

22/03/2002

ASS. REC. BY:

REF: C8/MSG/14015339/Usf304 Special Instruction:

Surveyor: Marcus**ASSIGNMENT (Office)**From (Person): Crystal Lee of MSG Date/Time: 30/8/19

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: YP8093Z Insured: GBE 2365Jat Workshop m/s Think One Autocare Tel: 97938472 Michaelof NO. 18 DEPU LANE AVE 2 S (59522)

Policy No: \_\_\_\_\_ Claim No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 24/8/19

(Client's Record)

CA / REV / REP. / REV 24 HRS 100%

H.O.D. Endorsement: \_\_\_\_\_

Date/Time: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle IN / OUT

Date/Time	Action/Instruction ( ) Estimate
	<u>YP8093Z x</u>
	<u>GBE 2365J x</u>
<u>04/09/19</u>	<u>@ 16:06 pm recd pending estimate from repair to Nyuk Pui via messenger.</u>

Surveyor Marcus

### ASSIGNMENT

From: Date: - - -

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: 49 80932

at Workshop m/s Think One Auto care  
of NO 18 Delta Ave 2

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 50k

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs:        days Res.: Yes or No

Lum Sum:        % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

mp 1 TA 34932

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: 49 80932 Yr Regn: 12 / 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or (A)

Make: Mit center C.C. 2998

Colour: yellow / Blue A/C: Insured / Std / NI / NA

Sp. Reading:        T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: FEB50542539

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or

Brake: Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205 / 75 R16  
R:       

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front		Rear	
R/Bal. <u>6</u> mm		R/Bal. <u>6/6</u> mm	
L/Bal. <u>6</u> mm		L/Bal. <u>6/6</u> mm	
D.O.A. <u>24/8/19</u>		D.O.I. <u>3/9/19</u>	

Survey held at       

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear  
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

13/9/19 OLD Page  
Repairer Michael agree withdraw claims.

RECEIVED 16 SEP 2019

Date/Time, File Pass to?

16/09/19

1) Typist

Date/Time, File Return to?

2)

☒ : Preli. Report  
☐ : Final Report

Days Of Repair:       

Resurvey No. of Trip:       

Add Fee: ☐ : Site Insp (\$)  
☐ : Interview (\$)  
☐ : Tech. Invs (\$)  
☐ : Weekend (\$)

Report Format: Preli

Lump Sum / I.B.I: (\$)

Survey Fee:

Transportation:

       S + RS,        St

) Photos

) Others

TOTAL

<u>200</u>
<u>1</u>
<u>201</u>

## Nivitha (LKK Auto)

---

**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Friday, 30 August 2019 11:36 AM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned

### YP8093Z & GBE2365J DOA.24.8.2019

#### Manual Assigned

Dear LKK,

Refer to the email, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

*whsp= Think one  
out*

Thank you & Best regards,  
Crystal Lee  
Admin Officer, Claims Services (In-House Survey)  
D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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---

**From:** Winnie Chua  
**Sent:** Friday, 30 August, 2019 11:34 AM  
**To:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Cc:** Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Subject:** FW: RE:YP8093Z & GBE2365J DOA.24.8.2019 (For outsource)

Best Regards

Winnie Chua  
Senior Admin Officer, Claims Services (In-House Survey)  
Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



**From:** Helene Phua  
**Sent:** Friday, 30 August 2019 11:23 AM  
**To:** [michaelng@thinkone.com.sg](mailto:michaelng@thinkone.com.sg)  
**Cc:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>; Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>  
**Subject:** RE: RE:YP8093Z & GBE2365J DOA.24.8.2019

Hi,

Thank you for your selection.

We will proceed to assign **Marcus Chua from LKK Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

*Have a great week ahead!*

**Helene Phua**  
Admin Assistant, Claims Services  
D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



**From:** [michaelng@thinkone.com.sg](mailto:michaelng@thinkone.com.sg) [mailto:[michaelng@thinkone.com.sg](mailto:michaelng@thinkone.com.sg)]  
**Sent:** Thursday, 29 August, 2019 3:58 PM  
**To:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>  
**Subject:** RE: RE:YP8093Z & GBE2365J DOA.24.8.2019  
**Importance:** High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Helena,

We select LKK CONSULTANTS PTE LTD Mr Marcus Chua

Thank you

**From:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>  
**Sent:** Thursday, 29 August, 2019 11:47 AM  
**To:** [michaelng@thinkone.com.sg](mailto:michaelng@thinkone.com.sg)  
**Cc:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>  
**Subject:** RE: RE:YP8093Z & GBE2365J DOA.24.8.2019

Hi,

We refer to your email dated 28/08/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) E C Looi
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

**We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)**

*Have a great week ahead!*

**Helene Phua**  
Admin Assistant, Claims Services  
D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)





**From:** [michaelng@thinkone.com.sg](mailto:michaelng@thinkone.com.sg) [mailto:[michaelng@thinkone.com.sg](mailto:michaelng@thinkone.com.sg)]

**Sent:** Wednesday, 28 August, 2019 1:35 PM

**To:** Muhd Ashik B Madi <[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)>

**Subject:** RE:YP8093Z & GBE2365J DOA.24.8.2019

**Importance:** High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Mdm,

We would like to arrange for survey our client vehicle no YP8093Z.

Thank you

Michael Ng  
97938472

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CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	609M
<b>Vehicle Details</b>	
Vehicle No.:	YP8093Z
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Sep 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	CANTER 3.0 A
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	4P10B86181
Chassis No.:	FEB50542539
Maximum Power Output:	-
Open Market Value:	\$37,596.00
Original Registration Date:	29 Dec 2017
First Registration Date:	29 Dec 2017
Transfer Count:	1
Actual ARF Paid:	\$1,880.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Dec 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$42,000.00
COE Rebate Amount:	\$34,932.00
<b>Total Rebate Amount:</b>	<b>\$34,932.00</b>

The information contained herein is correct as at 03 Sep 2019

OK

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5 vehicles

Mitsubishi feb50

Advanced Search Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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Search Selection	Mitsubishi feb50		Any	Any	Any	Any	Any	Any	Available
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<b>Mitsubishi Fuso Canter FEB50</b>	<b>\$58,000</b>	<b>\$8,270 /yr</b>	<b>07-Sep-2016</b>	<b>2,998 cc</b>	<b>-</b>	<b>Truck</b>	<b>Available</b>
<b>Fuel Type:</b> Diesel							

Posted: 23-Aug-2019 Tags: 2016 Mitsubishi Fuso, 2016 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi



<b>Mitsubishi Fuso Canter FEB50</b>	<b>\$49,000</b>	<b>\$6,490 /yr</b>	<b>23-Mar-2017</b>	<b>2,998 cc</b>	<b>66,000 km</b>	<b>Truck</b>	<b>Available</b>
<b>Fuel Type:</b> Diesel							

Posted: 18-Aug-2019 Tags: 2017 Mitsubishi Fuso, 2017 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi



<b>Mitsubishi Fuso Canter FEB50</b>	<b>\$52,800</b>	<b>\$8,060 /yr</b>	<b>22-Mar-2016</b>	<b>2,998 cc</b>	<b>57,000 km</b>	<b>Truck</b>	<b>Available</b>
<b>Fuel Type:</b> Diesel							
Free Insurance! 1 Owner. 14 Feet Lorry, Class 3 Can Drive, No VPC Needed. Tip Top Condition, Doorstep Viewing Can Be Arrange, 100...							

QiFei Auto Pte Ltd

Posted: 13-Aug-2019 Tags: 2016 Mitsubishi Fuso, 2016 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi



<b>Mitsubishi Fuso Canter FEB50</b>	<b>\$75,000</b>	<b>\$9,010 /yr</b>	<b>29-Dec-2017</b>	<b>2,998 cc</b>	<b>-</b>	<b>Truck</b>	<b>Available</b>
<b>Fuel Type:</b> Diesel							
New Double Transfer, Immediate Delivery Unit.							

Think One Automobile & Trading

Posted: 08-Aug-2019 Tags: 2017 Mitsubishi Fuso, 2017 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi

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<b>Mitsubishi Fuso Canter FEB50</b>	<b>\$46,800</b>	<b>\$7,570 /yr</b>	<b>09-Nov-2015</b>	<b>2,998 cc</b>	<b>-</b>	<b>Truck</b>	<b>Available</b>
<b>Fuel Type:</b> Diesel							
14FT Lorry, Class 3, Non VPC, Load Up To 2.5 Ton, Comes With Full Canopy, Low Interest Rate, Monthly As Low As \$783 Per Month And...							

QiFei Auto Pte Ltd

Posted: 05-Aug-2019 Tags: 2015 Mitsubishi Fuso, 2015 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi

Save this search criteria, to get email alerts whenever a match is found.

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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## View Sent Message

This mail is associated with :

**\*YP8093Z (604742)**  
**[GBE2365J]**

TP  
THINK ONE LEASING PTE LTD  
Aug 24 2019 12:00AM  
[TOPSELLER PTE LTD]  
Think One Autocare Pte Ltd

[Resend](#) [View Recipients](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on **04/09/2019 16:06 PM**.  
**To** nyukpui\_chhia@sg.msg-asia.com  
**CC** sur@lkkauto.com  
**Subject** **YP8093Z (604742) [GBE2365J] TP**

Dear Nyuk Pui,

Please be informed that we have inspected the vehicle YP 8093E on 03/09/2019.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### DOCUMENTS SUMMARY

There are no documents.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	28/08/2019 12:19
Date Of Accident	24/08/2019 09:40
Exact Location Of Accident	40 WOODLANDS ST 41 S'PORE AMERICAN SCHOOL
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	YP8093Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	THINK ONE LEASING PTE LTD
Co Reg No	20115609M
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97688288
Alternative Phone No	OFFICE-65553300

### Vehicle Particulars

Manufacturer	MITSUBISHI
Model	FEB50

Exact Purpose for which vehicle was being used at time of accident	WORKING
--	---------

Are you claiming under your own insurance policy for repair to your vehicle?	NO
--	----

If No, Please state action to be taken	THIRD PARTY
--	-------------

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	5107728339
Cover Note Number	

### Driver

Name of Driver	LEE CHEOW HWEE
NRIC No	S1807002B
Date Of Birth	31/08/1967
Occupation	OUTDOOR
Date Of Driving Pass	22/09/2003
Driving Experience	15 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91762944
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 258 BOON LAY DRIVE #04-509
Postcode	640258
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO POLICE REPORT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBE2365J
Vehicle Make/Model/Colour	FUSO TRUCK
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

Singapore American School 40 Woodlands St 41

A - YP 8093 2

B - GEE 23651



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to police report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Think One Autocare Pte Ltd  
18 Defu Lane Avenue 2  
Singapore 539522  
Tel: 6844 3300 Fax: 6842 4988

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



**SINGAPORE  
POLICE FORCE**



J/20190824/2048

1 of 2

**POLICE REPORT (NP299)**

Report No. J/20190824/2048

Police Station Of Origin  
Nanyang N.P.C  
2 Jurong West Avenue 5 SINGAPORE  
649482  
Tel No: 1800-7929999

Date/Time Report Made 24/08/2019 14:20	Vide Report No.	Station Diary No. 132
Name Of Informant LEE CHEOW HWEE	Address APT BLK 258 BOON LAY DRIVE #04-509 SINGAPORE 640258	
ID Type / ID No. NRIC NO / S1807002B	Contact No. Home/Office Mobile 91762944	
Nationality SINGAPORE CITIZEN	Email Address	
Occupation DELIVERY DRIVER	Sex Male	Age 51
	Date of Birth 31/08/1967	Race Chinese
Institution/School Name	Language	
Date/Time Of Incident 24/08/2019 09:35 - 24/08/2019 09:40	Location Of Incident 40 WOODLANDS STREET 41 SINGAPORE AMERICAN SCHOOL SINGAPORE 738547	

**Brief details.**

On 24/8/2019 at 0939 hrs at Singapore American School at 40 Woodlands St 41, I was at the school to deliver air con parts to them when this incident happened. I parked my company lorry under YCH Logistics, Mitsubishi car plate number YP 8093Z, in the carpark to unload all the air con parts which I had to deliver and then I proceeded to deliver the goods. When I returned back to my lorry to retrieve the car jack, I saw that another vehicle, FUSO (GBE2365J), had collided with the right corner of the unloading platform which was attached to my lorry. I was not in the lorry when the incident happened. I wanted to

Signature Of Officer Recording The Report: J / SC2 HAGEN FONG HAO JIE	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 24/08/2019 14:20
Officer In-Charge Of Case: J / Jurong Police Divisional Investigation Branch / Sr Staff Sgt NOOR AZMAN SHAH BIN ADHAR Contact No.: 63167425	Classification Of Case:

Authentication Stamp





**SINGAPORE  
POLICE FORCE**



J/20190824/2048

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. J/20190824/2048

ask for the NRIC of the person who collided with my lorry, but I was unable to obtain the particulars of the person. He apologised to me about the matter and he would settle the repair of his own vehicle.

None of us were injured. My lorry suffered no damage, but the other vehicle suffered cracks on the left signal plastic.

I am lodging this report for record purpose only.

Signature Of Officer Recording The Report: J / SC2 HAGEN FONG HAO JIE	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 24/08/2019 14:20
Officer In-Charge Of Case: J / Jurong Police Divisional Investigation Branch / Sr Staff Sgt NOOR AZMAN SHAH BIN ADHAR Contact No.: 63167425	Classification Of Case:
Authentication Stamp	



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/09/2019 14:06
Date Of Accident	24/08/2019 09:45
Exact Location Of Accident	40 WOODLANDS STREET 41 - SPORE AMERICAN SCHOOL
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBE2365J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TOPSELLER PTE LTD
Co Reg No	NA
Email Address	TANSC@TOPSELLER.COM.SG
Mobile Phone No	(LOCAL) +65-97442214
Alternative Phone No	OFFICE-97442214

### Vehicle Particulars

Manufacturer	MITSUBISHI
Model	CANTER
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	B29067387MKF
Cover Note Number	

### Driver

Name of Driver	NG GEE HUP
NRIC No	S1831374Z
Date Of Birth	23/02/1967
Occupation	OUTDOOR
Date Of Driving Pass	16/02/1990
Driving Experience	29 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97442214
Fax Number	
Contact Number	OFFICE-97442214
Email Address	NOEMAIL

Address	BLK 293 CHOA CHU KANG AVE 3 #04-242
Postcode	680293
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

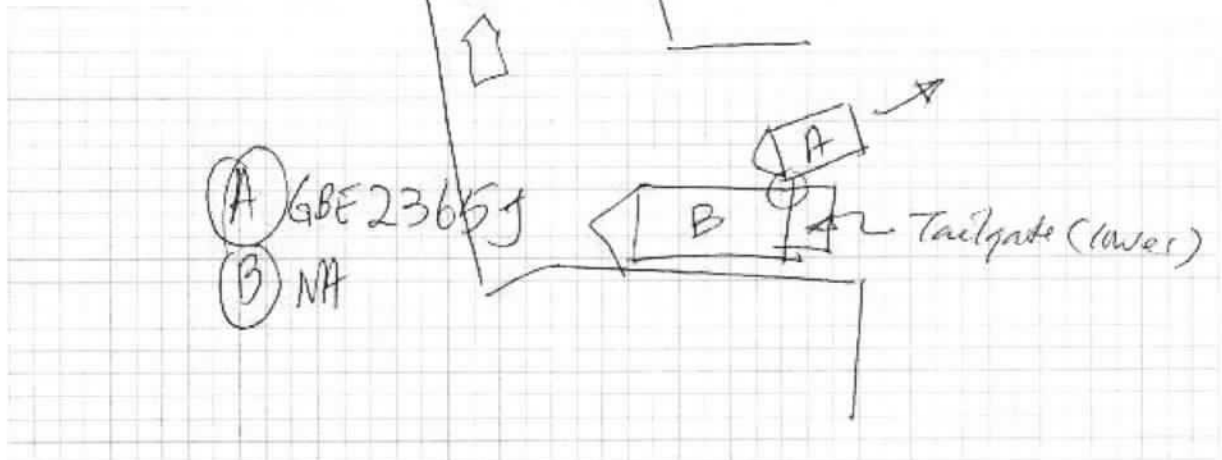
#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	NA
Details Of Properties	NA
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	NA
NRIC/Passport Number	
Contact Number	NA
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



# Sketch Plan

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was trying Reversed & accidentally  
 knock into a parked vehicle Rear Tailgate  
 Only 2 vehicles involved.  
 On that time deliver assistant and driver is doing delivery and  
 leave tailgate lower down with no one around. As the B vehicle is  
 park outside the loading bay on the side road.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Think One Autocare Pte Ltd  
No.18 Defu Avenue 2  
Singapore 539522

msl

**YP8093Z FUSO FEB50**

DATE 28/8/2019

No	Qty	DESCRIPTION	AMOUNT S\$
1	1	REAR LIFT GATE	7,500.00
2	1	REAR BUMPER LH	450.00
3	1	REAR HYDRAULIC CYLINDER INNER	4,200.00
4	1	REAR HYDRAULIC CYLINDER OUTER	4,800.00
5	8	CYLINDER BUSHES	760.00
6	2	HYDRAULIC HOSE	370.00
			\$ 18,080.00

No	Qty	DESCRIPTION	SPECIAL NETT	AMOUNT S\$
1	1	60 KM/H STICKER		25.00
2	2	LIFT GATE WARNING STICKER	200.00	400.00
3	18L	HYDRAULIC OIL		180.00
				\$ 605.00

**LABOUR & MISCELLANEOUS:**

1	To remove damaged parts with all necessary components/attachments apply hot-works where necessary repair,reshape body dented panels in accordance with factory specifications replace new parts refit and align into position refit all necessary components/attachments	1,400.00
2	To spray paint replaced/repainted body parts inclusive of preparatory works and painting materials	400.00
		\$ 1,800.00

Not Authorized  
3/9/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Trust in resurvey is on a "Without Prejudice" basis
- No modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

20482

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Aug 2019		04 Sep 2019 14:34 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TOPSELLER PTE LTD, Co. Reg. No.: 197701362R		
Main Claimant:	THINK ONE LEASING PTE LTD, Co. Reg. No.: 20115609M		
Vehicle Reg. No.:	YP8093Z	Date of Loss:	24/08/2019 00:00 - :59 [19 Months and 26 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 604742	Policy/Cover Note No.:	29067387MKF (Comprehensive) Coverage: 01/01/2019 - 31/12/2019
Vehicle Reg. No. (Insured):	GBE2365J	Policy No. (Claimant):	
		Excess:	S\$1,000.00
Repairer:	Think One Autocare Pte Ltd (HQ) No. 18 Defu Avenue 2, 539522 Ubi - Tel: 68443300		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Imm.Advice due 05/09/2019]		
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email 30/08/19. (Manual Assign). Liab: NR. Agree on SJE. Assign: Marcus Chua from LKK Consultants Pte Ltd. Contact: Michael Ng @ 9793 8472.		

#### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*YP8093Z (604742)  
[GBE2365J]

TP

THINK ONE LEASING PTE LTD

Aug 24 2019 12:00AM

[TOPSELLER PTE LTD]

Think One Autocare Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View**
[View in Browser](#)

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
2	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
3	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
4	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
5	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
6	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
7	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
8	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
9	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
10	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
11	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
12	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
13	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
14	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>
15	16/09/19 11:44	General View	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	04/09/19 13:17	TPD YP8093Z GIA REPORT	Load PDF	
2	04/09/19 13:17	TPD YP8093Z - PRI	Load PDF	
3	04/09/19 13:43	Workshop Details	Load PDF	
4	04/09/19 13:43	Agree on SJE	Load PDF	
5	12/09/19 13:58	OI GIA report-GBE2365J (Had grant rights to LKK to view OI GIA report)	Load PDF	

No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	04/09/19 14:33	Survey Request - Manual Assigned	Load PDF	

## Documents Checklist

**DOCUMENTS CHECKLIST**
[Reset](#)
[Save](#)
[Print](#)

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer  
 Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19015339/USF3E2

Date: 03/10/2019

### REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29067387MKF

Claimant Vehicle No : YP8093Z

Insured Vehicle No : GBE2365J

Date of Loss: 24/08/2019

Nature of Claim: TP

Claim No: 604742

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: YP8093Z

Make &amp; Model: MITSUBISHI CANTER, 3.0 D (A)

Engine No: 4P10B86181

Reg. Date: 29/12/2017 (Man. Year: 2015)

Chassis No: FEB50542539

Colour: Yellow/Blue

Odometer: 0 km

Engine Capacity: 2998 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/75 R16

Rear Tyre Size: 205/75 R16

Front Left Side: Dunlop 6 mm

Rear Left Side: Dunlop 6/6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side: Dunlop 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,685.00	0.00	18,685.00	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,800.00	0.00	1,800.00	100.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>20,485.00</b>	<b>0.00</b>	<b>20,485.00</b>	<b>100.00</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,433.95</b>	<b>0.00</b>	<b>1,433.95</b>	<b>100.00</b>
<b>Nett Amount (S\$)</b>	<b>21,918.95</b>	<b>0.00</b>	<b>21,918.95</b>	<b>100.00</b>

### INSPECTION

Date of Assignment: 04/09/2019

Date Inspected: 03/09/2019 Inspected At:

Think One Autocare Pte Ltd (HQ)

No. 18 Defu Avenue 2

Singapore 539522

Estimated Period of Repair: 0.0 days

Adjuster: MARCUS CHUA

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)

## REPAIR DETAILS

### Reference

**Part Source:** (Last Synchronised: 03 Oct 2019)

**Parts:** N/A MITSUBISHI CANTER 3.0 D (A) (Model not available in database)

**Labour:** Repairer's (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for YP8093Z)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR LIFT GATE (BENT)	Old Damage	7,500.00 F	*- F
2	1		*REAR BUMPER LH	Not Necessary	450.00 F	*- F
3	1		*REAR HYDRAULIC CYLINDER INNER	Not Necessary	4,200.00 F	*- F
4	1		*REAR HYDRAULIC CYLINDER OUTER	Not Necessary	4,800.00 F	*- F
5	8		*CYLINDER BUSHES	Not Necessary	760.00 F	*- F
6	2		*HYDRAULIC HOSE	Not Necessary	370.00 F	*- F
7	1		*60 KM/H STICKER	Not Necessary	25.00 FS	*- FS
8	2		*LIFT GATE WARNING STICKER	Not Necessary	400.00 FS	*- FS
9	18		*L HYDRAULIC OIL	Not Necessary	180.00 FS	*- FS
F=Franchise part. S=SpcNett.						
<b>Total Parts (S\$)</b>					<b>18,685.00</b>	<b>0.00</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE DAMAGED PARTS WITH ALL NECESSARY COMPONENTS / ATTACHMENTS APPLY HOT-WORKS WHERE NECESSARY REPAIR, RESHAPE BODY DENTED PANELS IN ACCORDANCE WITH FACTORY SPECIFICATIONS REPLACE NEW PARTS REFIT AND ALIGN INTO POSITION REFIT ALL NECESSARY COMPONENTS / ATTACHMENTS	New	1,400.00	0.00
2	TO SPRAY PAINT REPLACED / REPAIRED BODY PARTS INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS	New	400.00	0.00
Gross Labour Cost (\$\$)			1,800.00	0.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >