

Asher

COMFORTDELGRO
ENGINEERING

Our Ref : T 0819/ SHB4201E /WT(st)

Date : 09-Sep-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 190086484

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHB4201E YOUR INSURED XE 3540C
AND OTHER ON 27.08.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHB4201E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : XE 3540C we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	3,156.50
2	4.5 days Loss of Rental @ \$ 110.67 per day	\$	498.02
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	3,662.01

HIRER'S CLAIM

7	4.5 days Loss of Income @ \$ 80.00 per days	\$	360.00
Total Claims :		\$	4,022.01

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
 b) LTA search slip/s of : XE 3540C
 c) GIA / Police report/s of : SHB4201E
 d) Letter of authority from owner / hirer / operator
☐ Witness statement/s ☐ Towing/Medical bill/receipts ☐ Certificate of Insurance
☐ Photocopies of Accident Scene ☒ Downtime/Mileage record ☒ Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg

A member of

COMFORTDELGRO



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 18 October 2019 1:01 PM
To: SAMYEO@SPECLOGS.COM.SG
Subject: ACCIDENT INVOLVING XE 3540T AND SHB 4201E ON 27/08/2019

Our Ref: CC3/QBE19015306/K1eb3

18 OCT 2019

SPEC LOGISTIC SOLUTIONS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING XE 3540T AND SHB 4201E ON 27/08/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c.: *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **I 40 SHB4201E , XE3540C** **ON 27-Aug-19 15:45**
ALONG **SLIP ROAD OF ANG MO KIO AVE 3 TOWARDS CTE**

I / We **QUEK SER TECK** (Hirer) NRIC No.: **S0208464C**

and/or **CHEANG KOK KEONG** (Relief) NRIC No.: **SXXXX894B**

Taxi Number **SHB4201E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **28-Aug-2019**

Name of Hirer **QUEK SER TECK**
 Hirer NRIC **SXXXX464C**

Signature :



Address **26 SIN MING INDUSTRIAL EST SEC...
570026**

Contact No. **94483836**

Name of Relief **CHEANG KOK KEONG**
 Relief NRIC **SXXXX894B**

Signature :



Address **26 SECTOR A SIN MING INDUSRIA 09-124
570026**

Contact No. **87546479**

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : T0819/SHB4201E/WT(st)
Our Reference : VC012928

I/We, **COMFORT TRANSPORTATION PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **THREE THOUSAND EIGHT HUNDRED SIX AND CENTS SIXTY SEVEN ONLY (S\$3,806.67)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, **'SPEC LOGISTIC SOLUTIONS PTE LTD'**, over damage to my/our vehicle **SHB 4201E** from an accident involving **XE 3540C** at/along **SLIP ROAD OF ANG MO KIO AVE 3 TOWARDS CTE**, which occurred on **27/08/2019** at about **15:45hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured **'SPEC LOGISTIC SOLUTIONS PTE LTD'**, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 30th of (month) November (year) 2019

Signature

Claimant's Name

FIN/NRIC No.

Address

Witness's Signature

Witness's Name

FIN/NRIC No.

Address

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

*The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document*

Company stamp if applicable

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

Our Ref: CT19080710



Date: 04 September 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	27/08/2019 @ 15:45 hrs
ALONG	SLIP ROAD OF ANG MO KIO AVE 3 TOWARDS CTE
INVOLVING	XE3540C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4201E** (the "Taxi"). The Taxi was hired to **QUEK SER TECK IC NO SXXXX464C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
XE3540C	27 Aug 2019 / 15:45:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SHB 4201E

Asher Sng (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 14 November 2019 10:08 AM
To: Asher Sng (LKKAUTO)
Cc: claims-singapore
Subject: [VC012928] [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XE3540T (OI : QBE - TBA) AND SHB4201E (TP : LKK REF - CC3/QBE19015306/K1eb3) on 27.08.2019

Attachments: SHB4201E doa 27.8.19.mov; TP LOD.pdf; LKK INSPECTION.pdf; LKK ADJUSTMENT.pdf; LKK SURVEY PHOTO.pdf; LKK RESURVEY PHOTO.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher

Kindly proceed as per advised.

regards

Jenny Toh
Senior Assistant
Claims / Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6224 6633 | +65 6477 1225
[Website](#) [LinkedIn](#) [Twitter](#)



From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 13 November 2019 11:07 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving XE3540T (OI : QBE - TBA) AND SHB4201E (TP : LKK REF - CC3/QBE19015306/K1eb3) on 27.08.2019

Your ref : VC012928
Our ref : CC3/QBE19015306/K1eb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured changed lane to the left and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,806.67 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,410.19	\$ 3,156.50
2. Loss of Rental (4.5days x \$110.67)	\$ 498.02	\$ 442.68 (4days x \$110.67)
3. Loss of Income (4.5days x \$80)	\$ 360.00	\$ 200.00 (4days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
	Total : \$ 3,806.67	

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Thursday, 19 September 2019 11:43 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Janice Goh Siew Geok <janice.goh@qbe.com>

Subject: RE: Direct Settlement - Accident Involving XE3540T (OI : QBE - TBA) AND SHB4201E (TP : LKK REF - CC3/QBE19015306/K1eb3) on 27.08.2019

Our ref: VC012928

Hi Shu Pei

Please find attached as per requested.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Wednesday, 18 September 2019 9:15 AM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XE3540T (OI : QBE - TBA) AND SHB4201E (TP : LKK REF - CC3/QBE19015306/K1eb3) on 27.08.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Thursday, 29 August 2019 5:28 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>; 'Janice Goh Siew Geok' <janice.goh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving XE3540T (OI : QBE - TBA) AND SHB4201E (TP : LKK REF - CC3/QBE19015306/K1eb3) on 27.08.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 4201E at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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