

## Jia Le (LKK Auto)

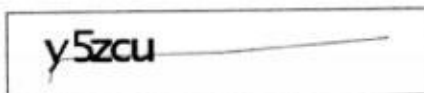
**From:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>  
**Sent:** Tuesday, 7 January 2020 12:16 PM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: Your ref: 8842709626SG-003 [ACCIDENT INVOLVING VEHICLES SLS2550Z AND SJT6679D ON 04/01/2019]

Hi Jia Le

Referring to your email below.

Please offer LOU/LOR: up to \$80. Separately, our offer to be made subject to after repair photos submitted since we understand TP vehicle been de-registered.

Current Owner ID Type	Current Owner ID No
Business (e.g. 51234567M)	679D
	<small>Last 4 characters of ID, e.g. S1234567D</small>
Vehicle No	Intended Date of Vehicle Transfer
SJT6679D	DDMMYYYY



Refresh for different characters.

Enter text shown above

☐ I have read and I agree to the terms and conditions.

Please note the following:

- Vehicle has been deregistered. No enquiry of transfer fee is allowed. [WR03834]

Best Regards

Bennie Tan  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

To: Jia Le (LKK Auto)

Subject: RE: Your ref: 8842709626SG [ACCIDENT INVOLVING VEHICLES SLS2550Z AND SJT6679D ON 04/01/2019]

Hi Carlor

Case been re-opened in merimem.

FYNA pls.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

**Sent:** Wednesday, September 04, 2019 12:57 PM

**To:** Tan, Bennie-WZ

**Subject:** [EXTERNAL] Your ref: 8842709626SG [ACCIDENT INVOLVING VEHICLES SLS2550Z AND SJT6679D ON 04/01/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

Third Party request to do direct settlement. Kindly assist to reopen the Merimen.

Thank you.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other

defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Jiale

## Auburn Auto Pte Ltd

176 Sin Ming Drive  
#04-18 Sin Ming Autocare  
Singapore 575721  
UEN 200805305G

07 October 2019

To : LKK Auto Consultants Pte Ltd  
Block 51 Paya Ubi Industrial Park  
Ubi Avenue 1 #02-25  
SINGAPORE 408933

Attn : Ms Chan Jia Le  
Case Handler

Dear Ms Chan Jia Le

ACCIDENT CLAIM SJT6679D/SLS2550Z ON 04-01-2019 1200 AT CTE  
TOWARDS TOWN NEAR BENDEMEER SEC SCH

We refer to the above matter.

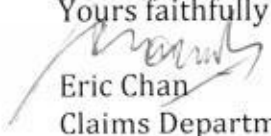
Append below our claims in respect of our client's car SJT6679D ;

Cost of Repairs (lump sum)	-	\$3,800-00 (nett)
Loss of use (5 days x \$150-00)	-	\$ 750 -00
Loss of rental ( 5 days x \$150-00)	-	\$ 750-00
In house estimators cost	-	\$ 300-00
LTA Search Fee	-	\$ 7-49
Transportation Fee	-	\$ 50-00
Towing Fee	-	\$ 60-00
Admin Fee (Police/GIA filing and other supporting services)	-	\$ 400-00
Disbursement (photocopying, fax and other incidentals)	-	\$ 100-00
		=====
TOTAL	-	\$6,217 -49
		=====

Kindly issue us your cheque payable to Auburn Auto Pte Ltd in settlement.

Thank you

Yours faithfully

  
Eric Chan  
Claims Department  
Auburn Auto Pte Ltd  
HP 96191525

## Jia Le (LKK Auto)

---

**From:** Jia Le (LKK Auto)  
**Sent:** Wednesday, 4 September 2019 1:53 PM  
**To:** zhiyutang@gmail.com  
**Subject:** ACCIDENT INVOLVING SLS 2550Z & SJT 6679D ALONG/AT CTE ON 04/01/2019

Our Ref: CS/AIG19000809/Kdb3e2-1

### CHUAN LUCK PTE LTD

Dear Sir/Madam,

#### ACCIDENT INVOLVING SLS 2550Z & SJT 6679D ALONG/AT CTE ON 04/01/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJT 6679D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## AUTHORIZATION FOR CAR REPAIR WORKSHOP

1. I/We, Cove Rentals Pvt Ltd (claimant), owner of vehicle no. SJT 6679 D hereby unconditionally appoint authorize my repairer, AMBURN AUTO PTE LTD to act as my/our agent and proceed on behalf for me/us with respect to my/our claim for repair costs and/or rental and/or loss of use and/or admin fees ("claim") for my/our vehicle no. SJT 6679 D that was damage pursuant to the accident which occurred at/along 1200 CTR TOWARDS TOWN NEAR BANDEMEER SEC SCHOOL
2. I/We hereby authorize the workshop to proceed on with the repairs of my/our damage vehicle as mentioned in the above accident and in particular appointing a surveyor on my/our behalf to protect their interest. Since I/we would not be able to pay for the repairs, I/we further authorized my/our repairer to claim on all costs and expenses caused to my/our vehicle damages on the above mentioned accident. With that, my/our repairer will settle the claim in a manner that they deem fit from the 3<sup>rd</sup> party involved in the above mentioned accident. My/Our repairer is then further authorized on my/our behalf to payment with regards of my/our claim with payment cheque(s) being made in favour to my/our repairer AMBURN AUTO PTE LTD from the 3<sup>rd</sup> party insurers. I/We further acknowledge that any settlement and liability my/our repairer may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned and I/We will accept any settlement on costs and liability my/our repairer reached on behalf for me/us with the 3<sup>rd</sup> party insurers which are final and agree to release all payment to my/our repairer without delay.
3. I/We authorize my/our repairer and/or solicitors to be appointed by me/us to communicate and quantify my/our claim against the negligent party and/or his insurers and unconditionally settle all claims and liability on my/our behalf. I/We also undertake that I/we will give attend at the office of the my repairer to Authorize to Act, Discharge Voucher and all other necessary documents which is needed to be sign by me/us and in connection with my/our claim.
4. I/We understand that the law does not recognize false claims. With that, it is my/our duty to speak the truth to my/our repairer of the accident and will not communicate with the owner and/or driver and/or the insurers of the third party relating to the accident on my claim. As thus, this will bring to jeopardize my/our claim thus resulting in repudiating my/our claim and/or affecting my/our settlement and liability.
5. Further, if there is a dispute with the third party settlement and/or liability and the case will be proceed further for legal action and mediation may/will conducted to resolve the matter. I/we will agree on findings by third party insurances and/or the judge's final decisions on the claims and liability given by the court and/or the third party insurance. Should I/we disagree with the third party insurances and/or judge's final decision, I/we will agreed to discharge my/our repairers/solicitor from this cause and agreed made payment to my/our repairer/solicitor on the repair costs and all other incidental charges including legal cost & disbursement.
6. If there is a dispute with the third party, I/we understand and authorize my/our

repairer will/may appoint solicitors on my/our behalf, and will file all legal documents and mediations will be conducted to resolve the matter. I/We will agree give my/our full co-operation with my/our repairer and/or solicitor on my/our claim and to obtain witness statements, scene of accident/place of accident photos and all other documents/information inquired by them.

7. I/We hereby declare that I/we will always remain and be liable to my repairer for the cost of repair to my/our said vehicle and other incidental expenses.



Sign & company stamp by owner of vehicle  
Name of owner of vehicle COVE RENTALS PTE LTD  
NRIC NO: WEN 201626378 M  
Date: 06 01 2019

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, AUBURN AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS3,800.00 (Repair Cost), SS640.00 (Loss of Use/Rental), SS - (Disbursement) for vehicle no. SJT 6679D that was damaged pursuant to the accident which occurred on 04/01/2019 (date) along CTE TOWARDS TOWN NEAR BENDEMEER SEC SCH (location) involving vehicle no/s SLS 2550Z. This is pursuant to the inspection conducted on 16/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COVE RENTALS PTE LTD (the third party claimant") of vehicle no. SJT 6679D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJT 6679D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 1<sup>st</sup> (day) of April (month) 20 20 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Our/my execution of this Discharge Voucher is only for our/my claim for property damage and not prejudicial to any other claims arising from the same accident.

Auburn Auto Pte Ltd  
176 Sin Ming Drive  
#04-18 Sin Ming Autocare  
Singapore 575721  
Co Regn 200805305G

INVOICE

(Final)

07 October 2019

To : LKK Auto Consultants Pte Ltd  
Block 51 Paya Ubi Industrial Park  
Ubi Avenue 1 #02-25  
Singapore 408933

Attn : Ms Chan Jia Le  
Case Handler

Ref : 010/oct19

S/N	DESCRIPTION	NO OF DAYS	PER DAY (\$)	AMOUNT
1	Vehicle registration number SJT6679D  Cost of Repairs (Lump sum)			\$  3,800-00
	TOTAL			\$3,800-00

Auburn Auto Pte Ltd

