

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 30 August 2019 2:52 PM
To: Claims
Cc: Admin A; CS A Team; assignments
Subject: RE: ACCIDENT BETWEEN SMM 534 D AND YOUR INSURED SKL 5499 T ON 27/8/2019
*** LKK REF: CC3/AIG19015230/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

** LOU \$50/day or LOR \$100/day

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 30 August 2019 2:47 PM
To: Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: ACCIDENT BETWEEN SMM 534 D AND YOUR INSURED SKL 5499 T ON 27/8/2019 *** LKK REF: CC3/AIG19015230/ea3

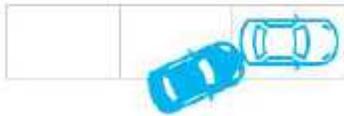
'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan



Circumstances of Accident

Circumstances Of Accident #carpark Accident_Scenario Moving forward or reversing into parking lot & Parked Blue Car SKL5499T White Car SMM534D I was reversing while trying to straighten the car so I could drive out of the lane and it hit the back of the parked car.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 30 August, 2019 1:22 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SMM 534 D AND YOUR INSURED SKL 5499 T ON 27/8/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 28 August 2019 3:41 PM
To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: ACCIDENT BETWEEN SMM 534 D AND YOUR INSURED SKL 5499 T ON 27/8/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for your reference. We are claiming AIG.

we will forward you the estimate once is available.

Aside to Survey team,

Please arrange survey on 3/9/2019@10am, owner waiting.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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