

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 24 March, 2020 3:33 PM
To: venus
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: NEW SURVEY ASSIGNMENT - YN 7811 K OUR REF: D19005498MFSH *** LKK REF: CC4/FCI19015268/Kha3

WITHOUT PREJUDICE

Dear Venus,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 24 March, 2020 3:21 PM
To: venus; Vic (LKKAUTO)
Cc: Admin A
Subject: RE: NEW SURVEY ASSIGNMENT - YN 7811 K OUR REF: D19005498MFSH *** LKK REF: CC4/FCI19015268/Kha3

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: venus <venus@ltm.sg>

Sent: Tuesday, 24 March, 2020 1:06 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: FW: NEW SURVEY ASSIGNMENT - YN 7811 K OUR REF: D19005498MFSH

From: Teo Swee Keong [<mailto:TeoSweeKeong@msfirstcapital.com.sg>]

Sent: Tuesday, 18 February, 2020 4:58 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: May Chua <maychua@msfirstcapital.com.sg>; venus <venus@ltm.sg>

Subject: NEW SURVEY ASSIGNMENT - YN 7811 K OUR REF: D19005498MFSH

Dear Sirs

New survey assignment for your handling.

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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From: venus <venus@ltm.sg>

Sent: Tuesday, February 18, 2020 11:29 AM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: 'Mandy' <mandy@ltm.sg>

Subject: RE : Requested Survey - Our Client : YN 7811 K Your Insured : SHD 4830 D D.O.A : 23.08.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We are assisting our mutual client the vehicle owner of **YN 7811 K** to submit a claim against your insured, **SHD 4830 D** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Please advised liability?

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

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