

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 2 July 2020 12:17 PM  
**To:** Investigation  
**Cc:** Admin A  
**Subject:** \*IMPORTANT\* TP: SHD 208C // DOA: 25/08/2019 // OI: ES 8183T  
**Attachments:** SHD0208C DOA 240819.mp4

Hi Investigation Team,

AXA instruction : "To do measurement to justify whether transcab's damage was caused by our insured vehicle".

Attached is a copy of video footage from third party for your reference.

Third party reported that OI who was driving too close on his right and slightly touch on to his taxi while turning.

OI do not recall any accident/ collision.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,  
Hsiao Tong, Chew (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
Sent: Wednesday, 1 July 2020 2:32 PM  
To: Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
Subject: FW: New message for service request 134530, vehicle number SHD208C

1/7/20 2:19 PM \*\*\* OI has reported the accident \*\*\* MessageHi Hsiao Tong, Please get your surveyor to do measurement to justify whether transcab's damage was caused by our insured vehicle. From the video footage, our insured vehicle might have slightly grazed against taxi however your surveyor commented that it is not possible to cause such damage. - TEO Kitty

-----Original Message-----

From: [kitty.teo@axa.com.sg](mailto:kitty.teo@axa.com.sg) <[kitty.teo@axa.com.sg](mailto:kitty.teo@axa.com.sg)>  
Sent: Wednesday, 1 July 2020 2:21 PM  
To: Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
Subject: New message for service request 134530, vehicle number SHD208C

AXA Insurance has sent you a message for claim number S9M01YUN.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

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