

Our Ref : T 0819 / SHA2344U / KS(st)
Your Ref: _____
Date : 9-Oct-19

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA2344U YOUR INSURED SML7867C
AND OTHER _____ ON 28.08.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHA2344U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SML7867C we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

| | | |
|---|---|--------------------|
| 1 | Cost of Repair | \$ 6,162.45 |
| 2 | <u>3</u> days Loss of Rental @ \$ 129.68 per day | \$ 389.04 |
| 3 | Survey Report Fees (<i>Surveyed by M/s LKK</i>) | \$ - |
| 4 | GIA / LTA Search Fees | \$ 7.49 |
| 5 | GIA / Police Report Fees | \$ - |
| 6 | Towing Fee | \$ - |
| | | <u>\$ 6,558.98</u> |

HIRER'S CLAIM

| | | |
|---|--|-----------|
| 7 | <u>3</u> days Loss of Income @ \$ 80.00 per days | \$ 240.00 |
|---|--|-----------|

Total Claims : \$ 6,798.98

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SML7867C
- c) GIA / Police report/s of : SHA2344U
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene
 - () Certificate of Insurance
 - () Witness statement/s
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701
Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG19015305/K1ea3

11 DEC 2019

TEO POH TIN
BLK 561 PASIR RIS ST 51
#13-277
SINGAPORE 510561

Dear Sir/Madam,

ACCIDENT INVOLVING SML 7867C AND SHA 2344U ON 28/08/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHA2344U , SML7867C ON 28-Aug-19 15:05
ALONG PIE(TUAS) SLIP RD TWDS TOA PAYOH

I / We **LIEW JOON HIAN** (Hirer) NRIC No.: **SXXXX956C**

and/or **LIEW JIA MING** (Relief) NRIC No.: **SXXXX442C**

Taxi Number **SHA2344U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **28-Aug-2019**

Name of Hirer **LIEW JOON HIAN**
Hirer NRIC **SXXXX956C**

Signature :



Address **256 KIM KEAT AVENUE #06-150**
310256

Contact No. **81856666**

Name of Relief **LIEW JIA MING**
Relief NRIC **SXXXX442C**

Signature :



Address **256 KIM KEAT AVENUE 06-150**
310256

Contact No. **81699996**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, COMFORTDELGRO ENGINEERING PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,162.45 (Repair Cost), S\$539.04 (Loss of Use/Rental), S\$7.49 (Disbursement) for vehicle no. SHA 2344U that was damaged pursuant to the accident which occurred on 28/08/2019 (date) along PIE (TUAS) SLIP RD TWDS TOA PAYOH (location) involving vehicle no/s SML 7867C.

This is pursuant to the inspection conducted on 29/08/2019 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD (“the third party claimant”) of vehicle no. SHA 2344U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 2344U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18th (day) of April (month) 2020 (year)



Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by “the workshop” (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

*The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document*

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758158
7 Sungai Kadut Way Singapore 728
501 Yishun Industrial Park A Singapore

COMPANY REG. NO.: 199506048

Page:

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA234417

INV. NO/DATE
91468945 26.09.201

MAKE
TOYOTA

JOB NO.
305328528

MODEL
PRIUS HYBRID(G4)

ODMETER READING

DATE OF REG
07.01.2019

DATE/TIME IN
28.08.2019 16:25

CHASSIS CODE
JF0KRB3MU703077820

Description : 3P 28.08.19/C

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

| | | | | | | |
|------|-----------------|--------------------------------------|---|----------|-------|----------|
| 0001 | 04-01-0302-2292 | PRIUS COVER FRONT BUMPER | 1 | 499.93 | 25.00 | 374.94 |
| 0002 | 04-01-0302-0574 | PRIUS FENDER SUB-ASSY FRONT LH | 1 | 945.30 | 25.00 | 708.98 |
| 0003 | 04-01-0302-0897 | PRIUS COVER OUTER MIRROR LH | 1 | 89.50 | 25.00 | 67.13 |
| 0004 | 03-01-0302-2020 | PRIUS WHEEL DISC | 1 | 1,555.10 | 25.00 | 1,166.33 |
| 0005 | 28-01-0103-0003 | (T40) FRT DOOR LOGO SONATA C/PT. | 1 | 75.00 | 0.00 | 75.00 |
| 0006 | 28-01-9999-2023 | APP LOGO REAR DOOR L/R C/PT. | 1 | 80.00 | 0.00 | 80.00 |
| 0007 | 04-01-0302-2297 | PRIUS EMBLEM SIDE PANEL (HYBRID) | 1 | 52.50 | 25.00 | 39.38 |
| 0008 | 04-01-0302-0600 | PRIUS MIRROR ASSY OUTER REAR VIEW LH | 1 | 1,390.10 | 25.00 | 1,042.58 |

- 1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DELIVERED AND TESTED ON OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ |
|-------------|-------------|----------|----------|
| 8010004 | 91468945 | 6,162.45 | |
| | | | |
| | | | |

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

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383 Sin Ming Drive Singapore 575717 7 Sungei Kadul Way Singapore 728
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048
Page:

8010004

ATG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, ATG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA2344U

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
07.01.2019

CHASSIS CODE
JTDKB3FH703077820

TIN. NO/DATE
91468945 26.09.201

JOB NO.
305328528

ODOMETER READING

DATE/TIME IN
28.08.2019 16:25

| S/No | Part No. | | Qty | Unit Price | %Disc | Net |
|------|-----------------|----------------------------------|-----------|------------|-------|----------|
| 0009 | 04-01-0302-3832 | PRIG4 GLASS SUB-ASSY WRT DOOR LH | 1 | 780.00 | 25.00 | 585.00 |
| | | | SUB-TOTAL | | : | 4,139.30 |

JOB NATURE

| | | | | | | |
|------|-------|-----------------------------|-----------|----------|---|----------|
| 0001 | PB | PANEL BEATING | | 500.00 | | 500.00 |
| 0002 | SP | SPRAYPAINT CHARGE | | 1,050.00 | | 1,050.00 |
| 0003 | 20-00 | TUFF COAT ON AFFECTED PARTS | | 20.00 | | 20.00 |
| 0004 | I | TRANSFER DOOR PARTS | | 50.00 | | 50.00 |
| | | | SUB-TOTAL | | : | 1,620.00 |

- WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BEING DRIVEN BY CUSTOMERS AND VEHICLES ARE DRIVEN AND TAKEN OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

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ATG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, ATG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA23440

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
07.01.2019

CHASSIS CODE
JTDK8381703077820

INV. NO/DATE
91468945 26.09.2019

JOB NO.
305328528

ODOMETER READING

DATE/TIME IN
28.08.2019 16:25

| | |
|-------------------|----------|
| Items total | 5,759.30 |
| Add GST @ 7.000 % | 403.15 |
| Invoice amount | 6,162.45 |

Issued by : KATHERINETAN 26.09.2019 13:33:10
Repair type : CL80/57/57
Payment Type/Term: /Credit 30 days

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- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 3 DAYS FROM SUCH DELIVERY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ |
|-------------|-------------|----------|----------|
| 8010004 | 91468945 | 6,162.45 | |
| | | | |
| | | | |
| | | | |

Our Ref: CT19080733

Date: 04 September 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/08/2019 @ 15:05 hrs
ALONG PIE(TUAS) SLIP RD TWDS TOA PAYOH
INVOLVING SML7867C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2344U** (the "Taxi"). The Taxi was hired to **LIEW JOON HIAN IC NO SXXXX956C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$129.68 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

| Vehicle No. | Incident Date/Time | Search Status | Insurance Company Code | Insurance Company Name |
|-------------|------------------------|---------------|------------------------|--------------------------------------|
| SML7867C | 28 Aug 2019 / 15:05:00 | Successful | A04 | AIG ASIA PACIFIC INSURANCE PTE. LTD. |

[Previous](#)[OK](#)

SHA 23444

Print Received Message

This mail is associated with :

***SHA2344U (1884535436SG)**
[SML7867C]

TP

COMFORT TRANSPORTATION PTE LTD

Aug 28 2019 3:05PM

[TEO POH TIN]

ComfortDelGro Engineering Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 17/04/2020 11:30 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6708.98) - SHA2344U - Claim Handler: Chan, Kian-Meng

Approved:6708.98:Kindly settle at best