

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 5 November, 2019 8:41 AM  
**To:** Olea, Maricel  
**Cc:** Md Noor, Norsiah; Admin A; Vic (LKKAUTO)  
**Subject:** <TPBI CLAIM> Your Ref: 2687835017SG - FW: YOUR REF: SGM 40H - ACCIDENT INVOLVING SGM 40H AND SLZ 7272G ALONG YIO CHU KANG ROAD ON 22.08.2019  
**Attachments:** IMG\_8714.jpg; IMG\_8715.jpg; IMG\_8716.jpg; IMG\_8717.jpg

Dear Maricel,

We refer to the subject matter.

Please be informed that our Insured had received a TPBI claim from a lawyer.

For your necessary action please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 5 November, 2019 8:37 AM  
**To:** JoJo Lee  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: YOUR REF: SGM 40H - ACCIDENT INVOLVING SGM 40H AND SLZ 7272G ALONG YIO CHU KANG ROAD ON 22.08.2019

Dear Mr Lee,

We refer to your below email and the contents were duly noted.

Based on the attached lawyer letter, the claimant is also making a Bodily Injury Claim.

Please be advised that the Bodily Injury Claim is a separate claim from the Property Damage (damages to vehicle) Claim.

Since our principal, M/s AIG Asia Pacific Insurance Pte Ltd was also copied in the letter, there is no need for you to respond to the letter and our principal will further handle the matter.

Meanwhile, we will handle the Property Damage Claim against your policy.

There is no need to send us the hard copy of the letter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** JoJo Lee [<mailto:jojoser@gmail.com>]

**Sent:** Tuesday, 5 November, 2019 7:46 AM

**To:** Vic (LKKAuto)

**Subject:** Re: YOUR REF: SGM 40H - ACCIDENT INVOLVING SGM 40H AND SLZ 7272G ALONG YIO CHU KANG ROAD ON 22.08.2019

Hi,

I have received a lawyer letter from the claimant. Please see attached letter.

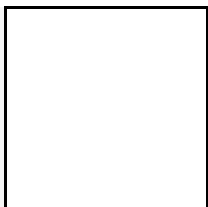
Please advise if you need the hard copy to be sent over to your office.

Thank you

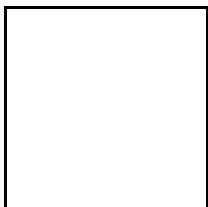
Lee Youn Kay

Ref : SGM40H

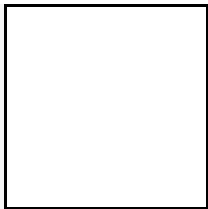
On Fri, 20 Sep 2019 at 08:02, JoJo Lee <[jojoser@gmail.com](mailto:jojoser@gmail.com)> wrote:



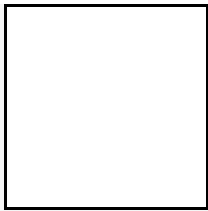
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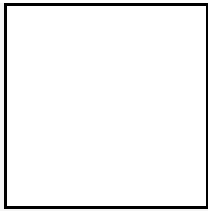
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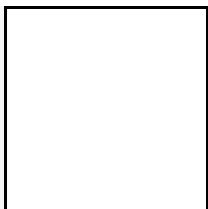
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[20190822\\_133250\\_NF.mp4](#)Error! Filename not specified.



[20190822\\_133351\\_NF.mp4](#)Error! Filename not specified.



[20190822\\_133452\\_NF.mp4](#)Error! Filename not specified.

Hi,

Noted. Thank you. I am also attaching the in car video for your ref .

Lee Youn Kay  
Ref SGM40H

On Thu, 19 Sep 2019 at 17:45, Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

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19 SEPTEMBER 2019

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LEE YOUN KAY

BY POST & BY EMAIL

157F TAMARIND ROAD

#03-07

SINGAPORE 806110

-  
Dear Sir/Madam,

-  
OUR REF : CC4/AIG19015312/R1ha3

YOUR REF : SGM 40H

-  
ACCIDENT INVOLVING SGM 40H AND SLZ 7272G ALONG YIO CHU KANG ROAD ON 22.08.2019

-  
We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

-  
We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLZ 7272G against your motor insurance policy.

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Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

-  
Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

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We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

-

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

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This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

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In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

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If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

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Please quote the claim reference when you contact us that we can assist you more effectively.

-

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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