

ASS. REC. BY:

REF: CS/MSG, M015351/RIV3021 Special Instructions:

Surveyor: Rasu

ASSIGNMENT (Office)

From (Person): Monica Chung Pei Zhen of

MSG

Date/Time: 29/08/2019

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SDN 77283

Insured:

at Workshop m/s Volkswagen Group Singapore Pte Ltd

Tel: 6305 7293

of 247 Alexandra Road

Policy No: 29113332

Claim No: 602649

Sum Insured:

Excess: \$1500.00

Make of Veh:

D.O.A 10/08/2019

(Client's Record)

CA REV / REP. / REV 24 HRS

H.O.D Endorsement:

Date/Time: 04:43pm @ 29/08/2019 Person Contacted:

Edmund

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SDN 77283 C04/I2219614251/M3 D.O.A 10/08/2019
30/8/19	Revert via merimen
3/9/19	Recd approved \$5644.99 from Chen How by merimen
3/9/19	Informed Pearllyn C/A ex \$1500 by email
25/9/19	Final fig \$5644.99 confirmed by email (Recd 2243.33, 28/9)

ASSIGNED BY: PASUL

REF:

MS19 CS/MSG 19015351/R1V43

0276

ASSIGNMENT

From:

Date:

30.8.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SDN 77285

at Workshop m/s

Volkswagen Group

of 247 Alexandra Road

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

\$1500.00

(Client's Record)

Name of Veh:

4.00pm owner waiting

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

144K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lim Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SDN 77285

Yr Regn: 2018

ACC

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Tiguan HL280 c.c 1395

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

6630

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVG2225N2JW972674

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / R/Rim / STD A/Rim or

Tyre Size:

F:

235/55R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

10/08/19

D.O.I.

30/08/19

Survey held at

Volkswagen

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Page 1/2

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

25/8- typist

Report Format:

Merimen

Lump Sum / LB: 11

5644.99

Days Of Repair:

5

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Weekend (\$

Survey Fee:

150

Transportation:

3 = \$30

Phone:

Coffee:

11

TOTAL

161

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Aug 2019		29 Aug 2019 16:22 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All	
CLAIM SUBFOLDER DETAILS		[Created by insurer]			
Insured:	MOHAMED JOHARI KAZURA, ID: S7597027G, Tel: +6590307728			10/08/2019 22:00 - :59 [19 Months and 9 Days From LTA Reg Date (Man Yr)]	
Vehicle Reg. No.:	SDN7728S	Date of Loss:	29113332 (Comprehensive) Coverage: 28/12/2018 - 27/12/2020		
Claim Type:	OD / 602649	Policy/Cover Note No.:	Excess: S\$1,500.00		
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293				
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 30/08/2019]				
Driver/Custodian:	RADHIA JAMAL KAZURA (28 / Female) , NRIC: S9046294F, Tel: +6581271724 Email: RADHIA24@GMAIL.COM				
Adj Asg. Remarks:	Survey appt 30/08/19, 4pm. Owner waiting at Alexandra w/shop. Survey & revert. Please contact us ASAP if you cannot attend this assignment.				
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail			
There are no mail for this case.					
ALL ASSOCIATED TASKS					
		View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler
		Assigned By	Completed On	Created On	Done?
No results.					

View Received Message

This mail is associated with :

***SDN7728S (602649)**

OD

Aug 10 2019 10:00PM

[MOHAMED JOHARI KAZURA]

Volkswagen Group Singapore Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 03/09/2019 15:47 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5644.99) - SDN7728S - Claim Handler: Kwok Woon Choo

Approved:5644.99.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 3 September 2019 4:25 PM
To: Cheong Pearlyn (VGS - SG/Singapore)
Cc: Kong Charmaine (VGS - SG/Singapore; Wong Mely (VGS - SG/Singapore; Foo John (VGS - SG/Singapore; SUR; 'Tang, Shu Shi (VWG Singapore); Ong, Germaine (VWG Singapore); 'Chee, Steven (VWG Singapore)
Subject: SDN 7728S-DOA: 10/8/2019 (MSIG OD)

Dear Pearlyn,

As instructed by our client , please proceed to repair the **insured vehicle SDN 7728S (Excess \$1500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
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Attn: Monica Chung Pei Zhen

Date: 30 Aug 2019

Preliminary Advice

Vehicle No	: SDN7728S	Accident Date	: 10/08/2019
Make	: VOLKSWAGEN TIGUAN	Policy No.	: 29113332
Assignment Date	: 29/08/2019	Excess	: S\$1,500.00
Date of Inspection	: 30/08/2019	Est. Duration of Repair	: 6.00
Inspection At	: VOLKSWAGEN GROUP SINGAPORE PTE LTD (-) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,888.32
Revised Amount	:S\$	5,644.99
Check Items (Estimated)	:S\$	819.44
Total	:S\$	6,464.43

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	144,000.00
COE / PARF Rebate	:S\$	59,253.00
Salvage Value	:S\$	
Margin for Repair	:S\$	84,747.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	027G
Vehicle Details	
Vehicle No.:	SDN77285
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Aug 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TIGUAN HIGHLINE 280 TSI
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CZE390775
Chassis No.:	WVGZZZ5NZJW972674
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$34,622.00
Original Registration Date:	28 Dec 2018
First Registration Date:	28 Dec 2018
Transfer Count:	0
Actual ARF Paid:	\$40,471.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Dec 2028
PARF Rebate Amount:	\$30,353.00
Intended COE Rebate Details	
COE Expiry Date:	27 Dec 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,001.00
COE Rebate Amount:	\$28,900.00
Total Rebate Amount:	\$59,253.00

The information contained herein is correct as at 30 Aug 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/08/2019 14:00
Date Of Accident	10/08/2019 22:20
Exact Location Of Accident	ALONG COLLYER QUAY TWDS FINLAYSON GREEN
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDN7728S
Insured/Policyholder	
Name Of Registered Owner	MOHAMED JOHARI KAZURA
NRIC No	S7597027G
Email Address	JOHARI@SIFR.SG
Mobile Phone No	(LOCAL) +65-90307728
Alternative Phone No	OFFICE-90307728

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TIGUAN
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29113332 AV2
Cover Note Number	

Driver

Name of Driver	RADHIA JAMAL KAZURA
NRIC No	S9046294F
Date Of Birth	24/11/1990
Occupation	INDOOR
Date Of Driving Pass	15/09/2015
Driving Experience	3 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81271724
Fax Number	(LOCAL) +65-81271724
Contact Number	
Email Address	RADHIA24@GMAIL.COM



Address	241 ONAN ROAD
Postcode	424621
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SIBLING
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : IZUANTO GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MORE DETAILS PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC8385B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	TAN POH GUAN
NRIC/Passport Number	S1753737G
Contact Number	92724802
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

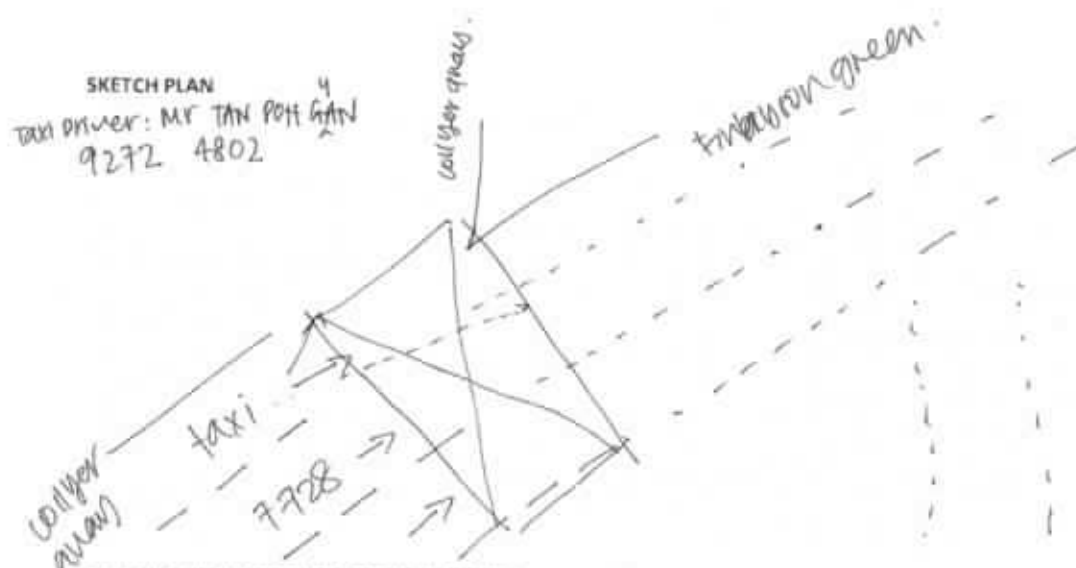
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

13/08/2019

Sketch Plan Pg. 2



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 10th of Aug 19, I was driving down in my vehicle (SPN7728) along Collyer Quay towards Finlayson Green 10:19pm on lane 2 (total of 3 lanes). as soon as I went past the traffic light of the junction of Collyer Quay and Robinson Road, I switched on my left indicator. The purpose of this was to indicate to other motorists around me that I was going to move towards lane 2 of Finlayson Green where there were another set of traffic lights. There were 5 lanes in total on Finlayson Green. I was in the middle of the yellow box and approaching lane 2 of Finlayson Green with my indicator. As I was approaching lane 2 of Finlayson Green, suddenly out of nowhere a taxi (STC 8385B) came from the left and cut straight into my lane and cut me off my direction. The taxi didn't put on any right signal and he very abruptly swerved into my lane. As the taxi cut into my lane very abruptly without signalling, I applied brakes immediately but wasn't able to avoid impact. The front left of my car had contact with the rear right of the taxi. There were damages to the taxi to the rear lower body as well as the wheel. There were damages to the lower front area of my car. As soon as the impact occurred, I got off the car with my passenger (IZU Auto, LC: S8910084D) to speak to the driver of the taxi.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

—Dumind behind.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

13/08/2019

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

We exchanged particulars took photos and agreed to proceed with our insurance companies and report with the police.

I believe the taxi was driving along behind my vehicle on lane 1 of Collyer Quay approaching Finlayson Green. As per road markings, Lane 1 vehicles on Collyer Quay/ Robinson road junction have an option to continue left (continue on Collyer Quay) or go towards Finlayson Green (straight). As per road markings, I would assume that ^{vehicle's} ~~vehicle's~~ on lane 1 of Collyer Quay should filter and keep left most ~~most~~ lane (lane 1 of Finlayson Green) before switching lanes. In the case of this accident, the taxi entered right and tried to get ~~that~~ ^{into} lane 2 even before crossing the yellow box. This is why the accident happened. I have in car video footage (front view) of the accident to corroborate my statement.

Fileh
14/8/2019



MSiG Insurance (Singapore) Pte. Ltd.
4 Shenton Way #21-01 SGT Centre 2 Singapore 068807
Tel: (65) 6827 7888 Fax: (65) 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

MOTOR INSURANCE COVER NOTE

Cover Note No. 50508563

A 29113332 Ar 2

The Insured named in the Schedule below having proposed for insurance in respect of the Motor Vehicle described in the Schedule below the risk is hereby HELD COVERED in the terms of the Company's usual form of Policy applicable thereto for the period as stated below unless the cover be terminated by the Company by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium otherwise payable for such insurance will be charged for the time the Company has been on risk.

SCHEDULE

Agent No. : 155346
Name of Insured : MOHAMED JOHARI KAZURA
Make and Description of Vehicle : VOLKSWAGEN TIGUAN 1.4 TSI HL
Vehicle Registration No. : SDN 22285
Year of Manufacture : 2018
Engine No. : GZE390775
Chassis No. : WVGZZZ5NZJW072674
Capacity : 1,395 Cubic Capacity
Cover Type : Comprehensive
Sum Insured (SGD) : Market Value
Period of Insurance : One year from Date of Registration of the vehicle with LTA
Excess (SGD) : As Agreed
Finance Company : DBS BANK LIMITED

\$1.5k + 7%
net: NO
- 30%

We hereby certify that this Cover Note is issued in accordance with the Provisions of the Motor Vehicles (Third Party Risks & Compensation) Act (Cap. 189) and Part IV of the Road Transport Act, 1967 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

Not valid unless countersigned by the
Company's Authorised Representative

Winner Consultancy Pte. Ltd.

MSiG Insurance (Singapore) Pte. Ltd.
Authorised Insurers

Amy Ler
Senior Vice President, Agencies

Date of Issue : 22/12/2018

This Cover Note is valid for 30 days from the date of issue.

XWCP/ANCH/2018/23308563/197

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



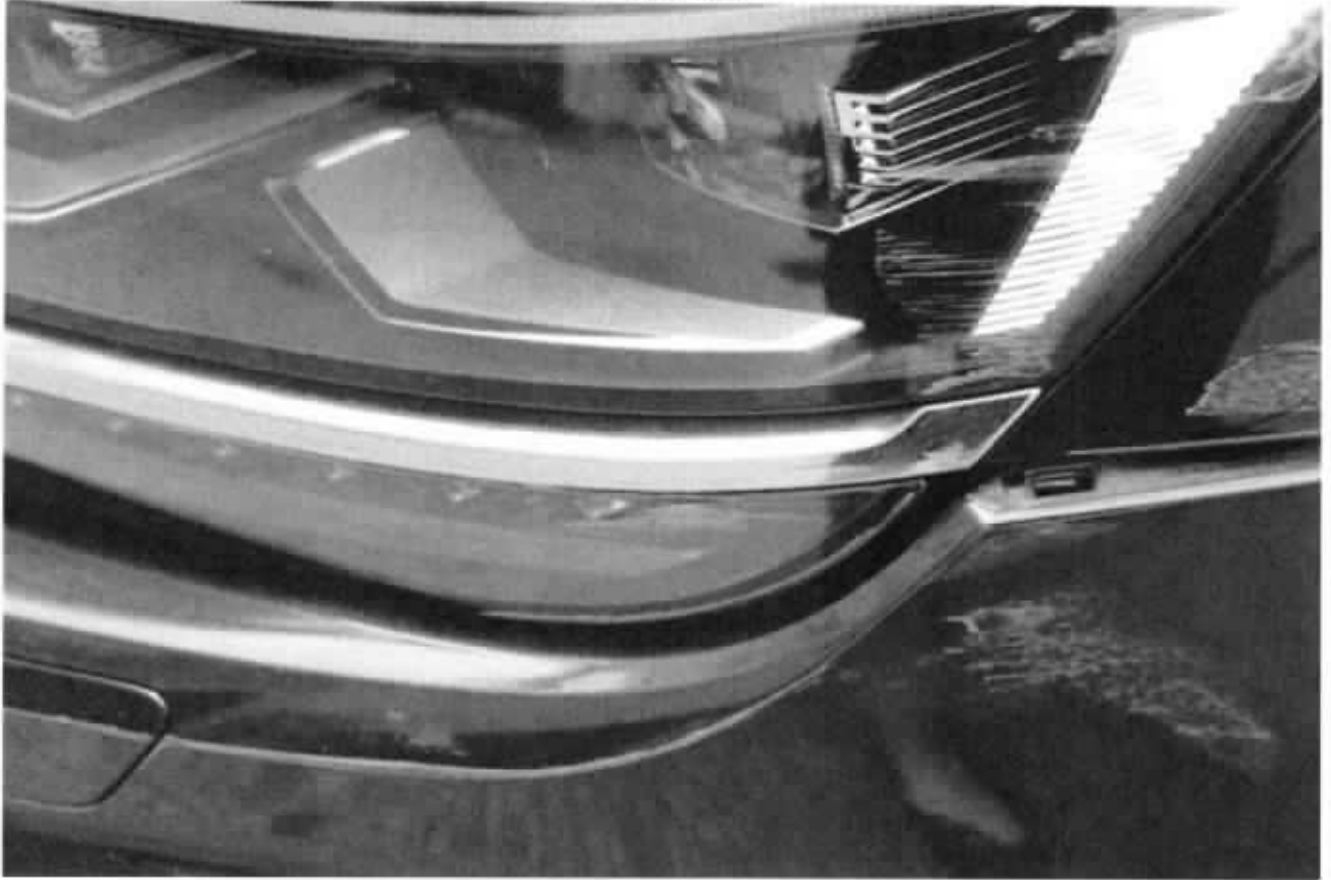
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-08 Singapore 048580
Tel: (65) 6224 0030 Fax: (65) 6224 0080
Operating Hours: Monday to Friday, 09:00 - 17:00
UEN: S96500302 / GST Reg. No.: M400017196

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: NRG819105276 Vehicle Registration No: SDN 77285
Name (as shown in NRIC): Radhia Samal Kaur NRIC/FIN/Passport No: 9904644F
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address: 711 Ocean Road Singapore: 424611
Contact (Tel): _____ Mobile No: 81271777
Email Address: Radhiya@gmail.com
Date of Accident: 10/08/16 Time of Accident: 22:20
Place of Accident: Collyer Quay 7th Floor Finlayson Green
Insurance Company: M&A (Winn)

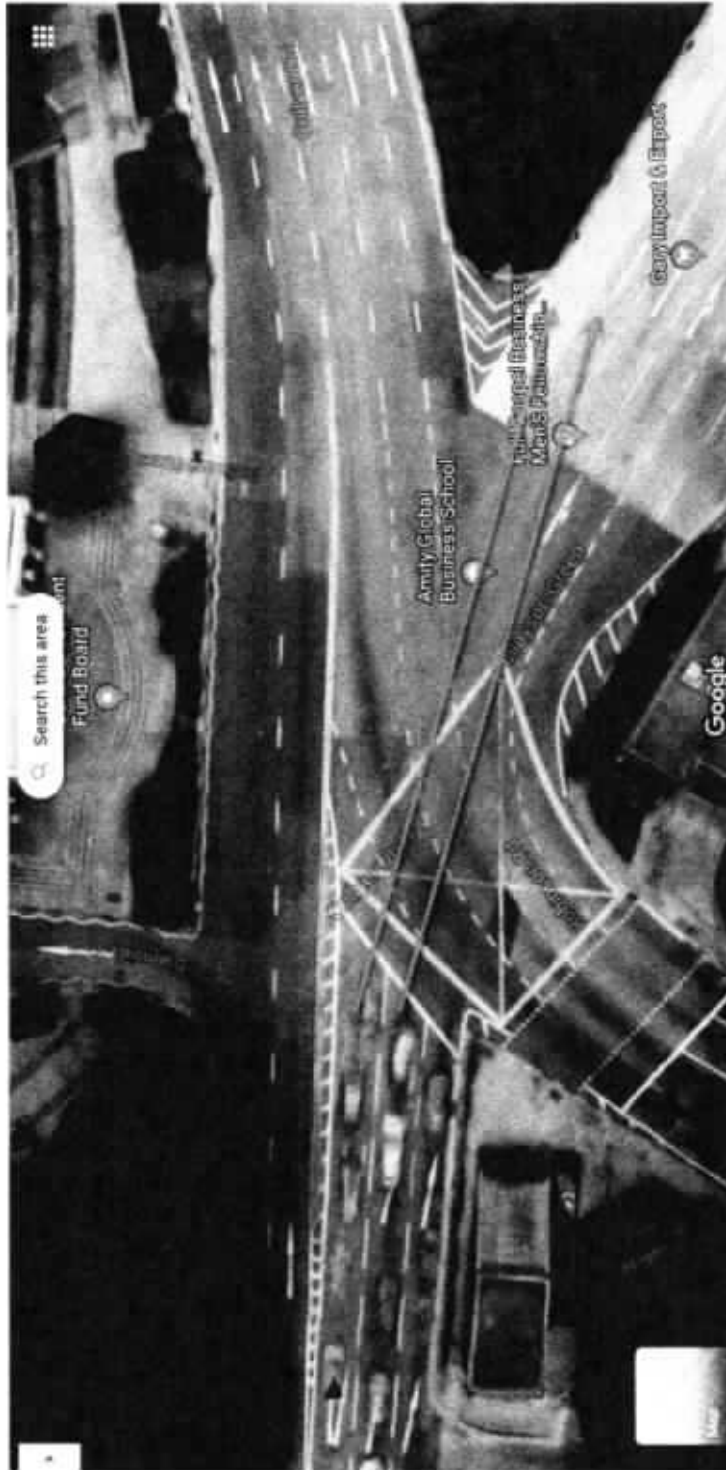
(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

→ I will be claiming from my own insurance (M&A)
for the repairs on my car
Additionally, the road signs on Collyer Quay and Finlayson Green
is unclear that the lane we were on is allowed to
go onto lane 1 and 2 of Finlayson. There is also no
dotted lines to show which lanes we follow through to
the dedicated lane.

→ Radhiya
Policyholder / Driver's Signature
Date: 23 AUG 2016

VOLKSWAGEN
GROUP
SINGAPORE
Reporting Centre Personnel's Signature
Name: 030001
NRIC/FIN No.: _____
Date: _____



APR: 20/08/19, 1600, 247 ✓ MSTG (UTMA) OD/Recovery

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz Reg No: 199101494Z
GST No: M200985052



called MS Radhika
81 231724
OVERSEAS
from
02/08/19
2 weeks

Quotation Non binding - Preview

Page 1/2
Document no
Document date 26-08-2019
Customer no 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019001674/ 1
Job order date 13-08-2019
Service Advisor YEN MEI WONG

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
MOHAMED
JOHARI KAZURA
42 ARAB STREET
Singapore 199741

License plate	Model code	First registration	VIN	Model	Mileage
SDN7728S	AD14PY	28-12-2018	WVGZZZ5NZJW972674	Tiguan Highline 1.4 TSI 110kW DSG	5,243

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs	200.00	#1	200.00	214.00
	Diagnostic and Programming	1	pcs	360.00	#1	360.00	385.20
5NA807217J GRU	Cover For Bumper Primed	1	pcs	1,076.60	28.00% #1	775.15	829.41
5NA807049A	Guide Piece	1	pcs	19.18	28.00% #1	13.81	14.78
	BUMPER SIDE BRACKET LH	1	pcs				
5NA805903A 9B9	Spoiler Satin Black	1	pcs	216.81	28.00% #1	156.10	167.03
5NA807248H	Foam Insert	1	pcs	51.36	28.00% #1	36.98	39.57
5NA853211A 9B9	Trim Satin Black	1	pcs	40.33	28.00% #1	29.04	31.07
	LHS FOG LAMP TRIM COVER	1	pcs				
5NA854661 9B9	Cooling Air Grill Satin B	1	pcs	55.28	28.00% #1	39.80	42.59
	LHS FOG LAMP UPPER GRILLE	1	pcs				
5NA919399 GRU	Sensor Bracket Primed	1	pcs	13.79	28.00% #1	9.93	10.63
5NA919400 GRU	Sensor Bracket Primed	1	pcs	13.79	28.00% #1	9.93	10.63
3Q0919297B GRU	Sensor Primed	1	pcs	185.02	28.00% #1	133.21	142.53
3Q0919133 9B9	Seal Ring Satin Black	1	pcs	2.25	28.00% #1	1.62	1.73
	SENSOR O-RING	1	pcs				
D 180KU2A1	2k-Plastic Adhesive	1	pcs	74.29	28.00% #1	53.49	57.23
D 822150A1	Bonding Agent For Plastic	1	pcs	56.90	28.00% #1	40.97	43.84
5NA955103A	Pressure Cylinder With Je	1	pcs	118.08	28.00% #1	85.02	90.97
	NOZZLE CYLINDER LH	1	pcs				
5NA807937 GRU	Cap Primed	1	pcs	40.91	28.00% #1	29.46	31.52
	NOZZLE CAP LH	1	pcs				
5NC941113D	Led Headlight	1	pcs	1,805.67	28.00% #1	1,300.08	1,391.09
	LHS H/LAMP	1	pcs				
5NA941699B	Halogen Fog Lights With S	1	pcs	222.97	28.00% #1	160.54	171.78
	LHS FOG LAMP	1	pcs				
5NA821105	Fender	1	pcs	571.20	28.00% #1	411.26	440.05
5NA821135B	Cross Support	1	pcs	36.27	28.00% #1	26.11	27.94
	LHS FENDER BRACKET	1	pcs				
5NA854731E 9B9	Wheel Cover Satin Black	1	pcs	148.69	28.00% #1	107.06	114.55
	LHS FENDER PROTECTOR PAD	1	pcs				
3C0853586	Grommet	8	pcs	1.52	28.00% #1	8.76	9.37
	LABOUR	4	pcs	475.00	#1 950	1,900.00	2,033.00
	Spray Painting	4	pcs	500.00	#1 1000	2,000.00	2,140.00

Quotation valid till 20-08-2019

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	560.00	7,328.32	1,333.23	7%	552.18	1,333.23	7,888.32	8,440.50
Total	560.00	7,328.32	1,333.23		552.18	1,333.23	7,888.32	8,440.50

Bumper
Door
Fender } LHS

950
1000
1500

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Quotation

Non binding - Preview

Page	2/2
Document no	
Document date	26-08-2019
Customer no.	5211001211
Customer GST-ID	200412212G
Dealer	39999
Job order number	2019001674/ 1
Job order date	13-08-2019
Service Advisor	YEN MEI WONG

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
MOHAMED
JOHARI KAZURA
42 ARAB STREET
Singapore 199741

License plate	Model code	First registration	VIN	Model	Mileage
SDN7728S	AD14PY	28-12-2018	WVGZZZ5NZJW972674	Tiguan Highline 1.4 TSI 110kW DSG	5,243

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be authorised and is subject to final approval from Insurers Company

Acknowledged by Repairer
Signature
Date:

Resul
3/9/19
Hp 90010068
5-6 days
30/08/19 @1640
Excess: 1500
Revert
Resurvey before paint

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Preview

Page 1/2

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
MOHAMED
JOHARI KAZURA
42 ARAB STREET
Singapore 199741

Document no.
Document date 24-08-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019001879/ 1
Job order date 02-09-2019
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SDN7728S	AD14PY	28-12-2018	WVGZZZ5NZJW972674	Tiguan Highline 1.4 I TSI 110kW DSG	6,786

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5NA807217J GRU	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	Cover For Bumper Primed	1	pcs.	1,076.60	#1	775.15	829.41
	XR-2/9/2019						
5NA807049A	Guide Piece	1	pcs.	19.18	28.00%	#1	14.78
	BUMPER SIDE BRACKET LH A/O-2/9/2019						
5NA853211A 9B9	Trim Satin Black	1	pcs.	40.33	28.00%	#1	31.07
	LHS FOG LAMP TRIM COVER						
	C/D-3/9/2019						
5NA854661 9B9	Cooling Air Grill Satin B	1	pcs.	55.28	28.00%	#1	42.59
	LHS FOG LAMP UPPER GRILLE						
	A/O-2/9/2019						
D 180KU2A1	2x-Plastic Adhesive	1	pcs.	74.29	28.00%	#1	57.23
	XR-2/9/2019						
D 822150A1	Bonding Agent For Plastic	1	pcs.	58.90	28.00%	#1	43.84
	XR-2/9/2019						
5NA807937 GRU	Cap Primed	1	pcs.	40.91	28.00%	#1	31.52
	NOZZLE CAP LH C/D-3/9/2019						
5NC941113D	Led Headlight	1	pcs.	1,805.67	28.00%	#1	1,391.09
	LHS H/LAMP C/D-2/9/2019						
5NA821105B	Fender	1	pcs.	571.20	28.00%	#1	440.05
5NA821135B	Cross Support	1	pcs.	38.27	28.00%	#1	27.94
	LHS FENDER BRACKET A/O-2/9/2019						
5NA854731E 9B9	Wheel Cover Satin Black	1	pcs.	148.69	28.00%	#1	114.55
	LHS FENDER PROTECTOR PAD						
	XR-2/9/2019						
3C0853586	Grommet	8	pcs.	1.52	28.00%	#1	9.37
	XR-2/9/2019						
	LABOUR	2	pcs.	475.00	#1	950.00	1,016.50
	Spray Painting	3	pcs.	500.00	#1	1,500.00	1,605.00
	Insurance Excess	-1	pcs.	1,500.00	#1	-1,500.00	-1,605.00
	MSIG WINNER OD/RECOVERY						
	D.O.A: 10-08-2019						
	EXCESS: \$1.5K						
	SURVEY BY: MR RASUL @ LKK						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	360.00	3,784.99	1,102.49	7%	290.15	1,102.49	4,144.99	4,435.14
Total	360.00	3,784.99	1,102.49		290.15	1,102.49	4,144.99	4,435.14

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Preview

Page 2/2

Document no.	24-09-2019
Document date	5211001211
Customer no.	200412212G
Customer GST-ID	39999
Dealer	2019001879/ 1
Job order number	02-09-2019
Job order date	YEN MEI WONG
Service Advisor	

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
MOHAMED
JOHARI KAZURA
42 ARAB STREET
Singapore 199741

License plate	Model code	First registration	VIN	Model	Mileage
SDN7728S	AD14PY	28-12-2018	WVGZZZ5NZJW972674	Tiguan Highline 1.4 I TSI 110kW DSG	6,786

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 25 September 2019 12:35 PM
To: Cheong Pearlyn (VGS - SG/Singapore); Rasul (LKKAUTO); SUR; Admin A
Cc: Kong Charmaine (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Subject: RE: SDN7728S - FINALISE

Dear Pearlyn,

Confirmed amount \$5644.99 before excess \$1500 and GST @ 5 working days.

Kindly send Final invoice and all supporting documents directly to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Tuesday, 24 September 2019 5:15 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Subject: SDN7728S - FINALISE

Dear Rasul,

Please confirmed

COR \$4144.99 after less excess before GST

Pearlyn Cheong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Main Line: +65 6305 7299
Main Fax: +65 6474 364
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Aug 2019		29 Aug 2019 16:22 Edit Adj Rpt	S\$5,644.99 Edit Estimates	S\$5,644.99 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	MOHAMED JOHARI KAZURA, ID: S7597027G, Tel: +6590307728								
Vehicle Reg. No.:	SDN77285	Date of Loss:	10/08/2019 22:00 - :59 [7 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 602649	Policy/Cover Note No.:	29113332 (Comprehensive) Coverage: 28/12/2018 - 27/12/2020						
		Excess:	S\$1,500.00						
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 28/09/2019]								
Driver/Custodian:	RADHIA JAMAL KAZURA (28 / Female), NRIC: S9046294F, Tel: +6581271724 Email: RADHIA24@GMAIL.COM								
Adj Asg. Remarks:	Survey appt 30/08/19, 4pm. Owner waiting at Alexandra w/shop. Survey & revert. Please contact us ASAP if you cannot attend this assignment.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• MSIG_SG (03/09/2019): Alert - Adj Mandate Approved (S\$5644.99) - SDN77285 - Claim Handler: Kwok Woon C...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDN77285 (602649)
 OD
 Aug 10 2019 10:00PM
 [MOHAMED JOHARI KAZURA]
 Volkswagen Group Singapore Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Video								1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)					Thumbnail	Print	
1	13/08/19 14:10	Video - Accident [Linked Accident Report Documents]					Load MP4		
Assessment Reports								1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)					Thumbnail	Print	
1	13/08/19 14:13	Accident Statement					Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	30/08/19 17:35	Adjuster Immediate Advice					Load HTM		
Photos/Images								3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	02/09/19 09:26	General View					Load JPG	☒	
2	02/09/19 09:26	General View					Load JPG	☒	
3	02/09/19 09:26	General View					Load JPG	☒	
4	02/09/19 09:26	General View					Load JPG	☒	
5	02/09/19 09:26	General View					Load JPG	☒	
6	02/09/19 09:26	General View					Load JPG	☒	
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14	02/09/19 09:26	General View					Load JPG	☒	
15	02/09/19 09:26	General View					Load JPG	☒	
16	02/09/19 09:26	General View					Load JPG	☒	
17	02/09/19 09:26	General View					Load JPG	☒	
18	02/09/19 09:26	General View					Load JPG	☒	
19	02/09/19 09:26	General View					Load JPG	☒	
20	02/09/19 09:26	General View					Load JPG	☒	
21	02/09/19 09:26	General View					Load JPG	☒	
22	02/09/19 09:26	General View					Load JPG	☒	
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29	02/09/19 09:26	General View					Load JPG	☒	
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31	02/09/19 09:26	General View					Load JPG	☒	
32	02/09/19 09:26	General View					Load JPG	☒	
33	02/09/19 09:26	General View					Load JPG	☒	
34	02/09/19 09:26	General View					Load JPG	☒	
35	02/09/19 09:26	General View					Load JPG	☒	
36	02/09/19 09:26	General View					Load JPG	☒	

Video			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
				☒
37	02/09/19 09:26	General View		☒
38	02/09/19 09:26	General View		☒
39	02/09/19 09:26	General View		☒
40	02/09/19 09:26	General View		☒
41	02/09/19 09:26	General View		☒
42	02/09/19 09:26	General View		☒
43	02/09/19 09:26	General View		☒
44	02/09/19 09:26	General View		☒
45	02/09/19 09:26	General View		☒
46	02/09/19 09:26	General View		☒
47	02/09/19 09:26	General View		☒
48	02/09/19 09:26	General View		☒
49	25/09/19 12:31	Reinspection Photo		☒
50	25/09/19 12:31	Reinspection Photo		☒
51	25/09/19 12:31	Reinspection Photo		☒
52	25/09/19 12:31	Reinspection Photo		☒
53	25/09/19 12:31	Reinspection Photo		☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	26/08/19 17:16	ESTIMATE		☒
2	26/08/19 17:18	E MAIL FR WINNIE TO ARRANGE OD SURVEY		☒
3	26/08/19 17:20	SHCB385B GIA Rpt From: TP - Reg. No: SHCB385B, Claimant: COMFORT TRANSPORTATION PTE LTD		☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	27/08/19 10:26	Email - Survey Appt 30/08/19		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/08/19 17:37	MARK ESTIMATE		☒

Linked Accident Report Documents

Video			View	View in Browser	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print	
1	13/08/19 14:10	Video - Accident		☒	
Assessment Reports			1 per page	☒	
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print	
1	13/08/19 14:13	Accident Statement		☒	
2	26/08/19 14:08	Addendum Sheet		☒	
3	26/08/19 14:09	Accident Statement Addm. #1		☒	
Photos/Images			3 per page	☒	
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print	
1	13/08/19 14:08	Driving License		☒	
2	13/08/19 14:08	Identification Card		☒	
3	13/08/19 14:09	Accident Photo		☒	
4	13/08/19 14:09	Accident Photo		☒	
5	13/08/19 14:09	Accident Photo		☒	
6	13/08/19 14:09	Accident Photo		☒	
7	13/08/19 14:09	Accident Photo		☒	
8	13/08/19 14:09	Accident Photo		☒	
9	13/08/19 14:09	Accident Photo		☒	
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11	13/08/19 14:09	Accident Photo		☒	
12	13/08/19 14:09	Accident Photo		☒	
13	13/08/19 14:09	Accident Photo		☒	
14	13/08/19 14:09	Accident Photo		☒	
15	13/08/19 14:09	Accident Photo		☒	

Video				1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
				1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	13/08/19 14:08	Sketch Plan		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19015351/R1VF3E2

Date: 11/10/2019

REFERENCE

Insured/Claimant: MOHAMED JOHARI KAZURA

Policy No: 29113332

Date of Loss: 10/08/2019

Nature of Claim: OD

Claim No: 602649

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDN7728S

Make & Model: VOLKSWAGEN TIGUAN, 1.4 HIGHLINE 280 TSI (A)

Engine No: CZE390775

Reg. Date: 28/12/2018 (Man. Year: 2018)

Chassis No: WVGZZZ5NZJW972674

Colour: Blue

Odometer: 6630 km

Engine Capacity: 1395 cc

Market Value/New Car Price: S\$144,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R18

Rear Tyre Size: 235/55 R18

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,428.32	2,834.99	593.33	17.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,460.00	2,810.00	1,650.00	37.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,888.32	5,644.99	2,243.33	28.44
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	6,388.32	4,144.99	2,243.33	35.12
+ GST 7.00/7.00% (S\$)	447.18	290.15	157.03	35.12
Nett Amount (S\$)	6,835.50	4,435.14	2,400.36	35.12

INSPECTION

Date of Assignment: 29/08/2019

Date Inspected: 30/08/2019 Inspected At:

Volkswagen Group Singapore Pte Ltd
(-)
247 ALEXANDRA ROAD
Singapore 159934

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 11 Oct 2019)
Parts:	M1-SUV	VOLKSWAGEN TIGUAN 1.4 HIGHLINE 280 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SDN7728S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Deformed	775.15 FS	*775.15 FS
2	1		*BUMPER SIDE BRACKET LH	Necessary	13.81 FS	*13.81 FS
3	1		*SPOILER SATIN BLACK	Serviceable	156.10 FS	*- FS
4	1		*FOAM INSERT	Serviceable	36.98 FS	*- FS
5	1		*LHS FOG LAMP TRIM COVER	Scratched	29.04 FS	*29.04 FS
6	1		*LHS FOG LAMP UPPER GRILLE	Scratched	39.80 FS	*39.80 FS
7	1		*SENSOR BRACKET PRIMED	Serviceable	9.93 FS	*- FS
8	1		*SENSOR BRACKET PRIMED	Serviceable	9.93 FS	*- FS
9	1		*SENSOR PRIMED	Serviceable	133.21 FS	*- FS
10	1		*SENSOR O-RING	Serviceable	1.62 FS	*- FS
11	1		*2K-PLASTIC ADHESIVE	Necessary	53.49 FS	*53.49 FS
12	1		*BONDING AGENT FOR PLASTIC	Necessary	40.97 FS	*40.97 FS
13	1		*NOZZLE CYLINDER LH	Serviceable	85.02 FS	*- FS
14	1		*NOZZLE CAP LH	Scratched	29.46 FS	*29.46 FS
15	1		*LED HEADLIGHT LHS H/LAMP	Scratched	1,300.08 FS	*1,300.08 FS
16	1		*LHS FOG LAMP	Serviceable	160.54 FS	*- FS
17	1		*FENDER	Bent	411.26 FS	*411.26 FS
18	1		*LHS FENDER BRACKET	Necessary	26.11 FS	*26.11 FS
19	1		*LHS FENDER PROTECTOR PAD	Scratched	107.06 FS	*107.06 FS
20	1		*GROMMET (8PCS)	Necessary	8.76 FS	*8.76 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	3,428.32	2,834.99
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CHECK SHORT CIRCUIT / HARNESS REPAIR	New	200.00	0.00
2	DIAGNOSTIC AND PROGRAMMING	New	360.00	360.00
3	LABOUR	New	1,900.00	950.00
4	SPRAY PAINTING	New	2,000.00	1,500.00
Gross Labour Cost (\$\$)			4,460.00	2,810.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >