Re: Your Ref: GBA4265Y *Our Ref: CC4/ASM19015302/Kpb3 [ACCIDENT INVOLVING SKT 2751S(AXA) AND GBA 4265Y ON 27/08/2019]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 14/10/2021 3:06 PM

To: claim.autoworxhouse@gmail.com <claim.autoworxhouse@gmail.com>; chewkeong@supreme.sg <chewkeong@supreme.sg>

Cc: Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

3 attachments (988 KB)

DS FORM_GBA4265Y.pdf; GIRO Payment Form - 2019.pdf; Paynow form.pdf;

Resend with attachement

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at \$2,940.90(all-in) as per LOD.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

In line with Singapore's accelerating shift to a cashless world, AXA is targeting to process all payments via epayments. Hence, please complete and return (may opt for GIRO payment or PayNow form) the attached to enable AXA to process their payment.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 14 October 2021 3:04 pm

To: claim.autoworxhouse@gmail.com <claim.autoworxhouse@gmail.com>; chewkeong@supreme.sg <chewkeong@supreme.sg>

Cc: Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: Re: Your Ref: GBA4265Y *Our Ref: CC4/ASM19015302/Kpb3 [ACCIDENT INVOLVING SKT 2751S(AXA) AND GBA 4265Y ON 27/08/2019]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at \$2,940.90(all-in) as per LOD.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

In line with Singapore's accelerating shift to a cashless world, AXA is targeting to process all payments via epayments. Hence, please complete and return (may opt for GIRO payment or PayNow form) the attached to enable AXA to process their payment.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claim.autoworxhouse@gmail.com <claim.autoworxhouse@gmail.com>

Sent: Saturday, 11 September 2021 12:05 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; chewkeong@supreme.sg <chewkeong@supreme.sg>

Cc: Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: RE: Your Ref: GBA4265Y *Our Ref: CC4/ASM19015302/Kpb3 [ACCIDENT INVOLVING SKT 2751S(AXA)

AND GBA 4265Y ON 27/08/2019]

Dear Hsiao Tong,

Due to the COVID-19, all our by-hand documents are currently suspended. However, we have prepared the documents in softcopy for your reference. Attached is the LOD for your settlement. Thank you.

Best regards,

Fax: 64517423

Admin team Autoworx House No.176 Sin Ming Drive #02-01 Singapore 575721 Tel: 96725547 / 98634184 From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 7 September 2021 3:31 pm

To: Amanda <admin@supreme.sg>; chewkeong@supreme.sg

Cc: Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: Re: Your Ref: GBA4265Y *Our Ref: CC4/ASM19015302/Kpb3 [ACCIDENT INVOLVING SKT 2751S(AXA)

AND GBA 4265Y ON 27/08/2019]

4th REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arranaement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Wednesday, 11 August 2021 1:12 pm

To: Amanda <admin@supreme.sg>; chewkeong@supreme.sg chewkeong.sg chewkeong.sg <a href="mailto:chewkeong.sg"

Subject: Re: Your Ref: GBA4265Y *Our Ref: CC4/ASM19015302/Kpb3 [ACCIDENT INVOLVING SKT 2751S(AXA)

AND GBA 4265Y ON 27/08/2019]

3rd REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of

liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 9 September 2020 3:42 PM

To: Amanda <admin@supreme.sg>; chewkeong@supreme.sg chewkeong.sg chewkeong.sg <a href="mailto:chewkeong.sg"

Subject: RE: Your Ref: GBA4265Y *Our Ref: CC4/ASM19015302/Kpb3 [ACCIDENT INVOLVING SKT 2751S(AXA)

AND GBA 4265Y ON 27/08/2019]

2nd REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <u>chewht@lkkauto.com</u> | Fax: 6741 4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 28 August 2020 5:44 PM **To:** Amanda admin@supreme.sg

Cc: Admin A

<a href="mailto:Kennet

Subject: RE: Your Ref: GBA4265Y *Our Ref: CC4/ASM19015302/Kpb3 [ACCIDENT INVOLVING SKT 2751S(AXA)

AND GBA 4265Y ON 27/08/2019]

REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Wednesday, 5 August 2020 2:02 PM

To: Amanda <<u>admin@supreme.sg</u>> **Cc:** Admin A <<u>admin-a@lkkauto.com</u>>

Subject: Re: Your Ref: GBA4265Y *Our Ref: CC4/ASM19015302/Kpb3 [ACCIDENT INVOLVING SKT 2751S(AXA)

AND GBA 4265Y ON 27/08/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 26 October 2019 11:47 AM

To: Amanda <<u>admin@supreme.sg</u>> **Cc:** Admin A <admin-a@lkkauto.com>

Subject: Your Ref: GBA4265Y *Our Ref: CC4/ASM19015302/Kpb3 [ACCIDENT INVOLVING SKT 2751S(AXA) AND

GBA 4265Y ON 27/08/2019]

Your Ref: **GBA4265Y** Without Prejudice

Our Ref: CC4/ASM19015302/Kpb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKT 2751S(AXA) AND GBA 4265Y ON 27/08/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)