

Khanchna (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, 26 September 2019 9:02 PM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/08/19/1053 - ACCIDENT ON 25/08/19 INVOLVING SG1695B AND SGV209S ALONG Sembawang Way
Attachments: SAS BUS 08 19 1053.pdf; LTA BUS 08 19 1053.pdf; INV BUS 08 19 1053.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG1695B. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$9,150.00
Loss of Use	\$2,200.00 (8 days x \$275.00)
LTA search fee	\$7.00
Total	\$11,357.00

We enclose the following documents;

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 14 November 2019 3:16 PM
To: MURALI77@HOTMAIL.COM
Cc: Admin A
Subject: ACCIDENT BETWEEN SGV2095 [AIG] & SG1695B ON 25/08/2019 ALONG/AT SEMBAWANG ROAD

Tracking:	Recipient	Delivery
	MURALI77@HOTMAIL.COM	
	Admin A	
	olivialau@lkkauto.com	Delivered: 14/11/2019 3:16 PM
	Meikwan@lkkauto.com	Delivered: 14/11/2019 3:16 PM
	shupeil@lkkauto.com	Delivered: 14/11/2019 3:16 PM

OUR REF: CC3/AIG19015267/Ekb3

MURALI S/O SUBRAMANIAM
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT BETWEEN SGV2095 & SG1695B ON 25/08/2019 ALONG/AT SEMBAWANG ROAD

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT BUSES LTD (the third party claimant") of 6 ANG MO KIO STREET 62 (S)569140 (address), owner of SG1695B (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SG1695B that was damaged pursuant to the accident which occurred on 25/08/2019 (date) along SEMBAWANG WAY (location) involving vehicle no/s SGV209S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of Jan (month) 2020 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS9,150.00 (Repair Cost), SS1,500.00 (Loss of ~~Rental~~/Use), SS7.00 (Disbursement) for vehicle no. SG1695B that was damaged pursuant to the accident which occurred on 25/08/2019 (date) along SEMBAWANG WAY (location) involving vehicle no/s SGV209S. This is pursuant to the inspection conducted on 28/08/2019 (date) at "the workshop".

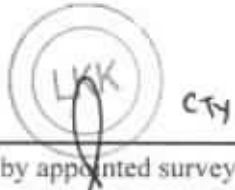
We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SG1695B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SG1695B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of Jan (month) 2020 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190900245
Date : 13.09.2019
Vehicle No. : SG1695B
Your Ref No. : BUS/08/19/1053
Our Ref No. : 24103072
Terms : 30 Days



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	9,150.00
GRAND TOTAL				\$ 9,150.00

Remark :

Make/Model : MB CITARO O530
Accident Date : 25.08.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details:

Log Date/Time:	26 Aug 2019 / 15:54:47	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SGV209S		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190826155447891610
Search Date / Time:	25 Aug 2019 12:18:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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