

INSURANCE

INS. CASE OWNER:

CC 3/QBE1901 5706 K2ebh/v

LKK:

IDAC:

Surveyor:

Kalun

DOE:

ASSIGNMENT

28/8/19

Date / Time:

28/8/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XE 3540E

Name of Insured:

SPEC LOGISTIC SOLUTIONS P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

27/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: NAGAPPAN

RAJANDEAN

Driver Tel No.:

(VA: YES / NO)

Claim No.:

VC012928

Policy No.:

2-VU16077-MFA-R101

Make / Model:

HINO

Place of Accident:

LTE SUP RD LTE FROM ANK 3

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHB 4201E



INSRS:

WSP:

Tel:

Liability:

RMKS:

1656
u



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
8.10.19	Call OI:	EMAIL 18-10-19
	After call Itr to OI:	
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup):	
	After call Itr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
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FINALIZATION	Date/Time:	Confirm with:	Confirm by: ANK
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Repair Cost:	46 SS 2,950	(3 days) Reduction:	43 %	Email ☒ Call ☐
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FINAL SETTLEMENT	Date/Time: 20-11-19	Confirm with: CHITTESAYE	Email ☒ Call ☐
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Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	15	If NO or B 28, Ass. Lia:
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Repair Cost:	46 SS 2,950	20 (CHANGED LINE 4TH TP)
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Loss of Rental (LOR):	SS 442.68	(4 days) = 440.67
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Loss of Use (LOU):	SS	(5 x days)
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Loss of Income (LOI):	SS 200.00	(550 x 4 days)
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LOR only ☐ LOU only ☐ LOR + LOI ☐ LOR + LO ☒	(Tick only one)
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GIA/LTA Search:	SS 7.99
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Medical:	SS -	1) Claim status: Normal/Reject/Private Settle
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Disbursement:	SS -	2) Report Format: TP
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Legal Cost:	SS -	3) Survey fee: 400
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Total:	SS 3,806.67	Global Sum SS:
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FINAL PAYMENT	Date/Time: 20-11-19	Confirm with: CHITTESAYE	Email ☒ Call ☐
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Payee 1:	SS 3,806.67	Name 1: COMPTON ENGINEERING PTE LTD
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Payee 2: (Strike if N.A.)	SS	Name 2:
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Payee 3: (Strike if N.A.)	SS	Name 3:
---------------------------	----	---------

COPY SENT
5/11/19

Surveyor: Kalvin

REF: ^

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Insp'd Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHB 4201E Yr Regn: 16 24 2015Type: M.Car / M.Cycle / Bus / Van / Lorry / T~~ol~~ / Prime Mover /

Truck / Trailer or

Make: Hyundai I40 c.c. 1800Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 610009 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KML B4106407544Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD S Rim orTyre Size: F: 205/60 R16R: 2

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Harada

Front

R/Bal. 7 mmL/Bal. 7 mmD.O.A. 27/8/11 D.O.I. 28/8/11Survey held at C/DHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

45: + 2.950 (RED: + 2.106.25 427)

QBE

41.

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)

Survey Fee: _____

Transportation: _____

S + RS: _____

Photos: _____

Report Format

Notes



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/QBE19015306/K1eb3

Date: 29.08.2019

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHB4201E

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28.08.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,056.25
Revised Estimate Amount	: S\$	3,679.63
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHB4201E

DATE: 28. Aug. 2019

MAKE : HYUNDAI

MODEL : i40

DOA: 27. Aug. 2019

QBE

Qty	Parts Description/ Labour	Type	Unit Price	Amount
1	Rear Door - RH <i>Painted</i>			\$1,351.10
1	Rear Fender - RH <i>Painted</i>			\$566.30
1	Rocker Panel Garnish - RH <i>X</i>			\$483.60
1	Rear Bumper <i>con</i>			\$553.00
10	Rear Bumper Clips <i>con</i>		\$2.20	\$22.00
1	Rear Wheel Cover - RH <i>con</i>			\$107.10
1	Rear Rim - RH <i>X</i>			\$351.90
SUB TOTAL				\$3,435.00
LESS 25%				\$858.75
DISCOUNTED TOTAL				\$2,576.25
2	Advertisement - Rear Fenders <i>con</i>		\$100.00	\$200.00
1	Advertisement - LHR Door <i>con</i>			\$100.00
1	Advertisement - Rear Bumper <i>con</i>			\$50.00
1	Rear Door APP Sticker <i>After Name</i>			\$80.00
1	Rear Bumper Rubber Mat <i>X MN</i>			\$50.00
				\$480.00
Labour Charge				
1	Panel Beating			\$750.00 <i>600</i>
1	Spray Painting Charge			\$750.00 <i>600</i>
1	Wiring Charge			\$100.00 <i>X 1.2</i>
1	Tuff Kote			\$100.00 <i>50</i>
2	Transfer of Door			\$300.00 <i>50</i>
				\$150.00
TOTAL LABOUR				\$2,000.00
ESTIMATE TOTAL				\$5,056.25
<i>Ka lui 16/Dec</i> <i>28/8/19 1535 hrs</i> <i>3 Days</i> <i>4/3</i> <i>After Repair p/h</i> <i>Larry Ng</i>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Our Job Ref No : 305328398

Date : 3. Sep. 2019

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHB4201E

Date of Accident: 27. Aug. 2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: QBE XE3540C
2. The finalized amount shall be:
- (a) Spare Parts after List discount _____
- (b) Labour Charges _____
- Total for Part-By-Part Repair Cost** _____
- (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost \$2,950.00

3. Estimated normal period for repairs: 3 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and
finalized amountSignature : Name : Larry NgTel : 6214 8316Fax : 6546 8156Signature : Name : KahrDate : 4/9/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

HIRER Plea

of Authorisation

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

200 Sheddell Road Singapore 373721

Mainline + 65 6285 8080 Facsimile + 65 6285 9755

Workshops

55 Looeag Drive Singapore 300589

183 Sin Ming Drive Singapore 571717

45 Pandan Road Singapore 332946

24 Serangoon Road Singapore 758

7 Sengkang Road Singapore

501 Yishun Industrial Park A Singapore

Date/Time: 28.08.2019 12:58

Page

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO: 30532

CUSTOMER

MR/MS

CUSTOMER NO

ADDRESS

TEL (R)

(P)

DISCOUNT CARD NO

COMFORT TRANSPORTATION PTE LTD

7010045

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

VARs

REGN NO:

SHB4201E

MILEAGE

MAKE :

HYUNDAI

FUEL

E 1/2

MODEL

I-40

DATE/TIME IN

27.08.2019 1

YR OF MANU

16.07.2015

TARGET DATE

CHASSIS CODE

KMHLB41UMGU075411

COMPLETION DATE/T

Accident Date: 27.08.2019

NATURE: 3P 27.08.2019

JOB DESCRIPTION

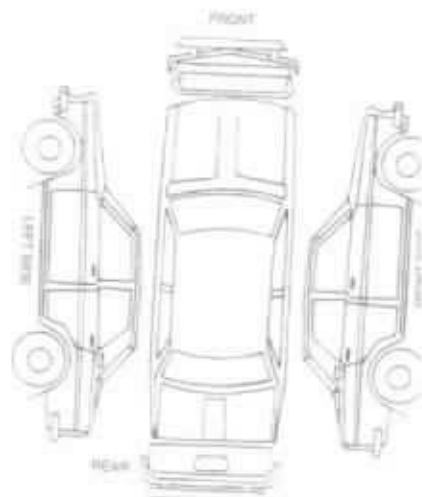
S/NO

LABOR CODE

DESCRIPTION

Q B Z - Right Rear

2506



Sur

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

acknowledgement Slip

Exit Pass

No.

SHB4201E

LARRY

Vehicle No.

SHB4201E

of Service Advisor

Signature/Date

Name of Service Advisor

Returned to Service Advisor

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHB4201E

DATE: 28. Aug. 2019

MAKE : HYUNDAI

MODEL : i40

DOA: 27. Aug. 2019

QBE

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
1	Rear Door – RH ✓			\$1,351.10	
1	Rear Fender – RH ✓			\$566.30	
1	Rocker Panel Garnish – RH ✗			\$483.60	
1	Rear Bumper ✓			\$553.00	
10	Rear Bumper Clips ✓		\$2.20	\$22.00	
1	Rear Wheel Cover – RH ✓			\$107.10	
1	Rear Rim – RH ✗			\$351.90	
SUB TOTAL				\$3,435.00	
LESS 25%				\$858.75	
DISCOUNTED TOTAL				\$2,576.25	
2	Advertisement – Rear Fenders ✓		\$100.00	\$200.00	Nett
1	Advertisement – LHR Door ✓			\$100.00	Nett
1	Advertisement – Rear Bumper ✓			\$50.00	Nett
1	Rear Door APP Sticker ✓			\$80.00	Nett
1	Rear Bumper Rubber Mat ✗			\$50.00	Nett
				\$480.00	
Labour Charge					
1	Panel Beating			\$750.00 600	
1	Spray Painting Charge			\$750.00 600	
1	Wiring Charge			\$100.00 ✗	
1	Tuff Kote			\$100.00 50	
2	Transfer of Door		\$150.00	\$300.00 50	
TOTAL LABOUR				\$2,000.00	
ESTIMATE TOTAL				\$5,056.25	
Kalvi 16/11/19 28/8/19 1535 hr. 3 Days 45 After Repair plh					I hereby acknowledge the above estimate and hereby notify the insurer of the following: a) repairs before/after spray painting b) repairs damaged part(s) during resurvey c) repairs are not subject to confirmation d) survey is on a "Without Prejudice" basis e) any modification(s) is allowed f) repairs must be resurveyed and subject to final approval from Insurance Company Accepted by Reporter
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Lany Ng

Shu Pei (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 19 September 2019 11:43 AM
To: Shu Pei (LKKAUTO)
Cc: Asher Sng (LKKAUTO); Janice Goh Siew Geok
Subject: RE: Direct Settlement - Accident Involving XE3540T (OI : QBE - TBA) AND SHB4201E (TP : LKK REF - CC3/QBE19015306/K1eb3) on 27.08.2019
Attachments: XE3540C.pdf

Our ref: VC012928

Hi Shu Pei

Please find attached as per requested.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Wednesday, 18 September 2019 9:15 AM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XE3540T (OI : QBE - TBA) AND SHB4201E (TP : LKK REF - CC3/QBE19015306/K1eb3) on 27.08.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 16 October 2019 2:33 PM
To: 'Catherine Koh Mui Gek'
Subject: Your Ref:T0819/SHB4201E/WT(st), ACCIDENT INVOLVING SHB 4201E AND XE 3540T ON 27/08/2019
Attachments: OI SKETCH PLAN.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref:T0819/SHB4201E/WT(st)

Without Prejudice

Hi Sir,

We refer to the above matter.

ACCIDENT INVOLVING SHB 4201E AND XE 3540T ON 27/08/2019

Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We would like to request a copy of your client video footage, our insured reported your client exit from the slip road.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/QBE19015306/K1eb3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 09-12-2019



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XE 3540C	Veh. Inspected	SHB 4201E
Policy No.	8-V0016077-MVA-R001	Coverage (\$)	0.00
Claim No.	VC012928	Excess (\$)	0.00
Assign From		Assign Date	28/08/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMGU075411	Colour	BLUE
Odometer	610009	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	27/08/2019	Inspection Date	28/08/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 4201E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR DOOR -RH	BUCKLED	1,351.10	1,351.10
1	REAR FENDER -RH	BUCKLED	566.30	566.30
1	ROCKER PANEL GARNISH -RH	SERVICEABLE	483.60	-
1	REAR BUMPER	CRACKED	553.00	553.00
10	REAR BUMPER CLIPS @\$2.20	NECESSARY	22.00	22.00
1	REAR WHEEL COVER -RH	CRACKED	107.10	107.10
1	REAR RIM -RH	SERVICEABLE	351.90	-
	LESS 25% DISCOUNT		-858.75	-649.88
			2,576.25	1,949.62
<u>SPECIAL NETT ITEMS</u>				
2	ADVERTISEMENT -REAR FENDERS @\$100.00 (SN)	NECESSARY	200.00	200.00
1	ADVERTISEMENT -LHR DOOR (SN)	NECESSARY	100.00	100.00
1	ADVERTISEMENT -REAR BUMPER (SN)	NECESSARY	50.00	50.00
1	REAR DOOR APP STICKER (SN)	NECESSARY	80.00	80.00
1	REAR BUMPER RUBBER MAT (SN)	NOT NECESSARY	50.00	-
			480.00	430.00
<u>LABOUR</u>				
	PANEL BEATING.		750.00	600.00
	SPRAY PAINTING CHARGE.		750.00	600.00
	WIRING CHARGE.	NOT NECESSARY	100.00	-
	TUFF KOTE.		100.00	50.00
	TRANSFER OF DOOR.		300.00	50.00
			2,000.00	1,300.00
GRAND TOTAL			5,056.25	3,679.62
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,950.00

Report Ref No. CC3/QBE19015306/K1eb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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