

Denise Tay (LKKAuto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Monday, 9 March 2020 5:05 PM
To: Denise Tay (LKKAuto)
Subject: RE: SHC 5921Z / FIRST CAPITAL / DOA: 04/05/2019 -- AAD1908-184 (SHB4289C - D19/5482M)

Hi Denise

FCIL no reply.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Monday, 9 March, 2020 2:08 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Subject: RE: SHC 5921Z / FIRST CAPITAL / DOA: 04/05/2019 -- AAD1908-184 (SHB4289C - D19/5482M)

Dear Wai Yin,

This case your side got progress?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Monday, 7 October 2019 1:53 PM
To: 'May Chua' <maychua@msfirstcapital.com.sg>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: FW: SHC 5921Z / FIRST CAPITAL / DOA: 04/05/2019 -- AAD1908-184 (SHB4289C - D19/5482M)

RE-SEND 1/2

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Friday, 4 October, 2019 5:37 PM

To: 'May Chua' <maychua@msfirstcapital.com.sg>; 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>; 'Jasmine Tan' <jasminetan@transcab.com.sg>

Cc: 'claims@transcab.com.sg' <claims@transcab.com.sg>

Subject: RE: SHC 5921Z / FIRST CAPITAL / DOA: 04/05/2019 -- AAD1908-184 (SHB4289C - D19/5482M)

WITHOUT PREJUDICE

Dear May

Please see the attachment for the accident scene photos.

Photos clearly show that your insured SHB 4289C had swerved lane and hit onto our taxi.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

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Website: www.transcab.com.sg

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From: May Chua [<mailto:maychua@msfirstcapital.com.sg>]

Sent: Friday, 4 October, 2019 3:09 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Jasmine Tan <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Cc: claims@transcab.com.sg

Subject: SHC 5921Z / FIRST CAPITAL / DOA: 04/05/2019 -- AAD1908-184 (SHB4289C - D19/5482M)

WITHOUT PREJUDICE

Dear Jasmine,

We refer to M/s Jasmine email to M/s Denise email dated 04.10.19.

M/s Jasmine has mention that V2 collided with V1 & V3 and our view is that this is a BOLA 28 case.

From the damages and the video footage of our insured, we note that SHB4289C > SE2000K , subsequently followed by SHC5921Z > SHB4289C.

We sincerely appreciate that you can provide us with a copy of your video footage or supporting documents that shows SHB4289C collided with SHC5921Z.

Thank you

May Chua

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3859| Fax No. : 6507 3849 |Email: maychua@msfirstcapital.com.sg |Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, 4 October 2019 2:37 PM

To: Jasmine Tan <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Cc: claims@transcab.com.sg; May Chua <maychua@msfirstcapital.com.sg>

Subject: RE: SHC 5921Z / FIRST CAPITAL / DOA: 04/05/2019 -- AAD1908-184

Dear Jasmine,

Will check with insurance on this matter.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasmine Tan <jasminetan@transcab.com.sg>

Sent: Wednesday, 4 September 2019 9:34 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Cc: claims@transcab.com.sg

Subject: RE: SHC 5921Z / FIRST CAPITAL / DOA: 04/05/2019 -- AAD1908-184

Without Prejudice

Dear Denise

Based on our driver GIA report, Vehicle B hit onto Vehicle A and C. In this case, this is not consider a chain collision.

Thank you

Best Regards

Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

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From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Friday, 30 August 2019 3:25 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Subject: RE: SHC 5921Z / FIRST CAPITAL / DOA: 04/05/2019 -- AAD1908-184

Dear Wai Yin,

As spoken earlier in the morning. Please on hold the matter.

Accordingly to First Capital due to Bola 28, SHC5921Z is the last vehicle.

Kindly advice whether this matter can be bill to your side.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Thursday, 29 August 2019 5:11 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: FW: SHC 5921Z / FIRST CAPITAL / DOA: 04/05/2019 -- AAD1908-184

Hi Denise

Amount confirmed \$ 7,900 (before GST).

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Thursday, 29 August, 2019 4:09 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Subject: SHC 5921Z / FIRST CAPITAL / DOA: 04/05/2019

Dear Wai Yin,

Please see estimate, offer lump sum \$7900 3days

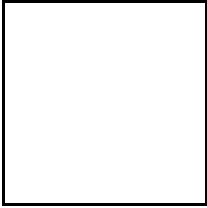
Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

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