

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

### CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
|------|-----------------------------------------|---------------|---------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Main | 29 Aug 2019<br><a href="#">Edit Reg</a> |               | 28 Aug 2019 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$2,300.00</b><br><a href="#">Edit Estimates</a> | <b>S\$2,300.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                                                 | Reference | Claim Details                                                                              | Documents  | <a href="#">Show All</a> |         |             |              |            |       |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------------------------------------------------------------------------------------|------------|--------------------------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>                                                                                                              |           |                                                                                            |            |                          |         |             |              |            |       |
| Insured: <b>BKW RENT A CAR PTE LTD</b> , Co. Reg. No.: -                                                                                                                                             |           |                                                                                            |            |                          |         |             |              |            |       |
| Main Claimant: <b>JOLIE DION</b> , Co. Reg. No.: 53369909J                                                                                                                                           |           |                                                                                            |            |                          |         |             |              |            |       |
| Vehicle Reg. No.: <b>SLZ3329D</b>                                                                                                                                                                    |           | Date of Loss: 24/08/2019 10:00 - :59<br>[117 Months and 1 Days From LTA Reg Date (Man Yr)] |            |                          |         |             |              |            |       |
| Claim Type: <b>TP / 0052566165SG</b>                                                                                                                                                                 |           | Policy/Cover Note No.: 0999994354 (Comprehensive)                                          |            |                          |         |             |              |            |       |
| Vehicle Reg. No. (Insured): <b>SJL5878U</b>                                                                                                                                                          |           | Policy No. (Claimant): 5101321023                                                          |            |                          |         |             |              |            |       |
| Excess:                                                                                                                                                                                              |           |                                                                                            |            |                          |         |             |              |            |       |
| Repairer: <b>Chng Brothers Motor Services (Kaki Bukit)</b> Blk 2 Kaki Bukit Avenue 2, #02-32 Kaki Bukit Auto Hub, 417921 Kaki Bukit - Tel: 67470407 / 92745169                                       |           |                                                                                            |            |                          |         |             |              |            |       |
| Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Boyogan, Joane</b> ] <a href="mailto:Joane.Boyogan@aig.com">Joane.Boyogan@aig.com</a> |           |                                                                                            |            |                          |         |             |              |            |       |
| Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:                                                                                                                        |           |                                                                                            |            |                          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 09/09/2019]                                                              |           |                                                                                            |            |                          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                                        |           |                                                                                            |            |                          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (02/09/2019): <b>NO OI GIA REPORT</b></li> <li>AIG_SG (02/09/2019): <b>TP GIA REPORT</b></li> </ul>                                                    |           |                                                                                            |            |                          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>                        |           |                                                                                            |            |                          |         |             |              |            |       |
| Due Date                                                                                                                                                                                             | Priority  | Type                                                                                       | Task Group | Subject                  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                                          |           |                                                                                            |            |                          |         |             |              |            |       |



## Claim Documents

\*SLZ3329D (0052566165SG)  
[SJL5878U]  
TP  
JOLIE DION  
Aug 24 2019 10:00AM  
[BKW RENT A CAR PTE LTD]  
Chng Brothers Motor Services

[Upload Documents](#)
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[View in Browser](#)

| Photos/Images |                 |                                   | 3 per page |                                     |
|---------------|-----------------|-----------------------------------|------------|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail  | Print                               |
| 1             | 07/10/19 14:56  | General View                      | Load JPG   | <input checked="" type="checkbox"/> |
| 2             | 07/10/19 14:56  | General View                      | Load JPG   | <input checked="" type="checkbox"/> |
| 3             | 07/10/19 14:56  | General View                      | Load JPG   | <input checked="" type="checkbox"/> |
| 4             | 07/10/19 14:56  | General View                      | Load JPG   | <input checked="" type="checkbox"/> |
| 5             | 07/10/19 14:56  | General View                      | Load JPG   | <input checked="" type="checkbox"/> |
| 6             | 07/10/19 14:56  | General View                      | Load JPG   | <input checked="" type="checkbox"/> |
| 7             | 07/10/19 14:56  | General View                      | Load JPG   | <input checked="" type="checkbox"/> |
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| 9             | 07/10/19 14:56  | General View                      | Load JPG   | <input checked="" type="checkbox"/> |
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| 13            | 07/10/19 14:56  | General View                      | Load JPG   | <input checked="" type="checkbox"/> |
| 14            | 07/10/19 14:56  | General View                      | Load JPG   | <input checked="" type="checkbox"/> |
| 15            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 16            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 17            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 18            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 19            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 20            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
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| 23            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 24            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
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| 27            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 28            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 29            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 30            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 31            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 32            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 33            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 34            | 07/10/19 14:57  | Reinspection Photo                | Load JPG   | <input checked="" type="checkbox"/> |

| Documentation |                 |                                   | 1 per page |       |
|---------------|-----------------|-----------------------------------|------------|-------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail  | Print |
| 1             | 29/08/19 15:22  | EMAIL FROM AIG DD 28082019        | Load PDF   |       |
| 2             | 03/09/19 11:58  | TP GIA REPORT                     | Load PDF   |       |
| 3             | 03/09/19 12:07  | Non reporting letter              | Load PDF   |       |
| 4             | 19/09/19 10:06  | NR LETTER_1st Registered Letter   | Load PDF   |       |
| 5             | 26/09/19 16:18  | NR LETTER_2nd Registered Letter   | Load PDF   |       |

| Photos/Images |                 |                                           | 3 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-------------------------------------------|------------|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)         |            | Thumbnail Print                     |
| 6             | 26/09/19 16:19  | Traffic Police (Non-Reporting)            |            | Load PDF                            |
| 7             | 07/10/19 17:56  | TP ESTIMATE - FINALIZED                   |            | Load PDF                            |
| 8             | 25/10/19 14:03  | LETTER TO OI                              |            | Load PDF                            |
| 9             | 17/09/20 14:46  | EMAIL                                     |            | Load PDF                            |
| 10            | 17/09/20 14:46  | REGISTERED MAIL FEE                       |            | Load PDF                            |
| No            | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG) |            | Thumbnail Print                     |
| 1             | 24/10/19 09:47  | OI GIA REPORT                             |            | Load PDF                            |

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT****Our File No:** CC4/AIG19015276/ABA3S2**Date:** 17/09/2020REFERENCE

|                              |                                      |                             |              |
|------------------------------|--------------------------------------|-----------------------------|--------------|
| Handling Insurer:            | AIG Asia Pacific Insurance Pte. Ltd. | Policy No:                  | 0999994354   |
| <b>Claimant Vehicle No :</b> | SLZ3329D                             | <b>Insured Vehicle No :</b> | SJL5878U     |
| Date of Loss:                | 24/08/2019                           | Nature of Claim:            | TP           |
|                              |                                      | Claim No:                   | 0052566165SG |

DESCRIPTION & IDENTIFICATION OF VEHICLE

|                             |                                   |             |                   |
|-----------------------------|-----------------------------------|-------------|-------------------|
| Reg No:                     | <b>SLZ3329D</b>                   | Engine No:  | A7471510N46B20BE  |
| Make & Model:               | BMW 520I, 2.0 (A)                 | Chassis No: | WBANT12010CX30348 |
| Reg. Date:                  | 23/11/2009 (Man. Year: 2009)      | Odometer:   | 156288 km         |
| Colour:                     | Black                             |             |                   |
| Engine Capacity:            | 1995 cc                           |             |                   |
| Market Value/New Car Price: | N/A                               |             |                   |
| Sum Insured (S\$):          | <b>Market Value/New Car Price</b> |             |                   |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

|                          |      |                         |     |                          |     |
|--------------------------|------|-------------------------|-----|--------------------------|-----|
| General Condition:       | Good | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes  | Engine Modification:    | No  | Pre-accident Condition:  |     |

CONDITION OF TYRES

|                   |               |                  |               |
|-------------------|---------------|------------------|---------------|
| Front Tyre Size:  | 225/55 R16    | Rear Tyre Size:  | 225/55 R16    |
| Front Left Side:  | Michelin 6 mm | Rear Left Side:  | Michelin 6 mm |
| Front Right Side: | Michelin 6 mm | Rear Right Side: | Michelin 6 mm |

*The above values represent the remaining tyre treads depth*

| <b>COST OF CLAIMS</b>                    | <b>Repairer's</b> | <b>Adjuster's</b> | <b>Difference</b> | <b>Diff %</b> |
|------------------------------------------|-------------------|-------------------|-------------------|---------------|
| Parts                                    | 4,622.79          | 2,536.69          | 2,086.10          | 45.13         |
| Miscellaneous Items                      | 0.00              | 0.00              | 0.00              |               |
| Labour                                   | 1,860.00          | 740.00            | 1,120.00          | 60.22         |
| Paintwork Labour                         | 0.00              | 0.00              | 0.00              |               |
| Towing                                   | 0.00              | 0.00              | 0.00              |               |
| <b>Calculated Gross Total (S\$)</b>      | <b>6,482.79</b>   | <b>3,276.69</b>   | <b>3,206.10</b>   | <b>49.46</b>  |
| <b>Approved Total (Overridden) (S\$)</b> |                   | <b>2,300.00</b>   |                   |               |
| <b>Nett Amount (S\$)</b>                 | <b>6,482.79</b>   | <b>2,300.00</b>   | <b>4,182.79</b>   | <b>64.52</b>  |

INSPECTION

|                             |                          |                                                                                                                        |
|-----------------------------|--------------------------|------------------------------------------------------------------------------------------------------------------------|
| Date of Assignment:         | 28/08/2019               | Chng Brothers Motor Services (Kaki Bukit)<br>Blk 2 Kaki Bukit Avenue 2, #02-32 Kaki Bukit Auto Hub<br>Singapore 417921 |
| Date Inspected:             | 29/08/2019 Inspected At: |                                                                                                                        |
| Estimated Period of Repair: | 3.0 days                 |                                                                                                                        |

**Adjuster:** ADRIAN LING**Manager:** CHUA ZHEN LI

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars                          | Condition        | Repairer's  | Amount       |
|-----|-----|----------|--------------------------------------|------------------|-------------|--------------|
| 1   | 1   |          | *REAR END PANEL                      | Not Necessary    | 619.00 FL   | *- FL        |
| 2   | 1   |          | *BUMPER HOOK COVER                   | Not Necessary    | 19.60 FL    | *- FL        |
| 3   | 1   |          | *REAR BUMPER                         | Deformed         | 1,460.50 FL | *1,460.50 FL |
| 4   | 1   |          | *REAR BUMPER LIP                     | Deformed         | 320.00 FL   | *320.00 FL   |
| 5   | 1   |          | *BUMPER SIDE RETAINER (L/H/R)        | Necessary        | 51.40 FL    | *51.40 FL    |
| 6   | 1   |          | *BUMPER SIDE RETAINER (R/H/R)        | Necessary        | 51.40 FL    | *51.40 FL    |
| 7   | 1   |          | *REAR BUMPER REINFORCEMENT           | Bent             | 421.20 FL   | *421.20 FL   |
| 8   | 1   |          | *SET BUMPER BEAM SCREW / INNER CLIPS | Not Necessary    | 90.00 FL    | *- FL        |
| 9   | 1   |          | *REAR BUMPER TOP RETAINER            | Deformed         | 74.00 FL    | *74.00 FL    |
| 10  | 1   |          | *SET SUNDRIES                        | Not Necessary    | 120.00 FL   | *- FL        |
| 11  | 1   |          | *LAMP (R/H/R)                        | Not Necessary    | 630.00 FL   | *- FL        |
| 12  | 2   |          | *REVERSE SENSOR                      | Damaged 1pc Only | 583.40 FL   | *291.70 FL   |
| 13  | 1   |          | *WIRE HARNESS (REVERSE SENSOR)       | Not Necessary    | 425.60 FL   | *- FL        |

F=Franchise part. L=ListItemDisc.

|                                                   |          |          |
|---------------------------------------------------|----------|----------|
| Sub Total (\$\$)                                  | 4,866.10 | 2,670.20 |
| - List Item Discount on L Items 5.00/5.00% (\$\$) | 243.31   | 133.51   |
| Total Parts (\$\$)                                | 4,622.79 | 2,536.69 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No                              | Particulars                                         | Lab.Type | Repairer's      | Amount        |
|---------------------------------|-----------------------------------------------------|----------|-----------------|---------------|
| <b>Labour Items</b>             |                                                     |          |                 |               |
| 1                               | PANEL BEAT & REPAIR REAR DAMAGE.                    | New      | 600.00          | 250.00        |
| 2                               | TO PUTTY AND RE-SPRAY AFFECTED PORTION.             | New      | 600.00          | 400.00        |
| 3                               | TO PROVIDE UNDER TURFCOAT.                          | New      | 180.00          | 0.00          |
| 4                               | TO CHECK WIRING SYSTEM, FOCUS LIGHTINGS.            | New      | 80.00           | 30.00         |
| 5                               | TO REMOVE AND REFIT COMPONENTS / FACILITATE REPAIR. | New      | 250.00          | 0.00          |
| 6                               | TO REMOVE REVERSE SENSOR.                           | New      | 150.00          | 60.00         |
| <b>Gross Labour Cost (\$\$)</b> |                                                     |          | <b>1,860.00</b> | <b>740.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >