

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	29 Aug 2019 16:29	Clm Dtl Modified	Claimant's Name: -> GRAB RENTALS PTE LTD. Claimant's ID: -> 201617200G.	[A] HOW MEI KWAN
2	29 Aug 2019 16:29	Clm Veh Model Changed	(205436) TOYOTA PRIUS HYBRID 1.8 CVT (A).	[A] HOW MEI KWAN
3	29 Aug 2019 16:29	Clm Created	Reg No: SLM8442U. Acct Date: 2019/08/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Esteem Performance Pte Ltd (HQ)	[A] HOW MEI KWAN
4	29 Aug 2019 16:29	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Aug 2019 16:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/09	[A] HOW MEI KWAN
6	29 Aug 2019 16:29	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Aug 2019 16:29	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	29 Aug 2019 16:29	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	29 Aug 2019 16:29	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	02 Sep 2019 10:25	Video Downloaded	Downloaded VIDEO	[I] Abu Kassim, Noor Mariesa
11	02 Sep 2019 10:25	Video Downloaded	Downloaded VIDEO	[I] Abu Kassim, Noor Mariesa
12	02 Sep 2019 11:30	Clm Registration Modified	Acct Time:00:00:00->09:00:00.	[I] AIG OneClaim Integration User
13	06 Sep 2019 16:16	Video Downloaded	Downloaded VIDEO	[A] VIC ALPEH
14	20 Sep 2019 09:47	Video Downloaded	Downloaded VIDEO	[I] Lim, Kok-Chong
15	15 Feb 2020 11:57	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/09/09	[A] VIC ALPEH
16	15 Feb 2020 11:58	Adj Mandate Request	Cur.Req:1205.28:BOLA 15 - OID CHANGED LANE	[A] VIC ALPEH
17	11 Mar 2020 19:19	Video Downloaded	Downloaded VIDEO	[I] Lee, Ming-Yao
18	11 Mar 2020 19:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/09. Mandate Remarks: mandate given, please ensure all supp docs are ready.	[I] Lee, Ming-Yao
19	11 Mar 2020 19:25	Adj Mandate Set	Approved:1205.28:mandate given, please ensure all supp docs are ready.	[I] Lee, Ming-Yao

Date From    Date To    Audit Type 

ACTIVITY

[12/03/2020 13:39] VIC ALPEH:
SETTLED @ \$1,205.28 payable to ESTEEM PERFORMANCE PTE LTD
[11/03/2020 19:56] VIC ALPEH:
Alert - Adj Mandate Approved (S\$1205.28) - SLM8442U - Claim Handler: Lee, Ming-Yao
Approved:1205.28:mandate given, please ensure all supp docs are ready.
[15/02/2020 11:50] VIC ALPEH:
TP LOD IN. PENDING MANDATE IA APPROVAL
[15/02/2020 11:50] VIC ALPEH:
FINALIZED COR P/P \$716.07 with 4 DAYS
[11/09/2019 15:30] VIC ALPEH:
OI called in and received letter. Agreed to settle and aware that NCD will be affected. No further issues
[06/09/2019 16:16] VIC ALPEH:
FILE REVIEWED. OID Mr Goh Cheng Hau (97544955) reported that he filtered lane when hit by TP. Send letter to OI to notify TP claim and NCD issues. TP reported got video footage.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2262455	29 Aug 2019 17:06:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLM8442U	SMA2850R	11.77
2265347	02 Sep 2019 10:25:13	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLM8442U	Abu Kassim, Noor Mariesa	xx.xx
2439512	15 Feb 2020 11:57:42	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLM8442U	SMA2850R	11.77