

INS. CASE OWNER:

Janet

CC4/EQ19015201/Upa3

LKK:

IDAC:

Surveyor:

MARCUS

DOI: 28/08/2019

Date / Time : 28/08/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : GBD7290M

Claim No. : DM19HO02374/JT

Name of Insured : MENG TAN GENERAL CONTRACTOR

Policy No. : DMCPHQ19-001735

Insured Tel No. : HP:

Make / Model : FIAT DOBLO CARGO MAXI-1.6 (M)

Excess Sec II :SS D.O.A : 24/08/2019 11:05

Place of Accident : JUNCTION OF SIMS AVE & JALAN EUNOS

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : YAP CHENG HUAT

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : +65-98394200 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SFP 8188J



INSRS:
WSP: ZOOM
Tel : AUTOWERKS
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time

SFP 8188J - NA/AIG19015022/z4; DOA: 24/8/19
GBD 7290M

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	<input type="checkbox"/>
After call ltr to OI:	<input type="checkbox"/>
Authorisation To Act:	<input type="checkbox"/>
Release Voucher:	<input type="checkbox"/>
Final Repair Bill:	<input type="checkbox"/>
Car Rental Invoice:	<input type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>
LTA / GIA :	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>
LOD	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

12/10/19 - File - MC - 10/10/19

at 1st including low. no fully in settlement amount.

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	SS	days) Reduction:	%
FINAL SETTLEMENT Date/Time: 12/10/19		Confirm with: ETM	
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. :	7A
Repair Cost:	SS		
Loss of Rental (LOR):	SS	days)	
Loss of Use (LOU):	SS	900.00 (3100 x 9 days)	
Loss of Income (LOI):	SS	(\$ x - days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>		LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]
GIA/LTA Search	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	
Legal Cost	SS		
Total:	SS 7900.00	Global Sum SS:	
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1:	SS 7900.00	Name 1:	Zoom Autoworks Pte Ltd
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT 12/10/19

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$400.00

01/11/19

(08/11/13) Web

ASS. REC. BY: MARCUS

REF:

SW /

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

GIA / PR Seen:

Est. Repairs:

Lum Sum:

Consistent? : Yes or No

Consistent? : Yes or No

Res.: Yes or No

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Veh No:

Yr Regn:

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

LTA 70660

US \$ 7000 (Red \$ 5812.19 / 45%)

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I. (\$)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

) \$ + RS \$ SI

) Photos

) Others

TOTAL



ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road
#08-1339 Singapore 470130
Tel: 9450 7920
* zoomautowerks@gmail.com

28 August 2019

REG NO.: SFP 8188 J
MAKE/MODEL: LEXUS ES300
JTHBWLCH

Not Authorized
Name

4/5 @ 7000

7dy. Take the Affair -

ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE

QTY	DESCRIPTION	AMT(S\$)
LIST ITEMS		
1	Rear windscreen moulding 128.10	\$ NA 155.00
1	Rear boot lid	\$ 10/panel 976.47
1	Rear boot lamp 1/1	\$ 328.00
1	Rear boot inner lock	\$ 17 432.90 X
1	Rear boot logo 105.10	\$ 11 109.70
1	Rear boot rubber	\$ 11 241.92 X
1	Rear boot "LEXUS" emblem	\$ 11 106.25
1	Rear boot "ES300" emblem	\$ 11 89.65
1	Rear taillamp -L/H 610.10	\$ 11 688.60
1	Rear end panel	\$ 11 682.75
1	Rear end panel inner garnish	\$ 11 387.30 X
1	Rear bumper	\$ 11 1,196.95
1	Rear bumper inner sponge	\$ 11 137.20
2	Rear bumper PDC sensors 3.5	\$ 11 656.00 1pc
1	Rear bumper reflector	\$ 11 98.00
1	Rear bumper reinforcement 566.15	\$ 11 689.50
2	Rear bumper side retainers 84.65	\$ 11 169.30 1pc
1	Rear fender -L/H	\$ 11 1,230.50
1	Rear fender inner shield	\$ 11 149.50
1	Rear fender inner trim	\$ 11 682.50 X
SPECIAL NETT ITEMS		
1	Rear windscreen sealant	\$ 11 80.00 40
1	Rear bumper clip (1 set)	\$ 11 35.00
		\$ 115.00

LKK Auto Consultants hereby notify the Reposer of the following:

- To remove and refit inner garnishes.
- To replace damaged parts during reassembly.
- Parts prices are subject to confirmation.
- To transfer boot lid mechanism and wiring assembly.
- To remove and refit fuel tank assembly with all attachments.
- To remove and refit rear windscreen glass.
- To apply undercoating.
- Panel beating.
- To re-spray painting on the affected areas.

Less 10%

\$ 9,207.99
\$ 920.80
\$ 8,287.19
6654.87
5989.38

LABOUR CHARGES

1	To remove, replaced damaged lamps and check up rear wiring.	\$ 80.00 30
2	To remove and refit inner garnishes.	\$ 150.00 80
3	To remove and refit rear reverse sensor.	\$ 150.00 50
4	To transfer boot lid mechanism and wiring assembly.	\$ 120.00 60
5	To remove and refit fuel tank assembly with all attachments.	\$ 150.00 60
6	To remove and refit rear windscreen glass.	\$ 180.00 120
7	To apply undercoating.	\$ 180.00 90
8	Panel beating.	\$ 1,800.00 1100
9	To re-spray painting on the affected areas.	\$ 1,600.00 1100
		\$ 4,410.00

GRAND TOTAL :

\$ 12,812.19
8704.38
7003.

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 457I

Vehicle Details

Vehicle No.: SFP8188J
Vehicle to be Exported: No
Intended Deregistration Date: 29 Aug 2019
Vehicle Make: TOYOTA
Vehicle Model: LEXUS ES300H LUXURY CVT
Primary Colour: Grey
Manufacturing Year: 2014
Engine No.: 2AR1177697
Chassis No.: JTHBW1GG202081487
Maximum Power Output: 151.0 kW (202 bhp)
Open Market Value: \$45,066.00
Original Registration Date: 10 Nov 2014
First Registration Date: 10 Nov 2014
Transfer Count: 0
Actual ARF Paid: \$45,093.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 09 Nov 2024
PARF Rebate Amount: \$33,819.00

Intended COE Rebate Details

COE Expiry Date: 09 Nov 2024
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$71,300.00
COE Rebate Amount: \$36,841.00
Total Rebate Amount: \$70,660.00

The information contained herein is correct as at 29 Aug 2019

OK

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SGCARMART CARNIVAL

31 AUG - 1 SEP 2019
@ DOWNTOWN EAST

SG 54 PR

- 1 Year W
- 2 Years P
- Low Dow

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\$58 until it's SOLD!

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Land Rover Defender 90 For Sale



Multimedia, Handwritten and
Packed With Upgrades! Not Yet
Selling Looking
Direct Owner



HIN LUNG A

HoBee Group





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Sort by Date Posted

5 vehicles

lexus es300

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	V
Search Selection	lexus es300		Any	Any	2014	Any	Any	
	Lexus ES Hybrid ES300h Luxury		\$94,888	\$14,980 /yr	27-Jun-2014	2,494 cc	27,140 km	
Fuel Type: Petrol-Electric Super Low Genuine Mileage Agent Unit! Fully Serviced By Borneo Motor With Service Records! Last Serviced Date Jul 2019! 100% Accident-Free! Free 24 Hours Camera With Parking Mode. WhatsApp To View Now! By Appointment Only! 360 VR Cars Posted: 28-Aug-2019 Tags: 2014 Lexus ES, 2014 lexus es, Lexus ES, lexus es, Lexus, ES, es, Used Lexus								
	Lexus ES Hybrid ES300h Luxury		\$93,800	\$15,210 /yr	05-May-2014	2,494 cc	51,000 km	
Fuel Type: Petrol-Electric Borneo Motors Offers 10 Years Warranty On The Hybrid Battery, ES300h Luxury Sunroof, Low Mileage Of 51k KM Only, Vehicle In Showroom Condition, Grooming Maintain With Professional Groomer. Elegant Grey With Light Grey Leather Seats, Lowest Interest Rate, Shuang Hup Credit Posted: 28-Aug-2019 Tags: 2014 Lexus ES, 2014 lexus es, Lexus ES, lexus es, Lexus, ES, es, Used Lexus								
	Lexus ES Hybrid ES300h Luxury		\$93,800	\$13,990 /yr	05-Dec-2014	2,494 cc	-	
Fuel Type: Petrol-Electric 10 Years Agent Warranty For Hybrid Battery, Drive Without Worry. Elegant Pearl White With Matching Luxury Interior. Perfect For Family Always Park Under Shelter. 100% Accident-Free. Flexible Loan/Trade-In Available. Call For A Non-Obligatory Viewing Or Test Drive Now Cars 88 Pte Ltd Posted: 20-Aug-2019 Tags: 2014 Lexus ES, 2014 lexus es, Lexus ES, lexus es, Lexus, ES, es, Used Lexus								
	Lexus ES Hybrid ES300h Luxury		\$99,800	\$15,560 /yr	15-Aug-2014	2,494 cc	62,000 km	
Fuel Type: Petrol-Electric 1 Owner, 100% Accident Free, Fully Maintained By Borneo Motor Since Day 1 With Amazing Low Mileage Done 12500Km Annually, 10 Years Hybrid Battery Warranty By Lexus/Agent, Clean Leather Upholstery, Please Call For Viewing And Enquiry. Hin Lung Auto Pte Ltd Posted: 08-Aug-2019 Tags: 2014 Lexus ES, 2014 lexus es, Lexus ES, lexus es, Lexus, ES, es, Used Lexus								

Car Buying

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Car Ownership

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et

On The Move

Lifestyle

Nivitha (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Wednesday, 28 August 2019 8:29 AM
To: assignments
Cc: admin-a@lkkauto.com
Subject: FW: DM19HO02374/JT: Pre-Repair Inspection for SFP 8188 J // Accident on 24/08/2019 @ 11:03HR at along Junction of Sims Avenue & Jalan Eunus involving SFP 8188 J & GBD 7290 M
Attachments: New Doc 2019-08-24 15.07.21.pdf; SAS2658301.PDF

10-17am @ 28/8/19
person @ Eln
vehicle in
sur @ Marcus.

Dear all,

Please arrange to attend to the assignment.

Liability is down, proceed to direct settle if possible.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Zoom Autowerks [mailto:zoomautowerks@gmail.com]
Sent: Tuesday, August 27, 2019 6:13 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: Re: DM19HO02374/JT: Pre-Repair Inspection for SFP 8188 J // Accident on 24/08/2019 @ 11:03HR at along Junction of Sims Avenue & Jalan Eunus involving SFP 8188 J & GBD 7290 M

Dear Janet,

Kindly arrange LKK for the survey.

On Tue, Aug 27, 2019, 16:13 Janet Tan <janet.tan@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Sir/Madam,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee

9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	12) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

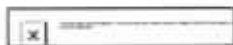
Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify

From: Zoom Autowerks [mailto:zoomautowerks@gmail.com]
Sent: Tuesday, August 27, 2019 3:53 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Re: Pre-Repair Inspection for SFP 8188 J // Accident on 24/08/2019 @ 11:03HR at along Junction of Sims Avenue & Jalan Eunos involving SFP 8188 J & GBD 7290 M

Dear All,

REMINDER.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Sun, Aug 25, 2019 at 10:18 AM Zoom Autowerks <zoomautowerks@gmail.com> wrote:

Dear Sir/Madam,

We are instructed by Ang Kim Hua to notify you of a road traffic accident on 24

/08/2019

at about 11:03HR at along Junction of Sims Avenue & Jalan Eunos involving our client's vehicle registration number SFP 8188 M and vehicle registration number GBD 7290 M driven by your insured at the material time.

Hsiao Tong (LKKAUTO)

From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Sunday, 15 September 2019 4:02 PM
To: Hsiao Tong (LKKAUTO)
Subject: Letter of Claim for SFP 8188 J
Attachments: combinepdf.pdf

Dear Hsiao Tong,

- Without Prejudice -

Enclosed please find Letter of Claim for your kind attention.

Look forward to your favorable reply.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

Hsiao Tong (LKKAUTO)

From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Sunday, 13 October 2019 12:39 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Letter of Claim for SFP 8188 J //LKK REF: CC4/EQ19015201/Upa3

Dear Hsiao Tong,

For an amicable settlement, we shall confirm acceptance of \$7900.00 all-in.

Warmest Regards,
Elin Cai

Zoom Autowerks Pte Ltd
130 Bedok Reservoir Road
#08-1339 Singapore 470130
☎9450 7920
✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Sat, Oct 12, 2019 at 9:38 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of \$7,900.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Sunday, 29 September 2019 2:48 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Letter of Claim for SFP 8188 J //LKK REF: CC4/EQI19015201/Upa3

Dear Hsiao Tong,

Can we settle at \$8,000.00 (all-in)?

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Sat, Sep 28, 2019 at 8:58 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$7,800.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Sunday, 15 September 2019 4:02 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Letter of Claim for SFP 8188 J

Dear Hsiao Tong,

- Without Prejudice -

Enclosed please find Letter of Claim for your kind attention.

Look forward to your favorable reply.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

To: **EQ Insurance Company Limited**
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Attn: **Motor Claims Department**

Date: 15th September 2019

Dear Sir/Madam,

Claimant: **Ang Kim Hua**
25 Kew Heights
Singapore 465992

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 24/08/2019 at along Junction of Sims Avenue & Jalan Eunos involving our client's vehicle registration number SFP 8188 J and vehicle registration number GBD 7290 M driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$7,000.00
2) Loss of Use (SGD\$120.00 x 10Days)	\$1,200.00

Total : **\$8,200.00**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd
130 Bedok Reservoir Road, Eunos Spring
#08-1339 Singapore 470130
Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQI19015201/Upa3

06 September 2019

MENG TAN GENERAL CONTRACTOR

111 NORTH BRIDGE ROAD

#21-01

PENINSULA PLAZA

SINGAPORE 179098

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 7290M AND SFP 8188J ON 24/08/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SFP 8188J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)



ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring
#08-1339 Singapore 470130
Tel: 9450 7920
zoomautowerks@gmail.com

LETTER OF AUTHORIZATION

Accident on 24/03/2019 11.05 along JUNE 2ND AVE + JUN EUNOS
Involving vehicles SFP 8188 J, GBD 7290 M

In consideration of Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130, repairing my/our motor vehicle no SFP 8188 J at my request, I/We, ANG Kim Hui ("the claimant") of 76 DAKOTA CROSSLING #13-149 (S) 399944 (address) bearing NRIC No S 0373457 I the owner of motor vehicle no SFP 8188 J, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Zoom Autowerks Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Zoom Autowerks Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Zoom Autowerks Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Zoom Autowerks Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Zoom Autowerks Pte Ltd shall amount to a good discharge of Zoom Autowerks Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 24 day of 08 (month) 20 19 (year)

Signed by "the claimant"

Name: ANG Kim Hui

NRIC No: S 0373457 I

Signed by Zoom Autowerks Pte Ltd

Name: Roland Tiong

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **EQ Insurance Company Limited**
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Invoice No. : ZP0000284
Date : 15/9/2019
VRN : SFP 8188 J
Make & Model : Lexus ES300H
DOA : 24/8/2019
Terms : COD

S/N.	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			7,000.00
2	Loss of Use (\$120.00 x 10Days)			1,200.00

TOTAL :	\$8,200.00
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I agree to the price as listed above and confirm that
goods are received in good condition.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 11/11/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBD 7290M (Insd Veh)	Your Ref. No. : DM19HO02374/JT
	SFP 8188J (TP Veh)	Our Ref. No. : CC4/EQI19015201/Upa3q2
Date of Accident	24/8/2019	

Liability	100%	
Final Repair Cost	: \$ 7,000.00	
Loss of Use	: \$ 900.00	9 days
Rental (If any)	: \$	days
Others:	: \$	
	: \$	
	7,900.00	
Final Settlement Sum	: \$ 7,900.00	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	ZOOM AUTOWERKS PTE LTD	: \$ 7,900.00
		: \$

JOANNE LEE


LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ19015201/Upa3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 11-11-2019	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBD 7290M	Veh. Inspected	SFP 8188J
Policy No.	DMCPHQ19-001735	Coverage (\$)	0.00
Claim No.	DM19HO02374/JT	Excess (\$)	0.00
Assign From		Assign Date	28/08/2019
2. Vehicle Particulars & Condition			
Make & Model	LEXUS ES300H (A)	c.c	2494
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTHBW1GG202081487	Colour	GREY
Odometer	30909	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/55 R17	YOKOHAMA	7 mm
L/H Front Tyre	215/55 R17	YOKOHAMA	7 mm
R/H Rear Tyre	215/55 R17	YOKOHAMA	7 mm
L/H Rear Tyre	215/55 R17	YOKOHAMA	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	24/08/2019	Inspection Date	28/08/2019
Survey held at	ZOOM AUTOWERKS PTE LTD 832 SIMS AVENUE #12-884 EUNOSVILLE SINGAPORE 400832		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFP 8188J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR WINDSCREEN MOULDING	NECESSARY	155.00	128.10
1	REAR BOOTLID	DENTED / BENT	976.47	976.47
1	REAR BOOT LAMP N/S	SCRATCHED / CRACKED	328.00	328.00
1	REAR BOOT INNER LOCK	NOT NECESSARY	432.90	-
1	REAR BOOT LOGO	NECESSARY	109.70	105.10
1	REAR BOOT RUBBER	NOT NECESSARY	241.92	-
1	REAR BOOT 'LEXUS' EMBLEM	NECESSARY	106.25	106.25
1	REAR BOOT 'ES300' EMBLEM	NECESSARY	89.65	89.65
1	REAR TAILLAMP -L/H	CRACKED	688.60	610.10
1	REAR END PANEL	DENTED	682.75	682.75
1	REAR END PANEL TOP GARNISH	NOT NECESSARY	387.30	-
1	REAR BUMPER	DISTORTED	1,196.95	1,196.95
1	REAR BUMPER INNER SPONGE	TORN	137.20	137.20
2	REAR BUMPER PDC SENSORS	SHORTED	656.00	315.00
1	REAR BUMPER REFLECTOR	BROKEN	98.00	98.00
1	REAR BUMPER REINFORCEMENT	BENT	689.50	566.15
2	REAR BUMPER SIDE RETAINERS	N/S BENT	169.30	84.65
1	REAR FENDER -L/H	BADLY DENTED / BUCKLED	1,230.50	1,230.50
1	REAR FENDER INNER SHIELD	NOT NECESSARY	149.50	-
1	REAR FENDER INNER TRIM	NOT NECESSARY	682.50	-
	LESS 10% DISCOUNT		-920.80	-665.49
			8,287.19	5,989.38
<u>SPECIAL NETT ITEMS</u>				
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	80.00	40.00
1	SET REAR BUMPER CLIP (SN)	NECESSARY	35.00	35.00
			115.00	75.00
<u>LABOUR</u>				
	TO REMOVE,REPLACED DAMAGED LAMPS AND CHECK UP REAR WIRING.		80.00	30.00

Report Ref No. CC4/EQ19015201/Upa3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIT INNER GARNISHES .		150.00	80.00
	TO REMOVE AND REFIT REAR REVERSE SENSOR .		150.00	50.00
	TO TRANSFER BOOT LID MECHANISM AND WIRING ASSEMBLY.		120.00	60.00
	TO REMOVE AND REFIT FUEL TANK ASSEMBLY WITH ALL ATTACHMENTS.		150.00	60.00
	TO REMOVE AND REFIT REAR WINDSCREEN GLASS.		180.00	120.00
	TO APPLY UNDERCOATING.		180.00	90.00
	PANEL BEATING.		1,800.00	1,100.00
	TO RE-SPRAY PAINTING ON THE AFFECTED AREAS.		1,600.00	1,100.00
			4,410.00	2,690.00
GRAND TOTAL			12,812.19	8,754.38
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				7,000.00

Report Ref No. CC4/EQ119015201/Upa3q2

CHUA KANG SENG

Licensed Appraiser

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