

INSURANCE

INS. CASE OWNER

CC4/III1901

5370

Apt 53

LKK

IDAC

Surveyor:

Sulhan

DOB:

ASSIGNMENT

20/8/19

Date / Time:

20/8/19

Registered in Merimen:

20/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 20855

Name of Insured:

ITPL

Insured Tel No.:

HP:

Excess Sec II :S5

D.O.A:

20/8/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: TAN KENY LUN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

MILWAUKEE

MYNOM

TOA P404 LOR 8 TWO5 LOR 6

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SMK 74172



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

CAS



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

9/9/19

III VDS

14/11/19

File -> type mandate

24/12/19

File -> su li to send pr

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

Agreed / Assessed) BOLA S/N No. 27

Email

Call

Repair Cost:

S\$

1498.80

Loss of Rental (LOR):

S\$

300.00

( 3 days)

<#100

Loss of Use (LOU):

S\$

-

(5 x days)

Loss of Income (LOI):

S\$

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search:

S\$

36.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

Total:

S\$

1835.25

Global Sum S\$:

1830.00

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

S\$

1830.00

Name 1:

Cas Garage Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

-

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

-

Email

Call

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format:

3) Survey fee:

18/5/2020

330.00

SS REP BY:

REF:

Adrian

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)



Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 3 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SMK74172 Yr Regn: 2019 April  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Hyundai Elite c.c. 1591  
 Colour: Red A/C: Insured / Std / NI / NA  
 Sp. Reading: 7763 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: KMH D84CMK4893023  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 205/55R16  
 R: 205/55R16  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Kunho  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal. 06 mm R/Bal. 06 mm  
 L/Bal. 06 mm L/Bal. 06 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 29/08/19  
 Survey held at CAS  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP III
	PIP \$ 1498.00 (Bal \$ 3859.60 / 727.1)
	MV :
	PV :
	Nett:

Date/Time, File Pass to?	Date/Time, File Return to?
1)	2)
3)	4)
5)	6)
Prel. Report:	
Final Report:	

Part Prices Check:

IN OUT

Survey Fee:

Date:

Basic & Add.  
 S + RS, SI  
 Photos  
 Others  
 TOTAL


**CAS GARAGE PTE LTD**

(Reg No. 201128067M)

1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY, SINGAPORE 417883

**VEHICLE REPAIR ESTIMATE**Insurance Company: INDIA INTERNATIONAL INSURANCE PTE LTD  
(MOTOR CLAIMS DEPT)Address: NO 64, CECIL STREET #04-05  
IOB BUILDING, S(049711)*Xiao Tony*

Telephone: 63476100 Fax: 62244174

Email: [motorclaim@iil.com.sg](mailto:motorclaim@iil.com.sg)

Make/ Model : HYUNDAI AVANTE

Date: 20.08.2019

Chassis No : KMHD841CMKU893023

Vehicle No: SMK7417Z

Date/Time of Accide 20.08.2019/1725

Reg date : 24.04.2019

**Materials Cost/ Spare Parts Cost****TO BE COMPLETED BY SERVICE ADVISOR**

ITEMS	PARTS DESCRIPTION	QTY	LIST PRICE \$		FINAL PRICE \$
1	REAR BOOTLID <i>new</i>	1	\$ 1,823.60		\$ <del>+</del> 1,823.60
2	REAR BUMPER <i>Detd</i>	1	\$ 655.80		\$ <del>✓</del> 655.80
3	REAR BUMPER LOWER <i>Detd</i>	1	\$ 492.70		\$ <del>✓</del> 492.70
4	REAR BUMPER RETAINERS <i>new</i>	2	\$ 85.90		\$ <del>+</del> 171.80
5	REAR BUMPER REFLECTOR <i>new</i>	2	\$ 245.80		\$ <del>+</del> 491.60
Total List Price Cost					\$ 3,635.50

PARTS DISCOUNT 20% \$ 2,908.40

*1148.5**918.80*

SPECIAL NETT	PARTS DESCRIPTION	QTY	PRICE \$	FINAL PRICE \$
1	REVERSE SENSORS	1 SET	\$ 250.00	\$ 250.00
2	REAR NUMBER PLATE WITH CASING	1 SET	\$ 50.00	\$ 50.00
3	REAR BUMPER CLIPS	1 SET	\$ 30.00	\$ 30.00
Total Special Nett Items				\$ 330.00

30

Labour Works/ Panel Beating Related Works	
Job Scope	Quotation
TO RENEW DAMAGED PARTS, REPLACE, BEAT, WELD, REALIGN, STRAIGHTENED MEMBER	\$ 600.00
250	
Spray Painting	
Job Scope	Quotation
TO RESPRAY AFFECTED AREAS	\$ 600.00
250	
Others Cost (Accident Repair Related Expenses)	
Job Scope	Quotation
TO TUFFCOAT AFFECTED AREA	\$ X 150.00
TO REMOVE/ REFIT REAR INTERIOR UPHOSTERY	\$ X 150.00
TO REMOVE/ REFIT WIRING CHECKS ON REAR TAILAMPS	\$ X 120.00
TO REMOVE/ REPLACE REVERSE SENSORS AND DISTANCE SETTLING	\$ 50 150.00
TO APPLY UNDERCOATING ON REPAIRED AND REPLACED PANEL	\$ X 200.00
TO REMOVE AND REPLACE BOOTLID MECHANISM	\$ X 150.00
Total Others Cost	\$ 920.00
GRAND TOTAL	
\$ 5,358.40	

550

# CAS GARAGE PTE LTD

UEN 201828067M

1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY,  
SINGAPORE 417883

## CAS GARAGE PTE LTD

Person Incharge: Allan  
Direct Contact: +65 8782 7171  
Email: allangoh.cas@gmail.com  
Fax : 6509 9501  
TEL: 64842220

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian Lj  
29/08/19.

P/P 032p.

total: 1458.80

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Thursday, 29 August 2019 4:26 PM  
**To:** Nicole Chong; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Manivel Priyadarshini  
**Subject:** RE: PRI - SMK 7417Z AND SHA 2085S ALONG LOR 8 TOA PAYOH SLIP RD INTO LOR 6 TOA PAYOH ON 20.08.2019

4:34 pm @ 29/8/19  
vehicle in  
person @ Nicole  
SUR @ Admin

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMK7417Z and let us have your report urgently.

This claim will be handled by Ms Priya.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** Nicole Chong [mailto:nicolechong.cas@gmail.com]  
**Sent:** 29 August, 2019 3:44 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Fwd: PRI - SMK 7417Z AND SHA 2085S ALONG LOR 8 TOA PAYOH SLIP RD INTO LOR 6 TOA PAYOH ON 20.08.2019

Dear Sir/Madam,

RESEND

Regards,  
Nicole Chong  
**CAS Garage Pte. Ltd.**  
Addr: 1 Kaki Bukit Ave 6, #02-22  
Autobay. Singapore (417883)

Hp: 9791 6119  
Office: 6484 2220  
UEN: 201828067M

----- Forwarded message -----

From: **Nicole Chong** <[nicolechong.cas@gmail.com](mailto:nicolechong.cas@gmail.com)>

Date: Thu, 29 Aug 2019 at 10:37

Subject: Re: PRI - SMK 7417Z AND SHA 2085S ALONG LOR 8 TOA PAYOH SLIP RD INTO LOR 6 TOA PAYOH ON 20.08.2019

To: <[motorclaims@iii.com.sg](mailto:motorclaims@iii.com.sg)>, <[lalitha@iii.com.sg](mailto:lalitha@iii.com.sg)>

Dear All,

We sent for PRI request on 26.08.2019 1212hrs, but until now haven't received any respond from your side.

kindly arrange for PRS ASAP.

Regards,

*Nicole Chong*

**CAS Garage Pte. Ltd.**

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Hp: 9791 6119

Office: 6484 2220

UEN: 201828067M

On Wed, 28 Aug 2019 at 12:00, Nicole Chong <[nicolechong.cas@gmail.com](mailto:nicolechong.cas@gmail.com)> wrote:

Dear All,

RESEND

Dear Sir/Madam

Kindly arrange survey our client's vehicle.

Do let us know when is the available date and time for inspection of the vehicle at:

**CAS Garage Pte. Ltd.**

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Once arranged, please contact Allan Goh at 8782 7171 during the inspection.

Thank you and have a nice day! Hope to hear from you soon

Regards,

*Nicole Chong*

**CAS Garage Pte. Ltd.**

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Hp: 9791 6119

Office: 6484 2220

UEN: 201828067M

----- Forwarded message -----

From: **Nicole Chong** <[nicolechong.cas@gmail.com](mailto:nicolechong.cas@gmail.com)>

Date: Mon, 26 Aug 2019 at 12:12

Subject: PRI - SMK 7417Z AND SHA 2085S ALONG LOR 8 TOA PAYOH SLIP RD INTO LOR 6 TOA PAYOH ON 20.08.2019

To: <[motorclaims@iii.com.sg](mailto:motorclaims@iii.com.sg)>

Dear Sir/Madam

Kindly arrange survey our client's vehicle.

Do let us know when is the available date and time for inspection of the vehicle at:

**CAS Garage Pte. Ltd.**

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Once arranged, please contact Allan Goh at 8782 7171 during the inspection.

Thank you and have a nice day! Hope to hear from you soon

Regards,

*Nicole Chong*

**CAS Garage Pte. Ltd.**

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Hp: 9791 6119

Office: 6484 2220

UEN: 201828067M

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



## Hsiao Tong (LKKAUTO)

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**From:** Nicole Chong <nicole@casgarage.sg>  
**Sent:** Tuesday, 10 December 2019 11:20 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; CAS Garage Garage; Allan Goh  
**Subject:** Re: Your Ref: SMK7417Z \*Our Ref: CC4/III19015370/Apb3 [ACCIDENT INVOLVING SHA 2085S(III) AND SMK 7417Z ON 20/08/2019]  
**Attachments:** 7417lod.pdf

Dear Hsiao Tong,

Please find the attached LOD.

Kindly arrange for settlement.

On Thu, 28 Nov 2019 at 08:13, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$1,498.80**(before GST) with **03** repair days.

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Aug 2019 15:02	Clm Dtl Modified	Claimant's Name: -> SEEZER PAULOSE. Claimant's ID: -> S1323177Z.	[A] Lau Shu Pei
2	30 Aug 2019 15:02	Clm Veh Model Changed	(200324) HYUNDAI AVANTE 1.6 (A).	[A] Lau Shu Pei
3	30 Aug 2019 15:02	Clm Created	Reg No: SMK7417Z. Acct Date: 2019/08/20. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Cas Gara ge Pte Ltd (HQ)	[A] Lau Shu Pei
4	30 Aug 2019 15:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	30 Aug 2019 15:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/10	[A] Lau Shu Pei
6	30 Aug 2019 15:02	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	30 Aug 2019 15:02	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	30 Aug 2019 15:02	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
9	03 Sep 2019 12:10	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	03 Sep 2019 16:24	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 27)	[A] CHEW HSIAO TONG
11	04 Sep 2019 11:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/10	[I] Priya
12	04 Sep 2019 11:23	Adj Mandate Set	Approved:0.00.	[I] Priya
13	20 Nov 2019 13:51	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	20 Nov 2019 13:51	Clm Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
15	20 Nov 2019 13:51	Clm Dtl Modified	JPJ Reg. Date: -> 2019/04/24.	[A] JOANNE LEE KHANG MIN
16	20 Nov 2019 13:51	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	12 Dec 2019 09:10	Adj Mandate Request	Cur.Req:1835.25:PODS Liability: 100% *Quantum: (a)COR: \$1,498.80 + (b)LOR(3days x \$100.00): \$300.00 + (c)LTA/GIA search fee: \$36.45 = Total: \$1,835.25 *Vehicle Model: Hyundai Avante (1591cc) *3 recommendation repair days *For your approval please	[A] CHEW HSIAO TONG

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2265106	02 Sep 2019 08:49:15	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMK7417Z	SHA20855	11.77
2351309	20 Nov 2019 13:51:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMK7417Z	SHA20855	11.77

## Print Received Message

This mail is associated with :

**\*SMK7417Z (MCT19080518)  
[SHA2085S]**

TP

SEEZER PAULOSE

Aug 20 2019 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

Cas Garage Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 12/12/2019 11:04 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1835.25) - SMK7417Z - Claim Handler: Priya

Approved:1835.25;Request TP WS to issue Tax Invoice for Repairs In III's favour

## Hsiao Tong (LKKAuto)

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**From:** Nicole Chong <nicole@casgarage.sg>  
**Sent:** Wednesday, 18 December 2019 5:09 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; CAS Garage Garage; Allan Goh  
**Subject:** Re: Your Ref: SMK7417Z \*Our Ref: CC4/III19015370/Apb3 [ACCIDENT INVOLVING SHA 2085S(III) AND SMK 7417Z ON 20/08/2019]

Dear Hsiao Tong,

We agree 1,830 (all in)

Kindly arrange DV to us.

On Wed, 18 Dec 2019 at 08:15, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,830.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Nicole Chong <[nicole@casgarage.sg](mailto:nicole@casgarage.sg)>

**Sent:** Tuesday, 10 December 2019 11:20 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CAS Garage Garage <[contact@casgarage.sg](mailto:contact@casgarage.sg)>; Allan Goh <[allan@casgarage.sg](mailto:allan@casgarage.sg)>

**Subject:** Re: Your Ref: SMK7417Z \*Our Ref: CC4/III19015370/Apb3 [ACCIDENT INVOLVING SHA 2085S(III) AND SMK 7417Z ON 20/08/2019]

Dear Hsiao Tong,

Please find the attached LOD.

Kindly arrange for settlement.

On Thu, 28 Nov 2019 at 08:13, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at P/P \$1,498.80(before GST) with 03 repair days.

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 9 September 2019 9:57 AM

**To:** [nicolechong.cas@gmail.com](mailto:nicolechong.cas@gmail.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Your Ref: SMK7417Z \*Our Ref: CC4/III19015370/Apb3 [ACCIDENT INVOLVING SHA 2085S(III) AND SMK 7417Z ON 20/08/2019]

Your Ref: **SMK7417Z**

Without Prejudice

Our Ref: CC4/III19015370/Apb3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHA 2085S(III) AND SMK 7417Z ON 20/08/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Regards,

*Nicole Chong*

Admin and Finance Officer

**CAS Garage Pte. Ltd.**

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Hp: 9791 6119

Office: 6484 2220

UEN: 201828067M

Regards,

*Nicole Chong*

Admin and Finance Officer

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...CLAIM SUBFOLDER...(Pending for Survey Report)  
Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Aug 2019 <a href="#">Edit Reg</a>		29 Aug 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$51,498.80</b> <a href="#">Edit Estimates</a>	<b>\$51,498.80</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	SEEZER PAULOSE, ID: S13231772		
Vehicle Reg. No.:	SMK7417Z	Date of Loss:	20/08/2019 00:00 - :59 [3 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19080518	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHA20855	Policy No. (Claimant):	
		Excess:	
Repairer:	Cas Garage Pte Ltd (HQ) No.1, Kaki Bukit Ave 6, #02-22 Autobay, 417883 Kaki Bukit - Tel: 9090 1222		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 10/09/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III\_SG (12/12/2019): Alert - Adj Mandate Approved (\$1835.25) - SMK7417Z - Claim Handler: Priya
- III\_SG (04/09/2019): Alert - Adj Mandate Approved (\$0.00) - SMK7417Z - Claim Handler: Priya

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

\*SMK7417Z (MCT19080518)  
[SHA2085S]  
TP  
SEEZER PAULOSE  
Aug 20 2019 12:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Cas Garage Pte Ltd

Upload DocumentsUpload PhotosCompose New Letter

ViewView in Browser

Photos/Images				3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	03/09/19 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
2	03/09/19 16:23	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
3	03/09/19 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
4	03/09/19 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
5	03/09/19 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
6	03/09/19 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
7	03/09/19 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
8	03/09/19 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
9	03/09/19 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
10	03/09/19 16:23	General View		Load JPG	<input checked="" type="checkbox"/>
11	12/11/19 17:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
12	12/11/19 17:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
13	12/11/19 17:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
14	12/11/19 17:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
15	12/11/19 17:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
16	12/11/19 17:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
17	12/11/19 17:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
18	12/11/19 17:14	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	30/08/19 15:02	EMAIL FROM III DD 29082019		Load PDF	
2	30/08/19 17:05	TP GIA REPORT		Load PDF	
3	12/12/19 09:08	LOD		Load PDF	
4	12/12/19 09:08	Authorisation to Act		Load PDF	
5	12/12/19 09:08	Workshop Invoice		Load PDF	
6	12/12/19 09:08	Rental Invoice & Agreement		Load PDF	
7	12/12/19 09:08	LTA Search Fee		Load PDF	
8	12/12/19 09:08	GIA RPT Search Fee		Load PDF	
9	19/03/20 10:21	DISCHARGE VOUCHER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	02/09/19 08:48	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19015370/APS3Q2

Date: 19/03/2020

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No : SMK7417Z Insured Vehicle No : SHA2085S  
 Date of Loss: 20/08/2019 Nature of Claim: TP Claim No: MCT19080518

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMK7417Z Engine No: G4FGKU125806  
 Make & Model: HYUNDAI AVANTE, 1.6 (A) Chassis No: KMHD841CMKU893023  
 Reg. Date: 24/04/2019 (Man. Year: 2019) Odometer: 7763 km  
 Colour: Red  
 Engine Capacity: 1591 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
 Front Left Side: Kumho 6 mm Rear Left Side: Kumho 6 mm  
 Front Right Side: Kumho 6 mm Rear Right Side: Kumho 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,238.40	948.80	2,289.60	70.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,120.00	550.00	1,570.00	74.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>5,358.40</b>	<b>1,498.80</b>	<b>3,859.60</b>	<b>72.03</b>
+ Car Rental (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		36.45		
<b>Nett Liability (S\$)</b>		<b>1,835.25</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,830.00</b>		

## INSPECTION

Date of Assignment: 29/08/2019  
 Date Inspected: 29/08/2019 Inspected At: Cas Garage Pte Ltd (HQ)  
 No.1, Kaki Bukit Ave 6, #02-22  
 Autobay  
 Singapore 417883  
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 22 Nov 2019)
Parts:	143	HYUNDAI AVANTE 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMK7417Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOTLID	Not Necessary	1,823.60 FL	*- FL
2	1		*REAR BUMPER	Deformed	655.80 FL	*655.80 FL
3	1		*REAR BUMPER LOWER	Deformed	492.70 FL	*492.70 FL
4	2		*REAR BUMPER RETAINERS	Not Necessary	171.80 FL	*- FL
5	2		*REAR BUMPER REFLECTOR	Not Necessary	491.60 FL	*- FL
6	1		*SET REVERSE SENSORS	Not Necessary	250.00 FS	*- FS
7	1		*SET REAR NUMBER PLATE WITH CASING	Not Necessary	50.00 FS	*- FS
8	1		*SET REAR BUMPER CLIPS	Necessary	30.00 FS	*30.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (S\$)	3,965.50	1,178.50
- List Item Discount on L Items 20.00/20.00% (S\$)	727.10	229.70
Total Parts (S\$)	3,238.40	948.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RENEW DAMAGED PARTS ,REPLACE ,BEAT ,WELD ,REALIGN ,STRAIGHTENED MEMBER	New	600.00	250.00
2	TO RESPRAY AFFECTED AREAS	New	600.00	250.00
3	TO TUFFCOAT AFFECTED AREA	New	150.00	0.00
4	TO REMOVE/REFIT REAR INTERIOR UPHOLSTERY	New	150.00	0.00
5	TO REMOVE/REFIT WIRING CHECKS ON REAR TAILLAMPS	New	120.00	0.00
6	TO REMOVE/REPLACE REVERSE SENSORS AND DISTANCE SETTLING	New	150.00	50.00
7	TO APPLY UNDERCOATING ON REPAIRED AND REPLACED PANEL	New	200.00	0.00
8	TO REMOVE AND REPLACE BOOTLID MECHANISM	New	150.00	0.00
Gross Labour Cost (S\$)			2,120.00	550.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >