

Surveyor:

ADRIAN

DOI: 03/09/2019

Date / Time: 28/08/2019

Registered in Merimen: 28/08/2019

Pre-assign / CCU / FTE



Insured Vehicle No. SKL 5499T

Claim No. : 1201808291SG

Name of Insured LOO TING LOY

Policy No. : 2100357443

Insured Tel No. HP: +65-90481280

Make / Model : AUDI A3 SPORTBACK 1.4 TFSI (

Excess Sec II : \$\$ D.O.A : 27/08/2019 20:45

Place of Accident : 43-45F LORONG L TELOK KURAU

Is driver the owner? ( YES / NO ) Nature of Accident :

If NO, Driver Name / Age : LOO LYE KIT  
Driver Tel No. : +65-96583105 (V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT YES / NO  
Insured Liability : % Final ? Yes / No

SMM 534D



INSRS:  
WSP: PREMIUM  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Date/ Time	STAGE	DATE / PIC
	SMM 534D } NA/GTI19015157/h4; DOA:27/8/19	
	SKL 5499T	
30-09-19	EMAIL VOUCHER LIABILITY CLEAR	
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI: 28/08/2019	
	After call ltr to OI:	
	<b>Documentation Check List:</b> Handler Typist	
	Notification ltr (if non-pickup):	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: WOP

Repair Cost: \$5,276.48 ( 3 days) Reduction: 59% Email  Call

FINAL SETTLEMENT Date/Time: 18-11-19 Confirm with NORFIN Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : NIL If NO or B 28, Ass. Lia :

Repair Cost: w/ GST \$5,276.48 DID REVEALED HIT TO PARKED VEH.

Loss of Rental (LOR): \$5 - ( days)

Loss of Use (LOU): \$5 150.00 (\$ 50 x 3 days)

Loss of Income (LOI): \$5 - (\$ x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search \$5 2.00

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost \$5 -

Total: \$5 2,898.48 Global Sum \$5:

FINAL PAYMENT Date/Time: 13-11-19 Confirm with: NORFIN Email  Call

Payee 1: \$5 2,898.48 Name 1: PREMIUM AUTOMOBILES PTE LTD

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

COPY SENT

Bureau

REF: **ALG**

**ASSIGNMENT**

From: \_\_\_\_\_ Date: **3.9.2019**

Estimated Cost: \_\_\_\_\_

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: **SMM 534D**

at Workshop no/s: **Premium**

of **55 ubi Road 1**

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: **10.000-r cover wairg**

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rport: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: **3** days Res.: Yes or No

Lum Sum: **-** % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS **sup**

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: **SMM534D** Yr Reg: **2016, July**

Type:  M.Cy / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: **Audi A1** c.c. **999**

Colour: **Grey** A/C: Insured / Std / NI / NA

Sp. Reading: **53784** T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: **WAU2Z28X4G8059793**

Gen. Cond:  Good / Fair / Poor / Burnt

Steering:  In order / Jammed / Leaked / Burnt or \_\_\_\_\_

Brake:  In order / Jammed / Leaked / Burnt or \_\_\_\_\_

Modi: Nil /  STD A/Rim or \_\_\_\_\_

Tyre Size: F: **215/45R16**

R: **215/45R16**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **Continental**

Front	Rear
R/Bal. <b>06</b> mm	R/Bal. <b>06</b> mm
L/Bal. <b>06</b> mm	L/Bal. <b>06</b> mm
D.O.A. _____	D.O.I. <b>03/09/19</b>

Survey held at **Premium**

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or **Fees o/s**

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<b>TP ALG.</b>
	<b>FP: +2566.80 (RED: +3.66A20 59%)</b>

Date/Time, File Pass to?  : Profi. Report

1)  : Final Report

Date/Time, File Return to? \_\_\_\_\_

2) \_\_\_\_\_

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  Site Insp (\$) )

Interview (\$) )

Tech. Invs (\$) )

Weekend (\$) )

Survey Fee: \_\_\_\_\_

Transportation \_\_\_\_\_

S + RS, BI \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL \_\_\_\_\_

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 10308

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/1036/2019/NS  
Date : 30-Aug-19

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Leo Chin Hao  
Address : 43A Lorong L Telok Kurau  
Singapore 425461  
Telephone : 96900909  
Type of Claim : Third Party Claim  
Policy No. : DMPCSN3046811900  
Vehicle No : **SMM 534 D**  
Model Code : Audi A1 SB 1.0 TFSI S tronic  
Model / Year : 27/1/2016  
Engine No : CHZ 057780  
Chassis No : WAUZZZ8X4GB059793  
Mileage :  
Date In :  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 28-Aug-19  
Place of Accident : Outside 43A Lorong L Telok Kurau

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle SMM 534 D

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00 ✓	✓
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,050.00 ✓ 500 ✓	✓
3	To respray rear bumper and rhs rear fender. ✓	\$ 1,800.00 ✓ 550 ✓	✓
4	To carry out diagnostic checks. ✓	S/N \$ 192.00 ✓	✓
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 3,322.00</b>	

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax**

**Material List for Accident Vehicle Regn No.SMM 534 D**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>rehab</i>	\$ 1,306.00 ✓	1,044.80
2	REAR BUMPER STICKY PAD <i>rehab</i>	2 \$ 11.00 X	
3	REAR BUMPER FIXING PARTS <i>new</i>	\$ 68.00 X	
4	REAR BUMPER SPOILER <i>new</i>	\$ 384.00 X	
5	REAR LIGHT REFLECTOR - RH <i>new</i>	\$ 27.00 X	
6	REAR BUMPER CARRIER <i>rehab</i>	\$ 450.00 X	
7	REAR BUMPER GUIDE SECTION - RH <i>rehab</i>	\$ 44.00 X	
8	REAR PARKING AID SENSOR <i>rehab</i>	2 \$ 419.00 X	
9	SUNDRIES <i>rehab</i>	\$ 200.00 ?	
<b>FRONT TOTAL SPARE PARTS</b>		<b>: \$ 2,909.00</b>	
<b>FRONT TOTAL LABOUR CHARGES</b>		<b>: \$ 3,322.00</b>	
<b>GRAND TOTAL</b>		<b>: \$ 6,231.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

*LKK Auto Consultants* hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : *Adrian King*  
Surveyed Date : *03/09/19*  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : *Not Authorised, 03 days.*

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 10308

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/1036/2019/NS  
Date : 30-Aug-19

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian,

3 days - ok - Jy - 28 SEP 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Leo Chin Hao  
Address : 43A Lorong L Telok Kurau  
Singapore 425461  
Telephone : 96900909  
Type of Claim : Third Party Claim  
Policy No. : DMPCSN3046811900  
Vehicle No : **SMM 534 D**  
Model Code : Audi A1 SB 1.0 TFSI S tronic  
Model / Year : 27/1/2016  
Engine No : CHZ 057780  
Chassis No : WAUZZZ8X4GB059793  
Mileage :  
Date In :  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 28-Aug-19  
Place of Accident : Outside 43A Lorong L Telok Kurau

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMM 534 D

<u>S/n</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00	\$ 280.00
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,050.00	\$ 500.00
3	To respray rear bumper and rhs rear fender.	\$ 1,800.00	\$ 550.00
4	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
	<b>TOTAL LABOUR CHARGES</b>	<b>: \$ 3,322.00</b>	<b>\$ 1,522.00</b>

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No.SMM 534 D**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,306.00	\$ 1,044.80
2	REAR BUMPER STICKY PAD	2 \$ 11.00	
3	REAR BUMPER FIXING PARTS	\$ 68.00	
4	REAR BUMPER SPOILER	\$ 384.00	
5	REAR LIGHT REFLECTOR - RH	\$ 27.00	
6	REAR BUMPER CARRIER	\$ 450.00	
7	REAR BUMPER GUIDE SECTION - RH	\$ 44.00	
8	REAR PARKING AID SENSOR	2 \$ 419.00	
9	SUNDRIES	\$ 200.00	
	<b>FRONT TOTAL SPARE PARTS</b>	<b>\$ 2,909.00</b>	<b>\$ 1,044.80</b>
	<b>FRONT TOTAL LABOUR CHARGES</b>	<b>\$ 3,322.00</b>	<b>\$ 1,522.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 6,231.00</b>	<b>\$ 2,566.80</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 30 August 2019 2:52 PM  
**To:** Claims  
**Cc:** Admin A; CS A Team; assignments  
**Subject:** RE: ACCIDENT BETWEEN SMM 534 D AND YOUR INSURED SKL 5499 T ON 27/8/2019  
\*\*\* LKK REF: CC3/AIG19015230/ea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

\*\* LOU \$50/day or LOR \$100/day

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Friday, 30 August 2019 2:47 PM  
**To:** Claims <claims@premiumauto.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** RE: ACCIDENT BETWEEN SMM 534 D AND YOUR INSURED SKL 5499 T ON 27/8/2019 \*\*\* LKK REF: CC3/AIG19015230/ea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

**Sketch Plan**



**Circumstances of Accident**

Circumstances Of Accident #carpark Accident\_Scenario Moving forward or reversing into parking lot &P; Parked Blue Car SKL5499T White Car SMM534D I was reversing while trying to straighten the car so I could drive out of the lane and it hit the back of the parked car.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

***Meanwhile, please arrange appointment for survey.***

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Friday, 30 August, 2019 1:22 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: ACCIDENT BETWEEN SMM 534 D AND YOUR INSURED SKL 5499 T ON 27/8/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Wednesday, 28 August 2019 3:41 PM  
**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** ACCIDENT BETWEEN SMM 534 D AND YOUR INSURED SKL 5499 T ON 27/8/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for your reference. We are claiming AIG.

we will forward you the estimate once is available.

Aside to Survey team,

Please arrange survey on 3/9/2019@10am, owner waiting.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Singapore 408699  
p. +65 6366 2323, d. +65 67689911  
e.<mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park,  
 Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

 To : AIG Asia Pacific Insurance Pte. Ltd.  
 Attn : MdNoor, Norsiah

 Your Ref : 1201808291SG  
 Our Ref : CC3/AIG19015230/AEA3  
 Date : 23 Oct 2019

**"WITHOUT PREJUDICE"**
**ACCIDENT INVOLVING SKL5499T & SMM534D ON 27/08/2019**

Refer to the above accident.

The accident occurred when Insured reversed and hit third party parked vehicle. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

 On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SKL5499T) and third party claimant (vehicle no. SMM534D).

Summary of offer made to workshop Premium Automobiles Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 6,231.00	\$ 2,746.48
Loss of Use (3days x \$50)	\$ 150.00	\$ 150.00 (3days x \$50)
LTA Search Fee	\$ 2.00	\$ 2.00

 Amount of claim at **Liability 100%**                      \$ 2,898.48

Our Surveyor recommended 3days repair.

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

 Regards,  
 Asher Sng Rong Yi  
 LKK Auto Consultants Pte Ltd

11/13/2019

Merimen e-Claims

## Print Received Message

This mail is associated with :

**\*SMM534D (1201808291SG)**  
**[SKL5499T]**

TP

MR LEO CHIN HAO  
Aug 27 2019 12:00AM  
[LOO TING LOY]  
Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 12/11/2019 10:46 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2898.48) - SMM534D - Claim Handler: MdNoor, Norsiah

Approved:2898.48.

BREAKDOWN OF PAYMENT

Vehicle No: SMM534D

Accident on 27/8/2019 at Outside 43A Lorong L Telok Kurau

Involving vehicle/s SKL5499T

1) Repair cost \$ 2,776.48 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 150 Payable to: Leo Chin Hao

4) Medical fees \$ \_\_\_\_\_ Payable to: \_\_\_\_\_

5) Others \$ \_\_\_\_\_ Payable to: \_\_\_\_\_

Servicing Agent:  
Cowell Insurance Agency  
Pte Ltd | tel.6339 2592  
Trivex @ 8 Burn Road #09-09  
contactus@cowell.com.sg

**CERTIFICATE OF INSURANCE**

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)  
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960  
Road Transport Act, 1987 (Malaysia)  
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE No.	DMPCSN3046811900	Engine No : CHZ057780 Chassis No: WAUZZZ8X4GB059793
1. Index Mark and Registration Number of Vehicle	EMM534D	
2. Name of Policy Holder	MR LEO CHIN HAO	
3. Effective date of the Commencement of Insurance for the purposes of the Regulations, Ordinance or Enactment	22 JUNE 2019 (11:42 HOURS)	NAMED DRIVERS EX SECT. I.....S\$500.00 IN ADDITION TO NAMED DRIVERS EX:
4. Date of Expiry of Insurance	21 JUNE 2020	EX SECT. I - AGE <= 25.....S\$3,000.00 EX SECT. I - AGE >= 26.....S\$500.00 * AGE AS AT DATE OF ACCIDENT
5. Persons or Classes of Persons entitled to drive *		EX ON WINDSCREEN.....S\$100.00

- (A) THE POLICYHOLDER.
- (B) ANY OTHER PERSON WHO IS DRIVING ON THE POLICYHOLDER'S ORDER OR WITH HIS PERMISSION.

PROVIDED THAT THE PERSON DRIVING IS PERMITTED IN ACCORDANCE WITH THE LICENSING OR OTHER LAWS OR REGULATIONS TO DRIVE THE MOTOR VEHICLE OR HAS BEEN SO PERMITTED AND IS NOT DISQUALIFIED BY ORDER OF A COURT OF LAW OR BY REASON OF ANY ENACTMENT OR REGULATION IN THAT BEHALF FROM DRIVING THE MOTOR VEHICLE.

6. Limitations as to use: \*

USE FOR SOCIAL, DOMESTIC AND PLEASURE PURPOSES AND FOR THE POLICYHOLDER'S BUSINESS.  
THE POLICY DOES NOT COVER USE FOR HIRE OR REWARD TUITION DRIVING TEST RACING PACE-MAKING, RELIABILITY TRIAL, SPEED-TESTING, THE CARRIAGE OF GOODS OTHER THAN SAMPLES IN CONNECTION WITH ANY TRADE OR BUSINESS OR USE FOR ANY PURPOSE IN CONNECTION WITH THE MOTOR TRADE.

EXCESS WHICHEVER IS APPLICABLE FOR LOSSES OCCURRING OUTSIDE SINGAPORE (CONSTRUCTIVE TOTAL LOSS / THEFT) WILL BE DOUBLED.

ONE TIME WAIVER OF EXCESS FOR THE FIRST S\$1,000 WILL APPLY TO THE INSURED AND NAMED DRIVERS IN THE EVENT OF OWN DAMAGE CLAIM AT OUR AUTHORISED WORKSHOPS FOR EACH POLICY YEAR.

HIRE PURCHASE CO. : KENSO LEASING PTE LTD AS HP OWNER

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

**I/We hereby Certify** that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia). Please see reverse For CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.



Countersigned By:

Authorised Officer

Authorised Signatory

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Aug 2019 <a href="#">Edit Reg</a>		03 Sep 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,566.80</b> <a href="#">Edit Estimates</a>	<b>S\$2,566.80</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>LOO TING LOY</b> , ID: S7031656J								
Main Claimant:	<b>MR LED CHIN HAO</b> , ID: S6939482E								
Vehicle Reg. No.:	<b>SMM534D</b>	Date of Loss:	27/08/2019 00:00 - :59 [38 Months From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 1201808291SG</b>	Policy/Cover Note No.:	2100357443 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SKL5499T</b>	Policy No. (Claimant):	DMPCSN3046811900						
		Excess:							
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 06/09/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG_EXPRESS (12/11/2019): Alert - Adj Mandate Approved (S\$2898.48) - SMM534D - Claim Handler: MdNoor, Nors...									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SMM534D (12018082915G)  
[SKL5499T]

TP  
MR LEO CHIN HAO  
Aug 27 2019 12:00AM  
[LOO TING LOY]  
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span style="float: right;">View in Browser</span>	
<b>Letters/Correspondences</b>														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit			
<b>Assessment Reports</b>														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	23/10/19 09:04	Adjuster Immediate Advice											Load HTML			
<b>Photos/Images</b>														3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	30/09/19 17:08	General View											Load JPG	<input checked="" type="checkbox"/>		
2	30/09/19 17:08	Chassis Number											Load JPG	<input checked="" type="checkbox"/>		
3	30/09/19 17:08	General View											Load JPG	<input checked="" type="checkbox"/>		
4	30/09/19 17:08	General View											Load JPG	<input checked="" type="checkbox"/>		
5	30/09/19 17:08	General View											Load JPG	<input checked="" type="checkbox"/>		
6	30/09/19 17:08	General View											Load JPG	<input checked="" type="checkbox"/>		
7	30/09/19 17:08	General View											Load JPG	<input checked="" type="checkbox"/>		
8	30/09/19 17:08	General View											Load JPG	<input checked="" type="checkbox"/>		
9	30/09/19 17:08	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>		
10	30/09/19 17:08	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>		
11	30/09/19 17:08	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>														1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	28/08/19 19:31	TP GIA REPORT											Load PDF			
2	30/08/19 14:42	TP ESTIMATE											Load PDF			
3	04/09/19 21:27	TP ESTIMATE - MARKED											Load PDF			
4	18/09/19 11:45	LETTER TO OI											Load PDF			
5	23/10/19 09:02	TP LOD											Load PDF			
6	18/11/19 08:35	WORKSHOP INVOICE											Load PDF			
7	18/11/19 08:35	AUTHORISATION TO ACT FORM											Load PDF			
8	18/11/19 08:35	Release Voucher											Load PDF			
9	18/11/19 08:35	GIA SEARCH											Load PDF			
10	18/11/19 08:35	LOD											Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	29/08/19 10:25	OI GIA REPORT											Load PDF			

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SKL5499T (Insd veh)	Model:	AUDI A1 999CC SB 1.0 TFSI (PI) (A)
	SMM534D (TP veh)		
Date of Accident:	27/08/2019		

Global Sum Settlement	: [ ] Yes	[ X ] No	
Repair Estimate	: \$	6,667.17	
Final Repair Cost	: \$	2,746.48	
Loss of Use	: \$	150.00	3.00 days at \$50.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	2,898.48	
Is Third Party Workshop GIA Registered? [ X ] YES [ ] NO (Kindly indicate below)			
A) For <b>Non GIA Registered Workshop:</b>		Agreed Liability _____(%)	
B) For <b>GIA Registered Workshop:</b>		BOLA Applicable: <del>Yes</del> / No BOLA Scenario No: _____	
BOLA Liability: _____100_____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	: \$	2,898.48
2)		: \$	
3)		: \$	

\_\_\_\_\_  
JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

18 Nov  
2019

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC3/AIG19015230/AEA3Q2  
**Date:** 18/11/2019

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100357443
<b>Claimant</b>	<b>Insured Vehicle No :</b>	SKL5499T
<b>Vehicle No :</b> SMM534D	<b>Nature of Claim:</b>	TP
<b>Date of Loss:</b> 27/08/2019	<b>Claim No:</b>	1201808291SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

<b>Reg No:</b>	<b>SMM534D</b>	<b>Engine No:</b>	CHZ057780
<b>Make &amp; Model:</b>	AUDI A1, 999cc SB 1.0 TFSI (PI) (A)	<b>Chassis No:</b>	WAUZZZ8X4GB059793
<b>Reg. Date:</b>	27/06/2016 (Man. Year: 2015)	<b>Odometer:</b>	53784 km
<b>Colour:</b>	Grey		
<b>Engine Capacity:</b>	999 cc		
<b>Market Value/New Car Price:</b>	N/A		
<b>Sum Insured (S\$):</b>	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

<b>General Condition:</b>	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
<b>Handbrake (Serviceable):</b>	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

<b>Front Tyre Size:</b>	215/45 R16	<b>Rear Tyre Size:</b>	215/45 R16
<b>Front Left Side:</b>	Continental 6 mm	<b>Rear Left Side:</b>	Continental 6 mm
<b>Front Right Side:</b>	Continental 6 mm	<b>Rear Right Side:</b>	Continental 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,909.00	1,044.80	1,864.20	64.08
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,322.00	1,522.00	1,800.00	54.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>6,231.00</b>	<b>2,566.80</b>	<b>3,664.20</b>	<b>58.81</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>436.17</b>	<b>179.68</b>	<b>256.49</b>	<b>58.81</b>
<b>Nett Amount (S\$)</b>	<b>6,667.17</b>	<b>2,746.48</b>	<b>3,920.69</b>	<b>58.81</b>
<b>+ Loss of Use (3.0 x S\$50.00/day) (S\$)</b>		150.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>2,898.48</b>		

#### INSPECTION

<b>Date of Assignment:</b>	03/09/2019	
<b>Date Inspected:</b>	03/09/2019	<b>Inspected At:</b> Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
<b>Estimated Period of Repair:</b>	3.0 days	

**Adjuster:** ADRIAN LING

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,306.00 FS	*1,044.80 FS
2	2		*REAR BUMPER STICKY PAD	Not Necessary	11.00 FS	*- FS
3	1		*REAR BUMPER FIXING PARTS	Not Necessary	68.00 FS	*- FS
4	1		*REAR BUMPER SPOILER	Not Necessary	384.00 FS	*- FS
5	1		*REAR LIGHT REFLECTOR -RH	Not Necessary	27.00 FS	*- FS
6	1		*REAR BUMPER CARRIER	Not Necessary	450.00 FS	*- FS
7	1		*REAR BUMPER GUIDE SECTION -RH	Not Necessary	44.00 FS	*- FS
8	2		*REAR PARKING AID SENSOR	Not Necessary	419.00 FS	*- FS
9	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS
<b>Total Parts (S\$)</b>					<b>2,909.00</b>	<b>1,044.80</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER .RE- ORGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY REAR BUMPER AND RHS REAR FENDER	New	1,800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>3,322.00</b>	<b>1,522.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >