

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 6 August 2020 10:44 AM
To: RAHMAT4567@GMAIL.COM
Subject: Fw: ACCIDENT INVOLVING FBH 9038S(EQ) AND SBS 6326Y ALONG/ AT JUNCTION OF KAKI BUKIT ROAD 4 & BEDOK RESERVOIR RD ON 23/08/2019
Attachments: Police Report_FBH9038S.pdf; Claim Report_FBH9038S.pdf

Hi Mr Abdul Rahmat,

Received with thanks.

We will proceed to negotiate and settle the matter at best with third party.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Abdul Rahmat Mohd Nor <rahmat4567@gmail.com>
Sent: Wednesday, 5 August 2020 5:29 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING FBH 9038S(EQ) AND SBS 6326Y ALONG/ AT JUNCTION OF KAKI BUKIT ROAD 4 & BEDOK RESERVOIR RD ON 23/08/2019

To whom it may concern,

Refer to the attached file on the police report and the claim is done by Riaz L.L.C.

Regards,
Abdul Rahmat

On Wed, Aug 5, 2020 at 4:15 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:
Hi Mr Abdul Rahmat,

We would like to follow up on this matter.

Kindly advise if there is any Police Investigation Result/letter at your end and also please let us know the progress on your counter claim against the bus insurer.

Please response/update us within the next 7 days. Otherwise, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

From: Hsiao Tong (LKKAuto)

Sent: Sunday, 8 March 2020 4:04 PM

To: RAHMAT4567@GMAIL.COM <RAHMAT4567@GMAIL.COM>

Subject: RE: ACCIDENT INVOLVING FBH 9038S(EQ) AND SBS 6326Y ALONG/ AT JUNCTION OF KAKI BUKIT ROAD 4 & BEDOK RESERVOIR RD ON 23/08/2019

Hi Mr Abdul Rahmat,

We would like to follow up on this matter.

Kindly advise if there is any Police Investigation Result/letter at your end and also please let us know the progress on your counter claim against the bus insurer.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 22 January 2020 4:10 PM

To: RAHMAT4567@GMAIL.COM

Subject: RE: ACCIDENT INVOLVING FBH 9038S(EQ) AND SBS 6326Y ALONG/ AT JUNCTION OF KAKI BUKIT ROAD 4 & BEDOK RESERVOIR RD ON 23/08/2019

Hi Mr Abdul Rahmat,

We refer to the above matter.

Kindly advise if there is any Police Investigation Result/letter at your end and also please let us know the progress on your counter claim against the bus insurer.

Thank you.

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 18 October 2019 3:18 PM

To: RAHMAT4567@GMAIL.COM

Subject: ACCIDENT INVOLVING FBH 9038S(EQ) AND SBS 6326Y ALONG/ AT JUNCTION OF KAKI BUKIT ROAD 4 & BEDOK RESERVOIR RD ON 23/08/2019

18 Oct 2019

M/s ABDUL RAHMAT BIN MOHD NOR

Dear Sir/ Mdm

OUR REF : CC4/EQI19015308/T1pa3

YOUR REF : FBH9038S

ACCIDENT INVOLVING FBH 9038S(EQ) AND SBS 6326Y ALONG/ AT JUNCTION OF KAKI BUKIT ROAD 4 & BEDOK RESERVOIR RD ON 23/08/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SBS 6326Y against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 30/10/2019, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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