

KHONG Lynn  
68804892

CC4/ASM19015320/ Uya3

IDAC: 134508

## ASSIGNMENT

Surveyor:

MARCUS

DOI: 29/08/2019

Date / Time: 29/08/2019

Registered in Merimen: —

Pre-assign / CCU / FTE



Insured Vehicle No.: SMA 2463A

Claim No.: S9M01YP2

Name of Insured: TAN CHO SIANG DORIS

Policy No.: VPA/P2129983

Insured Tel No.: HP: +65-96794912

Make / Model: TOYOTA SIENTA-1.5 (A)

Excess Sec II :SS D.O.A: 28/08/2019 09:00

Place of Accident: UPP PAYA LEBAR - BARTLEY RD FILTER LANE

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

GBH 2574G

INSRS:  
WSP: AUTOMOBILE INTEGRATED  
Tel: MANAGEMENT  
Liability: (AIM)  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE / PIC
GBH 2574G - CC6/AIG18022899/Gpa3q2; DOA:11/12/18	Non-Reporting ltr (1st):	
- CS/AGI19014693/Ud3; DOA: 19/08/19	Non-Reporting ltr (2nd):	
SMA 2463A - X	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler	Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost: SS		Confirm by:	
( days) Reduction: %		Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT Date/Time: 12/10/19		Confirm with: Janyne	
Final Liability: %		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Repair Cost: WAAH \$3263.50		(Agreed / Assessed) BOLA S/N No.: 24	
Loss of Rental (LOR): SS		If NO or B 28, Ass. Lia:	
Loss of Use (LOU): SS 320.00 (5 days) x 4 days			
Loss of Income (LOI): SS			
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> (Tick only one)			
GIA/LTA Search: SS			
Medical: SS			
Disbursement: SS		(e.g. Tow/ Independent)	
Legal Cost: SS			
Total: \$3583.50		Global Sum SS:	
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1: SS 3583.50		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 2: (Strike if N.A.) SS		Name 1: Automobile Integrated Management Pte Ltd	
Payee 3: (Strike if N.A.) SS		Name 2: <input type="checkbox"/> GIA	

## ASSIGNMENT

From: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_

Date: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: *684 25746*at Workshop m/s *AIM*

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: *55k*

IDAC Accident Rpt: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: *50*

days

Res.: Yes or No

Lum Sum: *50*

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

*LT A15816*

Vehicle: IN / OUT

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Veh No: *684 25746*Yr Regn: *4, 18*

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or *LM*Make: *Toyota Dyno*c.c. *2982*Colour: *5-bm*

A/C: Insured / Std / NI / NA

Sp. Reading: *54379*

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: *JTFAT 357XOK210130*

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: *MI* / S/Rim / STD A/Rim orTyre Size: F: *195/75 R15*R: *155 R12*

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: *6*Rear: *6/6*R/Bal. *6* mmR/Bal. *6/6* mmL/Bal. *6* mmL/Bal. *6/6* mmD.O.A. *28/8/19*D.O.I. *29/8/19*

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

*Rear*

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

*US # 3050 CR 4466-13/5971*

Date/Time, File Pass to?

☐

: Preli. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$ \_\_\_\_\_)

) S + RS \$ \_\_\_\_\_

☐

: Interview (\$ \_\_\_\_\_)

) Photos

☐

: Tech. Invs (\$ \_\_\_\_\_)

) Others

☐

: Weekend (\$ \_\_\_\_\_)

)

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**> Back to OneMotoring****Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	569N

**Vehicle Details**

Vehicle No.:	GBH2574G
Vehicle to be Exported:	No
Intended Deregistration Date:	29 Aug 2019
Vehicle Make:	TOYOTA
Vehicle Model:	DYNA 150 5MT
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	1KD2793028
Chassis No.:	JTFAT35YX0K210130
Maximum Power Output:	-
Open Market Value:	\$27,084.00
Original Registration Date:	03 Apr 2018
First Registration Date:	03 Apr 2018
Transfer Count:	0
Actual ARF Paid:	\$1,355.00

**Intended PARF Rebate Details**

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

**Intended COE Rebate Details**

COE Expiry Date:	02 Apr 2028
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$18,403.00
COE Rebate Amount:	\$15,816.00
<b>Total Rebate Amount:</b>	<b>\$15,816.00</b>

The information contained herein is correct as at 29 Aug 2019

OK


**31 AUGUST-1 SEPTEMBER @ DOWNTOWN EAST**

**THE ULTIMATE PRE-OWNED SALES**  
**ENJOY HUGE SAVINGS + FREE SERVICING**  
**& WARRANTY + FREE GROOMING**



Post an Advertisement  
Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

Post an Ad

Advertiser Login

Ways of Selling

New 5 Years Renewal Coe Honda Stream 1.8A



2.88% P.A. \$2800 Down, \$0  
Admin Fee, Mthly 688, Sta B, 2.  
Yrs Warranty Engine  
GV Credit Pte Ltd StarAd


**Think One Automobile**

**NEW & USED  
COMMERCIAL VEHICLES**



Browse by Category 








Sort by Date Posted

20 results/page

8 vehicles

dyna

Advanced Search  Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	dyna		Any	Any	2018	Any	Any	Any	Available
	Toyota	Dyna 150 3.0M	\$57,000	\$6,410 /yr	19-Jul-2018	2,982 cc	30,000 km	Truck	Available
<b>Fuel Type:</b> Diesel Confirm Cheapest In Market, No Hidden Cost. Tip Top Condition. New Improve Diesel Engine By Toyota Super Low Fuel Consumption, M... Posted: 28-Aug-2019 Tags: 2018 Toyota Dyna, 2018 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota									
	Toyota	Dyna 150 3.0M	\$67,800	\$7,280 /yr	20-Dec-2018	2,982 cc	40 km	Truck	Available
<b>Fuel Type:</b> Diesel Newly Registered! Totally Legit, GST/ARF/COE All Incl! Toyota Dyna Diesel. (Box Separate Cost) Borneo Motors 3 Years Or 100k Km Warr... ABWIN (1994) Pte Ltd Posted: 28-Aug-2019 Tags: 2018 Toyota Dyna, 2018 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota									
	Toyota	Dyna 150 3.0M	\$56,800	\$6,660 /yr	07-Mar-2018	2,982 cc	-	Truck	Available
<b>Fuel Type:</b> Diesel Toyota Dyna 150 Manual For Sale. Almost New Condition. Underutilized Vehicle. Comes With Full Checkered Plate. View To Believe. Call 1... Bell Auto Pte Ltd Posted: 28-Aug-2019 Tags: 2018 Toyota Dyna, 2018 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota									
	Toyota	Dyna 150 3.0M	\$57,800	\$6,670 /yr	26-Apr-2018	2,982 cc	-	Truck	Available
<b>Fuel Type:</b> Diesel Confirm Cheapest In Market, No Hidden Cost. Tip Top Condition. New Improve Diesel Engine By Toyota Super Low Fuel Consumption, M... Net Link Partners Pte Ltd Posted: 20-Aug-2019 Tags: 2018 Toyota Dyna, 2018 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota									
	<b>High Quality CF Spoiler For BMW 3 Series</b> BMW E92 Carbon Fibre Spoiler (For 3 Series) Good Fitment. Using high quality Carbon Fibre Material. Find out more!								
	Toyota	Dyna 150 3.0M	\$63,000	\$7,470 /yr	02-Feb-2018	2,982 cc	5,162 km	Truck	Available
<b>Fuel Type:</b> Diesel Very Good Condition. Posted: 13-Aug-2019 Tags: 2018 Toyota Dyna, 2018 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota									
	Land Rover	Range Rover Evoque Convertible 2.0A Si4 HSE Dynamic	\$245,000	\$22,760 /yr	31-Jul-2018	1,999 cc	3,500 km	Sports	Available
Agent Unit! Single Owner! Extremely Rare Convertible. Discontinued By Range Rover! Low Mileage For Its Age! Stunning White Exterior... Envy Motors Pte Ltd Posted: 12-Aug-2019 Tags: 2018 Land Rover Range, 2018 land rover range, Land Rover Range, land rover range, Land Rover, Range, range, Used Land Rover									

Compare

## ESTIMATE

Our Ref: AC2019032/TP/GBH2574G - 28.08.2019

Vehicle number: GBH2574G

Vehicle Made & Model: TOYOTA DYNA

Items	Qty	List Items	Amount \$
1	1	Tailgate	1,485.60 ?
2	1	Tailgate sticker "TOYOTA"	189.60 ✓
3	1	Tailgate sticker "DYNA"	58.60 ✓
4	1	Tailgate lower member	541.90 ✓
5	4	Tailgate hinges @ 65.50	262.00 X
6	2	Tailgate stoppers @ 28.60	57.20 1AC
7	2	Taillamps - L/R @ 291.33	582.60 1AC
8	2	Taillamp panels - L/R @ 185.90	371.80 1AC
9	1	Rear licence plate bracket	186.50 ✓
10	1	Rear sidegate - LH	1,685.90 X
11	1	Rear sidegate lock hinge - LH	195.50 ✓
12	1	Rear sidegate lower member	591.90 X
Sub-total			6,209.10
Less 25%			1,552.28
Total List			4,656.83

### Special Nett Items

1	1	Rear sticker "70 KM/H"	10.00 ✓
2	1	Rear licence plate	40.00 15
3	1 set	Rear reverse sensor	280.00 200
Total Special Nett			330.00

### Labour charges

1	To check rear electrical wiring	50.00 10
2	To remove, refix rear reverse sensor	80.00 50
3	To respray undercoating	120.00 50
4	To respray painting and etc	1,080.00 550
5	Panel beating, cut, weld remove & replacing above parts	1,200.00 600
Total Labour		2,530.00

ESTIMATE PARTS AND LABOUR GRAND TOTAL \$

LKK Auto Consultants hence notify the Repairer of the following: 7,516.83

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Not Approved  
29/8/19  
467.  
2/5/19  
Whispering

## Hsiao Tong (LKKAUTO)

---

**From:** AIM PTE LTD <automim.claim@gmail.com>  
**Sent:** Tuesday, 24 September 2019 5:24 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** CS A Team; Admin A; assignments  
**Subject:** Re: [EXTERNAL] NOA- GBH2574G // Claim TP 28.08.2019 \*\*\* LKK REF: CC4/ASM19015320/wa3  
**Attachments:** Letter of demand GBH2574G (1).pdf; INVOICE GBH2574G.pdf; 24092019172308.pdf

Hi Mei Kwan,

Enclosed the relevant documents for your action. Please proceed.

Thank you.

Regards,  
Jacyné

**Automobile Integrated Management Pte Ltd**  
tel: 91198371

On Thu, Aug 29, 2019 at 7:16 PM Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com> wrote:

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Dear Sir / Madam,

We refer to the above matter.

Please be informed OI has reported. Please refer to the below OI's sketch plan and statement.



*Please arrange for TP survey.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>

**Sent:** Wednesday, 28 August, 2019 2:50 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Subject:** [EXTERNAL] NOA- GBH2574G // Claim TP 28.08.2019

Hi,

Please refer to attached to advise further.

Thank you.

Regards,

Jacyne

--

**AIM**

tel: 91198371





## <TP - Mandate IA> - S9M01YP2 [ACCIDENT INVOLVING SMA 2463A(OI) & GBH 2574G(TP) ON 28/08/2019]

Type

🔔 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,663.50(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 5-Oct-19

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 CUBAVE L, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (65) 62563561 FAX : (65) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 5/10/2019

### Survey Details:

Date of loss	28-Aug-19
Date of appointment	29-Aug-19
Date of survey	29-Aug-19
Location of survey	AUTOMOBILE INTEGRATED MANAGEMENT PL

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	GBH2574G
Make and Model	TOYOTA DYNA 150 SMT
Date of registration	3-Apr-18
Part Rebate	
Market Value	\$ 55,000.00
Part Rebate	\$ 14,722.00
Nett Loss	\$ 40,278.00

### Repair details:

Initial Estimate	\$ 7,516.83
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 1,806.76	(Parts less 50%)
Check items (estimate)	\$ -	
Labour	\$ 1,260.00	
Total	\$ 3,066.76	
Lump Sum(if applicable)	\$ 3,050.00	

Number of days for repair	4
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

OI REAR-ENDED THIRD PARTY.

**Mandate:**

Liability(TP)		100%
Proposed repair cost	\$	3,263.50
Loss of use	\$	400.00 (4days x \$100)
Loss of rental		NIL no. of days
Loss of income		NIL no. of days
LTA search fees		NIL
Others		NIL
<b>Proposed Total</b>	<b>\$</b>	<b>3,663.50</b>

## Hsiao Tong (LKKAUTO)

---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 10 October 2019 11:15 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** FW: New message for service request 134508, vehicle number GBH2574G

10/10/19 10:50 AM \*\*\* MessageHi Hsiao Tong, proceed. Thanks - KHONG Lynn

-----Original Message-----

**From:** lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>  
**Sent:** Thursday, 10 October, 2019 10:51 AM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 134508, vehicle number GBH2574G

AXA Insurance has sent you a message for claim number S9M01YP2.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAUTO)

---

**From:** AIM PTE LTD <automim.claim@gmail.com>  
**Sent:** Monday, 14 October 2019 1:45 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: [EXTERNAL] NOA- GBH2574G // Claim TP 28.08.2019 \*\*\* LKK REF: CC4/ASM19015320/Upa3

Hi Hsiao Tong,

We accepted the amount. Please proceed. Any document needed?

Thank you.

Regards,  
Jacyne

**Automobile Integrated Management Pte Ltd (aim)**  
tel: 91198371

On Mon, Oct 14, 2019 at 12:41 PM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

### **Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,263.50
2. Loss of Use (4days x \$80.00)	\$ 320.00
<b>Total</b>	<b>\$ 3,583.50</b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 24 September 2019 5:27 PM

**To:** AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: [EXTERNAL] NOA- GBH2574G // Claim TP 28.08.2019 \*\*\* LKK REF: CC4/ASM19015320/Upa3

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

***Hi Hsiao Tong,***

***Kindly assist.***

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Re: [EXTERNAL] NOA- GBH2574G // Claim TP 28.08.2019 \*\*\* LKK REF: CC4/ASM19015320/wa3

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Thank you.

Regards,

Jacyne

**Automobile Integrated Management Pte Ltd**

tel: 91198371

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**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed OI has reported. Please refer to the below OI's sketch plan and statement.

***Please arrange for TP survey.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Wednesday, 28 August, 2019 2:50 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Subject:** [EXTERNAL] NOA- GBH2574G // Claim TP 28.08.2019

Hi,

Please refer to attached to advise further.

Thank you.



Regards,

Jacyné

**AIM**

tel: 91198371

## Service Request Details

### Claim

S9M01YP2

### Reference

None 

### Loss Date

August 28, 2019

### Report Date

Aug 28, 2019 3:46:00 PM

### Request Date

August 29, 2019

### Due Date

September 5, 2019

### Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

### Type of Loss

Third Party Vehicle Damage

### Services

Pending verification - Direct Settlement

### Actions

#### Next Step

Agree to perform service

### Vehicle Information

#### Incident Vehicle Registration #

GBH2574G

P. AIM

T: 3.30p.m

V: 1h

E: ✓

MODGET

LORRY

## Service Address

...

## Primary Contact/Insured

TAN CHO SIANG DORIS  
32C MANGIS ROAD, 424967, Singapore  
96794912  
DORISTCS@YAHOO.COM.SG

## Claim Handler

KHONG Lynn  
68804892  
lynn.khong@axa.com.sg

## Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

**Catherine Chong (LKK Auto)**

---

**From:** AIM PTE LTD <automim.claim@gmail.com>  
**Sent:** Wednesday, 28 August, 2019 2:50 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** [EXTERNAL] NOA- GBH2574G // Claim TP 28.08.2019  
**Attachments:** Notice of acct GBH2574G (28 AUG).pdf

**Categories:** Raghav

Hi,

Please refer to attached to advise further.

Thank you.

Regards,  
Jacyne

--

**AIM**  
tel: 91198371



Automobile Integrated Management Pte Ltd

GST Registration No. : 201605297G  
Company Registration No. 201605297G

## Tax Invoice

INVOICE TO  
AXA INSURANCE PTE LTD  
8 SHENTON WAY  
#24-01 AXA TOWER  
068811

INVOICE NO. AC2019032/TP  
DATE 24/09/2019  
DUE DATE 24/09/2019  
TERMS Due on receipt

VEHICLE NO.  
GBH2574G

DESCRIPTION	QTY	RATE	AMOUNT
INSURANCE CLAIMS LUMP SUM REPAIR COST	1	3,050.00	3,050.00

SUBTOTAL	3,050.00
GST TOTAL	213.50
TOTAL	3,263.50
BALANCE DUE	<b>S\$3,263.50</b>

### GST SUMMARY

	RATE	GST	NET
GST @ 7%		213.50	3,050.00

### Payment mode:

- \* Bank transfer to OCBC current 712821057001
- \* Paynow, UEN. 201605297G
- \* Cheque to be issued to Automobile Integrated Management Pte Ltd

Workshop Address: 23 Kaki Bukit Ave 5 #04-01 (South Wing) Singapore 415933  
Mailing Address: 28 Sin Ming Lane #07-147 Midview City Singapore 573972  
Email: automim.acct@gmail.com  
Tel: 91198371 / 91198372



Automobile Integrated Management Pte Ltd  
Co. & G.S.T. Reg no. 201605297G  
Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972  
Workshop: 23 Kaki Bukit Ave 5 #04-01 (South Wing) Singapore 415933  
Email: automim.claim@gmail.com Tel: 9119 8371

By Email

Our ref: AC2019032/TP/GBH2574G-28.08.2019/LOD

24<sup>th</sup> September 2019

AXA Insurance Pte Ltd  
8 Shenton Way  
#24-01 AXA Tower  
Singapore 068811  
Attention: Claim Officer in charge

Dear Sir / Madam,

**CLAIMANT – JET-VACS SERVICE PTE LTD  
ACCIDENT INVOLVING GBH2574G AND SMA2463A ALONG THE SLIP ROAD OF PAYA LEBAR  
AND BARTLEY ROAD ON 28 AUGUST 2019**

We are appointed by JET-VACS Service Pte Ltd to repair their vehicle GBH2574G. The claimant has requested and authorized us to assist them in presenting their claims in connection with the above-said accident. We are submitting these claim for your consideration:

1. Cost of Repair	S\$ 3263.50
2. Loss of use (4 days x \$120 per day)	S\$ 480.00
<b>Total Claims:</b>	<b><u>S\$ 3743.50</u></b>

We enclosed herewith the following document:

- (a) Original Final Repair Bill
- (b) Letter of Authorization

We look forward to the settlement of the said claim. Please note that it is a condition of any settlement reached that it shall be without prejudice to and shall not affect any other claims arising from this accident.

Thank you.

Yours faithfully,  
**Automobile Integrated Management Pte Ltd**

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 25 September 2019 2:46 PM  
**To:** DORISTCS@YAHOO.COM.SG  
**Subject:** ACCIDENT INVOLVING SMA 2463A(AXA) AND GBH 2574G ALONG/AT PAYA LEBAR ROAD/ BARTLEY ROAD (SLIP ROAD) ON 28/08/2019

25 Sept 2019

**Ms Tan Cho Siang Doris**

Dear Sir/ Mdm

**OUR REF : CC4/ASM19015320/Upa3 // S9M01YP2**

**YOUR REF : SMA2463A**

**ACCIDENT INVOLVING SMA 2463A(AXA) AND GBH 2574G ALONG/AT PAYA LEBAR ROAD/ BARTLEY ROAD (SLIP ROAD) ON 28/08/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from AUTOMOBILE INTEGRATED MANAGEMENT PL acting on behalf of the owner of GBH2574G against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. As such, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's work permit/ work pass
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this

accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## AUTHORIZATION TO ACT

I, JET-VACS SERVICE PTE LTD (the third party claimant) of BLK 3005 UBI AVENUE 3  
#03-52 SINGAPORE 408861 (address), owner of GBH2574G (vehicle no.)  
hereby authorize AUTOMOBILE INTEGRATED MANAGEMENT PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. GBH2574G that was damaged pursuant to the accident which occurred on 28/08/2019  
(date) along PAYA LEBAR ROAD/BARTLEY ROAD (SLLIP ROAD) (location) involving vehicle no/s  
SMA2463A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 20 (day) of SEP (month) 2019 (year)

x 84  
Signed by "the third party claimant"  
(with chop if applicable)



SA  
Automobile Integrated Management Pte Ltd  
ROC no.: 201605297G  
Registered Address: 28 Sin Ming Lane  
#07-147 Midview City Singapore 573972  
Email: automim.acct@gmail.com  
Tel: 61408371 9168372  
Signed by "the workshop"  
(with chop)



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehide No:	SMA2483A (Insd veh)	Model: TOYOTA DYNA 150 5MT
	GBH2574G (TP veh)	
Date of Accident/ Time:	28/08/2019	

Repair Estimate	: \$	8,043.00	
Final Repair Cost (w/GST)	: \$	3,263.50	
Loss of Use	: \$	320.00	4 days at \$320.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	3,583.50	
Payee Name : AUTOMOBILE INTEGRATED MANAGEMENT PTE LTD			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____	
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.


 <b>Automobile Integrated Management Pte Ltd</b> ROC no.: 201605297G Registered Address: 28 Sin Ming Lane 807-147 Midview City Singapore 573972 Email: automim.acct@gmail.com Tel: 978377, 9114372	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Lee Chia Sing</u> Date: <u>17/10/19</u>
Signature of workshop representative / Workshop stamp Name of Representative: <u>CKS</u> Date: <u>17/10/19</u> 	
Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19015320/Upa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:LYNN			Date : 30-10-2019	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SMA 2463A	Veh. Inspected	GBH 2574G	
Policy No.	VPA/P2129983	Coverage (\$)	0.00	
Claim No.	S9M01YP2	Excess (\$)	0.00	
Assign From		Assign Date	29/08/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA DYNA (M)	c.c	2982	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	JTFAT35YX0K210130	Colour	SILVER	
Odometer	54379	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/75 R15	YOKOHAMA	6 mm	
L/H Front Tyre	195/75 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	155 R12 (D)	YOKOHAMA	6/6 mm	
L/H Rear Tyre	155 R12 (D)	YOKOHAMA	6/6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	28/08/2019	Inspection Date	29/08/2019	
Survey held at	AUTOMOBILE INTEGRATED MANAGEMENT PL 28 SIN MING LANE #07-147 MIDVIEW CITY SINGAPORE 573972			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>4 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBH 2574G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	TAILGATE (CONSISTENT)	DENTED / BENT	1,485.60	1,485.60
1	TAILGATE STICKER 'TOYOTA' (CONSISTENT)	NECESSARY	189.60	189.60
1	TAILGATE STICKER 'DYNA' (CONSISTENT)	NECESSARY	58.60	58.60
1	TAILGATE LOWER MEMBER (CONSISTENT)	DENTED / BENT	541.90	541.90
4	TAILGATE HINGES @\$65.50 (CONSISTENT)	NOT NECESSARY	262.00	-
2	TAILGATE STOPPERS @\$28.60 (CONSISTENT)	N/S CUT	57.20	28.60
2	TAILLAMPS -L/R @\$291.33 (CONSISTENT)	N/S CRACKED	582.60	291.33
2	TAILLAMP PANELS -L/R @\$185.90 (CONSISTENT)	N/S BENT	371.80	185.90
1	REAR LICENCE PLATE BRACKET (CONSISTENT)	BENT	186.50	186.50
1	REAR SIDEGATE -LH (CONSISTENT)	NOT NECESSARY	1,685.90	-
1	REAR SIDEGATE LOCK HINGE -LH (CONSISTENT)	BENT	195.50	195.50
1	REAR SIDEGATE LOWER MEMBER (CONSISTENT)	TO REPAIR SEE LABOUR	591.90	-
	LESS 25% DISCOUNT		-1,552.28	-
	LESS 50% DISCOUNT		-	-1,581.77
			4,656.82	1,581.76
<b>SPECIAL NETT ITEMS</b>				
1	REAR STICKER '70KM/H' (SN) (CONSISTENT)	NECESSARY	10.00	10.00
1	REAR LICENCE PLATE (SN) (CONSISTENT)	BENT	40.00	15.00
1	SET REAR REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	280.00	200.00
			330.00	225.00
<b>LABOUR</b>				
	TO CHECK REAR ELECTRICAL WIRING.		50.00	10.00
	TO REMOVE,REPLACE REVERSE SENSOR .		80.00	50.00
	TO RESPRAY UNDERCOATING.		120.00	50.00
	TO RESPRAY PAINTING AND ETC.		1,080.00	550.00
	PANEL BEATING ,CUT,WELD REMOVE & REPLACING ABOVE PARTS.INCLUSIVE OF THE REPAIR OF REAR SIDEGATE LOWER MEMBER .		1,200.00	600.00
			2,530.00	1,260.00

Report Ref No. CC4/ASM19015320/Upa3q2



GRAND TOTAL		7,516.82	3,066.76
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,050.00

Report Ref No. CC4/ASM19015320/Upa3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SYN01YP2
Reference	CCA/ASM190153201/ja3a2
Loss Date	28 August 2019
Report Date	28 Aug 2019 3:46:00 PM
Request Date	10 October 2019

Actions

Next Step

Wait for: Approve Invoice

Add Resource

Vehicle Information	
Incident Vehicle Registration #	GBH2524G
Make	TPVO TOYOTA
Model	LOHRY
Service Address	

Due Date	...
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement
Primary Contact/Insured	
TAN CHO SIANG DORIS 32C MANGIS ROAD, 424967, Singapore 96794912 DONISTCS@YAHOO.COM.SG	

Claim Handler	
KHONG Lynn 68804892 lynn.khong@aaa.com.sg	

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes





Document Type

Document SubType

+ Upload Document

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 [1].pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
PAIRF_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
TP-MANDATE IA dtd 051019.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
LKK RESURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
REPLY FROM WORKSHOP.mng	Letters and Correspondence	Workshop	DHANAL Raghav	29 August 2019
SMA2463A INSD VF.MP4	Evidence	Videos	KHONG Lynn	28 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 GBH2374G_TP_GJA.pdf	Reports & Statement	GJA Report	KHONG Lynn	28 August 2019
 SMA24A3A_INSD_GJA_REPORT.PDF	Reports & Statement	GJA Report	DHAKAL Raghav	28 August 2019
 P2129983_NBI_00001_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	DHAKAL Raghav	28 August 2019
 TP PRI FROM WORKSHOP.jpg	Letters and Correspondence	Workshop	DHAKAL Raghav	28 August 2019