removing the door cover would inadvertently damage the covers.

As for the spray painting of the door cover, according to Premium Auto, they come in unpainted condition. Surveyor's have instructed them to arrange for a before paint survey for the replaced parts for verification.

Dear Ezuwan Huzaini,

Please remember to arrange for a before paint survey for the replaced parts for verification

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 3 September 2019 3:17 PM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SMG 6109 R ON 21/8/2019

Dear Ezuwan Huzaini,

As instructed by our client , please proceed to repair the **insured vehicle SMG 6109R (Excess \$6000/-).**
(YIDR 3000.00 + OD excess 3000.00)

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 3 September 2019 3:03 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMG 6109 R ON 21/8/2019

Hi Veron,

Any update on the approval?

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 2 September 2019 4:16 PM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMG 6109 R ON 21/8/2019

Hi Veron,

I have already amended the driver DOA. Please find attach for the update GIA Report

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

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Sent: Monday, 2 September 2019 2:23 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMG 6109 R ON 21/8/2019

Dear Ezuwan Huzaini,

Kindly assist to provide addendum with the correct insured's DOB.

Best Regards,

Veron Chen | Case Handler

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Dear Ezuwan Huzaini,

Pending AIG approval.

Best Regards,

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From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 31 August 2019 12:33 PM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

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Dear All,

Above mention vehicle already survey.

Kindly let us know the officer in-charge and the approval of the claim.

Thank you.

Best Regards,
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Claims Advisor

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Subject: RE: OD CLAIM FOR SMG 6109 R ON 21/8/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards,
Syafiq
Claims Admin Assistant

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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 2 September 2019 4:16 PM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMG 6109 R ON 21/8/2019

Hi Veron,

I have already amended the driver DOA. Please find attach for the update GIA Report

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 2 September 2019 2:23 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMG 6109 R ON 21/8/2019

Dear Ezuwan Huzaini,

Kindly assist to provide addendum with the correct insured's DOB.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 2 September 2019 7:57 AM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMG 6109 R ON 21/8/2019

Dear Ezuwan Huzaini,

Pending AIG approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 31 August 2019 12:33 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMG 6109 R ON 21/8/2019

Dear All,

Above mention vehicle already survey.

Kindly let us know the officer in-charge and the approval of the claim.

Thank you.

Best Regards,
Ezuwan Huzaini

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 29 August 2019 4:01 PM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SMG 6109 R ON 21/8/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 28 August 2019 5:07 PM
To: 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SMG 6109 R ON 21/8/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 30/8/2019, 11am. Owner waiting.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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View Received Message

This mail is associated with :

***SMG6109R (3300242464SG)**

OD

Aug 21 2019 12:00PM

[LI YANG]

Premium Automobiles Pte Ltd

Reply

Reply All

Mark as Unread

Print Message

Delete Message

Forward

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 02/09/2019 16:44 PM.**To** LKK_HQ**Subject** Alert - Adj Mandate Approved (S\$10558.00) - SMG6109R - Claim Handler: Yap, Weijoe

Approved:10558.00:Why does the front and rear door cover necessary to change? Re-inspection photos after dismantle required. Also spray painting doesn't the new parts come in original color? Re-inspection to be done for damage check and supplementa

DOCUMENTS SUMMARY

There are no documents.

Door covers are fixed to the door using strong adhesive, hence, upon removing the door cover would ~~also~~ inadvertently damage the covers.

As for the spray painting of the door cover, according to Premium Auto, they come in unpainted condition.

I have instructed them to arrange for a before-paint survey for the replaced parts for verification.

- RE: - typo in OI GIA statement/ SMG6109R

From: Yap, Weijoe
To: Veron Chen (LKKAUTO)
Cc: Parthiban, Theerthan, Lim, Sheng Yang, SUR, claims@premiumauto.com.sg
Sent: 2/9/2019 4:40:09 PM

Dear Veron,

Thanks for your email.
Please be inform that driver was inexperience driver, therefor YIDR applied.
The final excess will be S\$6000.00. (YIDR 3000.00 + OD excess 3000.00)
Excess: S\$6,000.00

Thankyou
Best Regards.

Yap Wei Joe
AIG
Express Claim Adjuster,
Singapore- Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext : 1012220
E: Weijoe.Yap@aig.com

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Monday, September 02, 2019 4:23 PM
To: Yap, Weijoe; claims@premiumauto.com.sg
Cc: Parthiban, Theerthan; Lim, Sheng Yang; SUR
Subject: [EXTERNAL] RE: - typo in OI GIA statement/ SMG6109R

This message is from an external sender; be cautious with links and attachments.

Dear Wei Joe,

Amend copy uploaded in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yap, Weijoe <Weijoe.Yap@aig.com>
Sent: Monday, 2 September 2019 2:09 PM
To: claims@premiumauto.com.sg
Cc: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>;

SUR <sur@lkkauto.com>

Subject: - typo in OI GIA statement/ SMG6109R



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นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부파일을 엽니다.

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| | |
|-------------------------------------|----------------------------------|
| Vehicle Owner Particulars | |
| Owner ID Type: | Foreign Identification Number |
| Owner ID: | 462P |
| Vehicle Details | |
| Vehicle No.: | SMG6109R |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 28 Aug 2019 |
| Vehicle Make: | AUDI |
| Vehicle Model: | Q5 SPORT 2.0 TFSI QU S TRONIC |
| Primary Colour: | Black |
| Manufacturing Year: | 2018 |
| Engine No.: | DAX046779 |
| Chassis No.: | WAUZZZFYXJ2241758 |
| Maximum Power Output: | 185.0 kW (248 bhp) |
| Open Market Value: | \$42,847.00 |
| Original Registration Date: | 26 Dec 2018 |
| First Registration Date: | 26 Dec 2018 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$51,986.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 25 Dec 2028 |
| PARF Rebate Amount: | \$38,989.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 25 Dec 2028 |
| COE Category: | E - Open - all except motorcycle |
| COE Period(Years): | 10 |
| QP Paid: | \$30,959.00 |
| COE Rebate Amount: | \$28,862.00 |
| Total Rebate Amount: | \$67,851.00 |

The information contained herein is correct as at 28 Aug 2019

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 10306

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1032/2019/NS
Date : 29-Aug-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Li Yang
Address : 3 Leedon Heights
#24-03
Singapore 267951
Telephone : HP +65 84916241
Type of Claim : Own Damage Claims
Policy No. : 1800152058
Vehicle No : **SMG 6109 R**
Model Code : Audi Q5 SPORT 2.0 TFSI qu
Model / Year : 26/12/2018
Engine No : DAX 046779
Chassis No : WAUZZZFVXJ2241758
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-Aug-19
Place of Accident : NTU Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMG 6109 R

| S/n | Nature of Jobs | Estimated Charges | Surveyor's Recommendation |
|----------------------|---|----------------------|---|
| 1 | To remove and transfer rhs front door and rhs rear door's multi-lock system and power window devices. Inspect for damages. | S/N \$ 560.00 | ✓ |
| 2 | To dismantle and renew rhs front door and rhs rear door. Re-organise rear crash management components. Reinstall all parts removed. | \$ 2,400.00 | 1000. |
| 3 | To respray rhs front door, rhs rear door and door covers. | \$ 3,000.00 | 1500 $550 \times 2 = 1100$ Door Cover $\times 2 = 200 \times 2 = 400$ |
| 4 | To carry out diagnostic checks. | S/N \$ 192.00 | ✓ |
| TOTAL LABOUR CHARGES | | : <u>\$ 6,152.00</u> | |

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMG 6109 R

| S/N | Parts Description | Damaged Parts & Prices | |
|-----------------------------|---|------------------------|--------|
| | | S/Nett | Remark |
| 1 | FRONT DOOR - RH ^{LH} <i>Dented</i> | \$ 2,829.00 | ✓ |
| 2 | BONDING AGENT ? | NEC \$ 45.00 | ? |
| 3 | CLEANING SOLUTION ? | NEC \$ 65.00 | ? |
| 4 | FRONT DOOR ATTACHMENT PARTS ? | \$ 239.00 | ? |
| 5 | FRONT DOOR CATCH <i>Xbe new</i> | \$ 132.00 | + |
| 6 | TYRE PRESSURE DATA PLATE <i>new</i> | \$ 35.00 | ✓ |
| 7 | FRONT DOOR COVER - RH <i>new</i> | \$ 661.00 | ✓ |
| 8 | REAR DOOR - RH ^{LH} <i>Dented</i> | \$ 2,829.00 | ✓ |
| 9 | BONDING AGENT ? | NEC \$ 45.00 | ? |
| 10 | CLEANING SOLUTION ? | NEC \$ 65.00 | ? |
| 11 | REAR DOOR SEALING STRIP <i>new</i> | \$ 15.00 | + |
| 12 | REAR DOOR ATTACHMENT PARTS ? | \$ 201.00 | ? |
| 13 | REAR DOOR OUTER SEAL <i>new</i> | NEC \$ 190.00 | ✓ |
| 14 | REAR WEATHER STRIP - RH <i>new</i> | \$ 201.00 | + |
| 15 | REAR DOOR CATCH <i>new</i> | \$ 132.00 | + |
| 16 | REAR DOOR COVER - RH ^{LH} <i>new</i> | \$ 577.00 | ✓ |
| 17 | OUTER DOOR SEAL - FRONT <i>new</i> | NEC \$ 185.00 | ✓ |
| 18 | SUNDRIES ? | \$ 300.00 | ? |
| TOTAL SPARE PARTS | | \$ 8,746.00 | |
| TOTAL LABOUR CHARGES | | \$ 6,152.00 | |
| GRAND TOTAL | | \$ 14,898.00 | |

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Ling

Surveyed Date

: 30/08/19.

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 04 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|----------------------|---------------|--|---|---|------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 30 Aug 2019 15:52 | | 30 Aug 2019 15:14 Edit Adj Rpt | S\$10,558.00 Edit Estimates | S\$10,558.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | | | | | | | | | | | | | | | | |
|---|-----------|---------------|------------|----------|----------|-------------|--------------|------------|---------|---------|-------------|--------------|------------|-------|-------------|--|--|--|--|--|--|--|--|--|
| <div> <div>CLAIM SUBFOLDER DETAILS</div> <div> <div> Insured: LI YANG, ID: E41285410, Tel: +6584916241, Email: LEETHOERY@GMAIL.COM Vehicle Reg. No.: SMG6109R Claim Type: OD / 3300242464SG Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911 Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, Weijoe] Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 10/09/2019] Driver/Custodian: LI YANG (21 / Male), NRIC: E41285410, Tel: +6584916241 Email: LEETHOERY@GMAIL.COM </div> <div> <div>[Created by insurer]</div> 21/08/2019 12:00 - :59 [7 Months and 26 Days From LTA Reg Date (Man Yr)] 1800152058 (Comprehensive) Excess: S\$6,000.00 </div> </div> </div> | | | | | | | | | | | | | | | | | | | | | | | | |
| <div> <div>ASSOCIATED MAIL RECEIVED</div> <div> <ul style="list-style-type: none"> AIG_SG (02/09/2019): Alert - Adj Mandate Approved (S\$10558.00) - SMG6109R - Claim Handler: Yap, Weijoe... AIG_SG (02/09/2019): SMG6109R / OD / 21/08/2019 / Coverage & Excess update </div> </div> | | | | | | | | | | | | | | | | | | | | | | | | |
| <div> <div>ALL ASSOCIATED TASKS</div> <div> <div>View All Search Tasks Create New Task Complete</div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table> </div> </div> | | | | | Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? | No results. | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? | | | | | | | | | | | | | | | |
| No results. | | | | | | | | | | | | | | | | | | | | | | | | |

Claim Documents

*SMG6109R (3300242464SG)
OD

Aug 21 2019 12:00PM

[LI YANG]

Premium Automobiles Pte Ltd

| | | | | | | | | | | | | | |
|--------------------|-----------------|-----------------------------------|--|--------------------|--|--------------|--|--------------|--|------------|-------------------------------------|-------------------------------------|--|
| Upload Documents | | Upload Photos | | Compose New Letter | | Upload Video | | Upload Audio | | View | | Use Viewer | |
| Assessment Reports | | | | | | | | | | 1 per page | | <input checked="" type="checkbox"/> | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | Thumbnail | Print | | |
| 1 | 30/08/19 16:02 | Adjuster Immediate Advice | | | | | | | | 1 Load HTM | | | |
| | | | | | | | | | | 3 per page | | <input checked="" type="checkbox"/> | |
| Photos/Images | | | | | | | | | | Thumbnail | | Print | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | 1 Load JPG | <input checked="" type="checkbox"/> | | |
| 1 | 30/08/19 16:05 | General View | | | | | | | | 1 Load JPG | <input checked="" type="checkbox"/> | | |
| 2 | 30/08/19 16:05 | General View | | | | | | | | 1 Load JPG | <input checked="" type="checkbox"/> | | |
| 3 | 30/08/19 16:05 | General View | | | | | | | | 1 Load JPG | <input checked="" type="checkbox"/> | | |
| 4 | 30/08/19 16:05 | General View | | | | | | | | 1 Load JPG | <input checked="" type="checkbox"/> | | |
| 5 | 30/08/19 16:05 | General View | | | | | | | | 1 Load JPG | <input checked="" type="checkbox"/> | | |
| 6 | 30/08/19 16:05 | General View | | | | | | | | 1 Load JPG | <input checked="" type="checkbox"/> | | |
| 7 | 30/08/19 16:05 | General View | | | | | | | | 1 Load JPG | <input checked="" type="checkbox"/> | | |
| 8 | 30/08/19 16:05 | General View | | | | | | | | 1 Load JPG | <input checked="" type="checkbox"/> | | |
| 9 | 30/08/19 16:05 | General View | | | | | | | | 1 Load JPG | <input checked="" type="checkbox"/> | | |
| 10 | 30/08/19 16:05 | General View | | | | | | | | 1 Load JPG | <input checked="" type="checkbox"/> | | |
| 11 | 30/08/19 16:05 | General View | | | | | | | | 1 Load JPG | <input checked="" type="checkbox"/> | | |
| | | | | | | | | | | 1 per page | | <input checked="" type="checkbox"/> | |
| Documentation | | | | | | | | | | Thumbnail | | Print | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | 1 Load PDF | | | |
| 1 | 30/08/19 16:03 | Singapore Accident Statement | | | | | | | | 1 Load PDF | | | |
| 2 | 30/08/19 16:03 | Certificate of Insurance | | | | | | | | 1 Load PDF | | | |
| 3 | 30/08/19 16:04 | Insured's Driving License | | | | | | | | 1 Load PDF | | | |
| 4 | 30/08/19 16:04 | INTERVIEW FORM | | | | | | | | 1 Load PDF | | | |
| 5 | 30/08/19 16:04 | UNDERTAKING | | | | | | | | 1 Load PDF | | | |
| 6 | 30/08/19 16:04 | MARK ESTIMATE | | | | | | | | 1 Load PDF | | | |
| 7 | 02/09/19 16:20 | AMEND COPY | | | | | | | | 1 Load PDF | | | |
| 8 | 04/11/19 09:44 | ADDENDUM GIA REPORT | | | | | | | | 1 Load PDF | | | |

Linked Accident Report Documents

| | | | | |
|---------------------------|----------------|-----------------------------------|-----------------|-------------------------------------|
| | | | View Use Viewer | |
| | | | 1 per page | <input checked="" type="checkbox"/> |
| Assessment Reports | | | Thumbnail | Print |
| No | Finalized On | Premium Automobiles Pte Ltd (UBI) | 1 | Load HTM |
| 1 | 28/08/19 17:03 | Accident Statement | 1 | Load JPG |
| 2 | 02/09/19 16:14 | Addendum Sheet | 1 | Load HTM |
| 3 | 02/09/19 16:14 | Accident Statement Addm. #1 | 1 | Load JPG |
| 4 | 04/11/19 09:05 | Addendum Sheet | 1 | Load HTM |
| 5 | 04/11/19 09:05 | Accident Statement Addm. #2 | 1 | |
| | | | 3 per page | <input checked="" type="checkbox"/> |
| Photos/Images | | | Thumbnail | Print |
| No | Finalized On | Premium Automobiles Pte Ltd (UBI) | 1 | Load JPG |
| 1 | 28/08/19 16:54 | Accident Photo | 1 | Load JPG |
| 2 | 28/08/19 16:54 | Accident Photo | 1 | Load JPG |
| 3 | 28/08/19 16:54 | Accident Photo | 1 | Load JPG |
| 4 | 28/08/19 16:54 | Accident Photo | 1 | Load JPG |
| 5 | 28/08/19 16:54 | Accident Photo | 1 | Load JPG |
| 6 | 28/08/19 16:54 | Accident Photo | 1 | Load JPG |
| 7 | 28/08/19 16:54 | Accident Photo | 1 | Load JPG |
| 8 | 28/08/19 16:54 | Accident Photo | 1 | Load JPG |

| | | | | | |
|----------------------|----------------|-----------------------------------|------------|----------|-------------------------------------|
| 9 | 28/08/19 16:54 | Accident Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 10 | 28/08/19 16:54 | Accident Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 11 | 28/08/19 16:54 | Accident Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 12 | 28/08/19 16:54 | Accident Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | | <input checked="" type="checkbox"/> |
| No | Finalized On | Premium Automobiles Pte Ltd (UBI) | Thumbnail | Print | |
| 1 | 28/08/19 16:57 | Sketch Plan | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 2 | 28/08/19 16:57 | Sketch Plan #2 | 1 | Load JPG | <input checked="" type="checkbox"/> |

Documents Checklist

| | | | | |
|--|--|-------|------|-------|
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| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div> | | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | | |

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19015375/AVF3N2

Date: 04/11/2019

REFERENCE

Insured/Claimant: LI YANG Policy No: 1800152058
Date of Loss: 21/08/2019 Nature of Claim: OD Claim No: 3300242464SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMG6109R Engine No: DAX046779
Make & Model: AUDI Q5, 2.0 TFSI Quattro (A) Chassis No: WAUZZZFVXJ2241758
Reg. Date: 26/12/2018 (Man. Year: 2018) Odometer: 1720 km
Colour: Black
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$180,000.00
Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55R19 Rear Tyre Size: 235/55R19
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

| | Repairer's | Adjuster's | Difference | Diff % |
|--------------------------------------|------------------|------------------|-----------------|--------------|
| Parts | 8,746.00 | 7,306.00 | 1,440.00 | 16.46 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 6,152.00 | 3,252.00 | 2,900.00 | 47.14 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (\$\$) | 14,898.00 | 10,558.00 | 4,340.00 | 29.13 |
| - Excess (\$\$) | 6,000.00 | 6,000.00 | 0.00 | 0.00 |
| (\$\$) | 8,898.00 | 4,558.00 | 4,340.00 | 48.78 |
| + GST 7.00/7.00% (\$\$) | 622.86 | 319.06 | 303.80 | 48.78 |
| Nett Amount (\$\$) | 9,520.86 | 4,877.06 | 4,643.80 | 48.78 |

INSPECTION

Date of Assignment: 30/08/2019

Date Inspected: 30/08/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

PLEASE BE INFORMED THAT OI WITHDRAWN CLAIM

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$960.00 NETT)

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|------------------------------|---------------|-------------|--------------|
| 1 | 1 | | *FRONT DOOR-LH | Dented | 2,829.00 FS | *2,829.00 FS |
| 2 | 1 | | *BONDING AGENT | *Check | 45.00 FS | *- FS |
| 3 | 1 | | *CLEANING SOLUTION | *Check | 65.00 FS | *- FS |
| 4 | 1 | | *FRONT DOOR ATTACHMENT PARTS | *Check | 239.00 FS | *- FS |
| 5 | 1 | | *FRONT DOOR CATCH | Not Necessary | 132.00 FS | *- FS |
| 6 | 1 | | *TYRE PRESSURE DATA PLATE | Necessary | 35.00 FS | *35.00 FS |
| 7 | 1 | | *FRONT DOOR COVER-RH | Necessary | 661.00 FS | *661.00 FS |
| 8 | 1 | | *REAR DOOR-LH | Dented | 2,829.00 FS | *2,829.00 FS |
| 9 | 1 | | *BONDING AGENT | *Check | 45.00 FS | *- FS |
| 10 | 1 | | *CLEANING SOLUTION | *Check | 65.00 FS | *- FS |
| 11 | 1 | | *REAR DOOR SEALING STRIP | Not Necessary | 15.00 FS | *- FS |
| 12 | 1 | | *REAR DOOR ATTACHMENT PARTS | *Check | 201.00 FS | *- FS |
| 13 | 1 | | *REAR DOOR OUTER SEAL | Necessary | 190.00 FS | *190.00 FS |
| 14 | 1 | | *REAR WEATHER STRIP-RH | Not Necessary | 201.00 FS | *- FS |
| 15 | 1 | | *REAR DOOR CATCH | Not Necessary | 132.00 FS | *- FS |
| 16 | 1 | | *REAR DOOR COVER-LH | Necessary | 577.00 FS | *577.00 FS |
| 17 | 1 | | *OUTER DOOR SEAL-FRONT | Necessary | 185.00 FS | *185.00 FS |
| 18 | 1 | | *SUNDRIES | *Check | 300.00 FS | *- FS |

F=Franchise part. S=SpcNett.

| | | |
|--------------------------|-----------------|-----------------|
| Total Parts (S\$) | 8,746.00 | 7,306.00 |
|--------------------------|-----------------|-----------------|

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------------|--|----------|-----------------|-----------------|
| Labour Items | | | | |
| 1 | TO REMOVE AND TRANSFER RHS FRONT DOOR AND RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES | New | 560.00 | 560.00 |
| 2 | TO DISMANTLE AND RENEW RHS FRONT DOOR AND RHS REAR DOOR.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED | New | 2,400.00 | 1,000.00 |
| 3 | TO RESPRAY RHS FRONT DOOR,RHS REAR DOOR AND DOOR COVERS | New | 3,000.00 | 1,500.00 |
| 4 | TO CARRY OUT DIAGNOSTIC CHECKS | New | 192.00 | 192.00 |
| Gross Labour Cost (S\$) | | | 6,152.00 | 3,252.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >