

# AUBURN AUTO PTE LTD

176 Sin Ming Drive #04-18 Sin Ming Autocare,  
Singapore 575721  
Tel : +65 8608 0808  
Email: auburnauto.claim@gmail.com

Date: 14/09/2019

## LETTER OF DEMAND

Attn: Motor Claims Department

### **ACCIDENT INVOLVING SME425C & SLF5798A ON 26 Aug 2019 AT 16:15**

We are instructed by SME525C, to claim damages against you or your insured, the driver of motor vehicle no SLF5798A in connection with a road traffic accident on 26 Aug 2019, at about 16:15 Hours at the Exit Gantry of ITE(Choa Chu Kang)

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our client had been put to loss and expenses, particulars of which are as follows:

1. Costs of Repair	\$3200
2. Rental (3days x \$100)	\$300
3. Loss Of Use (Pre-Repair)(2days x \$80)	\$160
4. LTA Vehicle Insurance Search	\$7.49
5. Administration Charge	\$220
Total:	\$3887.49



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19015270/Ekb3

14 NOVEMBER 2019

**SIM SOCK TZE HENRY**  
BLK 148  
SERANGOON NORTH AVENUE 1  
01-477  
SINGAPORE 550148

Dear Sir/Madam,

**ACCIDENT INVOLVING SLF5798A & SME425C ON 26/08/2019 ALONG ITE  
COLLEGE WEST CARPARK**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*Khanchua*

Case Handler  
DID: 6841-2360  
FAX: 6741 4108  
Email: [khanchua@lkkauto.com](mailto:khanchua@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, Golden Shaw Pte Ltd (the third party claimant") of  
8 ang mo kio street 62 # 01-45 (address), owner of SME 425C  
(vehicle no.) hereby authorize Auburn Auto Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SME 425C that was damaged pursuant to the accident which occurred on  
26/08/2019 (date) along Exit Gantry of ITE (Choa Chy Kang) (location)  
involving vehicle no/s SLE 57980 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 06 (day) of 03 (month) 2020 (year)



MLO

Signed by "the third party claimant"  
(with chop if applicable)



[Signature]

Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, AUBURN AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,627.00 (Global Sum) for vehicle no. SME425C that was damaged pursuant to the accident which occurred on 26/08/2019 (date) along EXIT GANTY ITE (CHOA CHU KANG) involving vehicle no/s SLF5798A.

This is pursuant to the inspection conducted on 29/08/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GOLDEN SHAW PTE LTD (the third party claimant") of vehicle no. SME425C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SME425C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of 03 (month) 20 20 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

# AUBURN AUTO PTE LTD

176 Sin Ming Drive #04-18 Sin Ming Autocare, Singapore 575721

Tel : +65 6363 0123

Email: auburnauto.claim@gmail.com

Vehicle No: SME425C

Model: Toyota Allion

QTY	Description	Bill
1	Repair and spray and fix	\$ 3,200.00

\$ 3,200.00



3 Ang Mo Kio Street 62, #01-45, Link@AMK, Singapore 569139  
Tel: 6254 5410 Fax: 6259 7044  
UEN: 201529752Z

## Invoice

To: Auburn Auto Pte Ltd

Date: 25-Nov-19

Qty	Description	Amount(\$)
1	Rental for vehicle SME425C 26/09/2019 - 30/08/2019	500
TOTAL:		\$500.00

SINGAPORE DOLLAR

Five hundred Dollars only

Official Stamp



3 Ang Mo Kio Street 82, Link@AMK, #01-45  
Singapore 560130  
tel: 6354 5410  
UEN: 2018292532

ANNEX A

**CAR RENTAL TERMS AGREEMENT**

Car Registration Number : SME 4050 R (Replacement for SME 425C)  
Make & Model : Toyota Allion  
Rental Rate : \$100 / day  
Deposit : \$500 deposit  
iPlus+ : Silver / Gold  
  
Date of Collection : 24/08/2014  
Date to Return : 30/08/2014  
Time : Collected : \_\_\_\_\_ Return : \_\_\_\_\_  
Duration Term : From : \_\_\_\_\_ To : \_\_\_\_\_

**Hirer Details**

Name (as per NRIC) : Golden Shaw Pte Ltd  
NRIC/License No. : 201727A76E  
Address : 3 Ang Mo Kio Street 82 #01-45  
Date of Birth : \_\_\_\_\_  
Contact Number : \_\_\_\_\_  
E-Mail : \_\_\_\_\_  
Bank A/C : \_\_\_\_\_

**Next of Kin Details**

Name (as per NRIC) : \_\_\_\_\_  
Relationship : \_\_\_\_\_  
NRIC/License No. : \_\_\_\_\_  
Address : \_\_\_\_\_  
Date of Birth : \_\_\_\_\_  
Contact Number : \_\_\_\_\_

Refer to ANNEX B – Hirer's Obligations & Use of Vehicle

9/2  
Signature of Hirer

Date:

Ac  
Company Representative



Receipt No. : ITNET-00000-190827-002056

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLF5798A

As at 26 Aug 2019/16:15:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1	Insurance Enquiry - SLF5798A			
	Enquiry Fee	7.00	0.49	7.49
	20190827150855788031			

Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45

Paid By

xxxxxxx7851  
Credit Card:  
Visa/MasterCard

Total	7.45
Cash Change	7.45
Tendered Amount	0.00
Excess Refundable Amount	7.45
	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.