

21/07/2011

ASS. REC. BY:

REF: CS3/INC19015223 / Fcd3

Special Instruction:

Surveyor: RamASSIGNMENT (Office)From (Person): Daniel of INC Date/Time: 28/08/2019 11:37 a.m

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLK 5186P Insured: YN 5036Uat Workshop in/s Kum Chew Motor workshop Tel: 6453 6256of 160 Sin Ming Drive #05-08Policy No: _____ Claim No: MT/1059662-002

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 26/08/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 10:21am @ 28/8/19 Person Contacted: mdm-him Vehicle: IN/OUT

Date/Time	Action/Instruction
	Taken in? <u>X</u>
	YN 5036U: NBR/LIP18019827/Y D.O.A. 25/10/2018
	SLK 5186P: X
	Dismantle: 30/8/2019
	After repair: 10/9/2019

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Thursday, 12 September 2019 11:34 AM
To: Fiona.shen@income.com.sg
Cc: SUR
Subject: Pre-Repair Survey by LKK (Vehicle No. SLK 5186P ; Your Ref: MT/1059662-002)
Attachments: Inspection Photographs.pdf; Photo of damaged parts.pdf; Photo After Spray.pdf; LKKInvoice1.pdf

Dear Fiona,

Refer to your assignment on 28.08.2019 at 9.34am.

Please be informed that we have inspected the vehicle SLK 5186P on 28.08.2019 at 2.40pm.

At the time of inspection the repairer did not present their estimation to the damaged vehicle.

Please find attached Pre-Repair photographs and invoice of SLK 5186P.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Daniel Koh <daniel.koh@income.com.sg>
Sent: Wednesday, 28 August 2019 11:37 AM
To: assignments <assignments@lkkauto.com>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: FW: TP CASES FARMED OUT TO LKK ON 28/8/2019

Dear LKK,

Resend with claim numbers & OIC

From: Daniel Koh
Sent: Wednesday, 28 August 2019 9:34 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; Teng Ken Leong <kenleong.teng@income.com.sg>; Thio Tse Kiat <tsekiat.thio@income.com.sg>
Subject: FW: TP CASES FARMED OUT TO LKK ON 28/8/2019

Dear LKK,

Nivitha (LKK Auto)

From: Daniel Koh <daniel.koh@income.com.sg>
Sent: Wednesday, 28 August 2019 11:37 AM
To: 'assignments@lkkauto.com'
Cc: admin-d@lkkauto.com
Subject: FW: TP CASES FARMED OUT TO LKK ON 28/8/2019

Dear LKK,

Resend with claim numbers & OIC

From: Daniel Koh
Sent: Wednesday, 28 August 2019 9:34 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; Teng Ken Leong <kenleong.teng@income.com.sg>; Thio Tse Kiat <tsekiat.thio@income.com.sg>
Subject: FW: TP CASES FARMED OUT TO LKK ON 28/8/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OIV	DOA	Additional Remarks
1	SERENE LIM	MT/1059411-002	SGB3566X	CAR TIMES AUTOLUTION PTE LTD	160 SIN MING DRIVE #02-	Yuki Peck / 64715111		SIR5894R	24/8/2019	

2	CHARLOTTE CHEW	MT/1059685-001	SLX1004P	H C AUTO PTE LTD	160 SIN MING DRIVE, #05-09 SIN MING AUTO CITY	Mr. Joe Chee / 94570678	XE4322J	26/8/2019		
3	FIONA SHEN	MT/1059662-002	SLK5186P	KUM CHEW MOTOR WORKSHOP	160 SIN MING DRIVE, 05-08 SIN MING AUTO CITY	Mdm Lim / 64536256	YN5036U	26/8/2019		
4	DAVID PHUA	MT/1059521-002	SKZ1120M	LEE HONG & CO MOTOR SERVICE	BLK 9 #01-36 SIN MING INDUSTRIAL EST SECTOR C SINGAPORE 575644	William Saw / 6458-8460	GR1565C	24/8/2019	14:00-16:00	6552-5192

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Daniel Koh
Senior Admin Assistant
Motor Insurance
T +65 6430 7901
www.income.com.sg



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you

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Owner ID:

Singapore NRIC

625E

Vehicle Details

Vehicle No.:

SLK5186P

Vehicle to be Exported:

No

Intended Deregistration Date:

29 Aug 2019

Vehicle Make:

VOLKSWAGEN

Vehicle Model:

TOURAN 1.4L AT TSI 1T32B4

Primary Colour:

Grey

Manufacturing Year:

2010

Engine No.:

CAV258925

Chassis No.:

WVGZZZ1TZBW053765

Maximum Power Output:

103.0 kW (138 bhp)

Open Market Value:

\$19,179.00

Original Registration Date:

10 Mar 2011

First Registration Date:

10 Mar 2011

Transfer Count:

1

Actual ARF Paid:

\$19,179.00 * 50% = \$9589.50

Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry Date:

09 Mar 2021

PARF Rebate Amount:

\$10,548.00

Intended COE Rebate Details

COE Expiry Date:

09 Mar 2021

COE Category:

A - Car (1600cc & below)

COE Period(Years):

10

QP Paid:

\$47,604.00

COE Rebate Amount:

\$7,255.00

Total Rebate Amount:

\$17,803.00

The information contained herein is correct as at 29 Aug 2019

OK

Remaining : 1 year 6 months 14 days (18.6)

Depn: \$7860 (\$655 monthly)

$18.6 \times 655 = \$12,183$

$\$12,183 + \$9589.50 = \underline{\underline{\$21,772.50}}$

Mobil 1

UPLOAD A PHOTO
of your beloved car to Facebook
& tag @mobillubes #askforMobil

OR

FOLLOW US
on Lazada

Flash it at our booth to
redeem a token to play
F1 Red Bull Simulator!



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Available

**Volkswagen Touran 1.4A TSI****\$27,800****\$7,860 /yr****31-Oct-2011****1,390 cc****135,000 km****MPV****Available**

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Posted: 24-Aug-2019

Tags: 2011 Volkswagen Touran, 2011 volkswagen touran, Volkswagen Touran, volkswagen touran, Volkswagen, Touran, touran, Used Volkswagen

PREMIUM AD

**Volkswagen Touran 1.4A TSI****\$30,800****\$9,100 /yr****31-Oct-2011****1,390 cc****151,373 km****MPV****Available**

Good Short Term Car Still In Immaculate Condition. As Good As New! Sta Evaluation Welcomed, Buy With A Peace Of Mind. 100% Accident Free, No Repairs Needed, View To Believe. Call Now To Arrange For A Viewing

Tradeit.Com Pte Ltd

Posted: 23-Aug-2019

Tags: 2011 Volkswagen Touran, 2011 volkswagen touran, Volkswagen Touran, volkswagen touran, Volkswagen, Touran, touran, Used Volkswagen

PREMIUM AD

**Volkswagen Touran 1.4A TSI****\$30,800****\$9,910 /yr****31-Aug-2011****1,390 cc****MPV****Available**

Low Monthly From \$5xx Only! New Arrival! Low Depreciation! Low In Fuel And Easy To Maintain! 100% Accident Free! Maintained By Owner! No Repair Needed! Free 6 Month Servicing From Our Reputable Workshop! Vehicle In Excellent Condition And Clean Interior! Fle...

Posted: 19-Aug-2019

Tags: 2011 Volkswagen Touran, 2011 volkswagen touran, Volkswagen Touran, volkswagen touran, Volkswagen, Touran, touran, Used Volkswagen

PREMIUM AD

**Volkswagen Touran Sport 1.4A TSI****\$33,888****\$8,780 /yr****18-Nov-2011****1,390 cc****MPV****Available**

Cheapest In The Market Touran Sports Model, Well Kept And Regularly Serviced, Car In Very Good Condition. 100% In House Loan Approval, A Car Good For All Purpose, Low In Fuel And Easy To Maintain, Do Call Us Today For More Details.

Posted: 26-Jul-2019

Tags: 2011 Volkswagen Touran, 2011 volkswagen touran, Volkswagen Touran, volkswagen touran, Volkswagen, Touran, touran, Used Volkswagen

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/08/2019 15:37
Date Of Accident	26/08/2019 17:30
Exact Location Of Accident	BKE TOWARDS KJE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLK5186P
Insured/Policyholder	
Name Of Registered Owner	FENG SHAOJUN
NRIC No	S6964625E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92713398
Alternative Phone No	OTHERS-92713398

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TOURAN
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5089731461-02
Cover Note Number	

Driver

Name of Driver	FENG SHAOJUN
NRIC No	S6964625E
Date Of Birth	10/10/1969
Occupation	OUTDOOR
Date Of Driving Pass	17/08/2010
Driving Experience	9 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92713398
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 762 WOODLANDS AVE 6 #06-90
Postcode	730762
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CHEN YING GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	WOODLANDS EAST N.P.C
Police Station Address	ROAD: 3 WOODLANDS DRIVE 63 , POSTCODE: 737890 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN5036U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	LIEW LIP SAN
NRIC/Passport Number	S7964891D
Contact Number	

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)


SKETCH PLAN


IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO POLICE REPORT
L/20190826/2082

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



L/20190826/2082

1 of 2

POLICE REPORT (NP299)

Report No. L/20190826/2082

Police Station Of Origin
Woodlands East N.P.C.
3 Woodlands Drive 63 SINGAPORE 737890
Tel No: 1800-7679999

Date/Time Report Made 26/08/2019 18:46	Vide Report No.	Station Diary No. 127
Name Of Informant FENG SHAOJUN	Address APT BLK 762 WOODLANDS AVENUE 6 #06-90 SINGAPORE 730762	
ID Type / ID No. NRIC NO / S6964625E	Contact No. Home/Office Mobile 92713398	
Nationality CHINESE	Email Address	
Occupation Working proprietor (construction)	Sex Male	Age 49
Institution/School Name	Date of Birth 10/10/1969	Race Chinese
Date/Time Of Incident 26/08/2019 17:30	Location Of Incident BUKIT TIMAH EXPRESSWAY SINGAPORE BKE towards KJE	

Brief details.

On the 26/08/2019 at about 1730 hrs I (SLK5186P) was driving on BKE towards KJE when I was slowing down a lorry (YN5036U) from behind hit onto the rear of my vehicle.

We then alighted and exchanged particulars, we then carried on as no one was injured at that point in time. I then called my insurance company who asked me to lodge a police report. My wife who was in my vehicle informed me that she has a slight headache but I have not brought her to see a doctor.

Signature Of Officer Recording The Report: L / SGT JONATHAN LOW JIN HUA SN 130	Signature Of Informant:
Signature Of Interpreter: Not Applicable Signature:	Date/Time: 26/08/2019 18:46
Singapore Police Force Office In Charge of Case: L / Woodlands Police Divisional Investigation Branch / Sr Staff Sgt AHMAD FAIZAL BIN AHMAD Contact No.: 64660000	Classification Of Case:

Authentication Stamp



**SINGAPORE
POLICE FORCE**



L/20190826/2082


2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. L/20190826/2082

Subjects Involved			
Others			
Person Name	LIEW LIP SAN		
ID Type	NRIC NO	ID No	S7964891D
Gender	Male	Age	40

		SN 150
Signature Of Officer Recording The Report:		
L / Sgt 3 LOW JIN HUA		
Signature:		
Signature Of Interpreter:		
Not applicable		
Singapore Police Force		
Officer In-Charge Of Case:		
L / Woodlands Police Divisional Investigation Branch /		
Sr Staff Sgt AHMAD FAIZAL BIN AHMAD		
Contact No.: 64660000		

Authentication Stamp

Signature Of Informant:

 Date/Time:
26/08/2019 18:46

Classification Of Case: