

PRE-REPAIR INSPECTION REQUEST – SME425C vs SLF5798A (OI) on D.O.A.: 26/08/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Div
Sent: 8/29/2019 8:48:54 AM

Hi,

Please refer to the enclosed request from **Auburn Auto Pte Ltd**.

Claim no : 4412445278SG003
Case Owner : Foo Chit Yan

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Sam Ng [mailto:samuel.auburnauto@gmail.com]
Sent: Wednesday, August 28, 2019 4:15 PM
To: Hor, Yinrul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni; Tong, Wahxin
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF5798A AND SME425C ON 26/08/2019

This message is from an external sender; be cautious with links and attachments.

Hi All,

The company has decided to use LKK Auto Consultant Pte Ltd.

with regards
Sam
Auburn Auto Pte Ltd
+65 9787 5558

On Wed, 28 Aug 2019 at 15:42, Hor, Yinrul <Yinrul.Hor@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมัน
ให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려
면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,
membuka attachment.

[Click here](#) by 2019-09-04 15:42 +08 to read your message.
After that, open the attachment.

[More Info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2017 Proofpoint, Inc. All rights reserved.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Yinrul.Hor@aig.com
To: samuel.auburnauto@gmail.com
Cc: Andy-SY.Fong@aig.com ,Lee-Ying.Chin@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,ShengYang.Lim@aig.com

.Aashveenjeetkaur.Mithoosingh@aig.com ,Theerthan.Parthiban@aig.com ,Divyashni.Subramaniam@aig.com ,Wahxin.Tong@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF5798A AND SME425C ON 26/08/2019
Date: Wed, 28 Aug 2019 07:42:33 +0000
Without Prejudice

-
Your Reference : SME425C
Our Reference : 4412445278SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Sam Ng [mailto:samuel.auburnauto@gmail.com]
Sent: Wednesday, August 28, 2019 1:04 PM
To: ClaimsDocManagement
Cc: Auburn Auto Claims
Subject: [EXTERNAL] RE: ACCIDENT INVOLVING SME425C & SLF5798A ON 26 AUG 2019 AT 16:15

This message is from an external sender; be cautious with links and attachments.

Dear Officer-In-Charge,

We refer to the above.

We are handling the claims for our client's car:
[SME425C]

The car is currently at:
176, Sin Ming Drive
#04-18 Sin Ming Autocare
Singapore 575721.

The other party [SLF5798A] is under [AIG] Insurance.

We would like to amicably settle this directly with you.

In this regard, we would appreciate it if you could list your surveyors list for us to choose to inspect car before our repair.

Thank you.

Kindly call Samuel -97875558(hp) to make an Appointment