Khanchna

Our Ref : T 0819 / SHD4585L /KS(st)

Your Ref: Date 10-Sep-19

CDGE Taxi Claims Dept 59 Loyang Drive 4th Floor

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

Singapore 508969

Mainline +65 6383 6280 Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

205 Braddell Road Singapore 579701

Loyang 59 Loyang Drive Singapore 508969

Sin Ming 383 Sin Ming Drive Singapore 575717

Pandan 45 Pandan Road Singapore 609286

320 Ubi Road 3 Singapore 408649

Senoko 24 Senoko Loop Singapore 758156

Sungei Kadut 7 Sungei Kadut Way Singapore 728791

Yishun 501 Yishun Industrial Park A Singapore 768732

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16

WITHOUT PREJUDICE

Singapore 079120

Attn: Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI

SHD4585L YOUR INSURED SKL1776U AND OTHER ON 28.08.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHD4585L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving: SKL1776U we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 963.00
2	4 days Loss of Rental @ \$ 95.91 per day	\$ 383.64
3	Survey Report Fees (Surveyed by M/s LKK)	\$ <u>-</u>
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$
		\$ 1,354.13

HIRER'S CLAIM

days Loss of Income @ \$ 80.00 per days 320.00 1,674.13 Total Claims: \$

We enclose herewith the following documents to support the claims: -

- Original repair bill:
- b) LTA search slip/s of:

SKL1776U

GIA / Police report/s of:

SHD4585L

- Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene

() Certificate of Insurance

() Witness statement/s

(x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel: 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of







LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

SONATA SHD4585L , SKL1776U

ON 28-Aug-19 09:45

ALONG

CTE TWDS CITY.

I / We

LEE WOON SAN

(Hirer) NRIC No.:

SXXXX862I

and/or

(Relief) NRIC No.: SXXXX862I

Taxi Number

SHD4585L

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

29-Aug-2019

Name of Hirer

LEE WOON SAN

Hirer NRIC

SXXXX862I

Signature:

Address

339D KANG CHING ROAD #07-354

614339

Contact No.

82825441

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>COMFORTDELGRO ENGINEERING PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$1,350.00</u> (Global Sum) for vehicle no. <u>SHD 4585L</u> that was damaged pursuant to the accident which occurred on <u>28/08/2019</u> (date) along <u>CTE TWDS CITY</u> (location) involving vehicle no/s <u>SKL 1776U.</u>

This is pursuant to the inspection conducted on 29/08/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION**PTE LTD ("the third party claimant") of vehicle no. SHD 4585L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 4585L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ December (month) 20_2 (year)

Signed by appointed surveyor

"The contents of this document apply to vehicle damages only.

All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

59 LOYANG DRIVE SINGAPORE 508969

Signed by "the workshop" (with chop)

Piense forward your cheque made payable to: COMFORTDELGRO ENGINEERING PTE LID

COMFORTDELGRO ENGINFERING

A member of COMFORIDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 768732

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE 079120 SINGAPORE

CONTACT NO: 64193000

3225094

VEHCLE NO SHD45851,

NO/DATE

91464218 31.08.2019

MAKE HYUNDAT JOB NO. 305328526

MODEL. SONATA ODOMETER READING

DATE OF REG 10.01.2013

CHASSIS CODE KMHET41VMCA831716

JOB TYPE

Description: 3P 28.08.2019

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt Add GST @ 7.000

900.00 63.00

Total Invoice amount

963.00

KATHERINETAN 02.09.2019 17:04:52

Issued by : KATHERINETAN 02 Repair Type : CLSO/57/57 Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT19080731

Date: 03 September 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

28/08/2019 @ 09:45 hrs

ALONG

CTE TWDS CITY.

INVOLVING

SKL1776U

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHD4585L (the "Taxi"). The Taxi was hired to LEE WOON SAN IC NO SXXXX862I a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$95.91 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Manager, Fleet Safety

This is a computer generated letter. No signature is required.

•	SHD4585L		MILEAGE	HOURS OPERATED (TIME		DATE	NAME OF DRIV
DATE	NAME OF DRIVER	MILEAGE READING	TRAVELLED (KM)	FROM	TO	7	
28/8/19	Accident 2		syang	1600 -			
31/8/19	Repair		7	0	0930		
	9	7	r				
*							
				~			

Insurance Particulars Fnouirv Rv Agents Detail

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code SKL1776U 28 Aug 2019 / 09:45:00

Insurance Company Name Successful A04 AIG ASIA PACIFIC INSURANCE PTE. LTD.

> Previous OK

> > SMO 4888L



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/AIG19015274/K1kb3

14 NOVEMBER 2019

NEO KAH LEONG BLK 191 LORONG 4 TOA PAYOH #05-652 SINGAPORE 310191

Dear Sir/Madam,

ACCIDENT INVOLVING SKL1776U & SHD4585L ON 28/08/2019 ALONG/AT CTE

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Khanchna

Case Handler DID: 6841-2360 FAX: 6741 4108

Email: khanchna@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Claim Audit

	AUDIT 1	RAIL		
No	On	Audit	Remarks	Ву
1	29 Aug 2019 15:04	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lau Shu Pei
2	29 Aug 2019 15:04	Clm Veh Model Changed	(200346) HYUNDAI SONATA 2.0 (A).	[A] Lau Shu Pei
3	29 Aug 2019 15:04	Clm Created	Reg No: SHD4585L. Acct Date: 2019/08/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Enginee ring Pte Ltd (Loyang)	[A] Lau Shu Pei
4	29 Aug 2019 15:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	29 Aug 2019 15:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/09	[A] Lau Shu Pei
6	29 Aug 2019 15:04	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	29 Aug 2019 15:04	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	29 Aug 2019 15:04	Label Added	(19):Fastlane.	[A] Lau Shu Pei
9	29 Aug 2019 15:04	Adj Adjuster Assigned	[None] -> KALVIN ANG WEI KUN	[A] Lau Shu Pei
10	29 Aug 2019 15:04	Label Removed	(19):Fastlane.	[A] Lau Shu Pei
11	29 Aug 2019 15:04	Label Added	(23):Express.	[A] Lau Shu Pei
12	27 Nov 2019 17:43	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
13	27 Nov 2019 17:44	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
14	04 Dec 2019 15:29	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/09/09	[A] Khanchna Pothuraj
15	04 Dec 2019 15:30	Adj Mandate Request	Cur.Req:1408.22:Insured vehicle front to rear end collision (BOLA 27- liability down against Insured)	[A] Khanchna Pothuraj
16	25 Mar 2020 17:13	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
17	25 Mar 2020 17:14	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
18	25 Mar 2020 17:14	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
19	06 May 2020 11:43	Video Downloaded	Downloaded Video - Accident TP	[I] Chan, Kian-Meng
20	04 Aug 2020 17:42	Adj Mandate Request Cancelled		[A] Khanchna Pothuraj
21	05 Aug 2020 14:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
22	05 Aug 2020 14:48	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
23	05 Aug 2020 14:48	Clm Dtl Modified	JPJ Reg. Date: -> 2013/01/10.	[A] JOANNE LEE KHANG MIN

05 Aug 24 2020 14:48 05 Aug 25 2020 16:35 60 Aug 26 2020 11:38 06 Aug 27 2020 11:38 06 Aug 28 2020 11:38	Audit Clm Details Notified	Remarks Cur.Req:1408.22:Insured vehicle front to rear end collision (BOLA 27- liability down against Insured). Surveyor repair days: 2 days + 1 PRS = 3 days Downloaded Video - Accident TP Downloaded Video - Accident	By [A] JOANNE LEE KHANG MIN [A] Khanchna Pothuraj [I] Goh, Jeremy-CX [I] Goh,
05 Aug 24 2020 14:48 05 Aug 25 2020 16:35 60 Aug 26 2020 11:38 06 Aug 27 2020 11:38 06 Aug 28 2020 11:38	Clm Details Notified Adj Mandate Request Video Downloaded Video Downloaded	Cur.Req:1408.22:Insured vehicle front to rear end collision (BOLA 27- liability down against Insured). Surveyor repair days: 2 days + 1 PRS = 3 days Downloaded Video - Accident TP	[A] JOANNE LEE KHANG MIN [A] Khanchn Pothuraj [I] Goh, Jeremy-CX
24 2020 14:48 05 Aug 25 2020 16:35 06 Aug 2020 11:38 06 Aug 27 2020 11:38 06 Aug 28 2020 11:38	Notified Adj Mandate Request /ideo Downloaded /ideo	Surveyor repair days: 2 days + 1 PRS = 3 days Downloaded Video - Accident TP	LEE KHANG MIN [A] Khanchr Pothuraj [I] Goh, Jeremy-CX
25 2020 16:35 06 Aug 26 2020 11:38 06 Aug 27 2020 11:38 06 Aug 28 2020 11:38 06 Aug 28 2020 11:38	Request /ideo Downloaded /ideo Downloaded	Surveyor repair days: 2 days + 1 PRS = 3 days Downloaded Video - Accident TP	Pothuraj [I] Goh, Jeremy-CX
26 2020 11:38 06 Aug 27 2020 11:38 06 Aug 28 2020 11:38	Downloaded /ideo Downloaded		Jeremy-CX
27 2020 11:38 06 Aug 28 2020 11:38	Downloaded	Downloaded Video - Accident	[I] Goh,
28 2020 11:38	/ideo		Jeremy-CX
06 Aug 、	Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
og onon - 🔻	/ideo Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date: 2019/09/09. Mandate Remarks: Mandate approved, COR @ \$963, LOR 2 days@ $$95.91/day$, LOI 2 days@ $$50/day$, GIA/LTA @ $$7.49$.	[I] Goh, Jeremy-CX
31 70170	Adj Mandate Set	Approved:1262.31:Mandate approved, COR @ \$963, LOR 2 days@ \$95.91/day, LOI 2 days @ \$50/da y, GIA/LTA @ \$7.49.	[I] Goh, Jeremy-CX
	Adj Mandate Request	Cur.Req:1408.22:offer was rejected. TP wants LOR and LOI for 3 days.	[A] Khanchn Pothuraj
3	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/09/09. Mandate Remarks: Mandate approved, COR @ \$963, L OR 2 days@ $$95.91/day$, LOI 2 days@ $$50/day$, GIA/LTA @ $$7.49$.	[I] Goh, Jeremy-CX
34 70170	Adj Mandate Set	lem:maintained:Mandate approved, COR @ \$963, LOR 2 days@ \$95.91/day, LOI 2 days @ \$50/day, GIA/L TA @ \$7.49.	[I] Goh, Jeremy-CX
	Adj Mandate Request	eq:cur.Req:1400.00:Our offer for LOR/LOI for 2 days was still rejected. TP wants to settle only at \$1,400.00	[A] Khanchn Pothuraj
	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/09/09. Mandate Remarks: Mandate approved, COR @ \$963, L OR 2 days@ $$95.91/day$, LOI 2 days@ $$50/day$, GIA/LTA @ $$7.49$.	[I] Goh, Jeremy-CX
3 / JULJU	Adj Mandate Set	Approved:1400.00:Mandate approved, COR @ \$963, LOR 2 days@ \$95.91/day, LOI 2 days @ \$50/da y, GIA/LTA @ \$7.49.	[I] Goh, Jeremy-CX
	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/09/09. Mandate Remarks: Mandate approved, COR @ \$963, L OR 3 days@ $$95.91/day$, LOI 3 days@ $$50/day$, GIA/LTA @ $$7.49$.	[I] Goh, Jeremy-CX
	Adj Mandate Set	Approved:1400.00:Mandate approved, COR @ \$963, LOR 3 days@ \$95.91/day, LOI 3 days @ \$50/day, GIA/LTA @ \$7.49.	[I] Goh, Jeremy-CX
40 70 70	/ideo Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
	/ideo Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
47 701701	/ideo Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
	/ideo Downloaded	Downloaded Video - Accident TP	[A] CHEW HSIAO TONG

ACTIVITY

No record

Merimen Billing for this case - Transaction History										
Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount		
2357573	26 Nov 2019 15:29:07	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD4585L	Hor, Yinrul	xx.xx		
2357575	26 Nov 2019 15:29:10	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SHD4585L	Hor, Yinrul	xx.xx		

12/21/2020

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2357576	26 Nov 2019 15:29:14	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD4585L	Hor, Yinrul	xx.xx
2359515	27 Nov 2019 17:43:24	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD4585L	Khanchna Pothuraj	xx.xx
2367434	04 Dec 2019 15:29:42	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HO)	SHD4585L	SKL1776U	11.77